



CHAIN
Annual Report for the Outer Boroughs
1st April 2011- 31st March 2012



CHAIN Report for Outer boroughs 1st April 2011 to 31st March 2012

Contents

1) Rough sleeping

Number of clients by number of bedded down or street count actions in the period by borough

2) Rough sleeping (rolling)

Number of clients seen rough sleeping over the last four years.

Demographics

3) Gender

People contacted by outreach and/or arriving in or departing from accommodation in the period by gender

4) Age

People contacted by outreach and/or arriving in or departing from accommodation in the period by age

5) Ethnicity

People contacted by outreach and/or arriving or departing from in accommodation in the period by ethnicity

6) Nationality

People contacted by outreach and/or arriving in or departing from accommodation in the period by nationality

Client Support Needs/Institutional History

7) Support Needs

People contacted by outreach and/or arriving in or departing from accommodation in the period by support needs

8) Institutional history

People contacted by outreach and/or arriving in or departing from accommodation in the period by experience of the armed forces, care or prison

Accommodation Work

9) Type of accommodation and reconnection events

Outreach accommodation and reconnection events recorded by outer boroughs outreach teams in the period by type

This CHAIN report for 2011/12 reports on verified rough sleepers contacted by the Croydon Reach, Ealing SPOT, Wandsworth Equinox Outreach, London Street Rescue, CHC Brent Outreach, SPEAR Outreach, Pillion Islington Outreach and Heathrow Airport outreach teams in the outer London boroughs.

Most of the tables in this report are split by borough. Since clients do move between boroughs and can be contacted more than once in any given period; they may as a consequence feature in more than one set of borough figures. The total number of unique clients seen rough sleeping in this period was 1510, compared to 872 during 2010/11. The total overall - people contacted, or arriving or departing from accommodation - was 2209, compared to 1502 last year.

1) Rough sleeping

Number of clients by number of bedded down or street count actions in the period by borough

| Borough | Number of times seen bedded down | | | | | Total |
|-----------------------|----------------------------------|------------|-----------|-----------|-----------|-------------|
| | 1 | 2 | 3 | 4 | 5+ | |
| Barking & Dagenham | 15 | 2 | 0 | 0 | 0 | 17 |
| Barnet | 18 | 1 | 2 | 0 | 1 | 22 |
| Bexley | 7 | 0 | 0 | 0 | 0 | 7 |
| Brent | 162 | 3 | 1 | 0 | 0 | 166 |
| Bromley | 19 | 2 | 0 | 0 | 0 | 21 |
| Croydon | 33 | 5 | 1 | 1 | 2 | 42 |
| Ealing | 136 | 40 | 12 | 10 | 18 | 216 |
| Enfield | 22 | 1 | 1 | 0 | 0 | 24 |
| Greenwich | 52 | 6 | 3 | 3 | 1 | 65 |
| Hackney | 66 | 8 | 2 | 1 | 4 | 81 |
| Haringey | 41 | 1 | 1 | 0 | 0 | 43 |
| Harrow | 16 | 3 | 2 | 0 | 0 | 21 |
| Havering | 7 | 0 | 0 | 0 | 0 | 7 |
| Heathrow | 100 | 22 | 13 | 8 | 7 | 150 |
| Hillingdon | 13 | 2 | 0 | 1 | 0 | 16 |
| Hounslow | 54 | 10 | 2 | 1 | 1 | 68 |
| Islington | 140 | 12 | 2 | 4 | 8 | 166 |
| Kingston upon Thames | 10 | 1 | 0 | 0 | 0 | 11 |
| Lewisham | 48 | 6 | 0 | 0 | 0 | 54 |
| Merton | 14 | 6 | 2 | 0 | 0 | 22 |
| Newham | 59 | 13 | 5 | 1 | 1 | 79 |
| Redbridge | 32 | 13 | 4 | 2 | 6 | 57 |
| Richmond | 46 | 13 | 3 | 1 | 0 | 63 |
| Sutton | 12 | 1 | 0 | 0 | 0 | 13 |
| Waltham Forest | 41 | 3 | 2 | 0 | 0 | 46 |
| Wandsworth | 50 | 8 | 1 | 1 | 2 | 62 |
| Total (unique) | 1171 | 187 | 64 | 33 | 55 | 1510 |
| % | 78% | 12% | 4% | 2% | 4% | 100% |

The majority of people were only seen sleeping rough once in the period.

2) Rough sleeping (rolling)

Number of clients seen rough sleeping over the last four years.

| Borough | 2008/09 | 2009/10 | 2010/11 | 2011/12 | Difference last 2 years |
|-----------------------|------------|------------|------------|-------------|-------------------------|
| Barking & Dagenham | 0 | 9 | 13 | 17 | +4 |
| Barnet | 7 | 18 | 14 | 22 | +8 |
| Bexley | 4 | 13 | 10 | 7 | -3 |
| Brent | 146 | 77 | 39 | 166 | +127 |
| Bromley | 6 | 16 | 9 | 21 | +12 |
| Croydon | 1 | 50 | 25 | 42 | +17 |
| Ealing | 71 | 93 | 109 | 216 | +107 |
| Enfield | 14 | 10 | 18 | 24 | +6 |
| Greenwich | 10 | 4 | 29 | 65 | +36 |
| Hackney | 45 | 63 | 57 | 81 | +24 |
| Haringey | 42 | 65 | 54 | 43 | -11 |
| Harrow | 1 | 6 | 5 | 21 | +16 |
| Havering | 7 | 7 | 12 | 7 | -5 |
| Heathrow | 119 | 73 | 100 | 150 | +50 |
| Hillingdon | 8 | 16 | 6 | 16 | +10 |
| Hounslow | 26 | 24 | 34 | 68 | +34 |
| Islington | 76 | 95 | 49 | 166 | +117 |
| Kingston upon Thames | 3 | 10 | 14 | 11 | -3 |
| Lewisham | 40 | 46 | 74 | 54 | -20 |
| Merton | 9 | 23 | 22 | 22 | No change |
| Newham | 16 | 18 | 38 | 79 | +41 |
| Redbridge | 11 | 15 | 20 | 57 | +37 |
| Richmond | 58 | 46 | 58 | 63 | +5 |
| Sutton | 2 | 7 | 3 | 13 | +10 |
| Waltham Forest | 2 | 30 | 26 | 46 | +20 |
| Wandsworth | 27 | 38 | 47 | 62 | +15 |
| Total (unique) | 742 | 851 | 872 | 1510 | +638 |

Of the 26 outer London boroughs 20 have seen an increase in the number of clients seen rough sleeping (12 last year), 5 have seen a decrease (13 last year), and 1 has not changed. Overall there were 638 more people seen in this period than 2010/11.

Overall the highest number of people seen rough sleeping was in Ealing - 216 (180 people seen rough sleeping for the first time).

Demographics

3) Gender

People contacted by outreach **and/or arriving in or departing from accommodation** in the period by gender

| Borough | Male | Female | Total |
|-----------------------|-------------|---------------|--------------|
| Barking & Dagenham | 15 | 2 | 17 |
| Barnet | 20 | 2 | 22 |
| Bexley | 11 | 0 | 11 |
| Brent | 158 | 18 | 176 |
| Bromley | 18 | 3 | 21 |
| Croydon | 39 | 6 | 45 |
| Ealing | 303 | 26 | 329 |
| Enfield | 21 | 4 | 25 |
| Greenwich | 59 | 10 | 69 |
| Hackney | 134 | 28 | 162 |
| Haringey | 47 | 10 | 57 |
| Harrow | 18 | 4 | 22 |
| Havering | 7 | 2 | 9 |
| Heathrow | 139 | 22 | 161 |
| Hillingdon | 16 | 1 | 17 |
| Hounslow | 67 | 5 | 72 |
| Islington | 617 | 94 | 711 |
| Kingston upon Thames | 11 | 0 | 11 |
| Lewisham | 91 | 23 | 114 |
| Merton | 16 | 7 | 23 |
| Newham | 77 | 9 | 86 |
| Redbridge | 62 | 3 | 65 |
| Richmond | 80 | 10 | 90 |
| Sutton | 13 | 2 | 15 |
| Waltham Forest | 45 | 6 | 51 |
| Wandsworth | 74 | 7 | 81 |
| Total (unique) | 1951 | 258 | 2209 |
| % | 88% | 12% | 100% |

The highest number of females contacted in the period was in Islington - 94 out of a total of 711.

4) Age

People contacted by outreach **and/or arriving in or departing from accommodation** in the period by age

| Borough | Under 18 years | 18 - 25 years | 26 - 35 years | 36 - 45 years | 46 - 55 years | Over 55 years | Total |
|-----------------------|-----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|--------------|
| Barking & Dagenham | 0 | 2 | 5 | 6 | 4 | 0 | 17 |
| Barnet | 0 | 2 | 10 | 3 | 6 | 1 | 22 |
| Bexley | 0 | 4 | 0 | 4 | 0 | 3 | 11 |
| Brent | 0 | 39 | 39 | 47 | 35 | 16 | 176 |
| Bromley | 0 | 3 | 5 | 6 | 3 | 4 | 21 |
| Croydon | 0 | 5 | 5 | 15 | 13 | 7 | 45 |
| Ealing | 0 | 31 | 95 | 118 | 67 | 18 | 329 |
| Enfield | 0 | 4 | 6 | 5 | 6 | 4 | 25 |
| Greenwich | 0 | 16 | 10 | 19 | 12 | 12 | 69 |
| Hackney | 0 | 10 | 35 | 58 | 45 | 14 | 162 |
| Haringey | 0 | 3 | 16 | 24 | 11 | 3 | 57 |
| Harrow | 0 | 2 | 6 | 7 | 5 | 2 | 22 |
| Havering | 0 | 3 | 0 | 2 | 2 | 2 | 9 |
| Heathrow | 1 | 17 | 35 | 39 | 33 | 36 | 161 |
| Hillingdon | 0 | 1 | 4 | 5 | 4 | 3 | 17 |
| Hounslow | 0 | 4 | 21 | 27 | 12 | 8 | 72 |
| Islington | 0 | 65 | 166 | 231 | 180 | 69 | 711 |
| Kingston upon Thames | 0 | 2 | 2 | 3 | 3 | 1 | 11 |
| Lewisham | 0 | 11 | 24 | 48 | 20 | 11 | 114 |
| Merton | 0 | 0 | 9 | 9 | 5 | 0 | 23 |
| Newham | 0 | 6 | 29 | 28 | 17 | 6 | 86 |
| Redbridge | 0 | 6 | 22 | 16 | 15 | 6 | 65 |
| Richmond | 0 | 7 | 23 | 26 | 24 | 10 | 90 |
| Sutton | 0 | 1 | 5 | 3 | 5 | 1 | 15 |
| Waltham Forest | 0 | 2 | 17 | 19 | 9 | 4 | 51 |
| Wandsworth | 0 | 3 | 11 | 34 | 23 | 10 | 81 |
| Total (unique) | 1 | 230 | 543 | 710 | 503 | 222 | 2209 |
| % | 0% | 10% | 25% | 32% | 23% | 10% | 100% |

One in ten people contacted were over 55 years and a similar proportion were under 26 - similar to the previous year.

The highest number of people contacted, aged over 55, was in Islington (69 out of 711). The highest number of people under 25 were also contacted in Islington (65).

5) Ethnicity

People contacted by outreach **and/or arriving or departing from in accommodation** in the period by ethnicity

| Borough | White - British | White - Irish | White - Other | Black | Asian | Mixed | Other | Missing | Total |
|-----------------------|-----------------|---------------|---------------|------------|------------|-----------|-----------|-----------|-------------|
| Barking & Dagenham | 7 | 0 | 3 | 4 | 1 | 1 | 0 | 1 | 17 |
| Barnet | 3 | 2 | 14 | 0 | 0 | 0 | 2 | 1 | 22 |
| Bexley | 11 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 11 |
| Brent | 12 | 13 | 37 | 70 | 26 | 4 | 13 | 1 | 176 |
| Bromley | 16 | 2 | 2 | 0 | 0 | 1 | 0 | 0 | 21 |
| Croydon | 20 | 1 | 4 | 11 | 4 | 2 | 3 | 0 | 45 |
| Ealing | 65 | 28 | 97 | 39 | 87 | 4 | 9 | 0 | 329 |
| Enfield | 8 | 0 | 9 | 5 | 2 | 1 | 0 | 0 | 25 |
| Greenwich | 37 | 2 | 6 | 15 | 4 | 2 | 1 | 2 | 69 |
| Hackney | 68 | 6 | 35 | 27 | 8 | 6 | 9 | 3 | 162 |
| Haringey | 18 | 3 | 18 | 9 | 3 | 1 | 2 | 3 | 57 |
| Harrow | 6 | 2 | 4 | 6 | 3 | 0 | 1 | 0 | 22 |
| Havering | 7 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 9 |
| Heathrow | 55 | 1 | 55 | 19 | 22 | 5 | 4 | 0 | 161 |
| Hillingdon | 10 | 1 | 0 | 1 | 4 | 1 | 0 | 0 | 17 |
| Hounslow | 24 | 0 | 9 | 2 | 34 | 0 | 3 | 0 | 72 |
| Islington | 349 | 55 | 118 | 108 | 32 | 24 | 22 | 3 | 711 |
| Kingston upon Thames | 8 | 0 | 1 | 2 | 0 | 0 | 0 | 0 | 11 |
| Lewisham | 71 | 5 | 6 | 19 | 4 | 7 | 1 | 1 | 114 |
| Merton | 8 | 0 | 12 | 1 | 1 | 0 | 1 | 0 | 23 |
| Newham | 19 | 1 | 35 | 13 | 9 | 2 | 7 | 0 | 86 |
| Redbridge | 18 | 2 | 16 | 4 | 18 | 1 | 6 | 0 | 65 |
| Richmond | 63 | 6 | 9 | 5 | 2 | 0 | 2 | 3 | 90 |
| Sutton | 9 | 0 | 4 | 0 | 1 | 1 | 0 | 0 | 15 |
| Waltham Forest | 19 | 1 | 12 | 12 | 1 | 1 | 3 | 2 | 51 |
| Wandsworth | 33 | 6 | 15 | 10 | 7 | 3 | 7 | 0 | 81 |
| Total (unique) | 839 | 126 | 500 | 334 | 244 | 57 | 90 | 19 | 2209 |
| % | 38% | 6% | 23% | 15% | 11% | 3% | 4% | 1% | 100% |

Just under 2 in 5 people (38%) contacted in the outer London boroughs in 2011/12 (2010/11: 43%) were White British followed by 23% White Other (2010/11: 16%) and 15% people of Black ethnic origin (2010/11: 13%). 108 (32%) of the 334 people of Black ethnic origin were contacted in Islington. 87 (26%) people contacted in Ealing were Asian.

6) Nationality

People contacted by outreach and/or arriving in or departing from accommodation in the period by nationality

| Borough | UK | Ireland (Republic of) | CEE | Africa | Other | Missing | Total* |
|-----------------------|-------------|-----------------------|------------|------------|------------|-----------|-------------|
| Barking & Dagenham | 10 | 0 | 4 | 2 | 1 | 0 | 17 |
| Barnet | 6 | 0 | 11 | 0 | 1 | 4 | 22 |
| Bexley | 11 | 0 | 0 | 0 | 0 | 0 | 11 |
| Brent | 67 | 8 | 29 | 32 | 39 | 1 | 176 |
| Bromley | 16 | 1 | 1 | 0 | 1 | 2 | 21 |
| Croydon | 29 | 1 | 4 | 3 | 8 | 0 | 45 |
| Ealing | 120 | 15 | 92 | 15 | 79 | 8 | 329 |
| Enfield | 14 | 0 | 6 | 1 | 4 | 0 | 25 |
| Greenwich | 50 | 1 | 4 | 6 | 7 | 1 | 69 |
| Hackney | 100 | 2 | 22 | 11 | 22 | 5 | 162 |
| Haringey | 29 | 0 | 16 | 2 | 9 | 1 | 57 |
| Harrow | 10 | 0 | 3 | 1 | 7 | 1 | 22 |
| Havering | 8 | 0 | 0 | 0 | 1 | 0 | 9 |
| Heathrow | 77 | 1 | 42 | 12 | 28 | 1 | 161 |
| Hillingdon | 14 | 1 | 0 | 0 | 2 | 0 | 17 |
| Hounslow | 26 | 0 | 8 | 2 | 34 | 2 | 72 |
| Islington | 480 | 21 | 58 | 43 | 86 | 23 | 711 |
| Kingston upon Thames | 8 | 0 | 1 | 2 | 0 | 0 | 11 |
| Lewisham | 87 | 3 | 3 | 7 | 7 | 7 | 114 |
| Merton | 9 | 0 | 6 | 1 | 4 | 3 | 23 |
| Newham | 24 | 1 | 30 | 5 | 16 | 10 | 86 |
| Redbridge | 25 | 1 | 13 | 2 | 23 | 1 | 65 |
| Richmond | 72 | 3 | 3 | 3 | 5 | 4 | 90 |
| Sutton | 11 | 0 | 1 | 1 | 1 | 1 | 15 |
| Waltham Forest | 28 | 0 | 10 | 6 | 3 | 4 | 51 |
| Wandsworth | 49 | 2 | 13 | 3 | 13 | 1 | 81 |
| Total (unique) | 1203 | 58 | 371 | 141 | 358 | 78 | 2131 |
| % | 56% | 3% | 17% | 7% | 17% | 4% | 100% |

The majority of those contacted in the outer boroughs were British (56%) but there was a slight a drop on last year (61%). The next most common nationalities were CEE (17%) - compared to 13% last year - and African (7%).

*Totals exclude clients whose nationality has not been recorded on CHAIN.

Client Support Needs/Institutional History

7) Support Needs

People contacted by outreach and/or arriving in or departing from accommodation in the period by support needs

| Borough | Alcohol | Drugs | Mental health | Total* |
|-----------------------|------------|------------|---------------|-------------|
| Barking & Dagenham | 8 | 4 | 8 | 16 |
| Barnet | 2 | 0 | 7 | 22 |
| Bexley | 5 | 1 | 3 | 11 |
| Brent | 60 | 28 | 54 | 170 |
| Bromley | 10 | 5 | 6 | 21 |
| Croydon | 15 | 7 | 15 | 43 |
| Ealing | 170 | 91 | 66 | 329 |
| Enfield | 6 | 6 | 7 | 25 |
| Greenwich | 14 | 13 | 27 | 69 |
| Hackney | 69 | 53 | 48 | 152 |
| Haringey | 20 | 17 | 15 | 57 |
| Harrow | 8 | 3 | 5 | 20 |
| Havering | 1 | 1 | 4 | 8 |
| Heathrow | 30 | 9 | 39 | 144 |
| Hillingdon | 8 | 3 | 9 | 17 |
| Hounslow | 20 | 8 | 14 | 71 |
| Islington | 359 | 293 | 342 | 697 |
| Kingston upon Thames | 2 | 3 | 3 | 11 |
| Lewisham | 51 | 39 | 41 | 109 |
| Merton | 6 | 6 | 4 | 23 |
| Newham | 24 | 14 | 14 | 85 |
| Redbridge | 44 | 20 | 21 | 65 |
| Richmond | 47 | 24 | 57 | 88 |
| Sutton | 1 | 3 | 4 | 14 |
| Waltham Forest | 22 | 9 | 17 | 51 |
| Wandsworth | 48 | 24 | 35 | 79 |
| Total (unique) | 944 | 612 | 769 | 2149 |
| % | 44% | 28% | 36% | |

| All 3 needs not known or not recorded |
|---------------------------------------|
| 1 |
| 0 |
| 0 |
| 6 |
| 0 |
| 2 |
| 0 |
| 0 |
| 0 |
| 10 |
| 0 |
| 2 |
| 1 |
| 17 |
| 0 |
| 1 |
| 14 |
| 0 |
| 5 |
| 0 |
| 1 |
| 0 |
| 2 |
| 1 |
| 0 |
| 2 |
| 60 |

The proportions of people contacted in the outer boroughs reporting alcohol, drugs or mental health support needs are broadly similar to those in London overall this year.

*Totals exclude clients whose support needs are not known or not recorded on CHAIN

8) Institutional history

People contacted by outreach and/or arriving in or departing from accommodation in the period by experience of the armed forces, care or prison

| Borough | Armed Forces | Care | Prison | Total* |
|-----------------------|--------------|------------|------------|-------------|
| Barking & Dagenham | 0 | 0 | 1 | 8 |
| Barnet | 0 | 0 | 0 | 7 |
| Bexley | 1 | 0 | 3 | 7 |
| Brent | 10 | 8 | 26 | 160 |
| Bromley | 2 | 1 | 2 | 12 |
| Croydon | 3 | 2 | 5 | 35 |
| Ealing | 10 | 13 | 64 | 300 |
| Enfield | 1 | 1 | 3 | 9 |
| Greenwich | 3 | 7 | 21 | 44 |
| Hackney | 5 | 11 | 35 | 123 |
| Haringey | 3 | 2 | 9 | 33 |
| Harrow | 1 | 1 | 3 | 12 |
| Havering | 0 | 2 | 1 | 7 |
| Heathrow | 5 | 4 | 12 | 140 |
| Hillingdon | 0 | 2 | 4 | 10 |
| Hounslow | 1 | 3 | 10 | 42 |
| Islington | 52 | 91 | 260 | 691 |
| Kingston upon Thames | 0 | 0 | 1 | 4 |
| Lewisham | 3 | 17 | 34 | 95 |
| Merton | 0 | 1 | 4 | 14 |
| Newham | 0 | 3 | 15 | 44 |
| Redbridge | 7 | 1 | 14 | 53 |
| Richmond | 3 | 11 | 21 | 81 |
| Sutton | 0 | 0 | 0 | 7 |
| Waltham Forest | 2 | 3 | 11 | 29 |
| Wandsworth | 3 | 3 | 20 | 61 |
| Total (unique) | 105 | 164 | 513 | 1790 |
| % | 6% | 9% | 29% | |

| All 3 histories not known or not recorded |
|---|
| 9 |
| 15 |
| 4 |
| 16 |
| 9 |
| 10 |
| 29 |
| 16 |
| 25 |
| 39 |
| 24 |
| 10 |
| 2 |
| 21 |
| 7 |
| 30 |
| 20 |
| 7 |
| 19 |
| 9 |
| 42 |
| 12 |
| 9 |
| 8 |
| 22 |
| 20 |
| 419 |

Just under a third of the people contacted in the outer London boroughs in this period had experience of prison (similar last year). One in ten had experience of being in care, and a slightly smaller number (6%) had served in the armed forces - both similar to last year.

*Totals exclude clients whose institutional history are not known or not recorded on CHAIN

Accommodation Work

9) Type of accommodation and reconnection events

Outreach accommodation and reconnection events recorded by outer boroughs outreach teams in the period by type

| Accommodation Type | CHC Brent Outreach | Croydon Outreach | Ealing SPOT | Equinox Wandsworth | Heathrow Airport Outreach | London Street Rescue | Pilion Islington Outreach | SPEAR Outreach | Grand Total |
|-----------------------------|--------------------|------------------|-------------|--------------------|---------------------------|----------------------|---------------------------|----------------|-------------|
| Assessment Centre | | | 2 | | 1 | 9 | 14 | | 26 |
| Bed & Breakfast | 1 | 3 | 5 | | | 65 | 7 | 1 | 82 |
| Clinic/Detox/Rehab | | | 22 | 2 | 1 | 20 | 9 | | 54 |
| Hostel | 1 | 7 | 75 | 2 | 22 | 274 | 24 | 8 | 413 |
| Long-term accommodation | | | 17 | | 26 | 78 | 15 | 2 | 138 |
| Night Centre | | | 17 | | 3 | 95 | 125 | | 240 |
| Other temporary | | | | | 1 | 1 | | | 2 |
| Registered Care Home | | | | | 1 | | | | 1 |
| Rolling Shelter | 1 | 5 | 36 | | 28 | 182 | 18 | 8 | 278 |
| Second-stage accommodation | | | 5 | | 2 | 13 | 11 | | 31 |
| St Mungo's Complex needs | | | | | | | 6 | | 6 |
| St Mungo's Semi-independent | | | | | | | 1 | | 1 |
| Grand Total | 3 | 15 | 179 | 4 | 87 | 737 | 230 | 19 | 1272 |
| People | 3 | 14 | 94 | 3 | 43 | 394 | 96 | 18 | 665 |

There are very few accommodation projects which subscribe to CHAIN in the outer boroughs. Most bookings in and referrals by the London Street Rescue team are to hostels located in Tower Hamlets.

| Accommodation Name | CHC Brent Outreach | Croydon Outreach | Ealing SPOT | Equinox - Wandsworth Outreach Service | Heathrow Airport Outreach | London Street Rescue | Pilion Islington Outreach | SPEAR Outreach | Grand Total |
|--|--------------------|------------------|-------------|---------------------------------------|---------------------------|----------------------|---------------------------|----------------|-------------|
| Alcohol Recovery Project | | | | | | 5 | | | 5 |
| Anchor House | | | | | | 6 | | | 6 |
| Branches | | | | | | 26 | | | 26 |
| Broadway - Goldhawk Road/Market Lane | | | | | | 1 | | | 1 |
| Broadway - Sixty-Five | | | 16 | | | | | | 16 |
| Burlington House | | | 6 | | | | | | 6 |
| Centrepoint - Greek Street | | | | | | 1 | | | 1 |
| Centrepoint - Safestop | | | | | | 2 | | | 2 |
| Centrepoint - Vauxhall Cross | | | | | | 1 | | | 1 |
| Church Army - Cosway Street | | | | | 2 | 12 | | | 14 |
| Clearing House/RSI | | | 4 | | | 6 | 3 | | 13 |
| CSTM - Night Centre | | | | | | 3 | | | 3 |
| Dellow Nightstop | | | | | | 8 | | | 8 |
| Equinox - Aspinden Wood Centre | | | | | | 1 | | | 1 |
| Equinox - Brook Drive | | | 9 | 1 | | 9 | 6 | | 25 |
| Equinox - Friends Road | | | 2 | 1 | | | 1 | | 4 |
| Hackney Winter Night Shelter | | | | | | 11 | | | 11 |
| Home of Peace | | | | | 2 | | | | 2 |
| Jupiter House | | | | | 2 | | | | 2 |
| LA tenancy (general needs) | | | 4 | | | 3 | | 1 | 8 |
| Look Ahead - Aldgate | | | 9 | | 1 | 30 | | | 40 |
| Missionaries of Charity - Gift of Love | | | | | 3 | | | | 3 |
| NHS - Max Glatt Detox Unit Ealing | | | 1 | | | | | | 1 |
| Other - Specify in other accommodation | 2 | 13 | 29 | 1 | 19 | 195 | 186 | 1 | 446 |
| Other temporary | | | | | 1 | 1 | | | 2 |
| Peter Bedford Housing Association | | | | | | 1 | 1 | | 2 |
| Private rented sector - independent | | | 2 | | 24 | 25 | 1 | | 52 |
| Private rented sector - with some floating support/support | | | 1 | | | 13 | 2 | 1 | 17 |
| Providence Row - Daniel Gilbert House | | | | | | 1 | | | 1 |
| Providence Row - Dellow Hostel | | | | | | 1 | | | 1 |
| Providence Row - Dellow Nightstop | | | | | | 18 | | | 18 |
| Providence Row - Edward Gibbons House | | | | | | 7 | | | 7 |
| Providence Row - Hackney Road | | | | | | 1 | | | 1 |
| Queen Victoria Seamen's Rest | | | | | | 6 | | | 6 |
| Salvation Army - Booth House | | | | | | 20 | | | 20 |
| Salvation Army - David Barker House | | | 1 | | 4 | 2 | 1 | | 8 |
| Salvation Army - Greig House | | | | | | 2 | | | 2 |
| Salvation Army - Hope Town | | | | | 1 | 8 | | | 9 |

| Accommodation Name | CHC Brent Outreach | Croydon Outreach | Ealing SPOT | Equinox - Wandsworth Outreach Service | Heathrow Airport Outreach | London Street Rescue | Pilion Islington Outreach | SPEAR Outreach | Grand Total |
|---------------------------------------|--------------------|------------------|-------------|---------------------------------------|---------------------------|----------------------|---------------------------|----------------|-------------|
| Sheltered Housing | | | 1 | | 1 | 3 | | | 5 |
| SHP - Redbridge | | | | | | 1 | | | 1 |
| SPEAR - Kew Road | | | | | | | | 8 | 8 |
| St Mungo's - Barnsbury Road | | | | | | 1 | | | 1 |
| St Mungo's - Cedars Road | | | | 1 | | 1 | | | 2 |
| St Mungo's - Church Walk | | | | | | 13 | | | 13 |
| St Mungo's - Endsleigh Gardens | | | 5 | | | | | | 5 |
| St Mungo's - Mare Street | | | | | | 42 | | | 42 |
| St Mungo's - Margery Street | 1 | | | | 14 | 118 | 14 | | 147 |
| St Mungo's - Pagnell Street | | | 1 | | | 5 | | | 6 |
| St Mungo's - Rosebery Avenue | | | | | | | 1 | | 1 |
| St Mungo's - Rushworth Street | | | 36 | | 13 | 64 | | 8 | 121 |
| St Mungo's - Spring Gardens | | | | | | 21 | | | 21 |
| St Mungo's - The Lodge | | | | | | 4 | | | 4 |
| St Mungo's - Tufnell Park Road | | | | | | | 1 | | 1 |
| St Mungo's - Vartry Road | | | | | | 4 | | | 4 |
| St Mungo's - Wharton Street | | | | | | | 5 | | 5 |
| Supported Housing | | | 1 | | | 19 | 6 | | 26 |
| SW / TR Wandsworth / 51 Drakefield Rd | | | | | | 1 | | | 1 |
| Thames Reach - Croydon | | 2 | | | | 1 | | | 3 |
| Thames Reach - Graham House | | | | | | 9 | | | 9 |
| Thames Reach - Lambeth High Street | | | | | | 1 | | | 1 |
| Thames Reach - Robertson Street | | | | | | 1 | | | 1 |
| West London Churches Nightshelter | | | 15 | | | | 1 | | 16 |
| Western Lodge | | | | | | 1 | | | 1 |
| YMCA - Ealing | | | 36 | | | | | | 36 |
| Grand Total | 3 | 15 | 179 | 4 | 87 | 736 | 229 | 19 | 1272 |

Reconnections

| Reconnection type | CHC Brent Outreach | Croydon Outreach | Ealing SPOT | Equinox Wandsworth | Heathrow Airport Outreach | London Street Rescue | Pilion Islington Outreach | SPEAR Outreach | Grand Total |
|--------------------|--------------------|------------------|-------------|--------------------|---------------------------|----------------------|---------------------------|----------------|--------------------|
| Advised | | | 10 | | 1 | 12 | 11 | | 34 |
| Confirmed | | | 3 | | 4 | 11 | 3 | | 21 |
| Grand Total | 0 | 0 | 13 | 0 | 5 | 23 | 14 | 0 | 55 |