



CHAIN

Annual Report for Kensington and Chelsea

1st April 2011
to
31st March 2012



CHAIN Annual report for Kensington and Chelsea 2011/12

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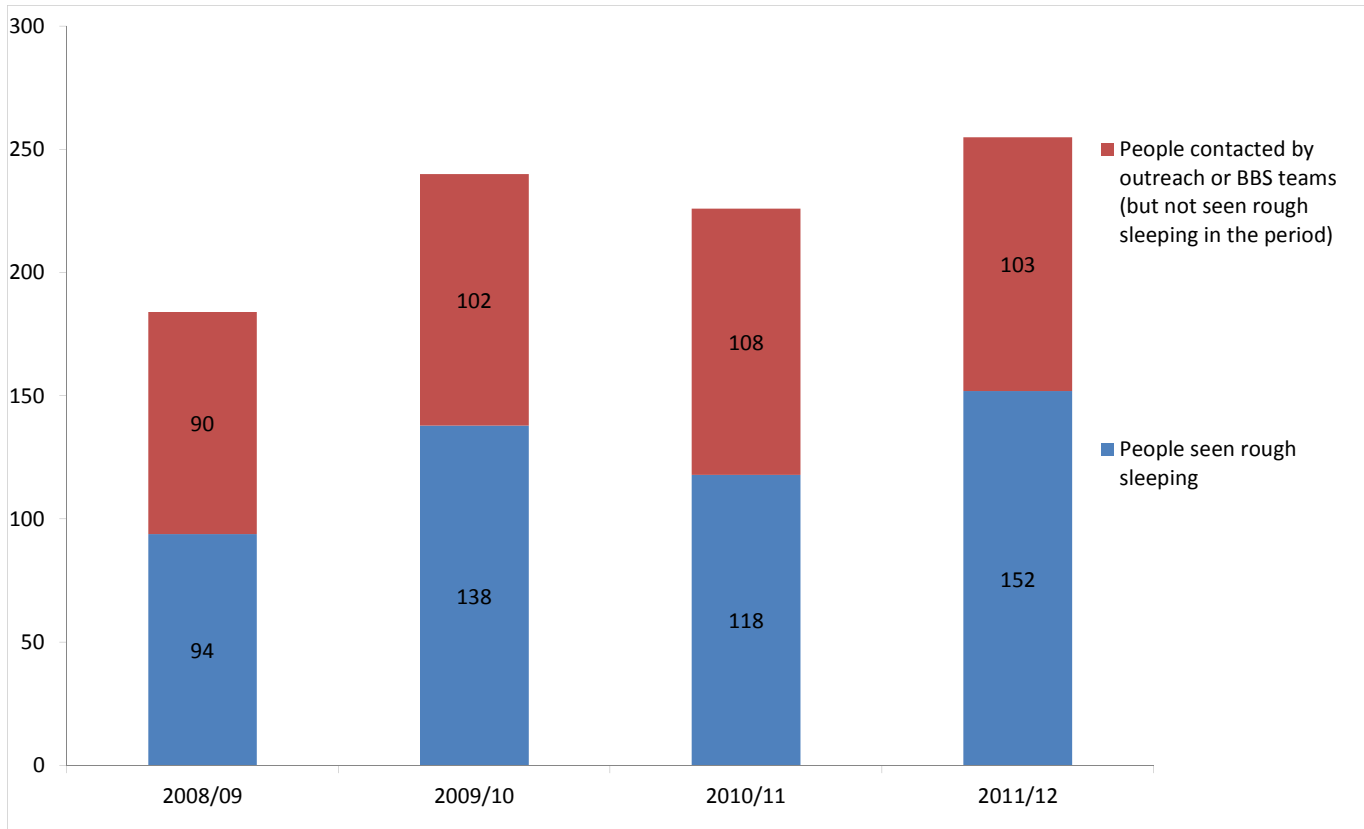
People contacted by outreach or BBS teams and/or arriving in accommodation in the year by experience of the armed forces, care or prison

CHAIN Annual report for Kensington and Chelsea

Outreach Work

1) Rough sleeping

People seen by outreach or building based (BBS) teams in the year - rough sleeping or contacted either on the streets or in services



2008/09 base: 184
2009/10 base: 240
2010/11 base: 226
2011/12 base: 255

255 verified rough sleepers were contacted by services in Kensington and Chelsea during the year, this is an increase from 226 last year.

Of these 255, 152 had a bedded down street contact in the year and so were known to have slept rough in Kensington and Chelsea during the year. The number sleeping rough this year has increased by 29%.

In the same period last year, 118 people were seen sleeping rough.

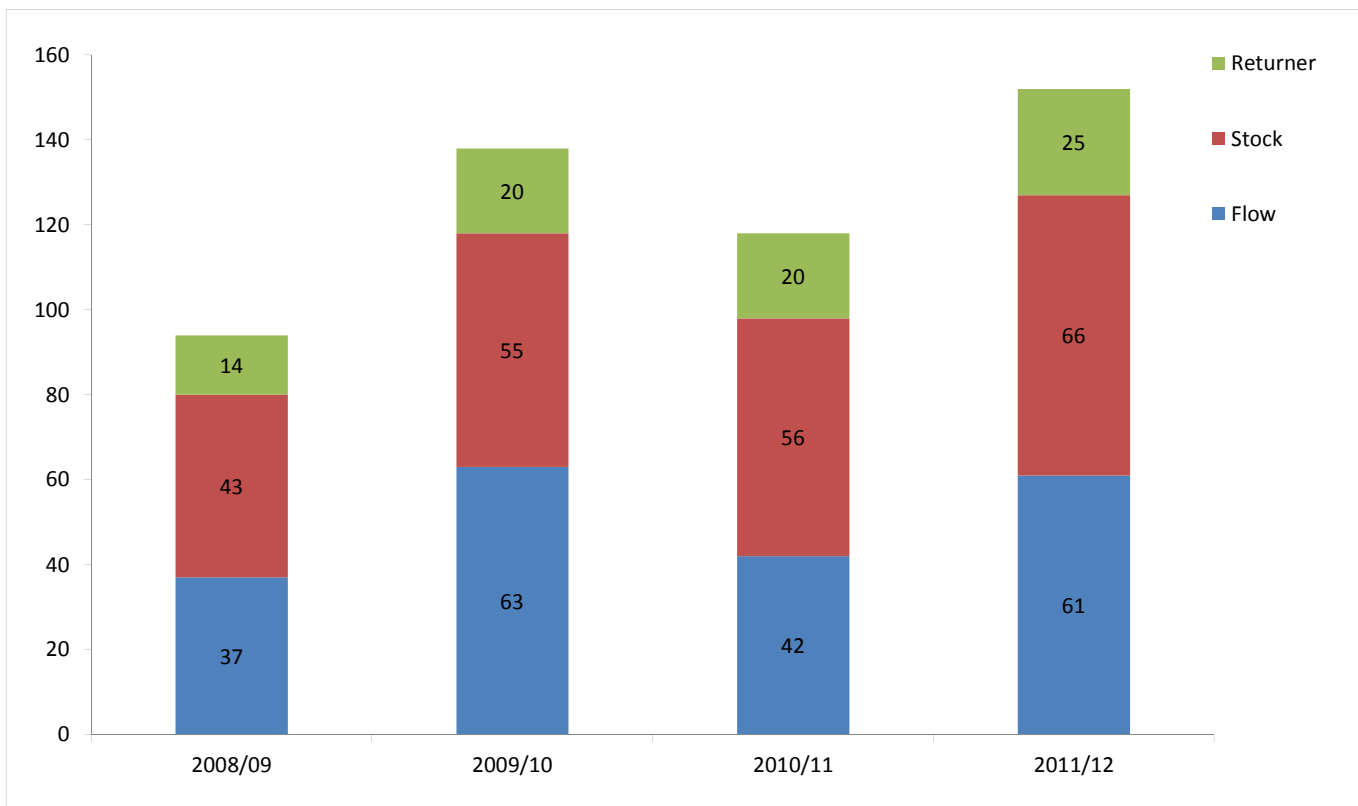
61 people were seen rough sleeping for the first time this year (flow). This compares to 42 in the previous year, an increase of 45%.

2) Rough sleeping (rolling) (flow, stock and returner)

People seen rough sleeping by outreach or building based (BBS) teams in the year by the flow, stock and returner

The flow, stock and returner model categorises people seen sleeping rough according to whether they have also been seen bedded down in previous periods:

Flow People who have never been seen sleeping rough before
Stock People who have also been seen bedded down between 1st April 2010 to 31st March 2011
Returner People who were also seen sleeping rough at least over a year ago, but not between 1st April 2011 and 31st March 2012



2008/09 base: 94
 2009/10 base: 138
 2010/11 base: 118
 2011/12 base: 152

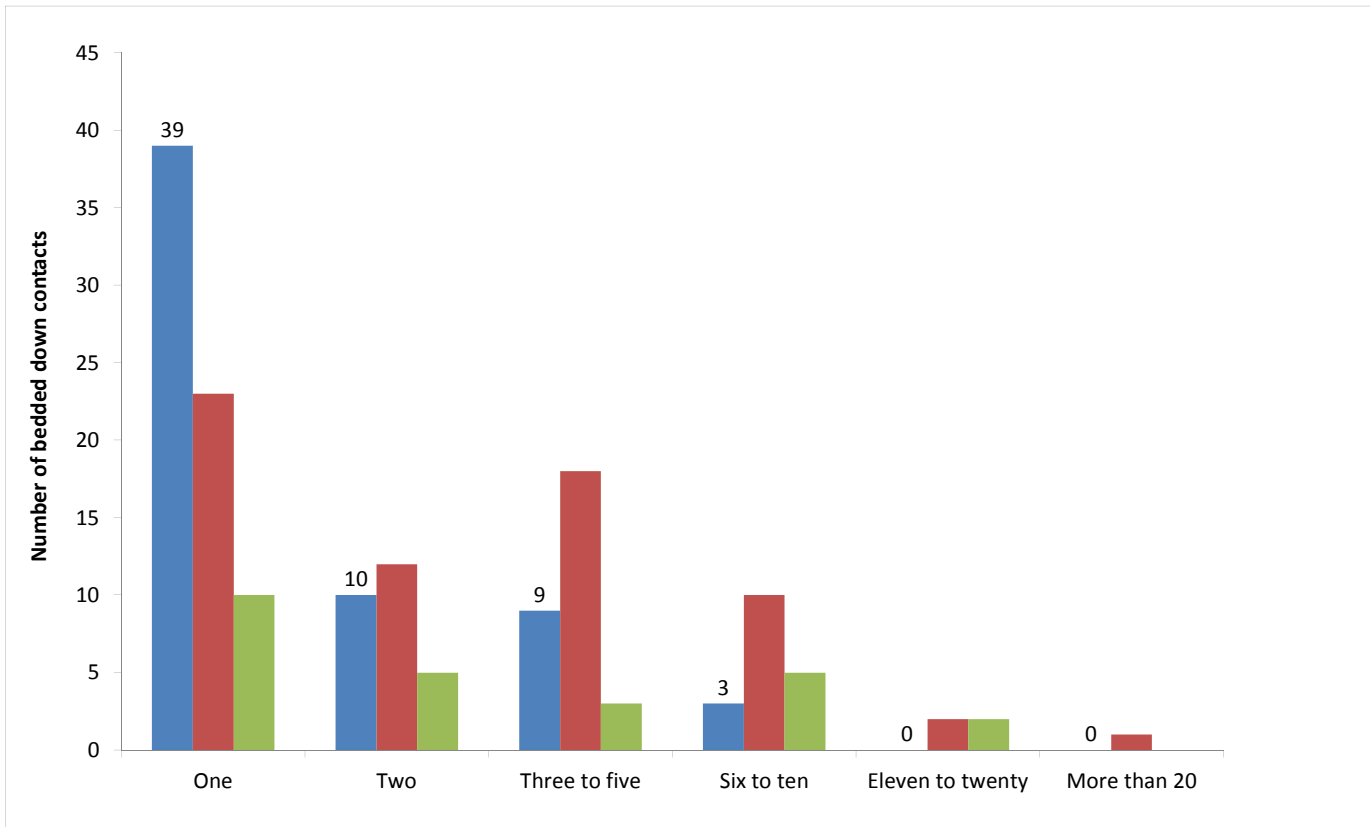
61 people rough sleeping were flow (new to the streets). This means they had not previously been contacted by any outreach or BBS team that reports to CHAIN and were verified as a rough sleeper this year.

66 people rough sleeping were stock. This means they had been contacted by an outreach or BBS team during this year in addition to the year preceding this period.

25 people seen rough sleeping were returners. This means they had been seen sleeping rough by outreach or BBS teams sometime before 1st April 2010, have not slept rough for at least a year, but have been seen sleeping rough prior to this.

3) Rough sleeping volume (flow, stock and returner)

People seen rough sleeping by number of bedded down contacts during the year, by flow, stock and returner



Base (Flow): 61
Base (Stock): 66
Base (Returner): 25

The proportion of stock, flow and returner people contacted across Kensington and Chelsea this year is slightly higher than the previous year.

Of the 152 people seen rough sleeping this year, 72 only had a single bedded down street contact.

4) Nationality of rough sleepers

People seen rough sleeping by outreach or BBS teams during the year by flow, stock and returner model.

Nationality	Flow	Stock	Returner	TOTAL	%
UK	23	16	27	66	43%
Ireland (Republic of)	2	2	1	5	3%
Portugal	3	1	3	7	5%
Bulgaria	3	0	0	3	2%
Czech Republic	2	1	1	4	3%
Estonia	0	0	1	1	1%
Hungary	1	0	1	2	1%
Latvia	3	0	5	8	5%
Lithuania	3	0	1	4	3%
Poland	2	3	10	15	10%
Romania	3	0	0	3	2%
Slovenia	0	0	0	0	0%
Slovakia	1	1	2	4	3%
Central and East European (CEE) sub-total	18	5	21	44	29%
other Europe	8	0	9	17	11%
Eritrea	0	0	0	0	0%
Africa	5	0	3	8	5%
America	1	1	0	2	1%
Asia	1	0	0	1	1%
Australasia	0	0	2	2	1%
<i>Missing</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0%</i>
<i>Not known</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0%</i>
Total**	61	25	66	152	100%

5) Accommodation and reconnection events (Outreach)

Outreach accommodation (bookings and referrals) and reconnection events achieved in the year by type of accommodation

Accommodation type	2011/12	%	2010/11	%
Assessment centre	0	0%	0	0%
Bed & breakfast	2	2%	1	3%
Clinic/Detox/Rehab	3	3%	2	5%
Night Centre	0	0%	0	0%
Rolling shelter	0	0%	2	5%
Hostel	66	67%	15	38%
Other temporary	0	0%	0	0%
Second-stage accommodation	13	13%	2	5%
St Mungo's complex needs	0	0%	0	0%
St Mungo's semi-independent	2	2%	0	0%
Clearing House/RSI	2	2%	1	3%
LA tenancy (general needs)	1	1%	1	3%
Private rented sector	0	0%	0	0%
Private rented sector - independent	5	5%	1	3%
Private rented sector - with some floating support/support	0	0%	0	0%
RSL tenancy (general needs)	1	1%	0	0%
Sheltered housing	0	0%	1	3%
Supported housing	0	0%	0	0%
Other long-term accommodation	0	0%	0	0%
Bookings into accommodation total	95	97%	26	65%
Return to home area	2	2%	10	25%
Seeking work	0	0%	1	3%
Move to area for friends/family	0	0%	2	5%
Move to area with appropriate services	2	2%	2	5%
Other	0	0%	0	0%
Reconnections total	3	3%	14	35%
TOTAL	98	100%	40	100%

Outreach and BBS teams across Kensington and Chelsea succeeded in reconnecting or booking into accommodation 75 people, 29% of the 255 people contacted during the year.

This is a higher proportion than the previous period - 32 people (14%).

72 people had a total of 95 booking in events. This indicates that individuals can be booked into accommodation (the same type or different) more than once in the year.

9 people were booked into long-term accommodation. This is higher than previous periods ([rolling figures]).

59 people were booked into hostel accommodation.

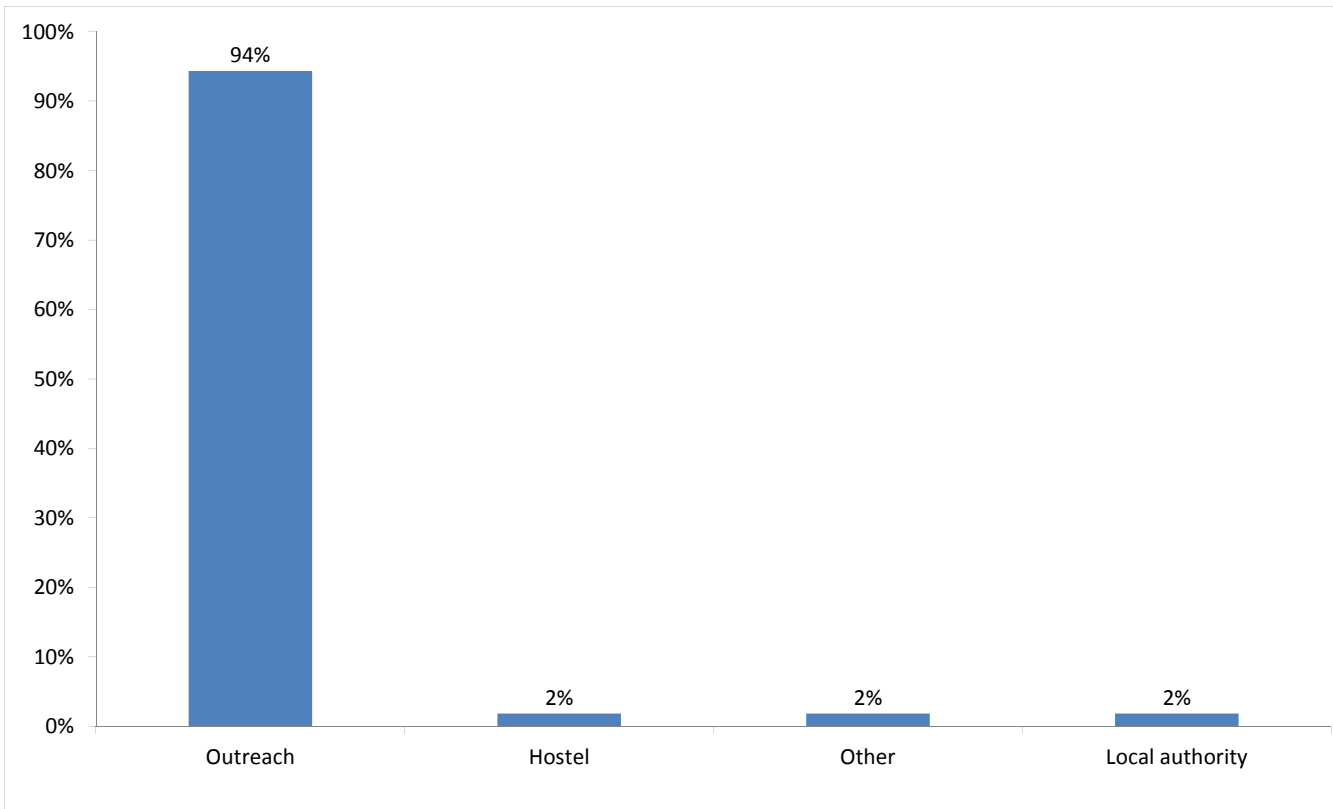
Outreach and BBS teams across Kensington and Chelsea achieved a confirmed reconnection with 3 people they contacted this year. This is 1% of the people contacted by outreach or BBS teams this year.

3 confirmed reconnection events were recorded by outreach and BBS teams for verified rough sleepers this year. There were no such actions for the wider street population (people not seen sleeping rough).

Temporary Accommodation: hostels, assessment centres, rolling shelters and second stage

6) Arrivals

Temporary accommodation arrivals by accommodation project and source of referral.



Base: 53

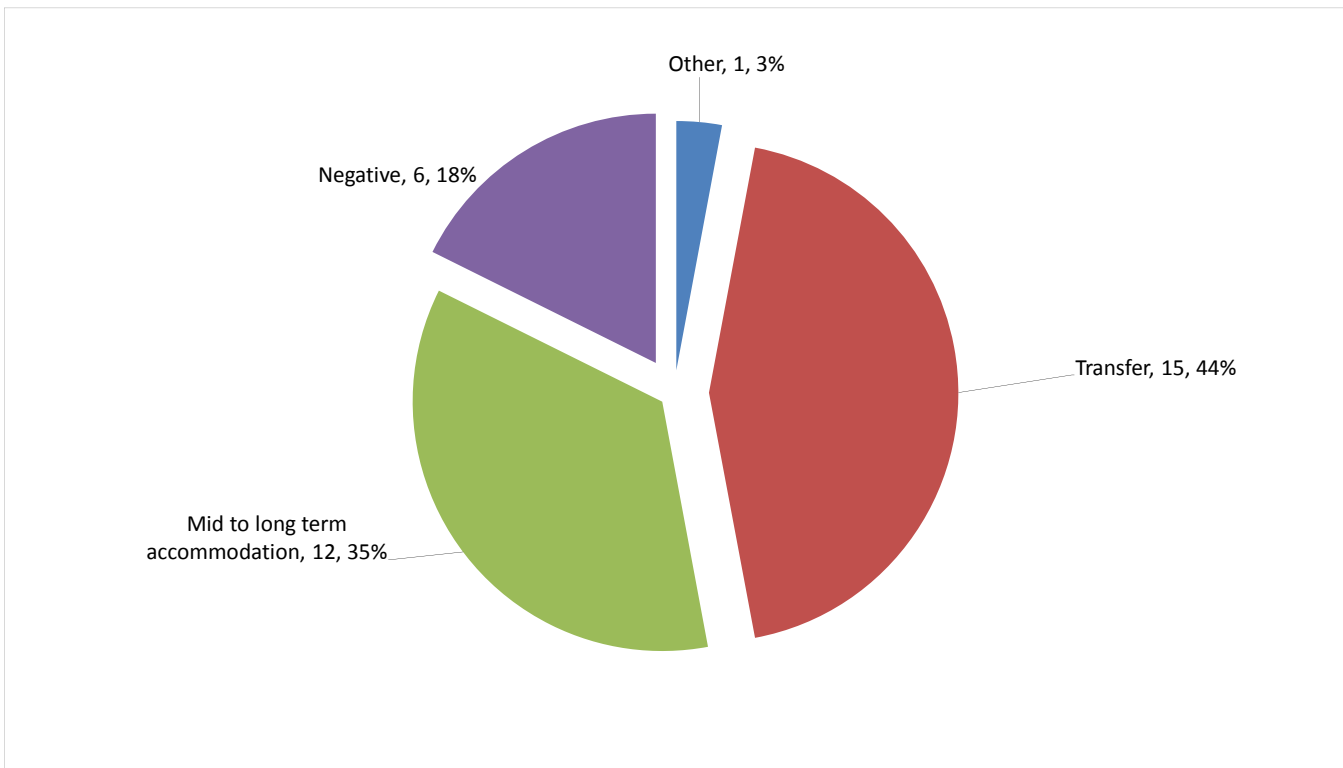
50 people arrived at accommodation in Kensington and Chelsea this year. These 50 people had 53 arrival actions. This indicates that an individual can arrive more than once (at the same accommodation project or different) in a period.

Breakdown by accommodation:

Source of referral → Accommodation ↓	K & C SIT	St Mungo's internal transfer	Local authority (other referral source)	Total
Look Ahead - Warwick Road	18			18
St Mungo's - Chepstow Villas	1			1
St Mungo's - Cromwell Road	30			30
St Mungo's - Culross House	1	1	1	3
St Mungo's - Lancaster Road			1	1
Total	50	1	1	53

7) Departures - destination on departure

Departure actions by destination on departure



Destination categories on CHAIN	Chart category	Colour
Care home, Clearing House/RSI, Home area, Hospital - long term, LA tenancy (general needs), Long-term accommodation, Previous home, Private rented sector - independent, Private rented sector - supported, RSL tenancy (general needs), Sheltered Housing, Supported Housing	Mid to long term accommodation	Green
Bed & Breakfast, Detox clinic, Hostel, Hostel - another organisation, Hostel - within the organisation, Rehab clinic, Temporary accommodation, Psychiatric hospital, Hospital - NOT long term/acute care	Transfer	Red
Not known, Sleeping rough/returned to streets, Taken into custody	Negative	Purple
Died, Outside London, Staying with family, Staying with friends	Other	Blue

Destination on departure from temporary accommodation	Number	%
Bed & Breakfast	1	3%
Clearing House/RSI	1	3%
Detox clinic	3	9%
Hostel - another organisation	5	15%
Hostel - within the organisation	6	18%
LA tenancy (general needs)	4	12%
Not known	6	18%
Private rented sector - independent	2	6%
RSL tenancy (general needs)	4	12%
Staying with friends	1	3%
Supported Housing	1	3%
Total	34	100%

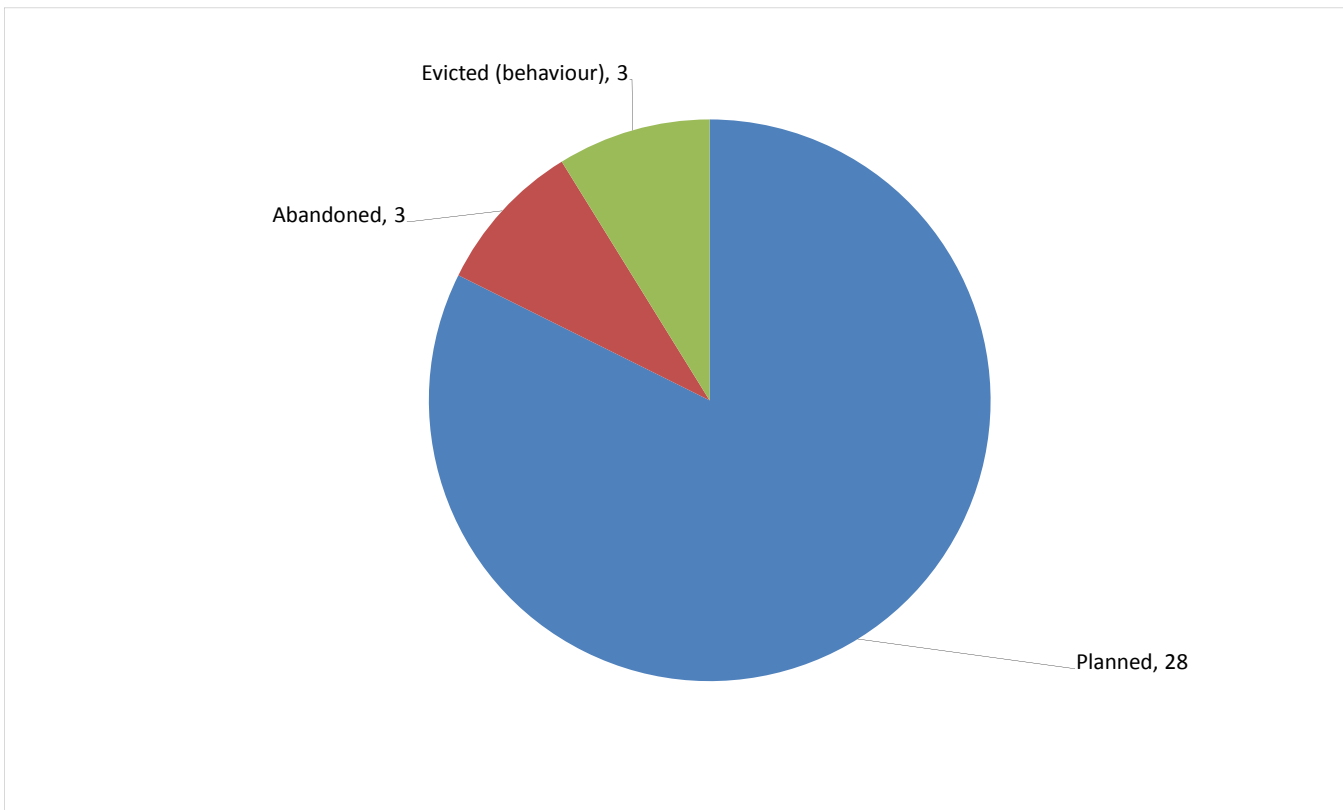
32 people departed from accommodation in Kensington and Chelsea this year. These 32 people had 34 departure actions. This indicates that an individual can depart from more than once (at the same accommodation project or different) in a period.

Breakdown by accommodation

Destination Accommodation	Bed & Breakfast	Clearing House/RSI	Detox clinic	Hostel - another organisation	Hostel - within the organisation	LA tenancy (general needs)	Not known	Private rented sector -	RSL tenancy (general needs)	Staying with friends	Supported Housing	Total
Look Ahead - Warwick Road		1	1	3	1		3				1	10
St Mungo's - Chepstow Villas									1			1
St Mungo's - Cromwell Road	1		2	2	5	2	3	1	1	1		18
St Mungo's - Culross House						1		1	1			3
St Mungo's - Redcliffe Gardens						1			1			2
Total	1	1	3	5	6	4	6	2	4	1	1	34

8) Departures - planned or unplanned

Departures by whether or not the departure was planned or unplanned



Base: 34

32 people departed from accommodation in Kensington and Chelsea this year. These 32 people had 34 departure actions. This indicates that an individual can depart more than once (from the same accommodation project or different) in a period.

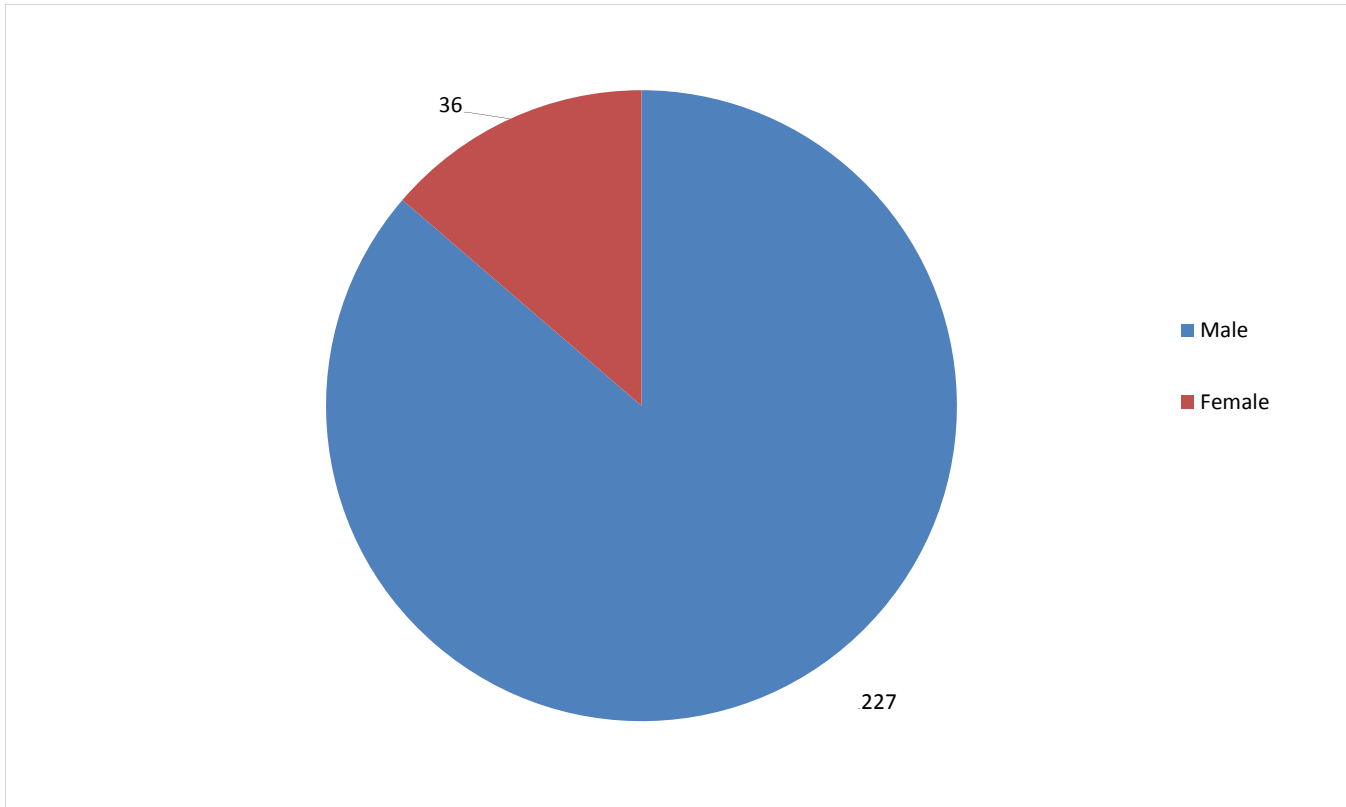
Breakdown by accommodation

Planned/ Unplanned Accommodation				Total
	Planned	Abandoned	Evicted (behaviour)	
Look Ahead - Warwick Road	7	2	1	10
St Mungo's - Chepstow Villas	1			1
St Mungo's - Cromwell Road	15	1	2	18
St Mungo's - Culross House	3			3
St Mungo's - Redcliffe Gardens	2			2
Total	28	3	3	34

Demographics

9) Gender

People contacted by outreach or BBS teams and/or arriving in or departing from accommodation in the year by gender

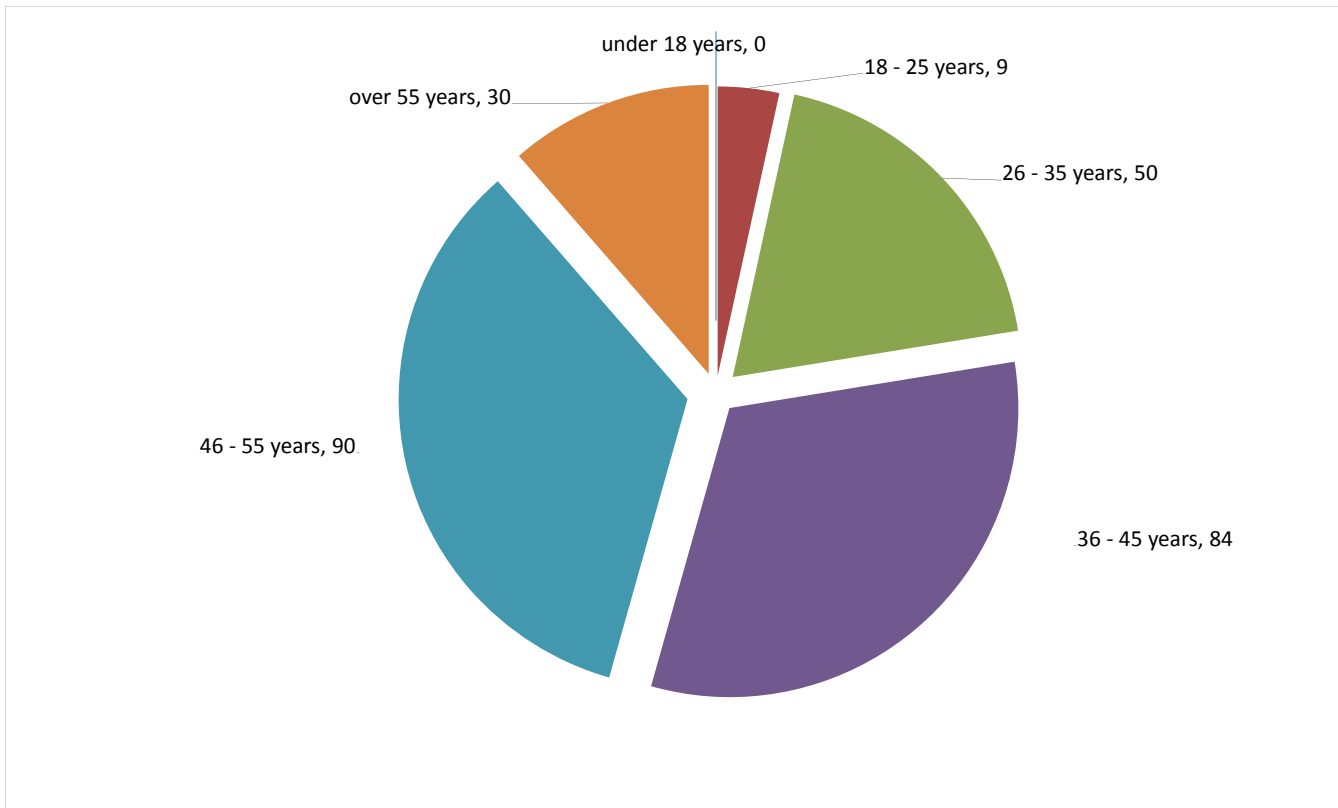


Base: 263

The proportion of male and female people contacted in Kensington and Chelsea this year is consistent with the previous three years.

10) Age

People contacted by outreach or BBS teams and/or arriving in or departing from accommodation in the year by age



Base: 263

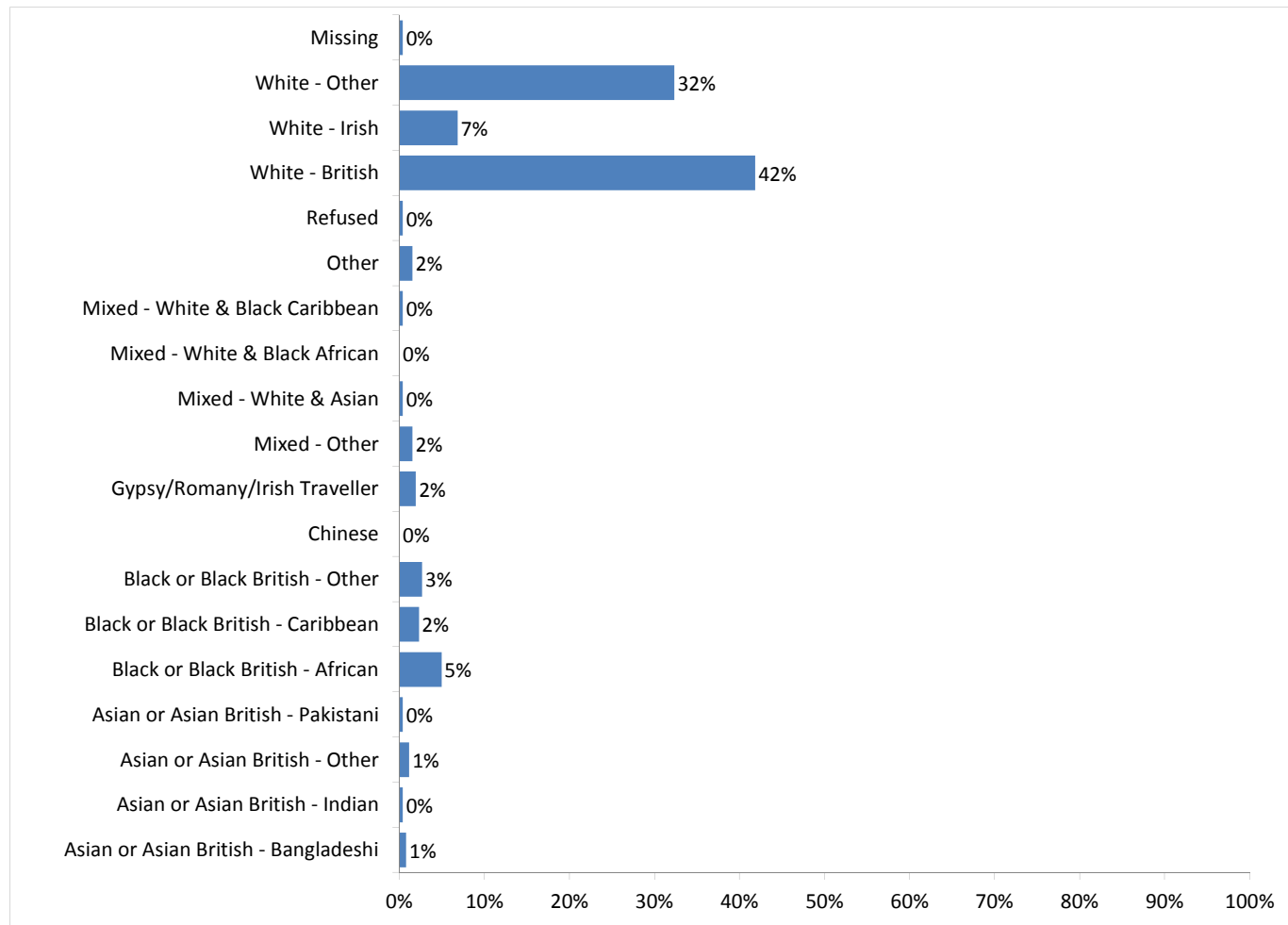
51% of people contacted in Kensington and Chelsea this year were aged 26-45. This is consistent with the previous three years.

3% of people contacted were aged 25 years or under, 0 of which were aged under 18 years. This is consistent with previous years.

11% were aged over 55 years, which is also consistent with the previous three years.

11) Ethnicity

People contacted by outreach or BBS teams and/or arriving in or departing from accommodation in the year by ethnicity



Base: 263

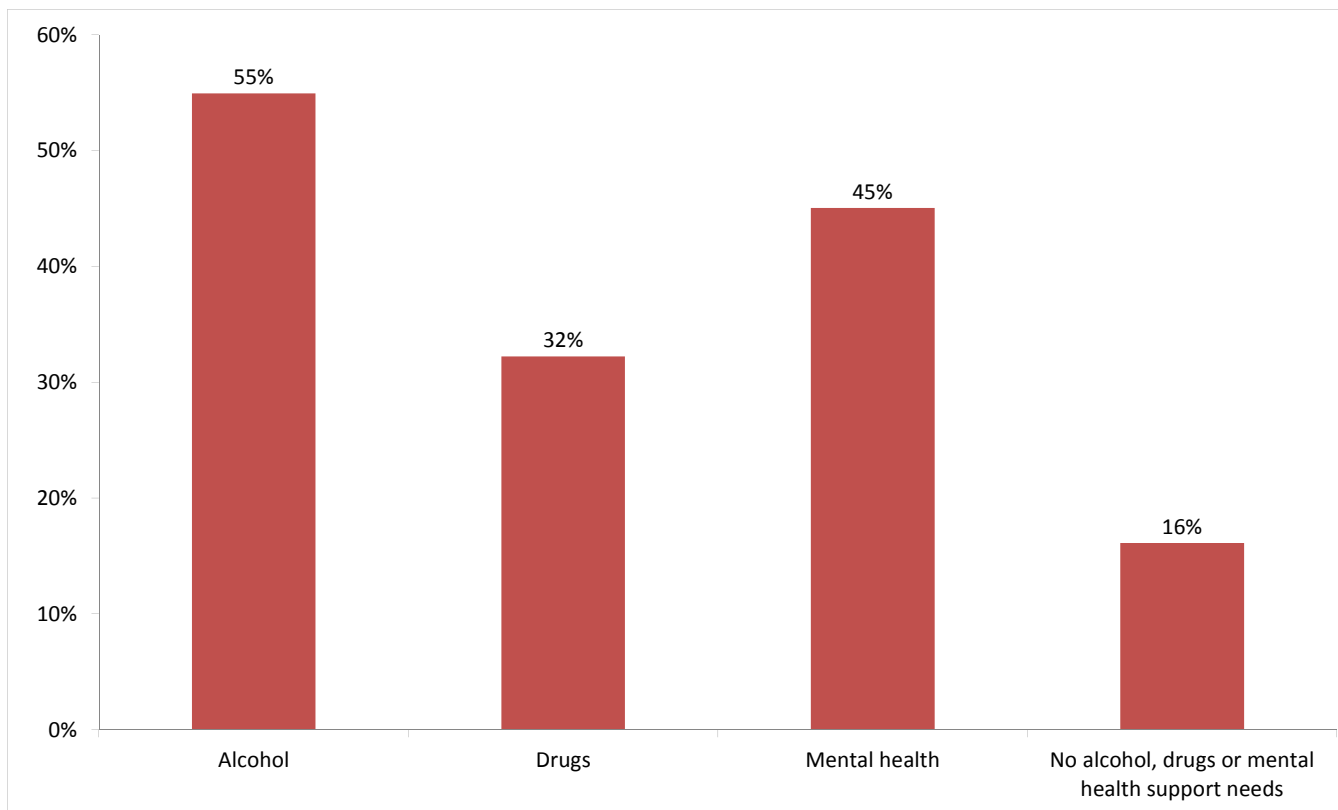
The majority of people contacted in Kensington and Chelsea in 2011/12 are white (81%), most of whom are white British.

10% of people contacted are black and 3% are Asian. The ethnic origin of those contacted in Kensington and Chelsea is consistent with the previous three years.

Client Support Needs/Institutional History

12) Support needs

People contacted by outreach or BBS teams and/or arriving in accommodation in the year by support needs



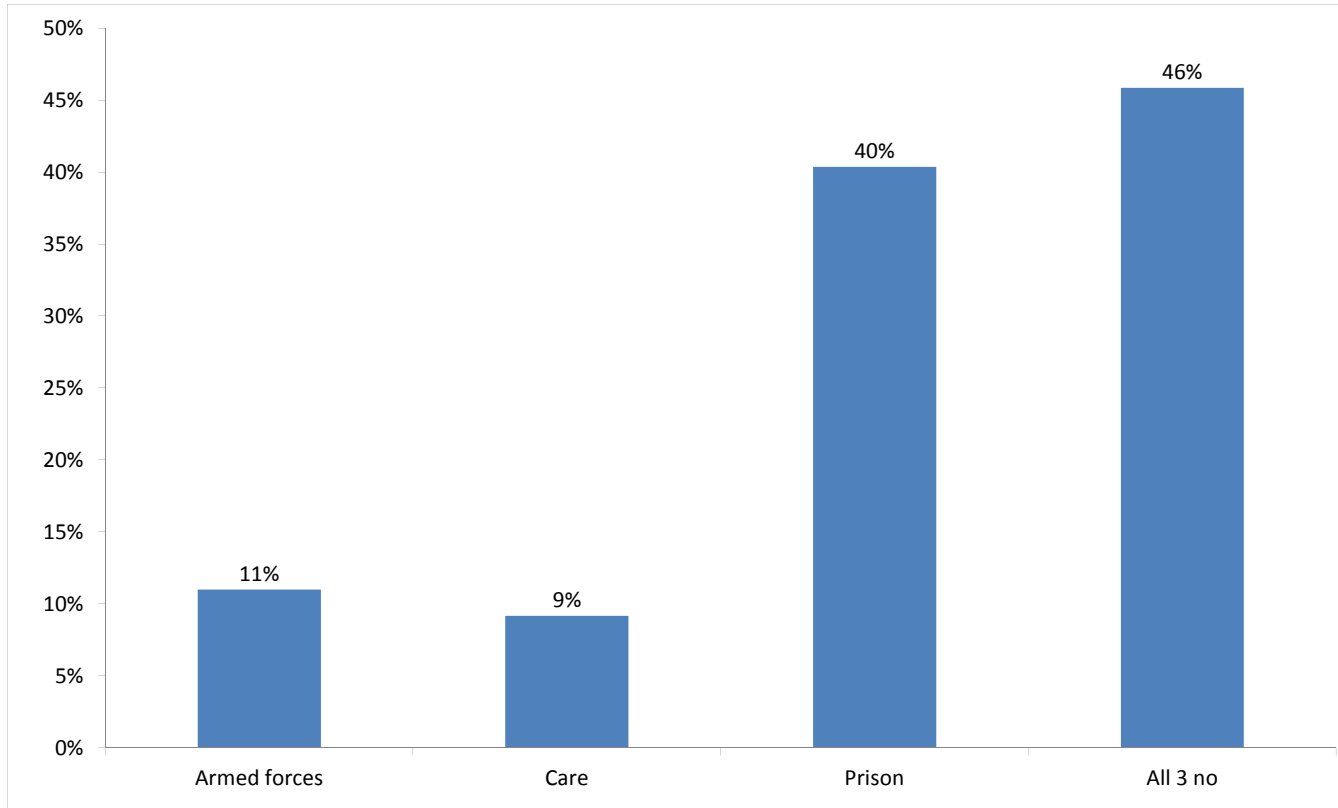
Base: 242 Note that the base figure for this graph excludes clients where all 3 support needs are not known or not recorded (20).

Support Needs	No. of people	%
Alcohol only	48	18%
Drugs only	18	7%
Mental health only	36	14%
Alcohol and drugs	24	9%
Alcohol and mental health	37	14%
Drugs and mental health	12	5%
Alcohol, drugs and mental health	24	9%
All 3 no	39	15%
All 3 not known or not assessed	20	8%
All 3 no, not known or not assessed	4	2%
Total	262	100%

The proportion of people contacted in Kensington and Chelsea with an alcohol, drugs or mental health support need is consistent with the previous two periods.

13) Experience of armed forces, care and prison

People contacted by outreach or BBS teams and/or arriving in accommodation in the year by experience of the armed forces, care or prison



Base: 218 Note that the base figure for this graph excludes clients where all 3 institutional histories are not known.

24 people contacted in Kensington and Chelsea this year have previously been in the armed forces (7 last year).

Nationality	Number	% of people seen rough sleeping
UK	7	5%
Non-UK	10	7%
Total	17	11%

20 people contacted in Kensington and Chelsea this year have previously been in care (14 last year).

88 people contacted in Kensington and Chelsea this year have previously been in prison (52 last year).

It is possible for someone contacted to have previous experience of more than one institution and so be included in more than one of the above figures. 13 people contacted in the year have been in care and prison.