

# CHAIN Annual Report



## OUTER BOROUGHES

1st April 2012 - 31st March 2013



**BROADWAY**

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Registered charity no. 274403

# CHAIN report for outer boroughs 1st April 2012 to 31st March 2013

## Contents

### 1) Rough sleeping

Number of clients by number of bedded down or street count actions in the period by borough

### 2) Rough sleeping (rolling)

Number of clients seen rough sleeping over the last four years.

## Demographics

### 3) Gender

People seen sleeping rough by outreach in the period by gender

### 4) Age

People seen sleeping rough by outreach in the period by age

### 5) Ethnicity

People seen sleeping rough by outreach in the period by ethnicity

### 6) Nationality

People seen sleeping rough by outreach in the period by nationality

## Client Support Needs/Experience of the armed forces, care and prison

### 7) Support Needs

People seen sleeping rough by outreach in the period by support needs

### 8) Experience of the armed forces, care and prison

People seen sleeping rough by outreach in the period by experience of the armed forces, care or prison

## Accommodation Work

### 9) Accommodation

Clients arriving at accommodation who have been referred by outreach teams operating in the outer boroughs

### 10) Reconnections

Clients reconnected by outreach teams operating in the outer boroughs

This CHAIN report for 2012/13 reports on people seen sleeping rough by outreach services using CHAIN, in the outer London boroughs.

Most of the tables in this report are split by borough. Since clients do move between boroughs and can be contacted more than once in any given period; they may as a consequence feature in more than one set of borough figures.

## 1) Rough sleeping

Number of clients by number of bedded down or street count actions in the period by borough

Borough	Number of times seen bedded down					Total
	1	2	3	4	5+	
Barking & Dagenham	11	1	0	0	0	12
Barnet	87	4	1	0	0	92
Bexley	16	1	0	0	0	17
Bromley	28	1	0	1	0	30
Croydon	113	12	4	1	2	132
Enfield	60	1	1	0	0	62
Greenwich	52	3	1	0	0	56
Hackney	83	6	5	2	6	102
Haringey	79	5	1	0	0	85
Harrow	31	0	0	0	1	32
Havering	16	2	0	0	0	18
Heathrow	107	10	1	4	4	126
Hillingdon	45	4	1	0	0	50
Hounslow	85	8	5	2	6	106
Kingston upon Thames	16	2	1	0	0	19
Lewisham	79	9	4	1	6	99
Merton	20	1	0	0	0	21
Newham	102	9	4	3	6	124
Redbridge	70	8	3	1	0	82
Richmond	64	28	10	4	9	115
Sutton	14	0	1	0	0	15
Waltham Forest	54	10	4	1	3	72
Wandsworth	53	5	2	0	2	62

## 2) Rough sleeping (rolling)

Number of clients seen rough sleeping over the last four years.

Borough	2009/10	2010/11	2011/12	2012/13	Difference last 2 years
Barking & Dagenham	9	13	17	12	-5
Barnet	18	14	22	92	+70
Bexley	13	10	7	17	+10
Bromley	16	9	21	30	+9
Croydon	50	25	42	132	+90
Enfield	10	18	24	62	+38
Greenwich	4	29	65	56	-9
Hackney	63	57	81	102	+21
Haringey	65	54	43	85	+42
Harrow	6	5	21	32	+11
Havering	7	12	7	18	+11
Heathrow	73	100	150	126	-24
Hillingdon	16	6	16	50	+34
Hounslow	24	34	68	106	+38
Kingston upon Thames	10	14	11	19	+8
Lewisham	46	74	54	99	+45
Merton	23	22	22	21	-1
Newham	18	38	79	124	+45
Redbridge	15	20	57	82	+25
Richmond	46	58	63	115	+52
Sutton	7	3	13	15	+2
Waltham Forest	30	26	46	72	+26
Wandsworth	38	47	62	62	No change

## Demographics

### 3) Gender

People seen sleeping rough by outreach in the period by gender

<b>Borough</b>	<b>Male</b>	<b>Female</b>	<b>Total</b>
Barking & Dagenham	11	1	<b>12</b>
Barnet	82	10	<b>92</b>
Bexley	14	3	<b>17</b>
Bromley	26	4	<b>30</b>
Croydon	118	14	<b>132</b>
Enfield	52	10	<b>62</b>
Greenwich	44	12	<b>56</b>
Hackney	87	15	<b>102</b>
Haringey	70	15	<b>85</b>
Harrow	26	6	<b>32</b>
Havering	14	4	<b>18</b>
Heathrow	103	23	<b>126</b>
Hillingdon	41	9	<b>50</b>
Hounslow	99	7	<b>106</b>
Kingston upon Thames	18	1	<b>19</b>
Lewisham	79	20	<b>99</b>
Merton	19	2	<b>21</b>
Newham	103	21	<b>124</b>
Redbridge	73	9	<b>82</b>
Richmond	99	16	<b>115</b>
Sutton	12	3	<b>15</b>
Waltham Forest	64	8	<b>72</b>
Wandsworth	53	9	<b>62</b>

#### 4) Age

People seen sleeping rough by outreach in the period by age

<b>Borough</b>	<b>Under 18 years</b>	<b>18 - 25 years</b>	<b>26 - 35 years</b>	<b>36 - 45 years</b>	<b>46 - 55 years</b>	<b>Over 55 years</b>	<b>Total</b>
Barking & Dagenham	0	0	6	3	3	0	<b>12</b>
Barnet	0	25	37	17	10	3	<b>92</b>
Bexley	0	4	5	4	2	2	<b>17</b>
Bromley	0	4	8	11	5	2	<b>30</b>
Croydon	0	20	22	45	35	10	<b>132</b>
Enfield	0	14	12	17	9	10	<b>62</b>
Greenwich	0	6	15	17	17	1	<b>56</b>
Hackney	0	10	35	29	19	9	<b>102</b>
Haringey	0	13	27	20	18	7	<b>85</b>
Harrow	0	2	8	8	11	3	<b>32</b>
Havering	0	7	3	1	4	3	<b>18</b>
Heathrow	0	14	27	30	39	16	<b>126</b>
Hillingdon	0	5	14	9	18	4	<b>50</b>
Hounslow	0	13	24	37	21	11	<b>106</b>
Kingston upon Thames	0	5	5	5	2	2	<b>19</b>
Lewisham	0	11	27	22	36	3	<b>99</b>
Merton	0	0	6	6	9	0	<b>21</b>
Newham	0	19	22	44	24	15	<b>124</b>
Redbridge	0	5	19	30	23	5	<b>82</b>
Richmond	0	9	31	24	40	11	<b>115</b>
Sutton	0	6	2	3	4	0	<b>15</b>
Waltham Forest	0	6	16	20	26	4	<b>72</b>
Wandsworth	0	7	15	21	16	3	<b>62</b>

## 5) Ethnicity

People seen sleeping rough by outreach in the period by ethnicity

<b>Borough</b>	<b>White - British</b>	<b>White - Irish</b>	<b>White - Other</b>	<b>Black</b>	<b>Asian</b>	<b>Mixed</b>	<b>Other</b>	<b>Missing</b>	<b>Total</b>
Barking & Dagenham	4	1	4	2	1	0	0	0	<b>12</b>
Barnet	10	3	22	6	4	2	44	1	<b>92</b>
Bexley	14	1	0	1	0	1	0	0	<b>17</b>
Bromley	16	2	5	5	1	1	0	0	<b>30</b>
Croydon	44	3	26	36	13	6	4	0	<b>132</b>
Enfield	20	0	11	28	2	0	1	0	<b>62</b>
Greenwich	37	2	5	9	2	0	0	1	<b>56</b>
Hackney	24	1	43	26	5	1	2	0	<b>102</b>
Haringey	12	5	30	28	6	2	2	0	<b>85</b>
Harrow	10	1	7	8	4	1	1	0	<b>32</b>
Havering	17	0	0	0	0	1	0	0	<b>18</b>
Heathrow	33	0	42	21	19	4	7	0	<b>126</b>
Hillingdon	22	3	8	5	9	1	1	1	<b>50</b>
Hounslow	33	1	26	13	30	1	1	1	<b>106</b>
Kingston upon Thames	14	1	1	3	0	0	0	0	<b>19</b>
Lewisham	36	3	21	36	0	0	3	0	<b>99</b>
Merton	5	2	8	3	1	1	1	0	<b>21</b>
Newham	25	1	47	34	13	1	3	0	<b>124</b>
Redbridge	12	3	29	14	20	2	2	0	<b>82</b>
Richmond	82	5	16	4	4	1	2	1	<b>115</b>
Sutton	12	0	1	1	0	0	1	0	<b>15</b>
Waltham Forest	26	0	26	9	5	4	1	1	<b>72</b>
Wandsworth	15	4	16	17	6	2	0	2	<b>62</b>

## 6) Nationality

People seen sleeping rough by outreach in the period by nationality

Borough	UK	Ireland (Republic of)	CEE	Africa	Other	Missing	Total
Barking & Dagenham	4	1	3	2	2	0	12
Barnet	19	2	63	2	6	0	92
Bexley	16	1	0	0	0	0	17
Bromley	22	2	4	1	1	0	30
Croydon	78	2	23	14	14	1	132
Enfield	32	0	4	12	14	0	62
Greenwich	46	3	3	1	3	0	56
Hackney	41	1	33	7	14	6	102
Haringey	28	3	19	11	22	2	85
Harrow	19	1	4	2	5	1	32
Havering	18	0	0	0	0	0	18
Heathrow	58	1	22	9	35	1	126
Hillingdon	31	4	6	1	7	1	50
Hounslow	48	0	18	6	33	1	106
Kingston upon Thames	16	1	0	1	1	0	19
Lewisham	66	1	18	4	9	1	99
Merton	10	1	7	1	2	0	21
Newham	47	0	35	15	26	1	124
Redbridge	24	1	27	7	23	0	82
Richmond	88	1	10	0	8	8	115
Sutton	14	0	1	0	0	0	15
Waltham Forest	36	0	26	3	5	2	72
Wandsworth	36	2	10	3	10	1	62

The Central and Eastern European (CEE) category includes Bulgaria, Czech Republic, Estonia, Hungary, Latvia, Lithuania, Poland, Romania, Slovakia, Slovenia



## Client Support Needs/Institutional History

### 7) Support Needs

People seen sleeping rough by outreach in the period by support needs

<b>Borough</b>	<b>Alcohol</b>	<b>Drugs</b>	<b>Mental health</b>	<b>All three no</b>	<b>All three needs not known or not recorded</b>	<b>Total*</b>
Barking & Dagenham	9	1	2	1	2	<b>12</b>
Barnet	7	7	12	17	56	<b>92</b>
Bexley	9	5	9	3	2	<b>17</b>
Bromley	6	2	12	3	13	<b>30</b>
Croydon	64	29	54	23	26	<b>132</b>
Enfield	12	10	20	17	15	<b>62</b>
Greenwich	16	18	24	11	15	<b>56</b>
Hackney	36	23	32	19	25	<b>102</b>
Haringey	19	14	27	29	19	<b>85</b>
Harrow	11	4	14	10	5	<b>32</b>
Havering	5	4	8	2	6	<b>18</b>
Heathrow	24	14	47	47	17	<b>126</b>
Hillingdon	21	13	25	10	4	<b>50</b>
Hounslow	28	16	38	20	30	<b>106</b>
Kingston upon Thames	8	6	8	6	4	<b>19</b>
Lewisham	31	20	36	20	22	<b>99</b>
Merton	9	3	6	2	8	<b>21</b>
Newham	22	18	27	39	40	<b>124</b>
Redbridge	43	15	20	21	5	<b>82</b>
Richmond	43	26	49	25	25	<b>115</b>
Sutton	4	5	5	3	5	<b>15</b>
Waltham Forest	20	9	23	10	27	<b>72</b>
Wandsworth	28	15	24	11	13	<b>62</b>

\*Please note that people may have more than one support need recorded (the individual categories may add up to more than the Total quoted)

## 8) Experience of the armed forces, care and prison

People seen sleeping rough by outreach in the period by experience of the armed forces, care or prison

<b>Borough</b>	<b>Armed Forces</b>	<b>Care</b>	<b>Prison</b>	<b>All three no</b>	<b>All three histories not known or not recorded</b>	<b>Total</b>
Barking & Dagenham	1	0	5	1	5	<b>12</b>
Barnet	2	2	14	23	49	<b>92</b>
Bexley	0	3	7	5	3	<b>17</b>
Bromley	1	2	5	14	8	<b>30</b>
Croydon	10	12	41	50	24	<b>132</b>
Enfield	3	5	12	31	14	<b>62</b>
Greenwich	4	6	18	14	15	<b>56</b>
Hackney	5	4	15	37	29	<b>102</b>
Haringey	11	6	20	30	20	<b>85</b>
Harrow	2	0	6	19	4	<b>32</b>
Havering	0	3	3	7	5	<b>18</b>
Heathrow	10	3	18	82	15	<b>126</b>
Hillingdon	2	1	9	30	5	<b>50</b>
Hounslow	6	6	24	48	20	<b>106</b>
Kingston upon Thames	3	3	7	7	1	<b>19</b>
Lewisham	4	12	24	39	23	<b>99</b>
Merton	1	1	3	6	9	<b>21</b>
Newham	6	4	27	46	32	<b>124</b>
Redbridge	9	4	18	48	5	<b>82</b>
Richmond	6	12	24	48	10	<b>115</b>
Sutton	1	3	4	5	3	<b>15</b>
Waltham Forest	3	3	11	19	25	<b>72</b>
Wandsworth	6	4	19	21	14	<b>62</b>

\*Totals exclude clients whose institutional history are not known or not recorded on CHAIN

## Accommodation and Reconnection Work

### 9) Accommodation

Clients arriving at accommodation who have been referred by outreach teams operating in the outer boroughs

Accommodation Type	Croydon Outreach	Equinox - Wandsworth OS	London Street Rescue	SPEAR Outreach	Redbridge Outreach Service	Hounslow RCT	Grand Total
Assessment Centre	33		710	16	16		775
Bed & Breakfast		10	68	13		1	92
Clinic/Detox/Rehab		1	6				7
Friends & Family			1			1	2
Hostel		1	64	23			88
Long-term accommodation			83	36		2	121
Rolling Shelter			52	2			54
Second-stage accommodation		1	2	1			4
St Mungo's Semi-independent			1				1
Temporary accommodation (LA)			30	4		4	38
Temporary accommodation (other)			33	10			43
Winter shelter			33	5			38
<b>Grand Total</b>	<b>33</b>	<b>13</b>	<b>1083</b>	<b>110</b>	<b>16</b>	<b>8</b>	<b>1263</b>
<b>People</b>	<b>33</b>	<b>0</b>	<b>1034</b>	<b>104</b>	<b>16</b>	<b>8</b>	

People who have been sleeping rough in the outer boroughs can be booked into accommodation by non-outreach teams (who operate in central London boroughs) with whom they have come into contact.

Accommodation Type	Broadway - Housing First	London Reconnect	NSNO Assessment Hub - North	Pan London Personalised Budgets	Thames Reach - Housing First	NSNO Assessment Hub - West	NLOS Assessment Hub	West London Reconnect	St Mungo's - SIB	Thames Reach - SIB	Grand Total
Assessment Centre		7	33			19				3	62
Bed & Breakfast		112	18	1		4	2	2		19	158
Clinic/Detox/Rehab		26	4								30
Friends & Family			7			2					9
Hostel		232	171	1		58	8	3	16	11	500
Long-term accommodation	6	3	198	2	12	40	2	1	26	22	312
NSNO Staging Post			32			7					39
Rolling Shelter		4	4	1		1					10
Second-stage accommodation			2			1				1	4
St Mungo's Complex needs			2								2
St Mungo's Semi-independent			1						1		2
Temporary accommodation (LA)			140	1		59					200
Temporary accommodation (other)		7	31			5	2		2	5	52
Winter shelter		1	3			1					5
<b>Grand Total</b>	<b>6</b>	<b>392</b>	<b>646</b>	<b>6</b>	<b>12</b>	<b>197</b>	<b>14</b>	<b>6</b>	<b>45</b>	<b>61</b>	<b>1385</b>
<b>People</b>	<b>6</b>	<b>376</b>	<b>646</b>	<b>6</b>	<b>11</b>	<b>197</b>	<b>14</b>	<b>6</b>	<b>43</b>	<b>53</b>	

## 10) Reconnections

Clients reconnected by outreach teams operating in the outer boroughs

Reconnection type	Crisis Outreach	London Street Rescue	SPEAR Outreach	Grand Total
Advised	1	3	24	28
Confirmed		5	1	6
<b>Grand Total</b>	<b>1</b>	<b>8</b>	<b>25</b>	<b>34</b>
<b>People</b>	<b>1</b>	<b>8</b>	<b>17</b>	

Clients reconnected by non-outreach teams operating in the outer boroughs

Reconnection type	Hackney Ark	London Reconnect	NLOS Assessment Hub	NSNO Assessment Hub - North	NSNO Assessment Hub - West	St Mungo's - SIB	Thames Reach - SIB	West London Outhouses	West London Reconnect	West London Street Legal	Grand Total
Advised	4	105				1	2	1	3	2	118
Confirmed	2	448	5	439	181	6	10	1	15	4	1111
<b>Grand Total</b>	<b>6</b>	<b>553</b>	<b>5</b>	<b>439</b>	<b>181</b>	<b>7</b>	<b>12</b>	<b>2</b>	<b>18</b>	<b>6</b>	<b>1229</b>
<b>People</b>	<b>4</b>	<b>537</b>	<b>5</b>	<b>436</b>	<b>180</b>	<b>5</b>	<b>11</b>	<b>1</b>	<b>18</b>	<b>6</b>	