



CHAIN

Annual Report for the Outer Boroughs

1st April 2010 - 31st March 2011



CHAIN Report for Outer boroughs 1st April 2010 to 31st March 2011

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This CHAIN report for 2010/11 reports on verified rough sleepers contacted by the Croydon Reach, Ealing SPOT, Wandsworth Equinox Outreach, London Street Rescue, CHC Brent Outreach, SPEAR Outreach, Pilion Islington Outreach and Heathrow Airport outreach teams in the outer London boroughs.

Most of the tables in this report are split by borough. Since clients do move between boroughs and can be contacted more than once in any given period; they may as a consequence feature in more than one set of borough figures. The total number of unique clients seen rough sleeping in this period was 872, compared to 851 during 2009/10. The total overall - people contacted, or arriving or departing from accommodation - was 1502, compared to 1372 last year.

1) Rough sleeping

Number of clients by number of bedded down or street count actions in the period by borough

Borough	Number of times seen bedded down					Total
	1	2	3	4	5+	
Barking & Dagenham	13	0	0	0	0	13
Barnet	12	2	0	0	0	14
Bexley	8	2	0	0	0	10
Brent	39	0	0	0	0	39
Bromley	6	3	0	0	0	9
Croydon	23	1	0	0	1	25
Ealing	83	15	8	1	2	109
Enfield	17	1	0	0	0	18
Greenwich	26	3	0	0	0	29
Hackney	40	10	4	1	2	57
Haringey	46	8	0	0	0	54
Harrow	5	0	0	0	0	5
Havering	12	0	0	0	0	12
Heathrow	57	21	7	5	10	100
Hillingdon	4	1	0	0	1	6
Hounslow	29	4	1	0	0	34
Islington	38	10	1	0	0	49
Kingston upon Thames	11	3	0	0	0	14
Lewisham	65	6	3	0	0	74
Merton	18	1	3	0	0	22
Newham	36	2	0	0	0	38
Redbridge	18	2	0	0	0	20
Richmond	53	5	0	0	0	58
Sutton	2	1	0	0	0	3
Waltham Forest	19	6	0	1	0	26
Wandsworth	41	2	1	2	1	47
Total (unique)	701	113	30	10	18	872
%	80%	13%	3%	1%	2%	100%

The majority of people were only seen sleeping rough once in the period.

2) Rough sleeping (rolling)

Number of clients seen rough sleeping over the last four years.

Borough	2007/08	2008/09	2009/10	2010/11	Difference last 2 years
Barking & Dagenham	0	0	9	13	+4
Barnet	6	7	18	14	-4
Bexley	5	4	13	10	-3
Brent	83	146	77	39	-38
Bromley	5	6	16	9	-7
Croydon	0	1	50	25	-25
Ealing	170	71	93	109	+16
Enfield	8	14	10	18	+8
Greenwich	4	10	4	29	+25
Hackney	57	45	63	57	-6
Haringey	13	42	65	54	-11
Harrow	5	1	6	5	-1
Havering	3	7	7	12	+5
Heathrow	33	119	73	100	+27
Hillingdon	11	8	16	6	-10
Hounslow	17	26	24	34	+10
Islington	29	76	95	49	-46
Kingston upon Thames	5	3	10	14	+4
Lewisham	39	40	46	74	+28
Merton	4	9	23	22	-1
Newham	7	16	18	38	+20
Redbridge	8	11	15	20	+5
Richmond	38	58	46	58	+12
Sutton	5	2	7	3	-4
Waltham Forest	1	2	30	26	-4
Wandsworth	31	27	38	47	+9
Total (unique)	583	742	851	872	+21

Of the 26 outer London boroughs 12 have seen an increase in the number of clients seen rough sleeping (8 last year), 13 have seen a decrease (16 last year). Overall there were 21 more people seen in this period than 2009/10.

Overall the highest number of people seen rough sleeping was in Ealing - 109 (83 people seen rough sleeping for the first time). The number has fluctuated over the last 4 years.

Demographics

3) Gender

People contacted by outreach and/or arriving in or departing from accommodation in the period by gender

Borough	Male	Female	Total
Barking & Dagenham	13	1	14
Barnet	14	2	16
Bexley	12	2	14
Brent	53	5	58
Bromley	8	1	9
Croydon	33	5	38
Ealing	181	16	197
Enfield	16	3	19
Greenwich	28	2	30
Hackney	93	27	120
Haringey	55	11	66
Harrow	5	0	5
Havering	16	0	16
Heathrow	92	17	109
Hillingdon	5	1	6
Hounslow	34	4	38
Islington	463	90	553
Kingston upon Thames	13	1	14
Lewisham	105	28	133
Merton	20	2	22
Newham	41	2	43
Redbridge	26	0	26
Richmond	60	6	66
Sutton	3	0	3
Waltham Forest	41	3	44
Wandsworth	54	8	62
Total (unique)	1306	196	1502
%	87%	13%	100%

The highest number of females contacted in the period was in Islington - 90 out of a total of 463.

4) Age

People contacted by outreach and/or arriving in or departing from accommodation in the period by age

Borough	Under 18 years	18 - 25 years	26 - 35 years	36 - 45 years	46 - 55 years	Over 55 years	Total
Barking & Dagenham	0	0	2	11	0	1	14
Barnet	0	2	3	5	5	1	16
Bexley	0	3	5	1	3	2	14
Brent	0	11	10	22	10	5	58
Bromley	0	0	3	4	1	1	9
Croydon	0	1	4	18	13	2	38
Ealing	0	14	58	62	48	15	197
Enfield	0	3	5	6	4	1	19
Greenwich	0	1	11	11	5	2	30
Hackney	0	10	29	40	32	9	120
Haringey	0	2	12	27	23	2	66
Harrow	0	0	2	1	1	1	5
Havering	0	3	1	6	1	5	16
Heathrow	0	7	15	26	31	30	109
Hillingdon	0	0	1	2	3	0	6
Hounslow	0	3	6	13	10	6	38
Islington	0	34	125	206	130	58	553
Kingston upon Thames	0	2	3	6	3	0	14
Lewisham	0	8	36	54	28	7	133
Merton	0	1	8	8	3	2	22
Newham	0	3	11	14	14	1	43
Redbridge	0	2	4	13	3	4	26
Richmond	0	2	19	27	15	3	66
Sutton	0	1	2	0	0	0	3
Waltham Forest	0	3	8	14	14	5	44
Wandsworth	0	3	13	25	16	5	62
Total (unique)	0	105	350	548	353	146	1502
%	0%	7%	23%	36%	24%	10%	100%

One in ten people contacted were over 55 years and 7% were under 26 - similar to the previous year.

The highest number of people contacted, aged over 55, was in Islington (58 out of 553). The highest number of people under 25 were also contacted in Ealing (34).

5) Ethnicity

People contacted by outreach and/or arriving or departing from in accommodation in the period by ethnicity

Borough	White - British	White - Irish	White - Other	Black	Asian	Mixed	Other	Missing	Total
Barking & Dagenham	6	0	5	1	0	0	1	1	14
Barnet	7	4	1	1	0	0	1	2	16
Bexley	8	1	0	0	0	1	0	4	14
Brent	13	5	4	19	11	1	1	4	58
Bromley	7	0	1	0	0	0	0	1	9
Croydon	21	0	7	6	1	1	1	1	38
Ealing	48	22	20	33	61	4	4	5	197
Enfield	7	0	4	2	1	0	1	4	19
Greenwich	13	1	5	5	1	0	3	2	30
Hackney	50	8	24	13	6	2	5	12	120
Haringey	12	2	26	14	2	2	3	5	66
Harrow	2	1	0	0	1	0	1	0	5
Havering	10	0	0	2	0	1	0	3	16
Heathrow	41	0	23	12	23	3	1	6	109
Hillingdon	2	0	1	0	1	0	1	1	6
Hounslow	15	0	2	5	12	1	0	3	38
Islington	304	46	83	60	16	14	15	15	553
Kingston upon Thames	9	0	1	0	0	1	0	3	14
Lewisham	56	9	35	17	2	4	0	10	133
Merton	8	2	5	3	2	0	1	1	22
Newham	13	0	5	7	8	1	5	4	43
Redbridge	7	0	5	4	5	0	1	4	26
Richmond	33	6	7	1	1	2	1	15	66
Sutton	2	0	1	0	0	0	0	0	3
Waltham Forest	23	1	3	6	3	1	2	5	44
Wandsworth	32	2	7	7	6	2	3	3	62
Total (unique)	648	96	244	192	141	41	45	95	1502
%	43%	6%	16%	13%	9%	3%	3%	6%	100%

Just over 2 in 5 people (43%) contacted in the outer London boroughs in 2010/11 (2009/10: 45%) were White British followed by 16% White Other (2009/10: 15%) and 13% people of Black ethnic origin (2009/10: 14%). 60 (31%) of the 192 people of Black ethnic origin were contacted in Islington. Sixty-one (just under 1 in 3) people contacted in Ealing were Asian.

6) Nationality

People contacted by outreach and/or arriving in or departing from accommodation in the period by nationality

Borough	UK	Ireland (Republic of)	CEE	Africa	Other	Missing	Total*
Barking & Dagenham	7	0	5	1	1	0	14
Barnet	11	0	2	1	2	0	16
Bexley	13	0	0	0	1	0	14
Brent	21	4	3	9	15	6	58
Bromley	7	0	1	0	0	1	9
Croydon	23	0	4	3	3	5	38
Ealing	84	12	17	13	57	14	197
Enfield	11	0	2	1	5	0	19
Greenwich	14	0	4	5	5	2	30
Hackney	65	3	18	8	15	11	120
Haringey	27	1	20	3	12	3	66
Harrow	2	1	1	0	0	1	5
Havering	16	0	0	0	0	0	16
Heathrow	53	2	13	8	31	2	109
Hillingdon	3	0	2	0	1	0	6
Hounslow	21	0	2	3	10	2	38
Islington	368	13	35	28	58	51	553
Kingston upon Thames	13	0	0	0	1	0	14
Lewisham	68	7	36	4	6	12	133
Merton	11	1	6	1	3	0	22
Newham	19	0	5	8	10	1	43
Redbridge	9	0	4	4	8	1	26
Richmond	50	1	4	2	4	5	66
Sutton	2	0	0	1	0	0	3
Waltham Forest	33	0	3	3	4	1	44
Wandsworth	46	0	6	0	9	1	62
Total (unique)	851	43	179	96	225	108	1394 *
%	61%	3%	13%	7%	16%	8%	100%

The majority of those contacted in the outer boroughs were British (61%) which is similar to last year (59%). The next most common nationalities were CEE (13%) - compared to 9% last year - and African (7%).

Thirty-six of the clients contacted in Lewisham were from Central and Eastern European countries (just over 1 in 4).

*Totals exclude clients whose ethnicity has not been recorded on CHAIN.

**Central and East European (Accession country states) - CEE

Client Support Needs/Institutional History

7) Support Needs

People contacted by outreach and/or arriving in or departing from accommodation in the period by support needs

Borough	Alcohol	Drugs	Mental health	Total*
Barking & Dagenham	0	0	0	10
Barnet	2	2	1	16
Bexley	2	0	1	14
Brent	12	6	2	56
Bromley	0	1	0	8
Croydon	6	6	5	37
Ealing	63	36	18	191
Enfield	0	1	0	18
Greenwich	0	2	1	29
Hackney	28	26	12	116
Haringey	6	6	4	59
Harrow	0	0	0	4
Havering	1	1	1	15
Heathrow	6	3	11	80
Hillingdon	0	0	1	6
Hounslow	5	2	3	35
Islington	147	155	104	553
Kingston upon Thames	0	0	0	14
Lewisham	25	25	16	130
Merton	1	1	2	22
Newham	4	2	1	40
Redbridge	1	0	0	25
Richmond	5	4	9	65
Sutton	0	0	0	3
Waltham Forest	6	1	4	43
Wandsworth	8	5	3	59
Total (unique)	291	260	183	1380
%	21%	19%	13%	

All 3 needs not known or not recorded
4
0
0
2
1
1
6
1
1
4
7
1
1
29
0
3
0
0
3
0
3
1
0
1
3
0
1
3
122

Just over 1 in 5 (21%) people contacted have an alcohol support need, compared to 21% last year. 19% had a drug support need this year compared to 19% last year.

13% have a mental health support need (13% last year)

*Totals exclude clients whose support needs are not known or not recorded on CHAIN

8) Institutional history

People contacted by outreach and/or arriving in or departing from accommodation in the period by experience of the armed forces, care or prison

Borough	Armed Forces	Care	Prison	Total*
Barking & Dagenham	0	0	0	2
Barnet	1	1	3	5
Bexley	0	1	2	7
Brent	0	0	4	24
Bromley	0	0	2	4
Croydon	1	0	6	18
Ealing	3	5	34	148
Enfield	0	2	0	5
Greenwich	1	1	6	13
Hackney	4	4	24	85
Haringey	0	3	5	26
Harrow	0	0	0	0
Havering	0	2	2	5
Heathrow	3	0	8	72
Hillingdon	0	0	0	2
Hounslow	0	0	4	19
Islington	18	59	144	531
Kingston upon Thames	0	0	1	5
Lewisham	2	7	31	73
Merton	0	0	4	9
Newham	1	0	2	15
Redbridge	1	0	0	10
Richmond	0	1	4	21
Sutton	0	0	0	1
Waltham Forest	0	4	7	29
Wandsworth	1	2	13	30
Total (unique)	34	80	267	954 *
%	4%	8%	28%	

All 3 histories not known or not recorded
12
11
7
34
5
20
49
14
17
35
40
5
11
37
4
19
22
9
60
13
28
16
45
2
15
32
548

Just over a quarter of the people contacted in the outer London boroughs in this period had experience of prison (similar last year). One in ten had experience of being in care (1 in 20 last year) and a slightly smaller number (34, 4%) had served in the armed forces.

*Totals exclude clients whose institutional history are not known or not recorded on CHAIN

Accommodation Work

9) Type of accommodation and reconnection events

Outreach accommodation and reconnection events recorded by outer boroughs outreach teams in the period by type

Accommodation Type	CHC Brent Outreach	Croydon Outreach	Ealing SPOT	Equinox Wandsworth	Heathrow Airport Outreach	London Street Rescue	Pilion Islington Outreach	SPEAR Outreach	Grand Total
Assessment Centre			2		1	9	14		26
Bed & Breakfast	1	3	5			65	7	1	82
Clinic/Detox/Rehab			22	2	1	20	9		54
Hostel	1	7	75	2	22	274	24	8	413
Long-term accommodation			17		26	78	15	2	138
Night Centre			17		3	95	125		240
Other temporary					1	1			2
Registered Care Home					1				1
Rolling Shelter	1	5	36		28	182	18	8	278
Second-stage accommodation			5		2	13	11		31
St Mungo's Complex needs							6		6
St Mungo's Semi-independent							1		1
Grand Total	3	15	179	4	87	737	230	19	1272
People	3	14	94	3	43	394	96	18	665

There are very few accommodation projects which subscribe to CHAIN in the outer boroughs. Most bookings in and referrals by the London Street Rescue team are to hostels located in Tower Hamlets.

Accommodation Name	CHC Brent Outreach	Croydon Outreach	Ealing SPOT	Equinox - Wandsworth Outreach Service	Heathrow Airport Outreach	London Street Rescue	Pilion Islington Outreach	SPEAR Outreach	Grand Total
						1	1		2
Alcohol Recovery Project						5			5
Anchor House						6			6
Branches						26			26
Broadway - Goldhawk Road/Market Lane						1			1
Broadway - Sixty-Five			16						16
Burlington House			6						6
Centrepoint - Greek Street						1			1
Centrepoint - Safestop						2			2
Centrepoint - Vauxhall Cross						1			1
Church Army - Cosway Street					2	12			14
Clearing House/RSI			4			6	3		13
CSTM - Night Centre						3			3
Dellow Nightstop						8			8
Equinox - Aspinden Wood Centre						1			1
Equinox - Brook Drive			9	1		9	6		25
Equinox - Friends Road			2	1			1		4
Hackney Winter Night Shelter						11			11
Home of Peace					2				2
Jupiter House					2				2
LA tenancy (general needs)			4			3		1	8
Look Ahead - Aldgate			9		1	30			40
Missionaries of Charity - Gift of Love					3				3
NHS - Max Glatt Detox Unit Ealing			1						1
Other - Specify in other accommodation	2	13	29	1	19	195	186	1	446
Other temporary					1	1			2
Peter Bedford Housing Association						1	1		2
Private rented sector - independent			2		24	25	1		52
Private rented sector - with some floating support/support			1			13	2	1	17
Providence Row - Daniel Gilbert House						1			1
Providence Row - Dellow Hostel						1			1
Providence Row - Dellow Nightstop						18			18
Providence Row - Edward Gibbons House						7			7
Providence Row - Hackney Road						1			1
Queen Victoria Seamen's Rest						6			6
Salvation Army - Booth House						20			20
Salvation Army - David Barker House			1		4	2	1		8
Salvation Army - Greig House						2			2

Accommodation Name	CHC Brent Outreach	Croydon Outreach	Ealing SPOT	Equinox - Wandsworth Outreach Service	Heathrow Airport Outreach	London Street Rescue	Pilion Islington Outreach	SPEAR Outreach	Grand Total
Salvation Army - Hope Town					1	8			9
Sheltered Housing			1		1	3			5
SHP - Redbridge						1			1
SPEAR - Kew Road								8	8
St Mungo's - Barnsbury Road						1			1
St Mungo's - Cedars Road				1		1			2
St Mungo's - Church Walk						13			13
St Mungo's - Endsleigh Gardens			5						5
St Mungo's - Mare Street						42			42
St Mungo's - Margery Street	1				14	118	14		147
St Mungo's - Pagnell Street			1			5			6
St Mungo's - Rosebery Avenue							1		1
St Mungo's - Rushworth Street			36		13	64		8	121
St Mungo's - Spring Gardens						21			21
St Mungo's - The Lodge						4			4
St Mungo's - Tufnell Park Road							1		1
St Mungo's - Vartry Road						4			4
St Mungo's - Wharton Street							5		5
Supported Housing			1			19	6		26
SW / TR Wandsworth / 51 Drakefield Rd						1			1
Thames Reach - Croydon		2				1			3
Thames Reach - Graham House						9			9
Thames Reach - Lambeth High Street						1			1
Thames Reach - Robertson Street						1			1
West London Churches Nightshelter			15				1		16
Western Lodge						1			1
YMCA - Ealing			36						36
Grand Total	3	15	179	4	87	737	230	19	1274

Reconnections

Reconnection type	CHC Brent Outreach	Croydon Outreach	Ealing SPOT	Equinox Wandsworth	Heathrow Airport Outreach	London Street Rescue	Pilion Islington Outreach	SPEAR Outreach	Grand Total
Advised			10		1	12	11		34
Confirmed			3		4	11	3		21
Grand Total	0	0	13	0	5	23	14	0	55