

CHAIN Annual Report



OUTER BOROUGHES

1st April 2013 - 31st March 2014



St Mungo's
Broadway

Rebuilding lives, day by day

CONTENTS

1. INTRODUCTION

- 1.1 Introduction

2. ROUGH SLEEPER POPULATION ANALYSIS

- 2.1 Number of people seen rough sleeping: Flow, stock, returner model
- 2.2 Number of times seen rough sleeping
- 2.3 Rough sleeping volume: Flow, stock, returner model
- 2.4 New rough sleepers (flow): History prior to rough sleeping
- 2.5 Borough distribution

3. DEMOGRAPHICS & SUPPORT NEEDS

- 3.1 Nationality: Overall composition
- 3.2 Nationality: Flow, stock, returner model
- 3.3 Nationality: Borough distribution
- 3.4 Gender
- 3.5 Age
- 3.6 Ethnicity
- 3.7 Support needs
- 3.8 Institutional & armed forces history

4. HELPING PEOPLE OFF THE STREETS

- 4.1 Accommodation outcomes
- 4.2 NSNO & NLOS attendance
- 4.3 Reconnection outcomes

5. TEMPORARY ACCOMMODATION

- 5.1 Arrivals
- 5.2 Departures: Destination on departure
- 5.3 Departures: Reason for leaving

1. INTRODUCTION

This report presents information about people seen rough sleeping by outreach teams in the outer boroughs between April 2013 and March 2014. Information in the report is derived from the Combined Homelessness and Information Network (CHAIN), a multi-agency database recording information about rough sleepers and the wider street population in London. CHAIN, which is commissioned and funded by the Greater London Authority (GLA) and managed by St Mungo's Broadway, represents the UK's most detailed and comprehensive source of information about rough sleeping.

Most sections of this report include figures representing an amalgamated total for everyone seen rough sleeping in the outer boroughs taken as a whole, followed by a breakdown providing figures for each of the boroughs individually. Some people will have been seen rough sleeping in more than one of the outer boroughs during the year, so the combined total for the separate boroughs works out to a higher number than the overall amalgamated total for the outer boroughs.

For the purposes of recording on CHAIN, Heathrow is counted as a "borough", so that the particular issue of rough sleeping at the airport can be distinguished from rough sleeping in the wider borough of Hillingdon.

Percentage figures in this report

Please note that, in most cases, percentage figures given in this report are rounded up or down to the nearest whole number. In some cases this may mean that individual figures in tables and charts do not add up to a combined total of 100%.

Glossary of acronyms used in this report

ASB: Anti-Social Behaviour

Defined in the Crime and Disorder Act (1998) as acting 'in a manner that caused or was likely to cause harassment, alarm or distress to one or more persons not of the same household as the perpetrator.'

CEE: Central and Eastern European

Used to denote the ten A8 and A2 European Union accession countries (Bulgaria, Czech Republic, Estonia, Hungary, Latvia, Lithuania, Poland, Romania, Slovakia and Slovenia).

CHAIN: Combined Homelessness and Information Network

A multi-agency database recording information about rough sleepers and the wider street population in London, commissioned and funded by the GLA and managed by St Mungo's Broadway.

EEA: European Economic Area

The 28 countries of the European Union (EU), plus a further three countries that are part of the EU's single market (Iceland, Liechtenstein and Norway). Common usage generally also includes Switzerland, whose citizens have the same rights to live and work in the UK as other EEA nationals.

GLA: Greater London Authority

The top-tier administrative body for Greater London, consisting of a directly elected executive Mayor of London, and an elected 25-member London Assembly.

NLOS: No Living on the Streets

A GLA commissioned assessment and reconnection project for longer term or entrenched rough sleepers.

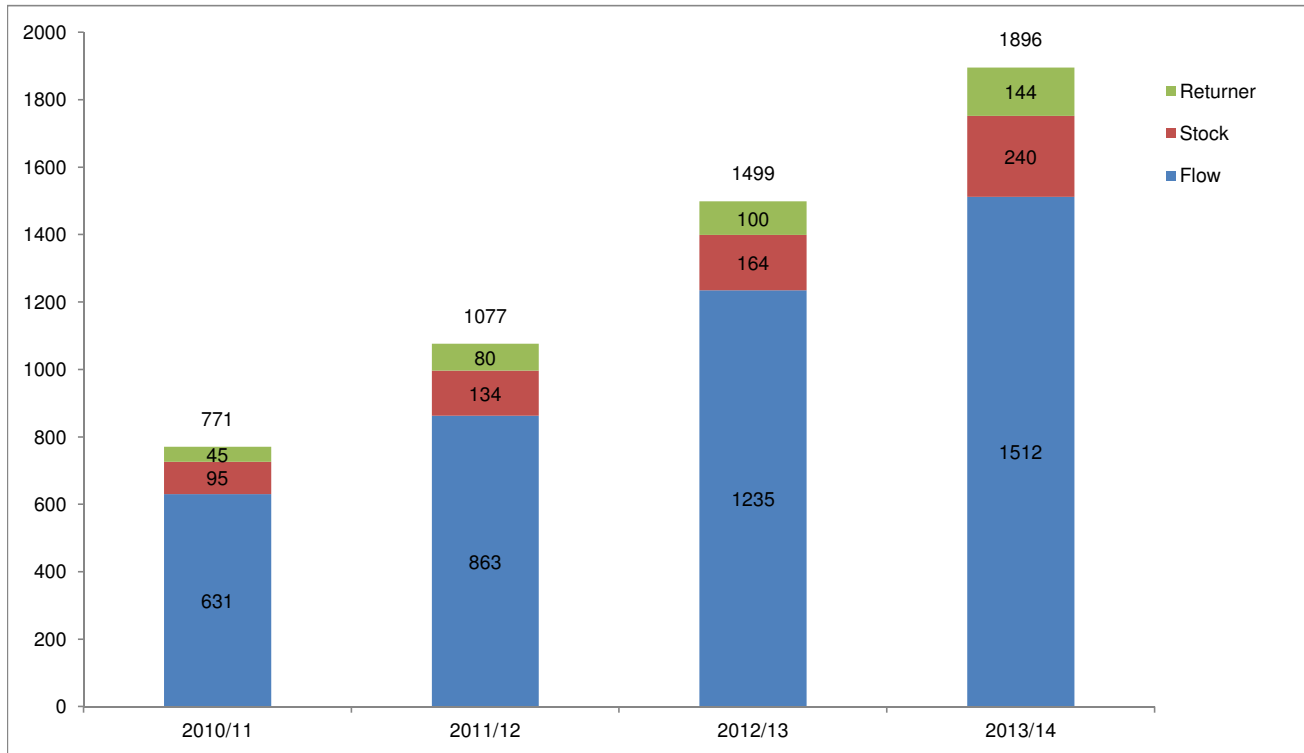
NSNO: No Second Night Out

A GLA commissioned assessment and reconnection project for new rough sleepers. The term is also used in other contexts to refer to a wider strategy to end rough sleeping, both in London and nationwide.

2. ROUGH SLEEPER POPULATION ANALYSIS

2.1 Number of people seen rough sleeping: Flow, stock, returner model

People seen rough sleeping in the year, by the flow, stock and returner model.



2010/11 base: 771
 2011/12 base: 1077
 2012/13 base: 1499
 2013/14 base: 1896

The flow, stock and returner model categorises people seen rough sleeping in the year according to whether they have also been seen rough sleeping in previous periods:

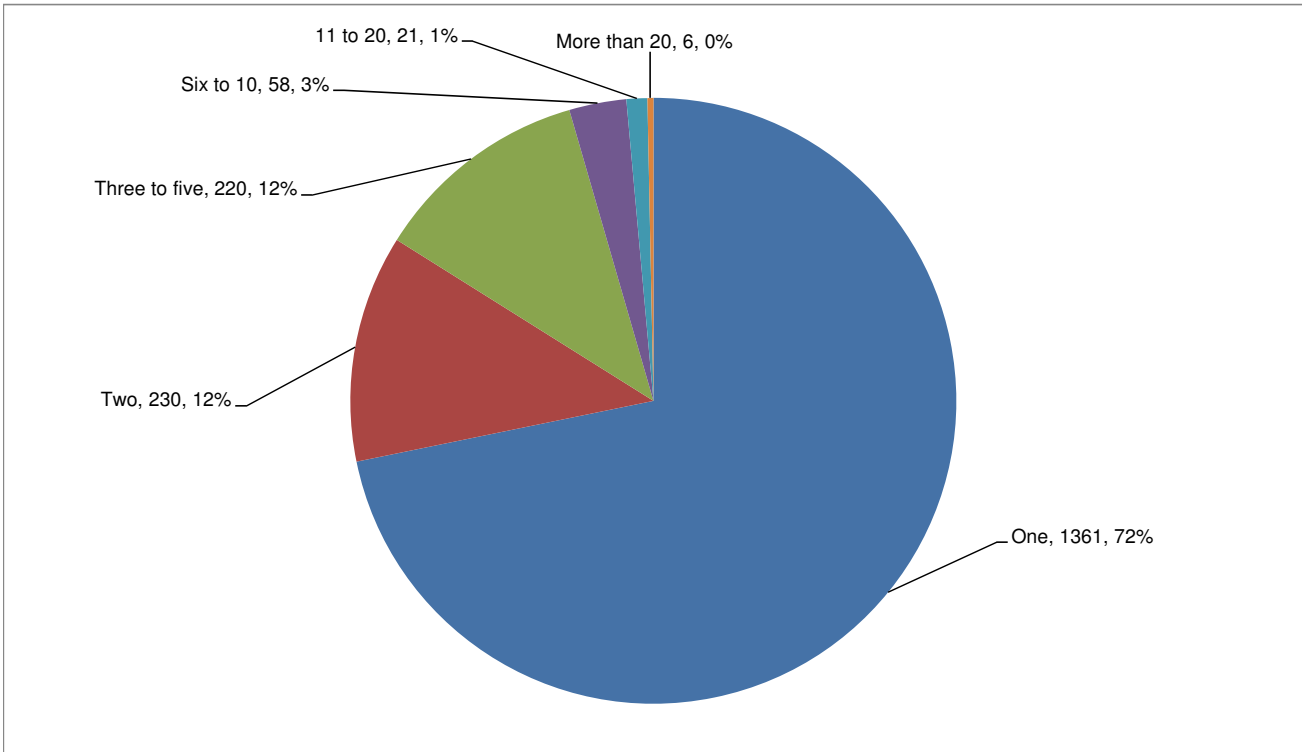
Category	Description
Flow	People who had never been seen rough sleeping prior to 2013/14 (i.e. new rough sleepers).
Stock	People who were also seen rough sleeping in 2012/13 (i.e. those seen across a minimum of two consecutive years).
Returner	People who were first seen rough sleeping prior to 2012/13, but were not seen during 2012/13 (i.e. those who have had a gap in their rough sleeping histories).

1,896 people were seen rough sleeping in the outer boroughs in 2013/14. This represents a 26% increase when compared to 2012/13.

80% of people seen rough sleeping in the outer boroughs during the year were new rough sleepers (flow), while 13% fell into the stock category, and 8% were returners.

2.2 Number of times seen rough sleeping

People seen rough sleeping in the year, by number of times seen rough sleeping.



Base: 1896

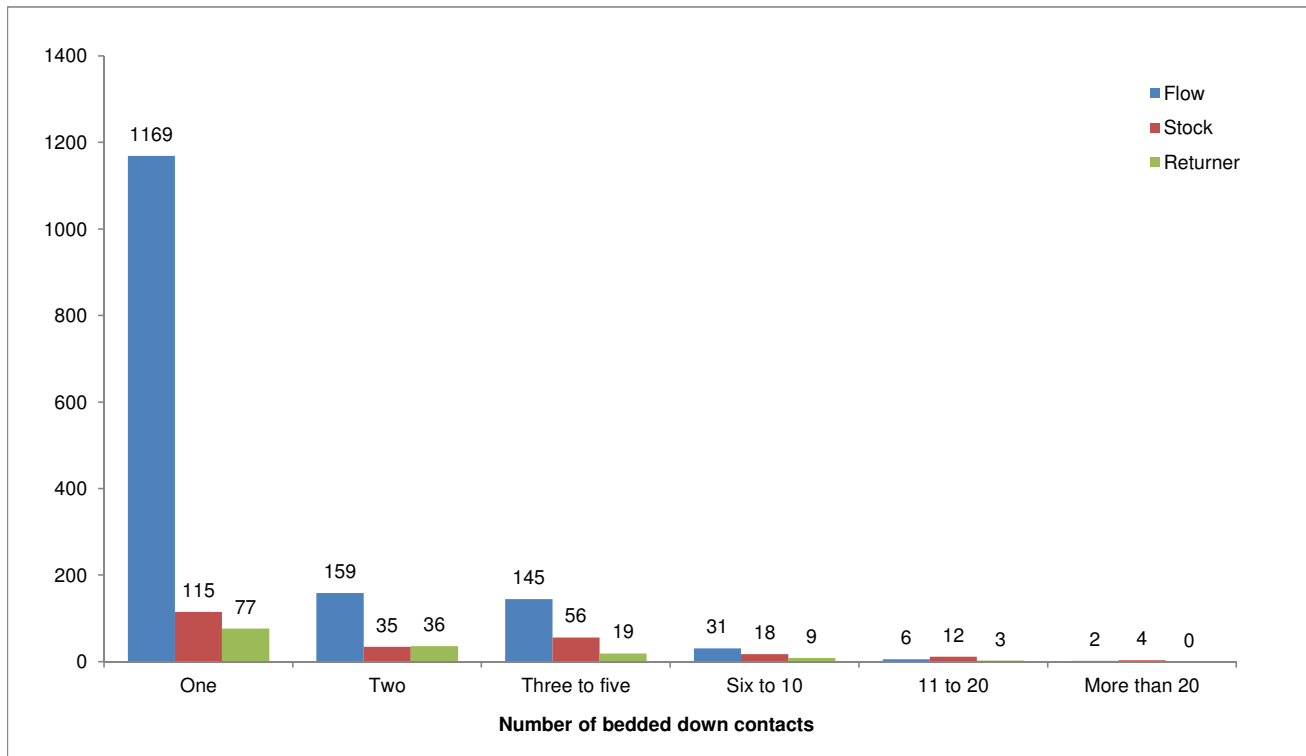
1,361 (72%) people were seen rough sleeping only once in 2013/14, this compares to 1,246 (83%) seen rough sleeping only once in 2012/13.

77% of people seen rough sleeping in the outer boroughs during 2013/14 who were new to the streets did not spend a second night on the streets during the year.

Borough	Number of times seen bedded down					Total
	1	2	3	4	5+	
Barking & Dagenham	13	0	1	0	0	14
Barnet	119	20	6	4	4	153
Bexley	7	1	0	0	0	8
Bromley	36	6	4	0	0	46
Croydon	127	10	7	2	9	155
Enfield	80	6	2	6	3	97
Greenwich	45	11	3	1	4	64
Hackney	73	26	15	8	19	141
Haringey	66	7	4	2	5	84
Harrow	29	10	5	1	3	48
Havering	10	0	0	0	1	11
Heathrow	121	21	8	5	9	164
Hillingdon	49	8	2	1	3	63
Hounslow	86	17	13	9	21	146
Kingston upon Thames	21	2	0	1	0	24
Lewisham	97	18	7	3	16	141
Merton	29	3	2	1	1	36
Newham	104	38	23	12	25	202
Redbridge	66	12	3	2	0	83
Richmond	72	10	8	3	8	101
Sutton	21	2	0	0	0	23
Waltham Forest	52	10	7	2	3	74
Wandsworth	38	5	0	0	4	47

2.3 Rough sleeping volume: Flow, stock, returner model

People seen rough sleeping in the year, by flow, stock, returner model, and number of times seen rough sleeping.



Base (Flow): 1512
Base (Stock): 240
Base (Returner): 144

2.4 New rough sleepers (flow): History prior to rough sleeping

People seen rough sleeping for the first time ever in 2013/14, by history prior to first being seen rough sleeping.

The table below details what kind of accommodation new rough sleepers were living in as their last longer term or settled base prior to first being seen rough sleeping.

Last settled base	No.	%
Long term accommodation		
Private rented accommodation	426	44%
LA accommodation	87	9%
Owner occupied	36	4%
Tied accommodation	14	1%
<i>Long term accommodation subtotal</i>	<i>563</i>	<i>58%</i>
Short or medium term accommodation		
Hostel	53	5%
Temporary accommodation (LA)	16	2%
Temporary accommodation (non-LA)	16	2%
Asylum support accommodation	5	1%
<i>Short or medium term accommodation subtotal</i>	<i>90</i>	<i>9%</i>
Institution		
Prison	35	4%
Hospital	6	1%
<i>Institution subtotal</i>	<i>41</i>	<i>4%</i>
Inappropriately accommodated		
Squat	18	2%
Outhouse	2	0%
<i>Inappropriately accommodated subtotal</i>	<i>20</i>	<i>2%</i>
Other	259	27%
Not recorded	539	
Total (excl. not recorded)	973	100%
Total	1512	

Note: Total excluding not recorded is used as the base for percentages.

The table below details new rough sleepers' status at their last settled base, where the last settled base was not of an institutional or inappropriate nature.

Status at last settled base*	No.	%
Tenant	302	43%
Informal arrangement	178	25%
Parental home	109	16%
Living with partner	97	14%
Owner	13	2%
Not recorded/applicable	155	
Total (excl. not recorded/applicable)	699	100%
Total	854	

*Applies to people whose last settled base was local authority accommodation, temporary accommodation, owner occupied accommodation, private rented accommodation, tied accommodation, and in some cases where "other" has been specified.

Note: Total excluding not recorded/applicable is used as the base for percentages.

The table below gives a breakdown of new rough sleepers' reasons for leaving their last longer term or settled base prior to first being seen rough sleeping.

Reason for leaving last settled base	No.	%
Asked to leave or evicted		
Asked to leave	190	20.0%
Evicted - arrears	90	9.5%
Evicted - ASB	9	0.9%
Evicted - other	80	8.4%
<i>Asked to leave or evicted subtotal</i>	<i>369</i>	<i>38.9%</i>
Employment and education		
Financial problems - loss of job	86	9.1%
Seeking work - from outside UK	29	3.1%
Seeking work - from within UK	23	2.4%
Seeking work - origin not recorded	1	0.1%
Study	1	0.1%
<i>Employment and education subtotal</i>	<i>140</i>	<i>14.8%</i>
Relationships		
Relationship breakdown	137	14.5%
Bereavement	6	0.6%
Move nearer family/community	2	0.2%
<i>Relationships subtotal</i>	<i>145</i>	<i>15.3%</i>
Financial		
Financial problems - debt	9	0.9%
Financial problems - housing benefit	7	0.7%
Financial problems - other	26	2.7%
<i>Financial subtotal</i>	<i>42</i>	<i>4.4%</i>
End of stay in short or medium term accommodation		
End of stay - asylum accommodation	7	0.7%
End of stay - hostel	6	0.6%
Evicted - given non priority decision	3	0.3%
End of stay - other	23	2.4%
<i>End of stay in short or medium term accommodation subtotal</i>	<i>39</i>	<i>4.1%</i>
Victim of violence, harassment or abuse		
Domestic violence - victim	13	1.4%
Harassment/abuse/violence - gang	3	0.3%
Harassment/abuse/violence - homophobic	1	0.1%
Harassment/abuse/violence - racial	1	0.1%
Tenancy hijack	2	0.2%
Harassment/abuse/violence - other	16	1.7%
<i>Victim of violence, harassment or abuse subtotal</i>	<i>36</i>	<i>3.8%</i>
End of stay in institution		
End of stay - prison	42	4.4%
End of stay - hospital	5	0.5%
<i>End of stay in institution subtotal</i>	<i>47</i>	<i>5.0%</i>
Housing conditions		
Housing conditions	6	0.6%
Perpetrator of violence, harassment or abuse		
Domestic violence - perpetrator	4	0.4%
Transient		
Transient/travelling around	5	0.5%
Other		
Other	115	12.1%
Not recorded	564	
Total (excl. not recorded)	948	100%
Total	1512	

Note: Total excluding not recorded is used as the base for percentages.

2.5 Borough distribution

People seen rough sleeping in the year, by borough.

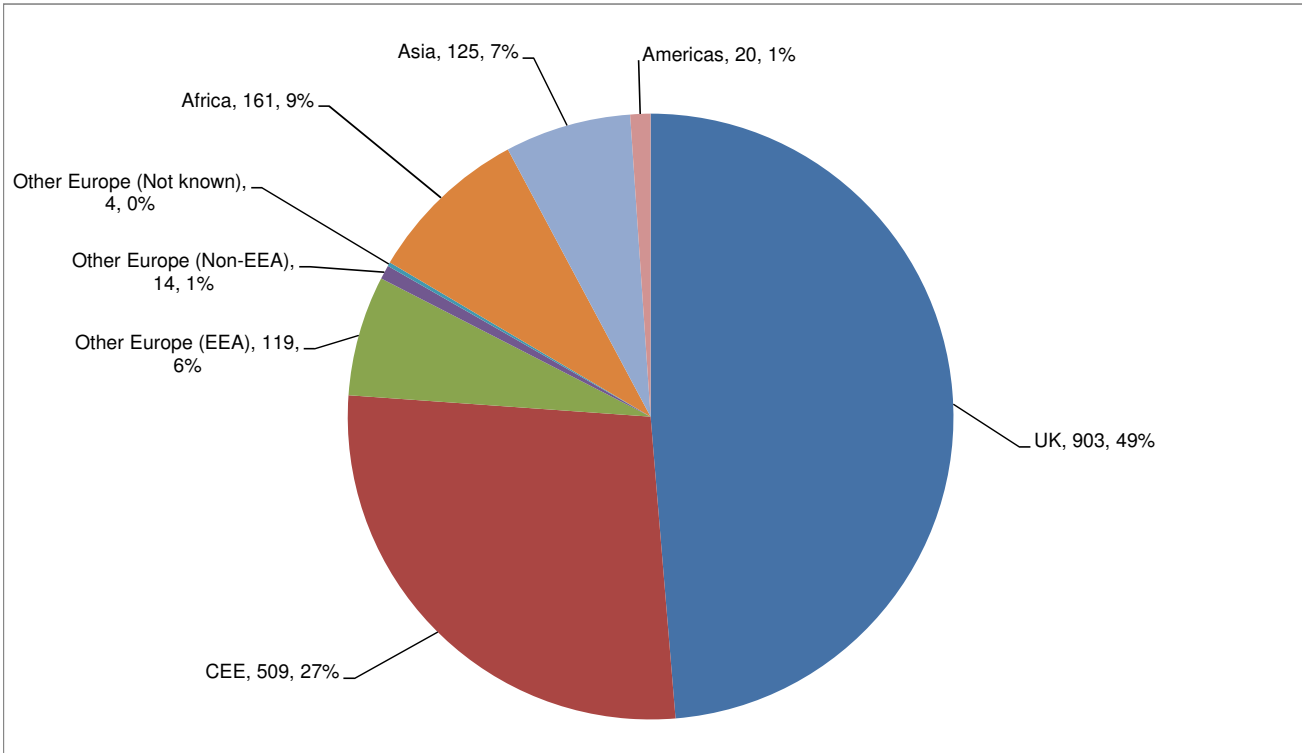
Borough	2010/11	2011/12	2012/13	2013/14	Change since 2012/13
Barking & Dagenham	13	17	12	14	2
Barnet	14	22	92	153	61
Bexley	10	7	17	8	-9
Bromley	9	21	30	46	16
Croydon	25	42	134	155	21
Enfield	18	24	63	97	34
Greenwich	29	65	56	64	8
Hackney	57	81	103	141	38
Haringey	54	43	85	84	-1
Harrow	5	21	32	48	16
Havering	12	7	18	11	-7
Heathrow	100	150	127	165	38
Hillingdon	6	16	50	63	13
Hounslow	34	68	106	146	40
Kingston upon Thames	14	11	19	24	5
Lewisham	74	54	99	141	42
Merton	22	22	21	36	15
Newham	38	79	124	202	78
Redbridge	20	57	83	83	0
Richmond	58	63	115	101	-14
Sutton	3	13	15	23	8
Waltham Forest	26	46	72	75	3
Wandsworth	47	62	62	47	-15

The outer boroughs in which the greatest numbers of rough sleepers were seen in 2013/14 were Newham, Heathrow, Croydon, Barnet and Hounslow. The boroughs showing the most significant increase in numbers of rough sleepers compared to 2012/13 were Newham, Barnet, Lewisham and Hounslow.

3. DEMOGRAPHICS & SUPPORT NEEDS

3.1 Nationality: Overall composition

People seen rough sleeping in the year, by nationality.



Base: 1859 people seen rough sleeping in the year whose nationality was known.

3.2 Nationality: Flow, stock, returner model

Nationality	Flow	Stock	Returner	Total	
	No.	No.	No.	No.	%
UK	701	116	86	903	48.6%
Bulgaria	11	1	0	12	0.6%
Czech Republic	7	1	3	11	0.6%
Estonia	5	0	2	7	0.4%
Hungary	17	2	0	19	1.0%
Latvia	13	1	1	15	0.8%
Lithuania	63	10	2	75	4.0%
Poland	158	26	13	197	10.6%
Romania	143	23	1	167	9.0%
Slovakia	4	2	0	6	0.3%
Slovenia	0	0	0	0	0.0%
<i>CEE subtotal</i>	<i>421</i>	<i>66</i>	<i>22</i>	<i>509</i>	<i>27.4%</i>
France	12	1	2	15	0.8%
Ireland (Republic of)	15	6	0	21	1.1%
Italy	13	0	1	14	0.8%
Portugal	22	3	2	27	1.5%
Spain	17	0	0	17	0.9%
Other European (EEA) countries	22	3	0	25	1.3%
<i>Other Europe (EEA) subtotal</i>	<i>101</i>	<i>13</i>	<i>5</i>	<i>119</i>	<i>6.4%</i>
Other Europe (Non-EEA)	13	0	1	14	0.8%
Other Europe (Not known)	4	0	0	4	0.2%
Eritrea	10	1	0	11	0.6%
Nigeria	29	2	1	32	1.7%
Somalia	19	4	0	23	1.2%
Other African countries	76	12	7	95	5.1%
<i>Africa subtotal</i>	<i>134</i>	<i>19</i>	<i>8</i>	<i>161</i>	<i>8.7%</i>
India	18	9	3	30	1.6%
Iran	26	1	3	30	1.6%
Other Asian countries	54	9	2	65	3.5%
<i>Asia subtotal</i>	<i>98</i>	<i>19</i>	<i>8</i>	<i>125</i>	<i>6.7%</i>
Americas	14	3	3	20	1.1%
Australasia	4	0	0	4	0.2%
Not known	22	4	11	37	2.0%
Total (incl. Not known)	1512	240	144	1896	
Total (excl. Not known)	1490	236	133	1859	100.0%

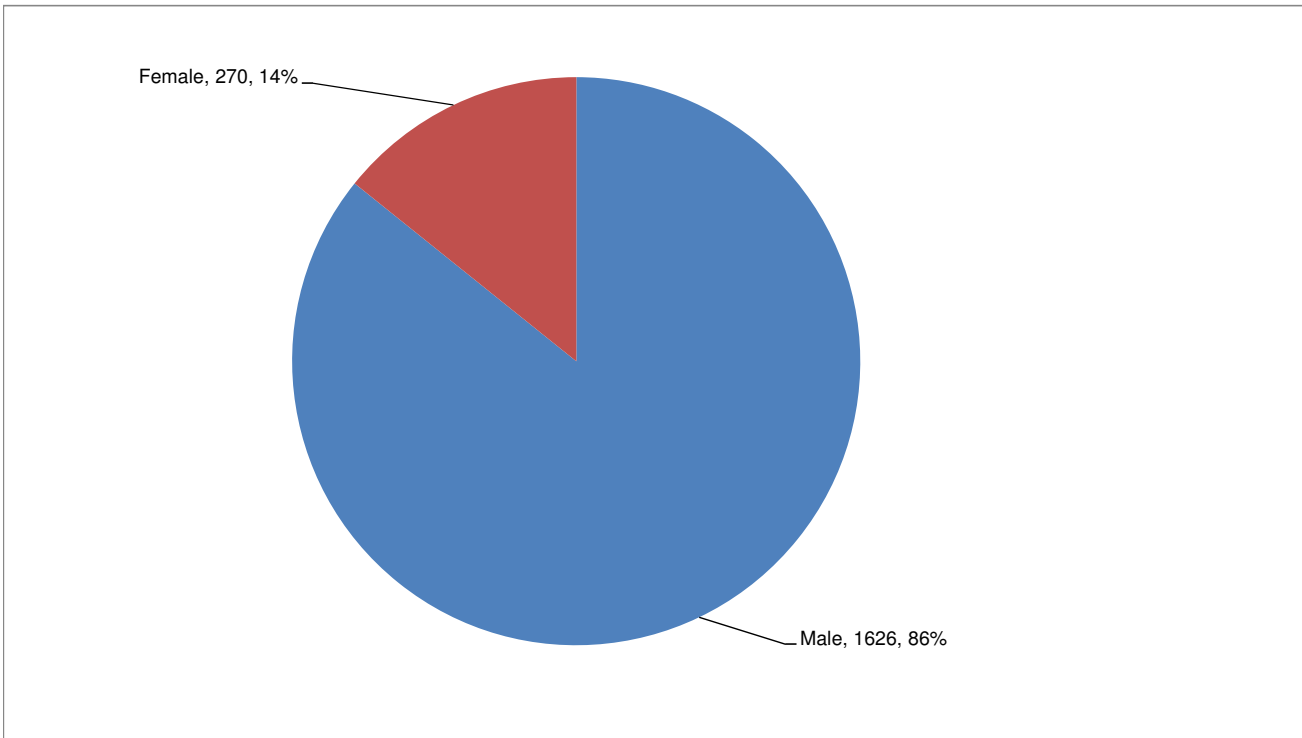
Note: Total excluding not known is used as base for percentages.

3.3 Nationality: Borough distribution

Borough	UK	CEE	Other Europe	Africa	Asia	Rest of world	Not known	Total
Barking & Dagenham	8	3	0	2	1	0	0	14
Barnet	23	116	2	3	8	0	1	153
Bexley	5	0	2	0	1	0	0	8
Bromley	38	7	1	0	0	0	0	46
Croydon	92	25	6	16	10	4	2	155
Enfield	48	20	8	11	6	3	1	97
Greenwich	40	9	5	8	2	0	0	64
Hackney	57	37	20	12	8	3	4	141
Haringey	25	28	9	10	8	2	2	84
Harrow	28	7	1	7	5	0	0	48
Havering	11	0	0	0	0	0	0	11
Heathrow	78	38	20	10	14	2	2	164
Hillingdon	36	9	6	5	6	0	1	63
Hounslow	71	36	10	10	17	1	1	146
Kingston upon Thames	15	2	2	2	2	0	1	24
Lewisham	93	19	8	14	0	5	2	141
Merton	15	14	3	3	0	1	0	36
Newham	59	80	19	23	13	0	8	202
Redbridge	36	31	3	6	7	0	0	83
Richmond	64	9	7	5	5	0	11	101
Sutton	15	0	3	2	3	0	0	23
Waltham Forest	41	20	4	4	3	2	0	74
Wandsworth	26	3	1	8	7	1	1	47

3.4 Gender

People seen rough sleeping in the year, by gender.

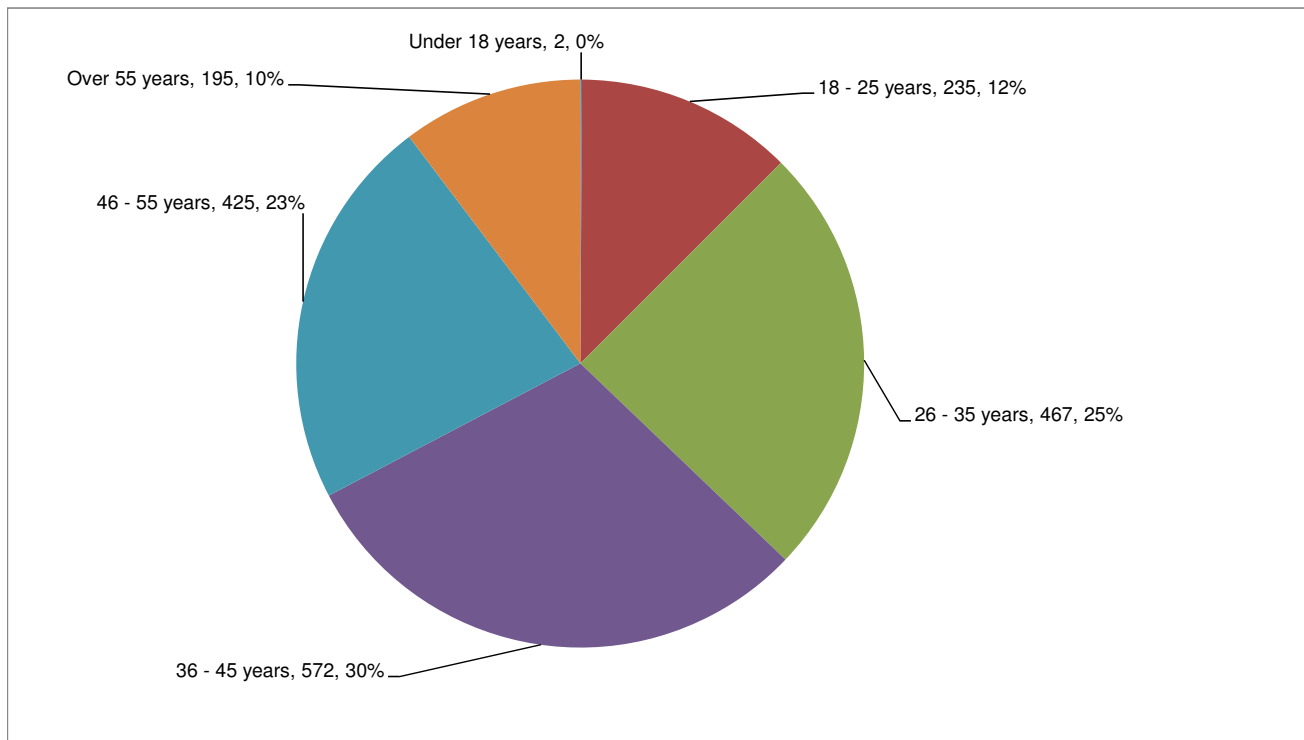


Base: 1896

Borough	Female	Male	Total
Barking & Dagenham	3	11	14
Barnet	13	140	153
Bexley	1	7	8
Bromley	7	39	46
Croydon	20	135	155
Enfield	14	83	97
Greenwich	6	58	64
Hackney	27	114	141
Haringey	8	76	84
Harrow	9	39	48
Havering	1	10	11
Heathrow	35	129	164
Hillingdon	5	58	63
Hounslow	10	136	146
Kingston upon Thames	2	22	24
Lewisham	29	112	141
Merton	5	31	36
Newham	35	167	202
Redbridge	8	75	83
Richmond	17	84	101
Sutton	3	20	23
Waltham Forest	9	65	74
Wandsworth	4	43	47
Unique total	270	1626	1896

3.5 Age

People seen rough sleeping in the year, by age.

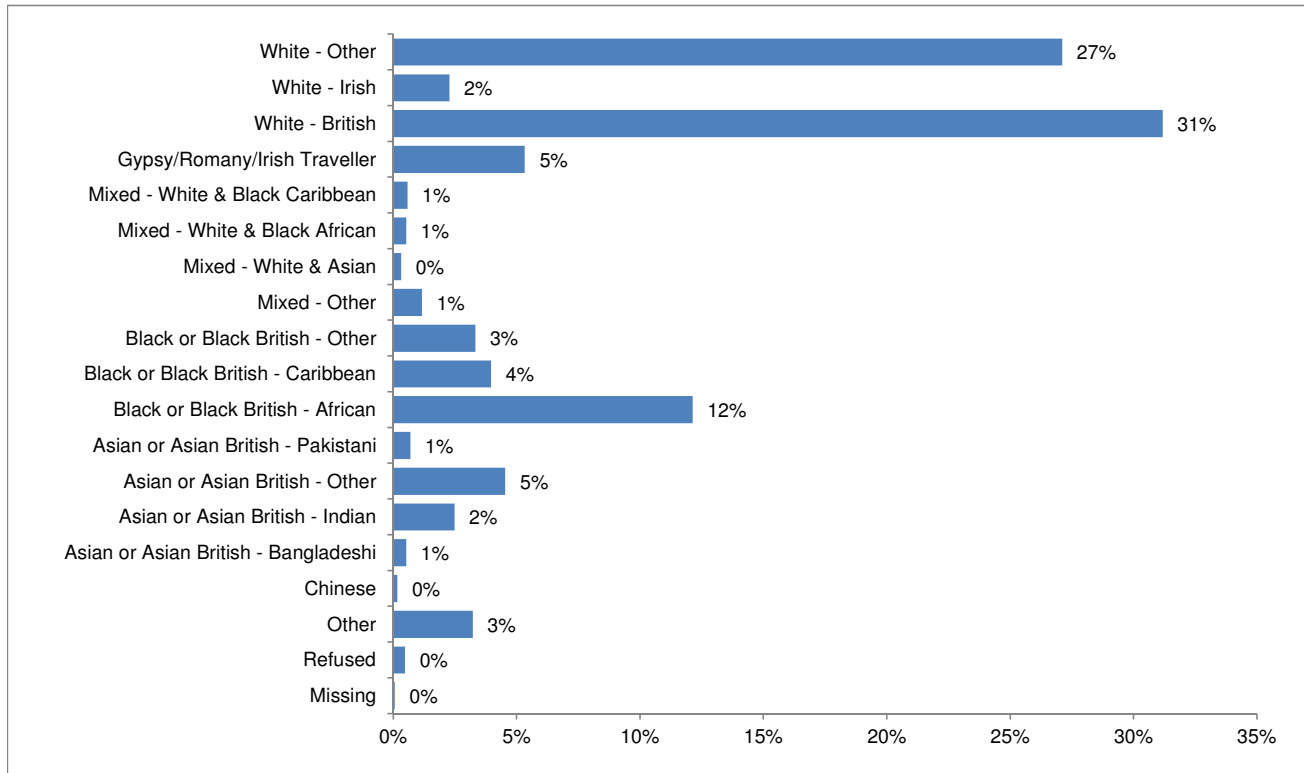


Base: 1896

Borough	Under 18 years	18 - 25 years	26 - 35 years	36 - 45 years	46 - 55 years	Over 55 years	Total
Barking & Dagenham	0	3	3	3	4	1	14
Barnet	0	37	43	50	20	3	153
Bexley	0	4	2	1	0	1	8
Bromley	0	11	10	10	11	4	46
Croydon	0	24	34	57	30	10	155
Enfield	0	9	35	24	17	12	97
Greenwich	0	5	15	24	15	5	64
Hackney	0	9	29	51	41	11	141
Haringey	0	6	27	26	19	6	84
Harrow	0	8	13	16	10	1	48
Havering	0	1	2	3	2	3	11
Heathrow	0	21	29	42	42	30	164
Hillingdon	0	8	14	21	13	7	63
Hounslow	0	16	38	38	36	18	146
Kingston upon Thames	0	7	4	6	4	3	24
Lewisham	0	18	34	46	31	12	141
Merton	0	4	4	13	9	6	36
Newham	2	21	49	66	46	18	202
Redbridge	0	11	28	22	13	9	83
Richmond	0	6	28	19	34	14	101
Sutton	0	2	6	8	5	2	23
Waltham Forest	0	2	15	17	23	17	74
Wandsworth	0	4	10	17	11	5	47
Unique total	2	235	467	572	425	195	1896

3.6 Ethnicity

People seen rough sleeping in the year, by ethnicity.



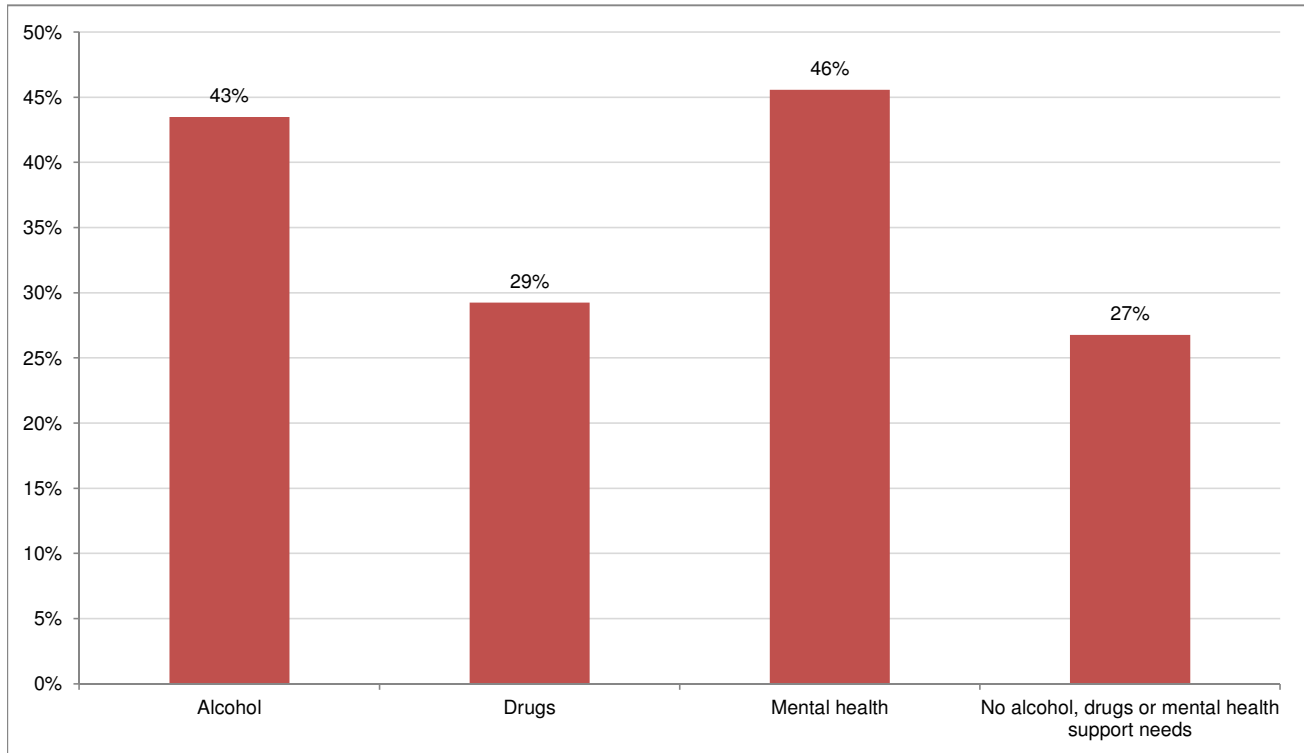
Base: 1896

Borough	White - British	White - Irish	White - Other	Gypsy/Romany/Irish Traveller	Black	Asian	Mixed	Chinese/Other	Missing/Refused	Total
Barking & Dagenham	3	0	3	0	6	0	0	2	0	14
Barnet	11	3	33	83	9	6	0	8	0	153
Bexley	5	0	1	0	1	1	0	0	0	8
Bromley	31	2	7	0	4	0	1	1	0	46
Croydon	65	3	24	0	38	8	7	9	1	155
Enfield	23	4	28	1	27	5	6	3	0	97
Greenwich	34	1	14	0	12	2	0	1	0	64
Hackney	33	5	53	0	26	8	7	8	1	141
Haringey	12	5	40	0	15	2	5	5	0	84
Harrow	18	1	7	0	13	7	0	2	0	48
Havering	8	0	0	0	1	1	1	0	0	11
Heathrow	35	1	56	1	40	21	3	6	1	164
Hillingdon	23	2	14	0	11	10	1	2	0	63
Hounslow	49	2	36	6	15	29	6	3	0	146
Kingston upon Thames	14	1	3	0	3	2	1	0	0	24
Lewisham	64	2	24	0	44	2	3	2	0	141
Merton	11	2	18	0	3	1	0	1	0	36
Newham	29	2	84	9	47	21	6	4	0	202
Redbridge	19	2	31	0	17	12	0	2	0	83
Richmond	62	5	10	0	9	3	2	4	6	101
Sutton	14	0	4	0	1	3	0	1	0	23
Waltham Forest	25	0	24	1	14	8	2	0	0	74
Wandsworth	20	0	5	0	15	5	0	1	1	47
Unique total	591	43	514	101	368	156	49	64	10	1896

3.7 Support needs

People seen rough sleeping in the year, by support needs.

Support needs data in CHAIN is derived from assessments made by those working with rough sleepers in the homelessness sector. It is important to note that 34% of rough sleepers in the outer boroughs in 2013/14 did not have a support needs assessment recorded.



Base: 1244. Note that the base figure for this chart excludes clients where none of the three support needs were known or assessed (652).

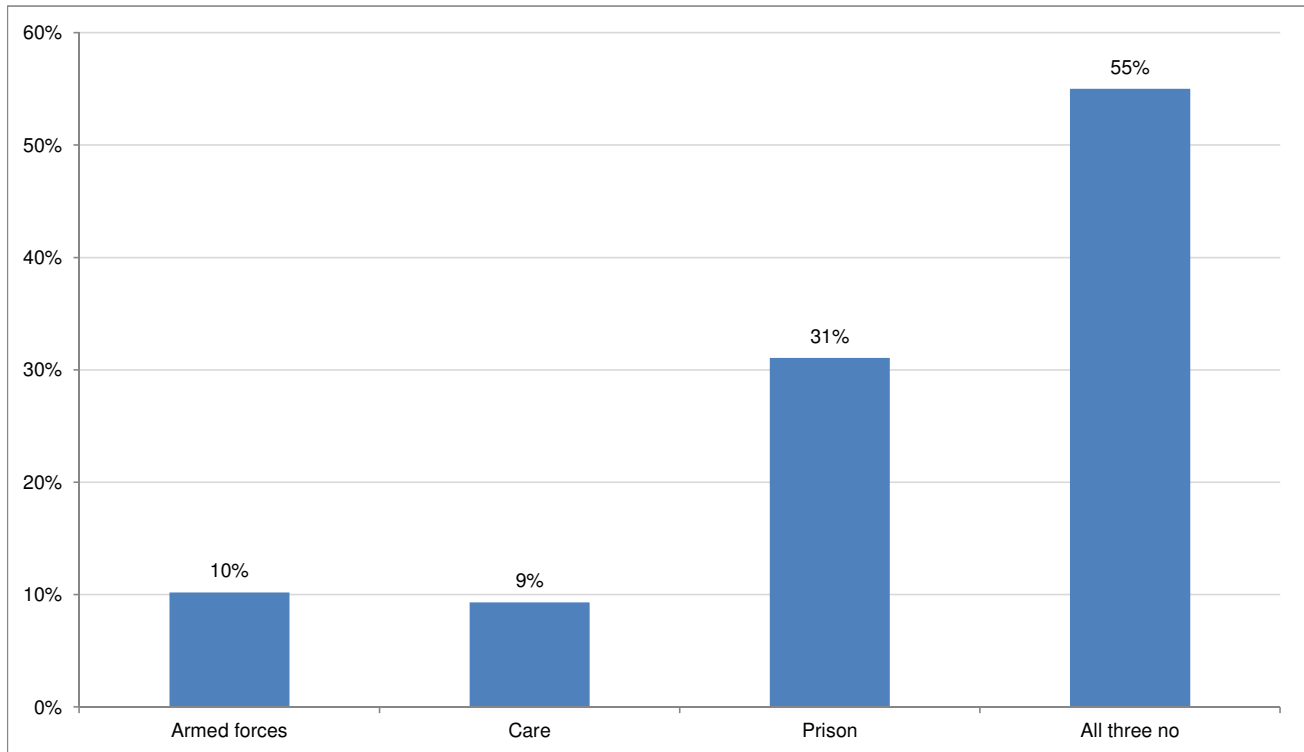
Support Needs	No. people	% of people seen rough sleeping
Alcohol only	185	10%
Drugs only	63	3%
Mental health only	194	10%
Alcohol and drugs	63	3%
Alcohol and mental health	135	7%
Drugs and mental health	80	4%
Alcohol, drugs and mental health	158	8%
All three no	333	18%
All three not known or not assessed	652	34%
All three no, not known or not assessed	33	2%
Total	1896	100%

Borough	Alcohol	Drugs	Mental health	No alcohol drugs or mental health support needs	Total assessed*
Barking & Dagenham	3	5	5	5	12
Barnet	11	8	19	33	60
Bexley	2	2	4	3	7
Bromley	22	19	23	7	37
Croydon	62	37	55	14	102
Enfield	29	20	39	14	73
Greenwich	19	14	23	8	40
Hackney	57	31	40	22	103
Haringey	29	20	28	14	61
Harrow	14	7	16	3	24
Havering	4	0	2	2	9
Heathrow	29	11	44	42	108
Hillingdon	17	12	20	13	46
Hounslow	45	28	51	20	98
Kingston upon Thames	6	8	9	3	15
Lewisham	42	45	54	26	106
Merton	14	7	14	2	21
Newham	37	28	28	27	89
Redbridge	28	14	14	33	78
Richmond	39	23	38	12	72
Sutton	5	6	11	2	14
Waltham Forest	23	11	27	16	56
Wandsworth	19	15	13	13	37
Unique total	541	364	567	333	1244

*Excludes clients where none of the three support needs were known or assessed

3.8 Institutional & armed forces history

People seen rough sleeping in the year, by experience of armed forces, care or prison.



Base: 1352. Note that the base figure for this chart excludes clients where none of the three institutional histories were recorded (544).

Nationality of rough sleepers with experience of armed forces:

Nationality	No.	%
UK	41	3%
Non-UK	97	7%
Total with armed forces experience	138	10%
Base (total assessed)	1352	

138 people seen rough sleeping in the outer boroughs in 2013/14 had experience of serving in the armed forces, of whom 41 were UK nationals. Time spent in the forces could have been at any point in the person's life, and does not necessarily imply that the person has recently been discharged.

Borough	Armed forces	Care	Prison	No armed forces or institutional history	Total assessed*
Barking & Dagenham	0	0	1	12	13
Barnet	12	3	13	58	83
Bexley	0	2	2	4	7
Bromley	6	6	15	16	39
Croydon	11	16	46	41	104
Enfield	8	8	18	44	75
Greenwich	3	5	21	20	47
Hackney	16	7	33	46	99
Haringey	6	4	26	27	62
Harrow	1	5	17	16	36
Havering	0	0	2	6	8
Heathrow	14	1	18	82	116
Hillingdon	5	3	17	28	51
Hounslow	10	10	31	58	103
Kingston upon Thames	3	1	6	6	16
Lewisham	7	18	48	57	116
Merton	2	1	5	17	25
Newham	15	13	45	56	118
Redbridge	4	6	17	54	77
Richmond	3	9	13	43	66
Sutton	2	1	6	8	16
Waltham Forest	7	5	14	34	58
Wandsworth	3	5	18	16	38
Unique total	138	126	420	744	1352

*Note: Total excluding clients where none of the three institutional histories were assessed.

4. HELPING PEOPLE OFF THE STREETS

4.1 Accommodation outcomes

Outreach teams and other services work to help rough sleepers into a range of accommodation types, most commonly hostels but also the private rented sector and residential treatment centres.

In 2013/14, 232 people who had been seen rough sleeping in the outer boroughs during the year were booked into accommodation by services based in, or primarily covering, the outer boroughs.

The table below details the accommodation outcomes achieved with people seen rough sleeping in the outer boroughs during the year, by services based in, or primarily covering, the outer boroughs.

Accommodation type	Croydon Outreach	Hackney Ark	Hounslow RCT	London Street Rescue	Redbridge Outreach Service	SPEAR Outreach	SPEAR SW London Resettlement	Thames Reach - TRIO
Temporary accommodation								
Assessment centre	0	0	0	6	1	0	0	12
Rolling shelter	0	0	0	0	0	0	0	0
Hostel	2	0	2	25	0	5	2	17
Second-stage accommodation	0	0	0	0	0	0	0	0
Clinic/Detox/Rehab	0	0	0	2	0	1	0	0
Bed & breakfast	13	0	0	33	2	0	1	16
Other temporary accommodation	3	1	8	44	0	22	1	14
<i>Temporary accommodation subtotal</i>	<i>18</i>	<i>1</i>	<i>10</i>	<i>110</i>	<i>3</i>	<i>28</i>	<i>4</i>	<i>59</i>
Long term accommodation								
St Mungo's complex needs	0	0	0	1	0	0	0	0
St Mungo's semi-independent	0	1	0	2	0	0	0	0
Supported housing	0	0	0	13	0	0	0	1
LA tenancy (general needs)	0	0	1	1	0	0	0	0
RSL tenancy (general needs)	0	0	0	3	0	0	0	0
Clearing House/RSI	0	0	0	0	0	3	0	1
Sheltered housing	0	0	0	1	0	0	0	0
Care home	0	0	0	0	0	0	0	0
Private rented sector - independent	0	0	1	21	0	3	0	7
Private rented sector - with some floating support	0	0	0	7	0	2	0	0
Tied accommodation	0	0	0	0	0	0	0	0
Other long-term accommodation	0	0	1	1	0	0	0	0
<i>Long term accommodation subtotal</i>	<i>0</i>	<i>1</i>	<i>3</i>	<i>50</i>	<i>0</i>	<i>8</i>	<i>0</i>	<i>9</i>
Total	18	2	13	160	3	36	4	68

Note: An individual may have been booked into accommodation more than once and by more than one service during the period.

4.2 NSNO & NLOS attendance

People seen rough sleeping during the year who were referred from the outer boroughs to NSNO or NLOS.

	2012/13*	2013/14
NSNO	601	648
NLOS	22	65

*NLOS started operating in December 2012.

Note: Some people may have attended both NSNO and NLOS during the period.

4.3 Reconnection outcomes

Confirmed reconnections achieved with people seen rough sleeping in the year.

Outreach and other services help people to reconnect to their home area or country, where they are more likely to find a solution to their homelessness, for example through appropriate support networks, entitlement to accommodation or access to an alcohol treatment centre. Reconnection destinations could be another borough within London, an area elsewhere in the UK, or another country. Some people may have had more than one reconnection recorded during the year.

	London Street Rescue	Thames Reach - TRIO
Reconnection reason	No.	No.
Return to home area	22	2
Seeking work	0	0
Move to area for friends/family	0	0
Move to area with appropriate services	1	1
Reconnections total*	22	2

Reconnection destination	No.	No.
UK - London	2	0
UK - outside London	1	0
Central and Eastern Europe	18	2
Other Europe	0	0
Rest of the world	1	0
<i>Not known</i>	<i>0</i>	<i>0</i>
Reconnections total (excl. destination not known)	22	2

*Reconnections can be recorded with multiple reasons, so the overall total will be lower than the combined sum of the separate reconnection reasons.

24 people seen rough sleeping in the outer boroughs during 2013/14 also had a confirmed reconnection recorded by services based in, or primarily covering, the outer boroughs during the period.

88% of reconnections this year were to destinations outside the UK, of which 83% were to Central and Eastern European countries.

5. TEMPORARY ACCOMMODATION

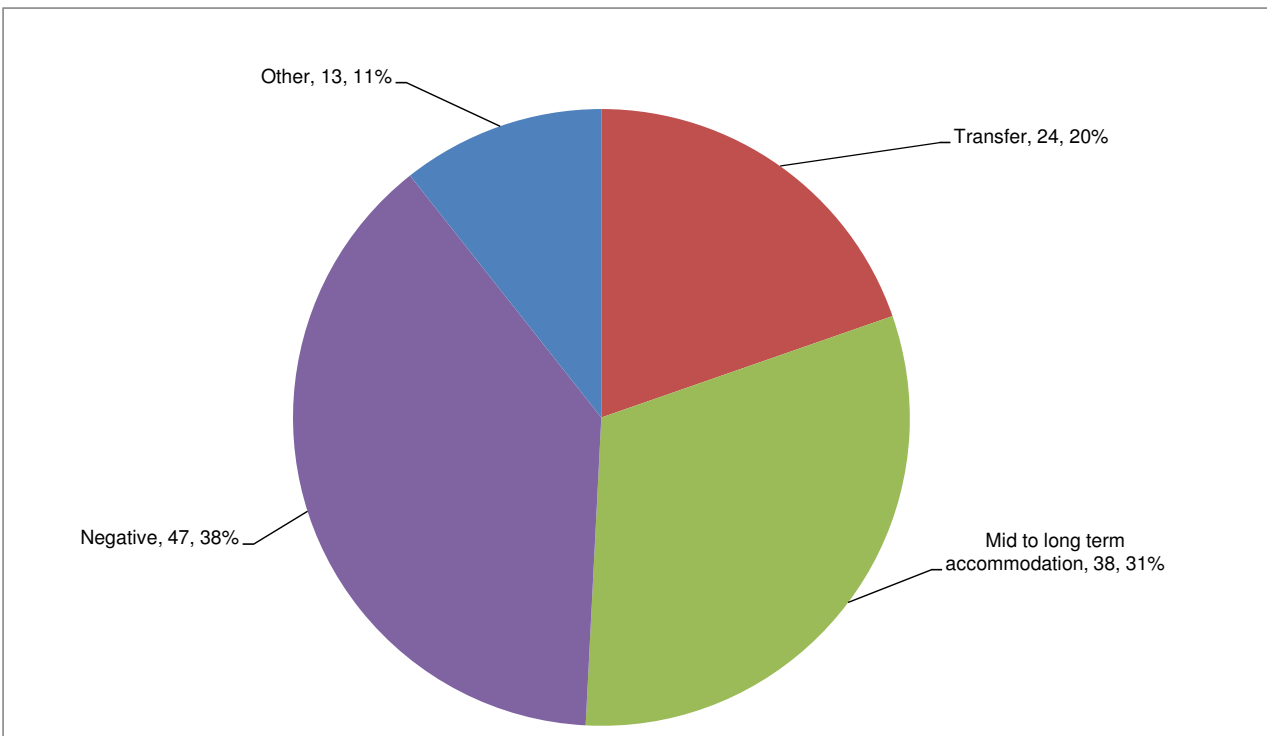
Arrivals and departures at hostels, assessment centres and second-stage accommodation based in the outer boroughs. All people counted in this section had previously been seen rough sleeping, but not necessarily during 2013/14.

5.1 Arrivals

A total of 113 individuals arrived at temporary accommodation during the period.

5.2 Departures: Destination on departure

A total of 117 individuals departed from temporary accommodation during the period.



Base: 122

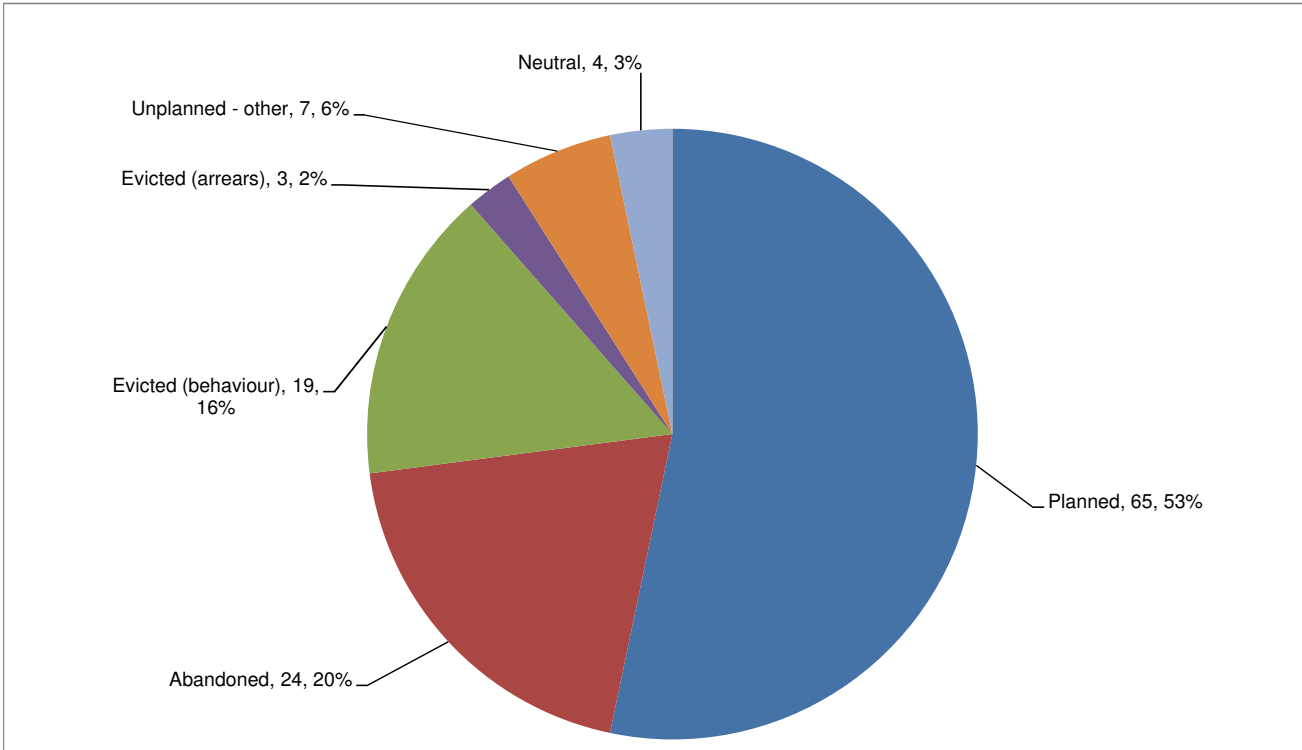
Destination on departure	Destination category	Chart colour
Assessment centre, Bed & breakfast, Detox clinic, Hospital - not long term/acute care, Hostel - another organisation, Hostel - within the organisation, NASS accommodation, Night shelter, NLOS Assessment Hub, NSNO Assessment Hub, Psychiatric hospital, Rehab clinic, Temporary accommodation (LA)	Transfer	
Accommodation where client is owner, Care home, Clearing House/RSI, Hospital - long term, LA tenancy (general needs), Long stay hospice, Private rented sector - independent, Private rented sector - with some floating support, Returned to home country (EEA), Returned to home country (non EEA), RSL tenancy (general needs), Sheltered housing, Supported housing, Tied accommodation with work	Mid to long term accommodation	
Committed suicide, Not known, Sleeping rough/Returned to streets, Taken into custody	Negative	
Died, Previous home, Staying with family, Staying with friends	Other	

Note: An individual may have had more than one accommodation departure during the period.

Destination on departure	No. departures	%
Transfer		
Assessment centre	1	1%
Bed & breakfast	2	2%
Detox clinic	2	2%
Hospital - not long term/acute care	1	1%
Hostel - another organisation	3	2%
Hostel - within the organisation	13	11%
NASS accommodation	0	0%
Night shelter	0	0%
NLOS Assessment Hub	1	1%
NSNO Assessment Hub	0	0%
Psychiatric hospital	0	0%
Rehab clinic	1	1%
Temporary accommodation (LA)	0	0%
<i>Transfer subtotal</i>	<i>24</i>	<i>20%</i>
Mid to long term accommodation		
Accommodation where client is owner	0	0%
Care home	0	0%
Clearing House/RSI	0	0%
Hospital - long term	0	0%
LA tenancy (general needs)	7	6%
Long stay hospice	0	0%
Private rented sector - independent	11	9%
Private rented sector - with some floating support	0	0%
Returned to home country (EEA)	1	1%
Returned to home country (non EEA)	0	0%
RSL tenancy (general needs)	9	7%
Sheltered Housing	2	2%
Supported Housing	8	7%
Tied accommodation with work	0	0%
<i>Mid to long term accommodation subtotal</i>	<i>38</i>	<i>31%</i>
Negative		
Committed suicide	0	0%
Not known	33	27%
Sleeping rough/Returned to streets	5	4%
Taken into custody	9	7%
<i>Negative subtotal</i>	<i>47</i>	<i>39%</i>
Other		
Died	4	3%
Previous home	0	0%
Staying with family	4	3%
Staying with friends	5	4%
<i>Other subtotal</i>	<i>13</i>	<i>11%</i>
Total	122	100%

5.3 Departures: Reason for leaving

Temporary accommodation departures by reason for leaving.



Base: 122

Note: An individual may have had more than one accommodation departure during the period. In most cases where a person's reason for leaving has been recorded as 'Neutral', their tenancy has ended due to them dying.