



CHAIN
Annual Report for
Southwark
1st April 2010 - 31st March 2011



CHAIN Annual report for Southwark 1st April 2010 to 31st March 2011

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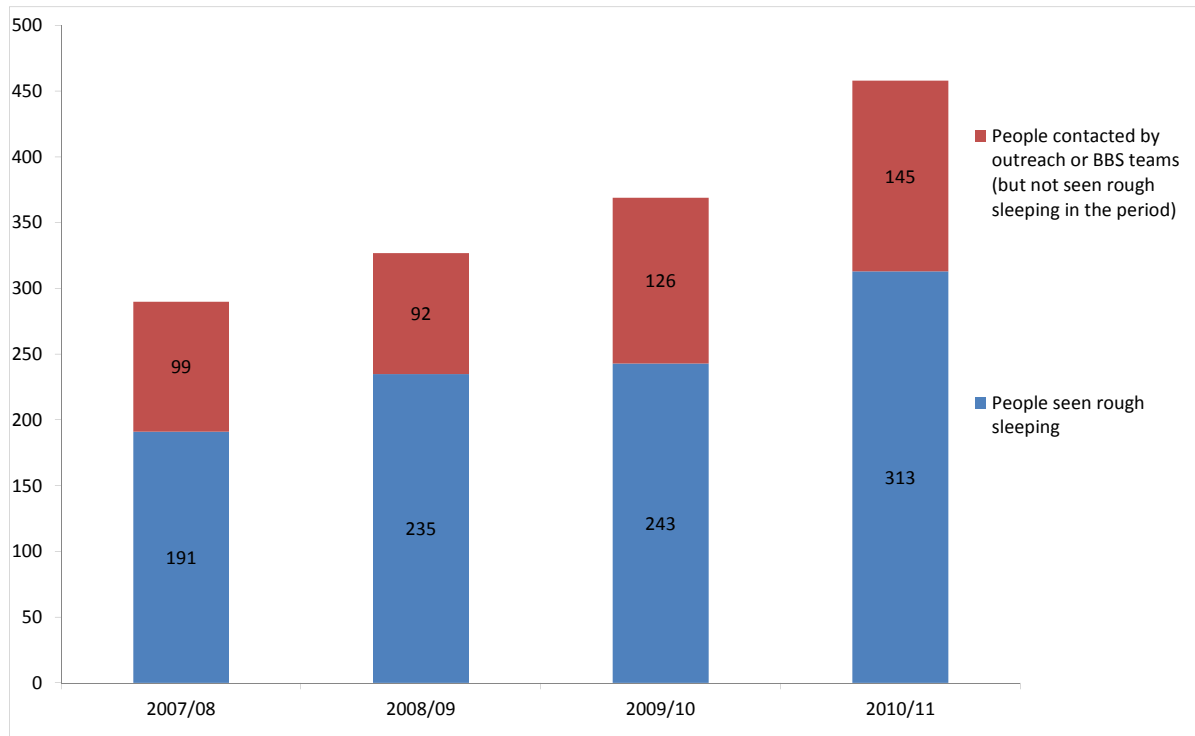
Street population (people who rough sleep and/or engage in a street lifestyle) contacted by outreach who fall into one or more of the street activity categories on CHAIN

CHAIN Annual report for Southwark

Outreach Work

1) Rough sleeping

People seen by outreach or building based (BBS) teams in the year - rough sleeping or contacted either on the streets or in services



2007/08 base: 290
2008/09 base: 327
2009/10 base: 369
2010/11 base: 458

458 verified rough sleepers were contacted by services in Southwark during the year. This is an increase from 369 last year and compares to 327 in 2008/09.

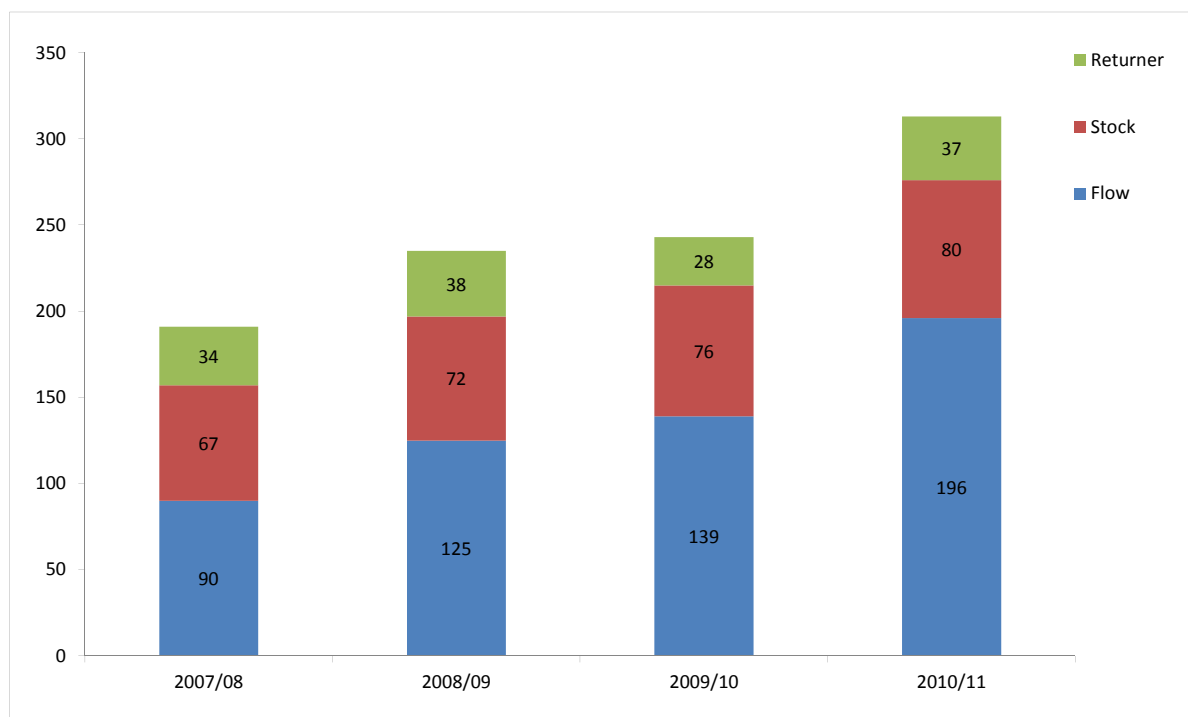
Of these 458, 313 had a bedded down street contact in the period and so were known to have slept rough in Southwark during the year. The number sleeping rough this year has increased by 29%.

2) Rough sleeping (rolling) (flow, stock and returner)

People seen rough sleeping by outreach or building based (BBS) teams in the year by the flow, stock and returner model

The flow, stock and returner model categorises people seen sleeping rough according to whether they have also been seen bedded down in previous periods:

Flow People who have never been seen sleeping rough before
Stock People who have also been seen bedded down between 1st April 2009 to 31st March 2010
Returner People who were also seen sleeping rough at least over a year ago, but not between 1st April 2009 and 31st March 2010



2007/08 base: 191
 2008/09 base: 235
 2009/10 base: 243
 2010/11 base: 313

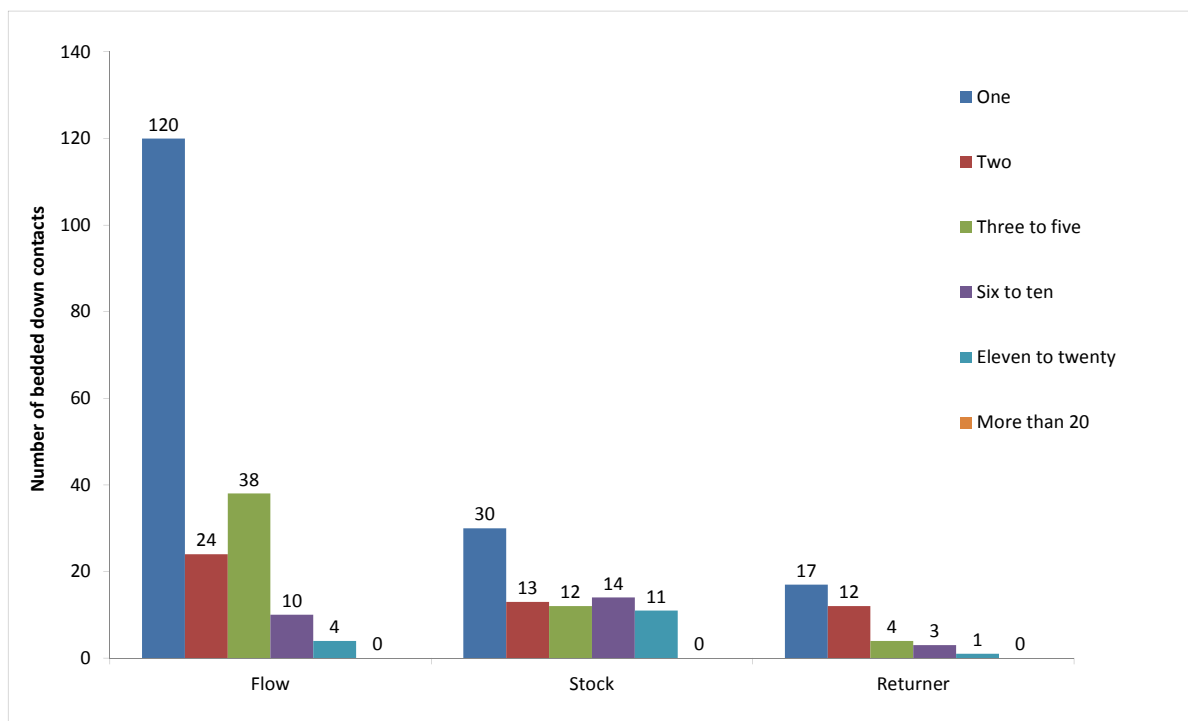
196 people rough sleeping were flow (new to the streets). This means they had not previously been contacted by any outreach or BBS team that reports to CHAIN and were verified as a rough sleeper this year.

80 people rough sleeping were stock. This means they had been contacted by an outreach or BBS team during this year in addition to the year preceding this period.

37 people seen rough sleeping were returners. This means they had been seen sleeping rough by outreach or BBS teams sometime before 1st April 2009, have not slept rough for at least a year, but have been seen sleeping rough prior to this.

3) Rough sleeping volume (flow, stock and returner)

People seen rough sleeping by number of bedded down contacts during the quarter, by flow, stock and returner model



Base (Flow): 196
Base (Stock): 80
Base (Returner): 37

The proportion of stock, flow and returner people contacted across Southwark this year is similar to the previous year.

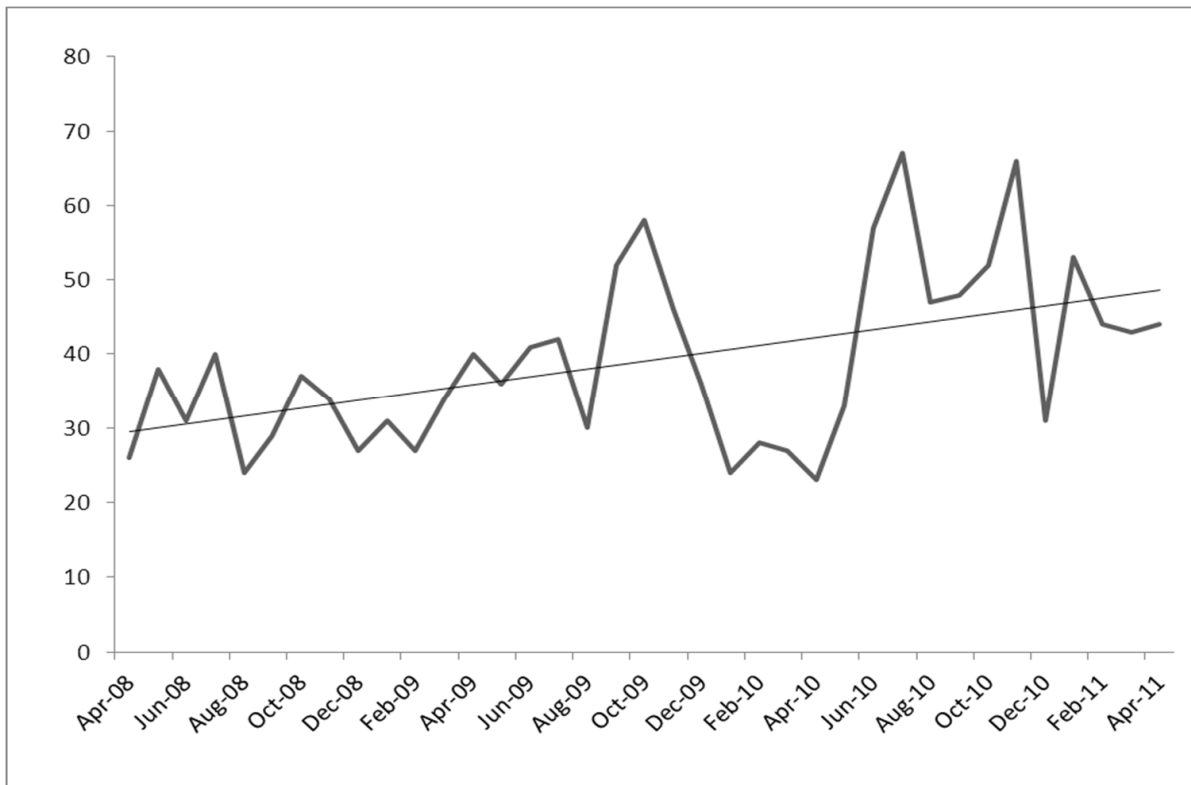
Of the 313 people seen rough sleeping this year, 167 only had a single bedded down street contact.

Of the 313 people seen bedded down, 150 were from CEE countries, and of those 79 were seen only once during the period.

NB CEE nationals often cannot be offered the same service as other people due to benefit restrictions.

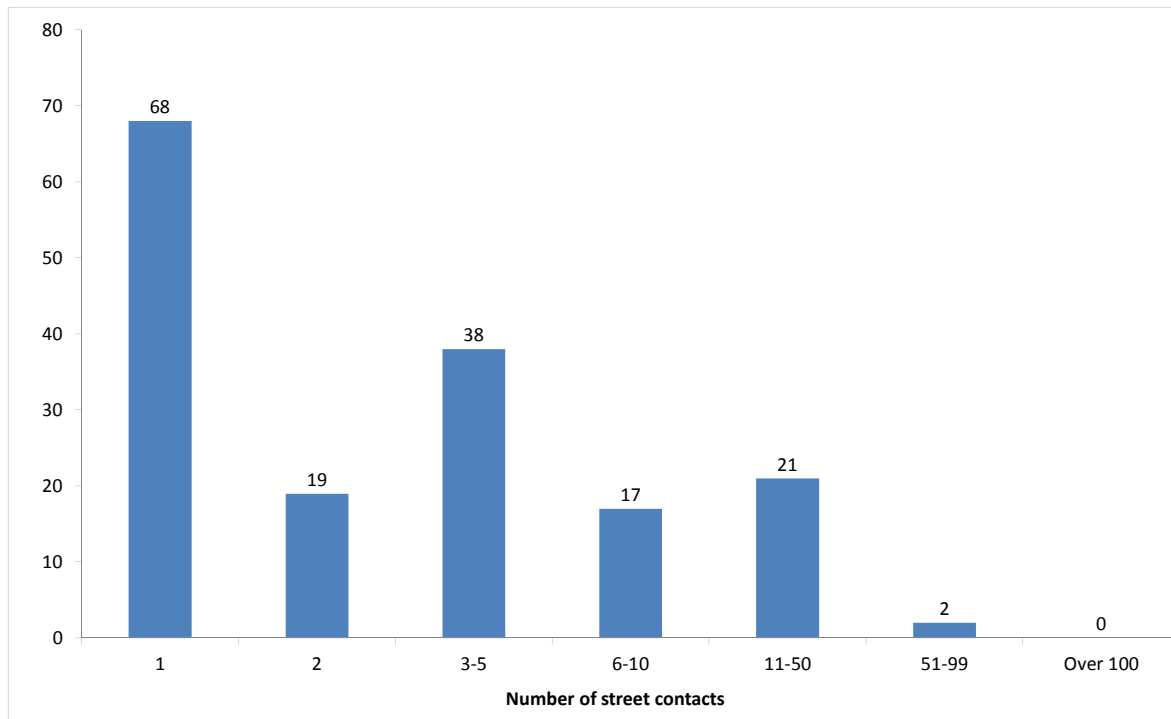
4) People contacted by month

People seen rough sleeping by outreach or building based (BBS) teams by month.



5) No booking in actions

People contacted in the year with no accommodation events (booking or referrals) by any outreach or BBS team, by total number of street contacts recorded on CHAIN



Base: 165

165 (36%) verified rough sleepers contacted across Southwark this year have never had a booking in action recorded on CHAIN. This has increased slightly from 119 (31%) in the previous year.

158 of these people have slept rough in the year, which is 50% of all people sleeping rough this year.

68 (41%) of the people who have never had a booking in action recorded on CHAIN have only ever had one street contact recorded.

6) Accommodation and reconnection events (Outreach)

Outreach accommodation (bookings and referrals) and confirmed reconnection events achieved in the year by type of accommodation

Accommodation type	2010/11	%	2009/10	%
Assessment centre	0	0%	8	2%
Bed & breakfast	13	4%		
Clinic/Detox/Rehab	18	5%	16	4%
Night Centre	16	5%		
Rolling shelter	118	35%	108	30%
Hostel	92	27%	103	28%
Other temporary	0	0%	20	6%
Second-stage accommodation	5	1%	5	1%
St Mungo's complex needs	0	0%		
St Mungo's semi-independent	0	0%		
Clearing House/RSI	2	1%	4	1%
LA tenancy (general needs)	0	0%	1	0%
Private rented sector	1	0%	11	3%
Private rented sector - independent	9	3%		
Private rented sector - with some floating support/support	2	1%		
RSL tenancy (general needs)	1	0%		
Sheltered housing	0	0%		
Supported housing	4	1%		
Other long-term accommodation	0	0%	1	0%
Bookings into accommodation total	281	84%		
Return to home area	26	8%		
Seeking work	10	3%		
Move to area for friends/family	9	3%		
Move to area with appropriate services	18	5%		
Other	4	1%		
Reconnections total	54	16%		
TOTAL	335	100%		

*Since the way in which accommodation and reconnection work has changed since the introduction of the new CHAIN system not all categories are comparable. Those which are, have been completed for the previous year.

Outreach and BBS teams across Southwark succeeded in reconnecting or booking into accommodation 172 people, 38% of the 458 people contacted during the year.

This is a similar lower proportion to previous periods - 2009/10; 169 (46%), 2008/09; 170 (52%).

140 people had a total of 281 booking in events. This indicates that individuals can be booked into accommodation (the same type or different) more than once in the year.

15 people were booked into long-term accommodation.

This figure refers to people booked directly into long-term accommodation by outreach teams only. For figures relating to people leaving hostels to move onto mid to long-term accommodation, please refer to section 11.

78 people were booked into hostel accommodation. This compares to - 2009/10; 79, 2008/09; 92, 2007/08; 83.

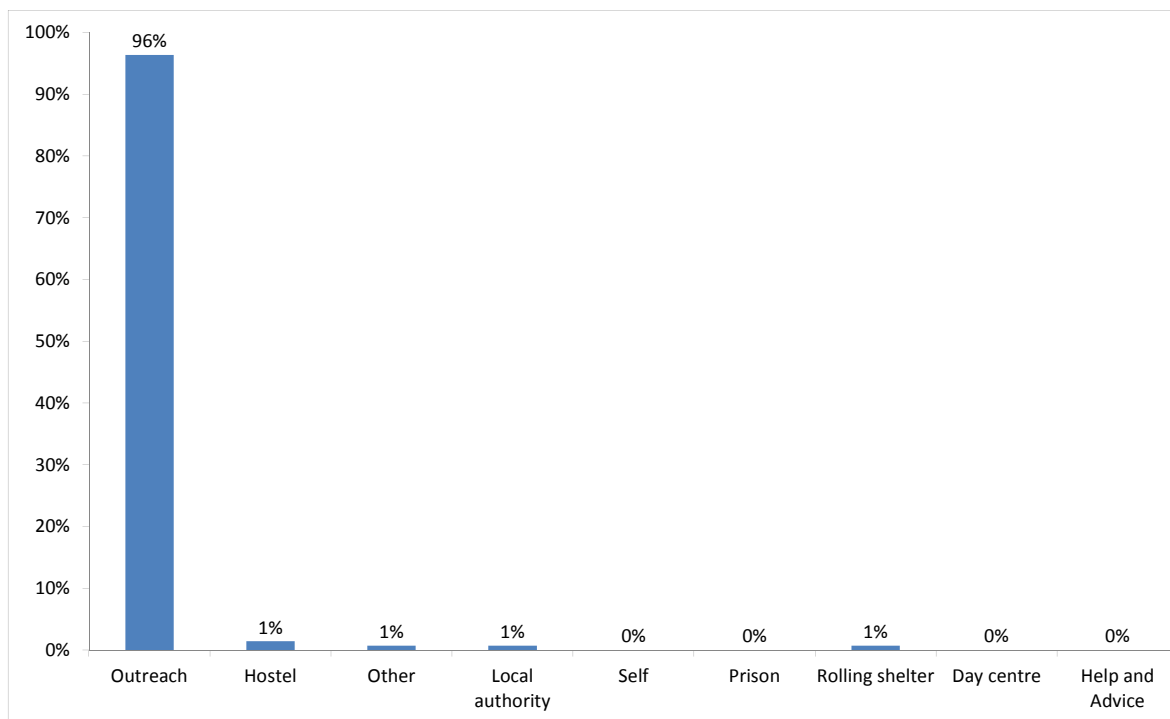
Outreach and BBS teams across Southwark achieved a confirmed reconnection with 47 people they contacted this year. This is 10% of the people contacted by outreach or BBS teams this year.

54 confirmed reconnection events were recorded by outreach and BBS teams for verified rough sleepers this year. In addition, teams recorded 0 such actions for the wider street population (people not seen sleeping rough).

Temporary Accommodation: hostels, assessment centres, rolling shelters and second stage

7) Arrivals

Temporary accommodation arrivals by accommodation project and source of referral.



Base: 414

334 people arrived at accommodation in Southwark this year. These 334 people had 414 arrival actions. This indicates that an individual can arrive more than once (at the same accommodation project or different) in a period.

The numbers of people arriving and arrivals are higher than last year (270 people with 364 arrival actions in 2009/10).

The proportion of arrivals to accommodation in Southwark that were referred by outreach or BBS teams and other accommodation projects is consistent with the previous year.

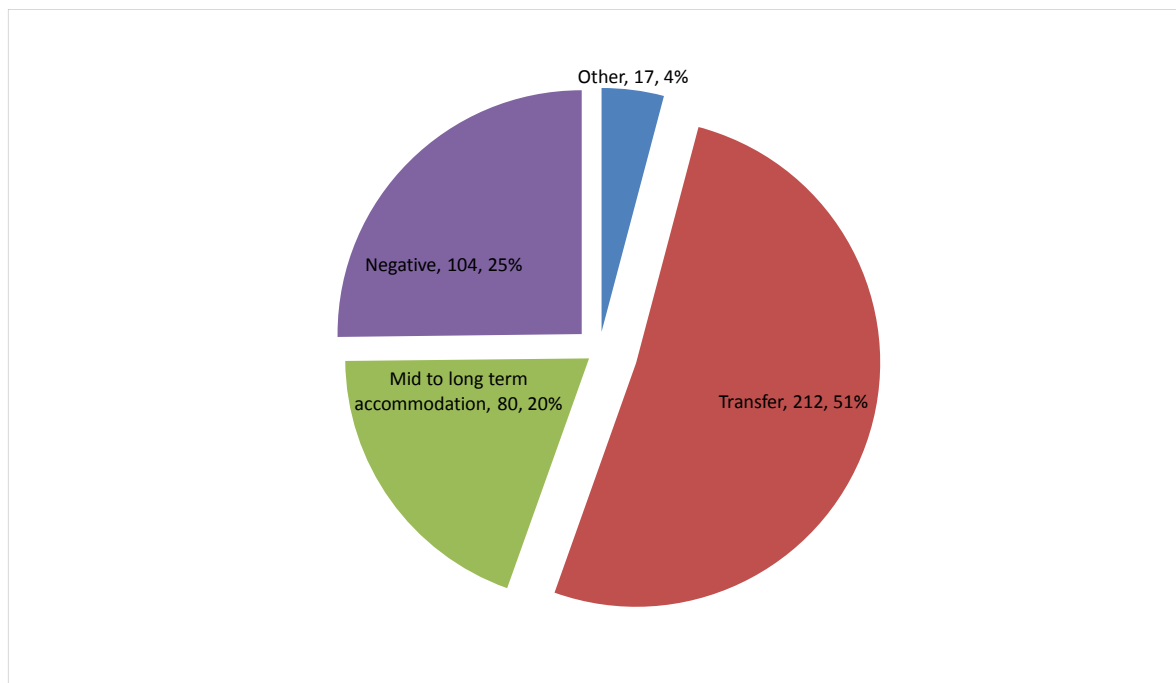
The proportion of arrivals in Southwark referred by outreach (96%) is notably higher than the proportion across all boroughs (79%) this year.

Breakdown by accommodation:

Source of referral → Accommodation ↓	BBS - St Mungo's	Westminster SPOT	City Rough Sleepers Team	Ealing SPOT	Heathrow Airport Outreach	Lambeth SORT	Southwark SPOT	K & C SIT	SPEAR Outreach	Croydon Outreach	Tower Hamlets SORT	London Street Rescue	Pilton Islington Outreach	Rolling shelter	Hostel	St Mungo's internal transfer	Local authority other referral source)	Total	
St Mungo's - Rushworth Street	2	1	24	29	13	90	92	2	6	2	23	37				1	1	1	324
Broadway - Manor Place																		2	2
Equinox - Joe Richards House							9												9
Salvation Army - David Barker House	1			1	3	3	9					2	1	2					22
St Mungo's - Great Guildford Street						8	23							1	1	4	1		38
St Mungo's - Grange Road							18										1		19
Total	3	1	24	30	16	101	151	2	6	2	23	39	1	3	1	5	3	3	414

8) Departures - destination on departure

Departure actions by destination on departure



Base: 407

Destination categories on CHAIN	Chart category	Colour
Care home, Clearing House/RSI, Home area, Hospital - long term, LA tenancy (general needs), Long-term accommodation, Previous home, Private rented sector - independent, Private rented sector - supported, RSL tenancy (general needs), Sheltered Housing, Supported Housing	Mid to long term accommodation	
Bed & Breakfast, Detox clinic, Hostel, Hostel - another organisation, Hostel - within the organisation, Rehab clinic, Temporary accommodation, Psychiatric hospital, Hospital - NOT long term/acute care	Transfer	
Not known, Sleeping rough/returned to streets, Taken into custody	Negative	
Died, Outside London, Staying with family, Staying with friends	Other	

Destination on departure from temporary accommodation	Number	%
Accomm where client is owner	0	0%
Bed & Breakfast	8	2%
Care home	0	0%
Clearing House/RSI	4	1%
Detox clinic	14	3%
Committed suicide	0	0%
Died	3	1%
Home area	1	0%
Hospital	0	0%
Hospital - long term	2	0%
Hospital - NOT long term/acute care	1	0%
Hostel	3	1%
Hostel - another organisation	88	22%
Hostel - within the organisation	89	22%
LA tenancy (general needs)	4	1%
Long-term accommodation	5	1%
Not known	86	21%
Outside London	0	0%
Previous home (describe type of accomm in notes)	6	1%
Private rented sector - independent	16	4%
Private rented sector - with some floating support/support	8	2%
Psychiatric hospital	3	1%
Rehab clinic	4	1%
Returned to home country (CEE)	0	0%
Returned to home country (non CEE)	2	0%
RSL tenancy (general needs)	4	1%
Sheltered Housing	3	1%
Sleeping rough/Returned to streets	9	2%
Staying with family	7	2%
Staying with friends	7	2%
Supported Housing	19	5%
Taken into custody	9	2%
Temporary accommodation	2	0%
Total	407	100%

357 people departed from accommodation in Southwark this year. These 357 people had 407 departure actions. This indicates that an individual can depart more than once (at the same accommodation project or different) in a period.

44% of people left accommodation to move to another hostel.

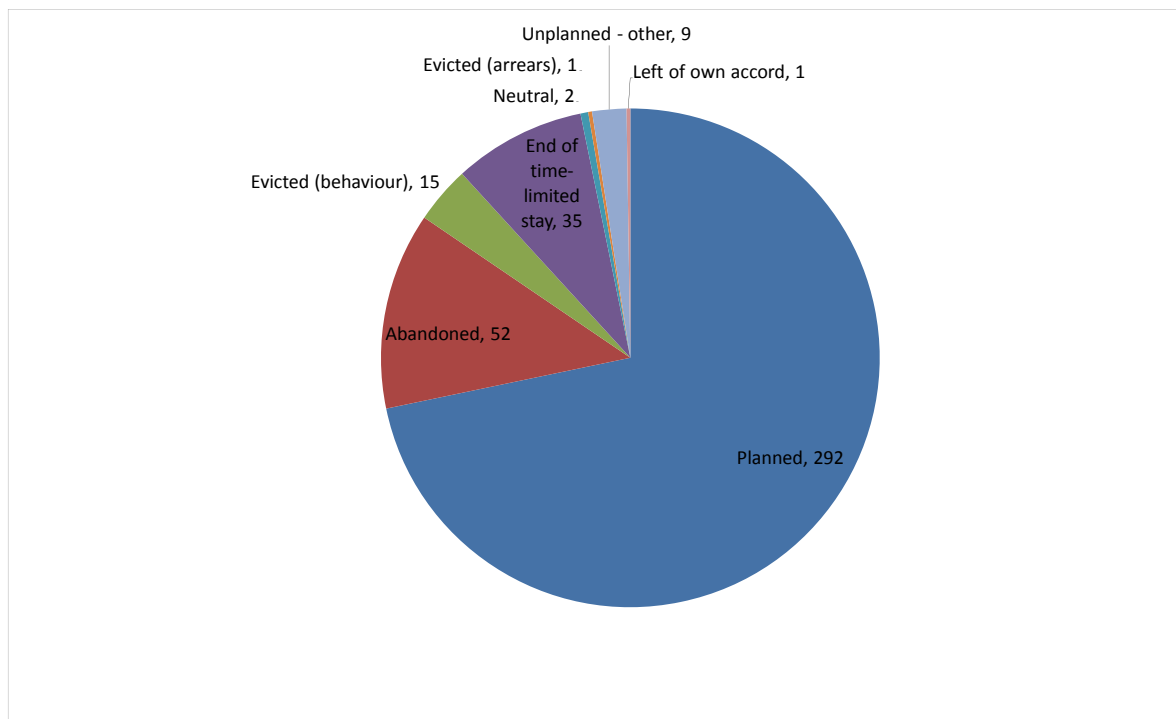
19% of people left accommodation to move to mid to long-term accommodation.

Breakdown by accommodation

Destination Accommodation	Bed & Breakfast	Clearing House/RSI	Detox clinic	Died	Home area	Hospital - long term	Hospital - NOT long term/acute	Hostel	Hostel - another organisation	Hostel - within the organisation	LA tenancy (general needs)	Long-term accommodation	Not known	Previous home (describe type of)	Private rented sector -	Private rented sector - with some	Psychiatric hospital	Rehab clinic	Returned to home country (Non CEE)	RSL tenancy (general needs)	Sheltered Housing	Sleeping rough/Returned to	Staying with family	Staying with friends	Supported Housing	Taken into custody	Temporary accommodation	Total
St Mungo's - Rushworth Street	8		10	2	1	2	1	3	84	83		2	71	5	14	2	3	2	2		2	4	3	3	7	6	2	322
Broadway - Manor Place																						1						1
Equinox - Joe Richards House											1		2													1		4
Salvation Army - David Barker House		4							1		1	2	4	1	2	6				2	1							24
St Mungo's - Great Guildford Street			1						2	5		1	6					2				5	2	2	12	1		39
St Mungo's - Grange Road			3	1					1	1	2		3							2			1	2		1		17
Total	8	4	14	3	1	2	1	3	88	89	4	5	86	6	16	8	3	4	2	4	3	9	7	7	19	9	2	407

9) Departures - planned or unplanned

Departures by whether or not the departure was planned or unplanned



Base: 407

357 people departed from accommodation in Southwark this year. These 357 people had 407 departure actions. This indicates that an individual can depart more than once (from the same accommodation project or different) in a period.

The number of people departing and departures is higher than last year (2009/10; 316 people with 377 departures).

72% of departures were due to a planned move. This is an increase from the previous three years (66% in 2009/10; 65% in 2008/09; 61% in 2007/08).

13% of departures were due to abandonments. This is consistent with the previous year.

4% of departures were due to evictions. This is consistent with the previous year.

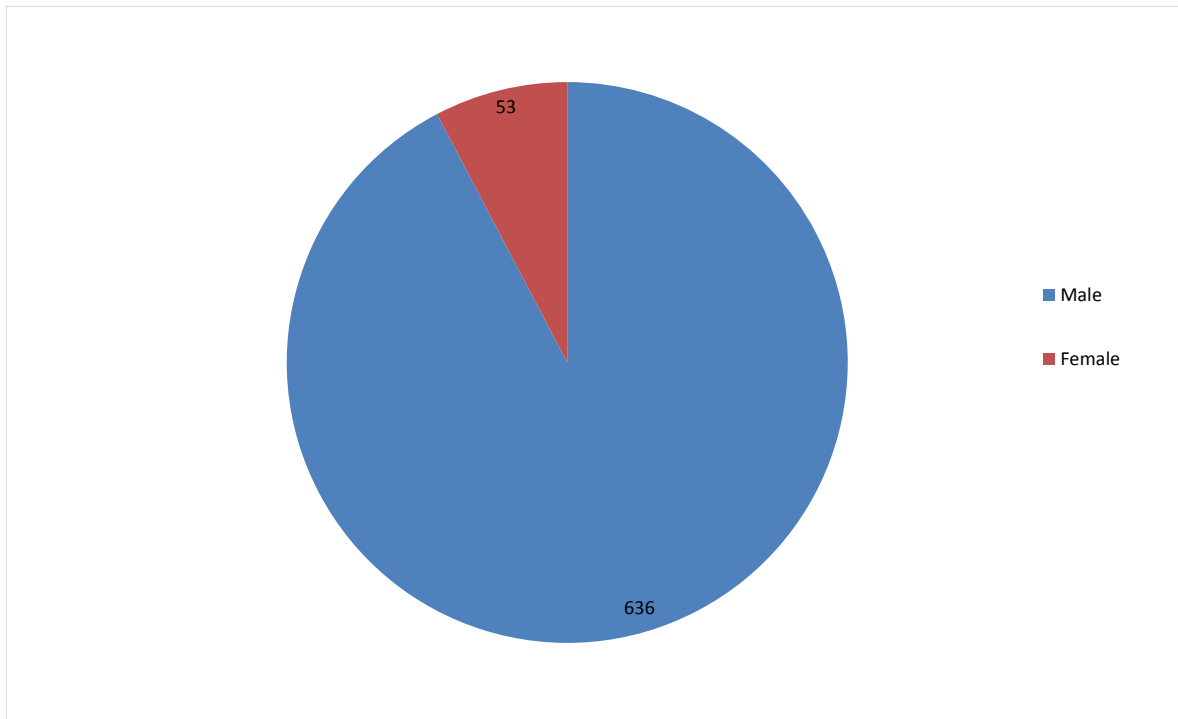
Breakdown by accommodation

Planned/Unplanned Accommodation									Total
	Planned	Abandoned	Evicted (behaviour)	End of time- limited stay	Neutral	Evicted (arrears)	Unplanned - other	Left of own accord	
St Mungo's - Rushworth Street	233	40	6	35	1		6	1	322
Broadway - Manor Place	1								1
Equinox - Joe Richards House	1	1	1				1		4
Salvation Army - David Barker House	20	3				1			24
St Mungo's - Great Guildford Street	26	6	6				1		39
St Mungo's - Grange Road	12	1	2		1		1		17
Total	293	51	15	35	2	1	9	1	407

Demographics

10) Gender

People contacted by outreach or BBS teams and/or arriving in or departing from accommodation in the year by gender

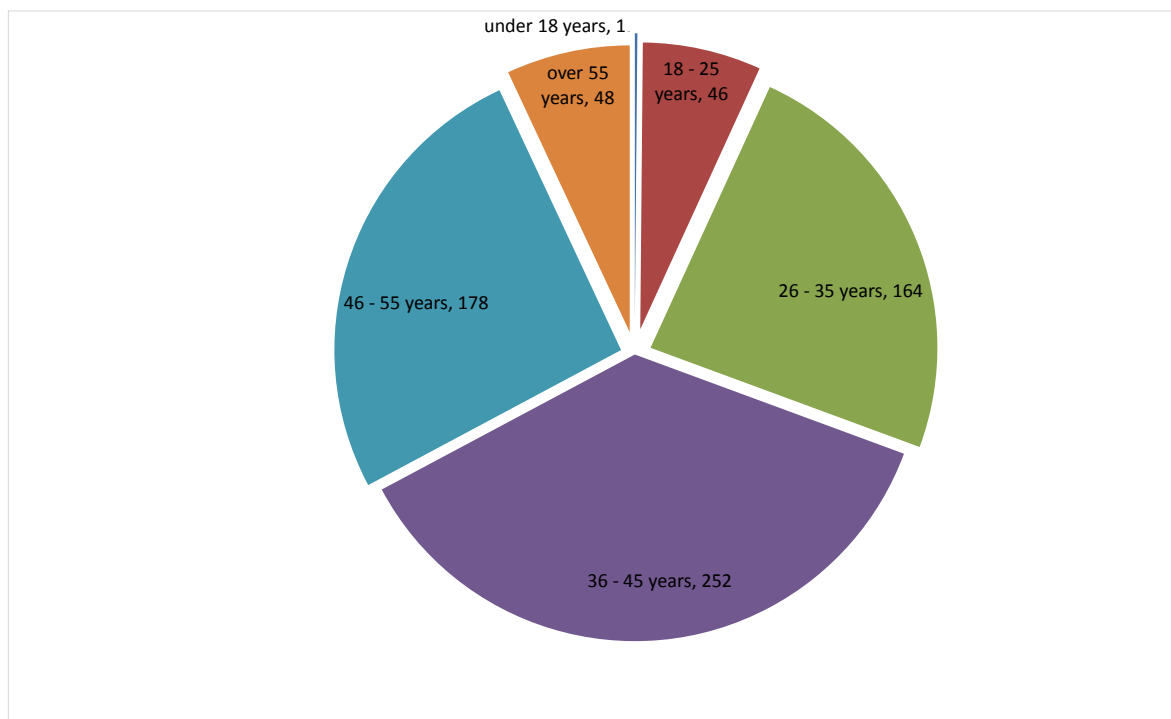


Base: 689

The proportion of male and female people contacted in Southwark this year is consistent with the previous three years.

11) Age

People contacted by outreach or BBS teams and/or arriving in or departing from accommodation in the year by age



Base: 689

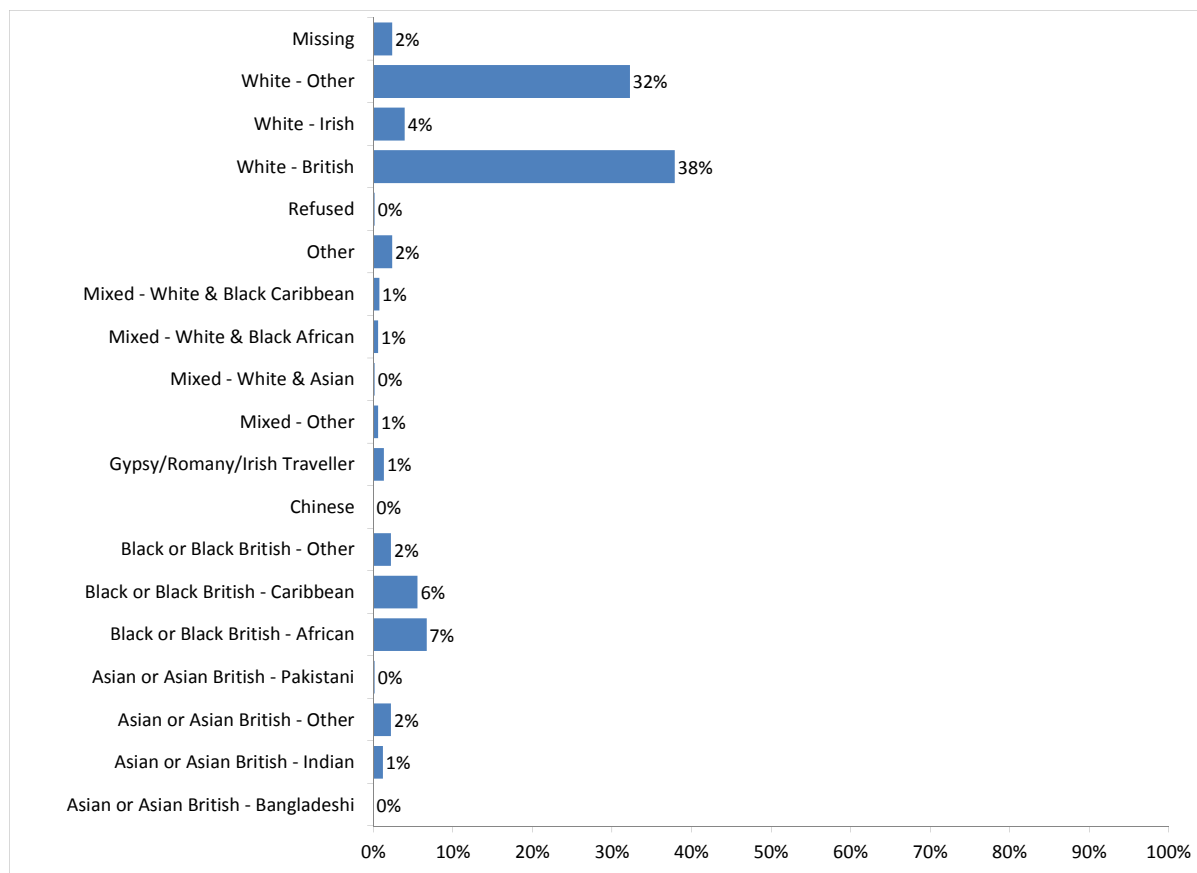
60% of people contacted in Southwark this year were aged 26-45. This is consistent with the previous three years.

7% of people contacted were aged 25 years or under, 1 of which were aged under 18 years. This is consistent with previous years.

7% were aged over 55 years, which is also consistent with the previous three years.

12) Ethnicity

People contacted by outreach or BBS teams and/or arriving in or departing from accommodation in the year by ethnicity



Base: 689

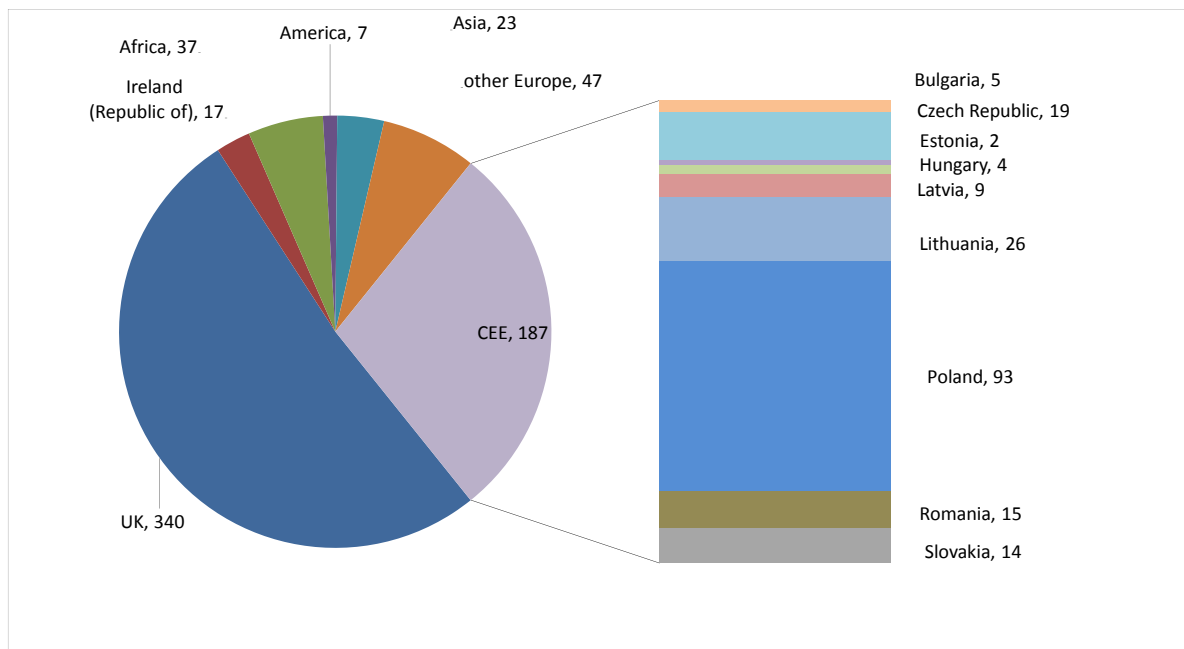
The majority of people contacted in Southwark in 2010/11 are white (74%), half of whom are white British.

14% of people contacted are black and 3% are Asian. The ethnic origin of those contacted in Southwark is consistent with the previous three years.

Of the 222 people contacted in 2010/11 with an ethnic origin of White - Other, 187 are CEE nationals (see section 15 for a more detailed breakdown).

13) Nationality

People contacted by outreach and/or arriving in or departing from accommodation in the year by nationality.



Base: 658 Note that the base figure for this graph excludes clients where the nationality is missing or not known (31).

Excluding people whose nationality is unknown, the three most prevalent nationalities of people contacted by outreach, BBS teams or arriving at accommodation are:

Nationality	2007/08	2008/09	2009/10	2010/11
UK	69%	70%	59%	52%
CEE	7%	12%	21%	28%
Republic of Ireland	6%	4%	3%	3%

The proportion of people from CEE countries has increased by 8% since last year.

14) Nationality (rolling)

Nationality of people contacted by outreach or BBS teams or arriving in or departing from accommodation (rolling over the last four years).

Nationality	2007/08		2008/09		2009/10		2010/11	
	No.	%*	No.	%*	No.	%*	No.	%*
UK	265	69%	362	70%	337	59%	340	52%
Ireland (Republic of)	22	6%	21	4%	17	3%	17	3%
France	3	1%	4	1%	5	1%	6	1%
Portugal	16	4%	15	3%	18	3%	19	3%
Italy	5	1%	6	1%	6	1%	3	0%
Bulgaria (A2)	1	0%	0	0%	7	1%	5	1%
Czech Republic (A8)	5	1%	6	1%	13	2%	19	3%
Estonia (A8)	0	0%	1	0%	1	0%	2	0%
Hungary (A8)	0	0%	4	1%	6	1%	4	1%
Latvia (A8)	1	0%	1	0%	6	1%	9	1%
Lithuania (A8)	4	1%	14	3%	15	3%	26	4%
Poland (A8)	12	3%	25	5%	51	9%	93	14%
Romania (A2)	2	1%	5	1%	11	2%	15	2%
Slovenia (A8)	0	0%	1	0%	1	0%	0	0%
Slovakia (A8)	3	1%	4	1%	8	1%	14	2%
A8 and A2 sub-total	28	7%	61	12%	119	21%	187	28%
other Europe	12	3%	13	3%	16	3%	19	3%
Eritrea	3	1%	6	1%	4	1%	4	1%
Somalia	4	1%	7	1%	4	1%	5	1%
Africa	17	4%	12	2%	17	3%	28	4%
America	3	1%	3	1%	5	1%	7	1%
Asia	4	1%	6	1%	11	2%	17	3%
India	2	1%	1	0%	6	1%	5	1%
Pakistan	0	0%	1	0%	4	1%	1	0%
Australasia	1	0%	1	0%	0	0%	0	0%
Missing	90		47		17		18	
Not known	20		16		15		13	
Total	495		582		601		689	
Total**	385	100%	519	100%	569	100%	658	100%

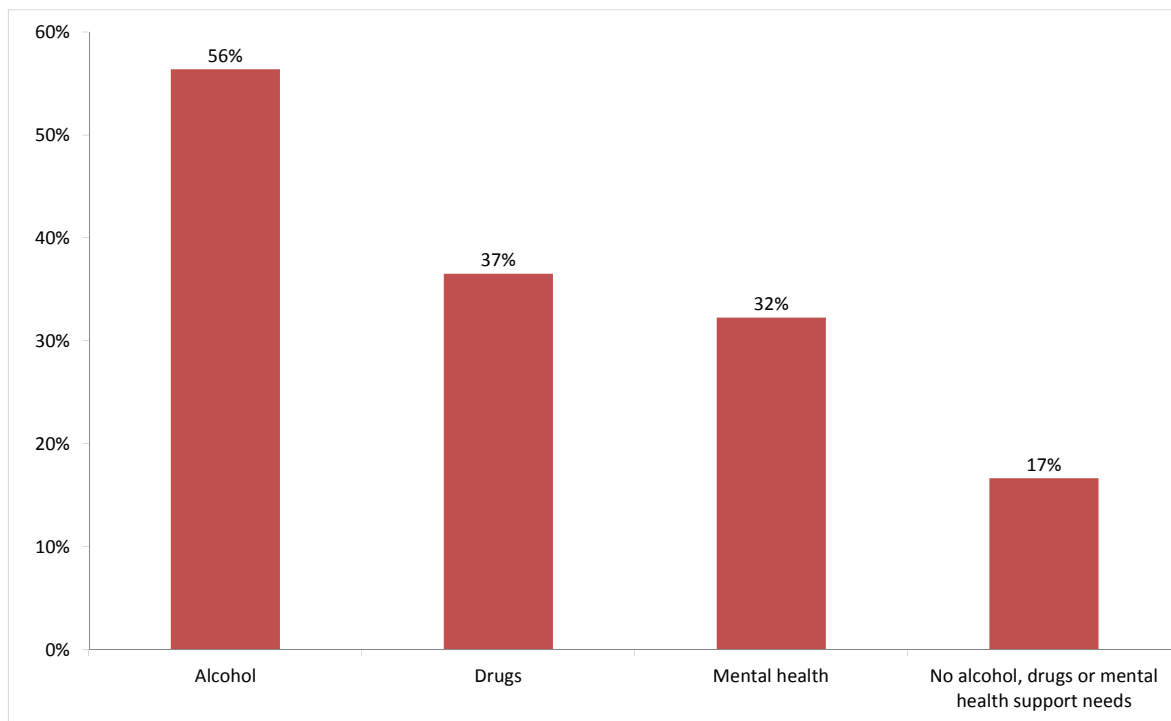
*Percentages are of those clients where their nationality is known

**Excludes Missing and Not Known

Client Support Needs/Institutional History

15) Support needs

People contacted by outreach or BBS teams and/or arriving in accommodation in the year by support needs



Base: 468 Note that the base figure for this graph excludes clients where all 3 support needs are not known or not recorded (218).

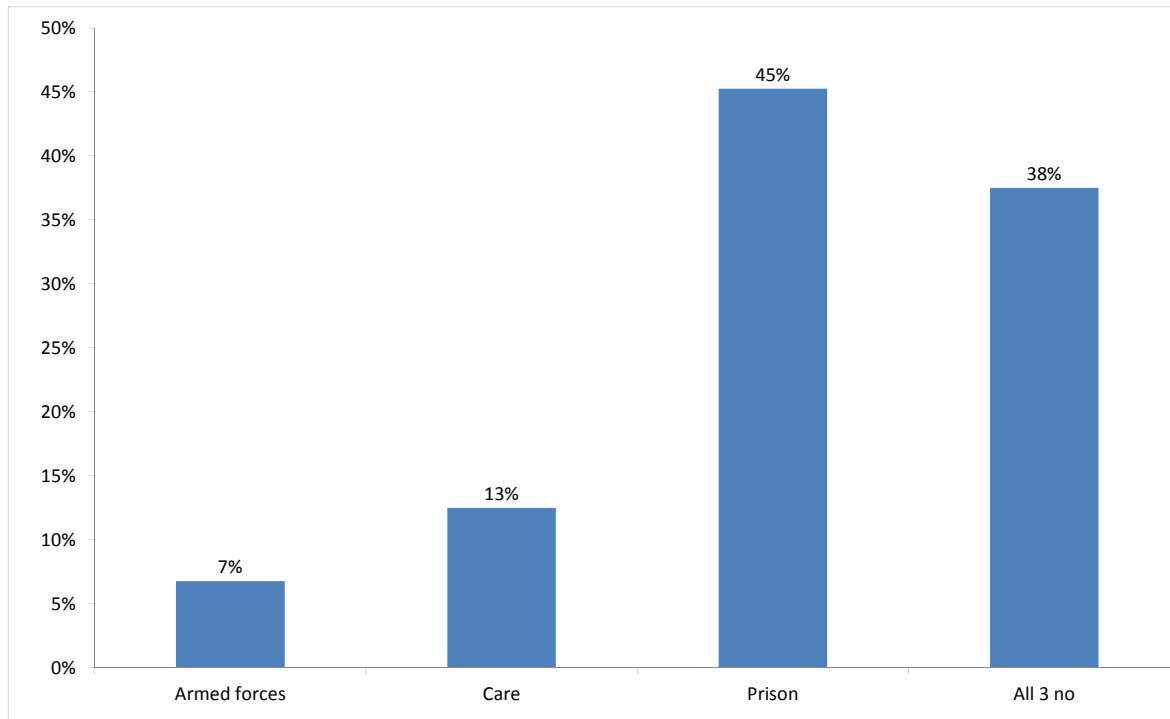
Support Needs	No. of people	%
Alcohol only	121	18%
Drugs only	46	7%
Mental health only	35	5%
Alcohol and drugs	55	8%
Alcohol and mental health	46	7%
Drugs and mental health	28	4%
Alcohol, drugs and mental health	42	6%
All 3 no	78	11%
All 3 not known or not assessed	218	32%
All 3 no, not known or not assessed	17	2%
Total	686	100%

The proportion of people contacted in Southwark with an alcohol, drugs or mental health support need is consistent with the previous year.

The proportions of support needs for people contacted in Southwark is consistent with the proportions across all boroughs this year.

16) Experience of armed forces, care and prison

People contacted by outreach or BBS teams and/or arriving in accommodation in the year by experience of the armed forces, care or prison



Base: 296 Note that the base figure for this graph excludes clients where all 3 institutional histories are not known.

20 people contacted in Southwark this year have previously been in the armed forces (24 last year).

Nationality	Number	% of people seen rough sleeping
UK	12	4%
Non-UK	8	3%
Total	20	6%

37 people contacted in Southwark this year have previously been in care (66 last year).

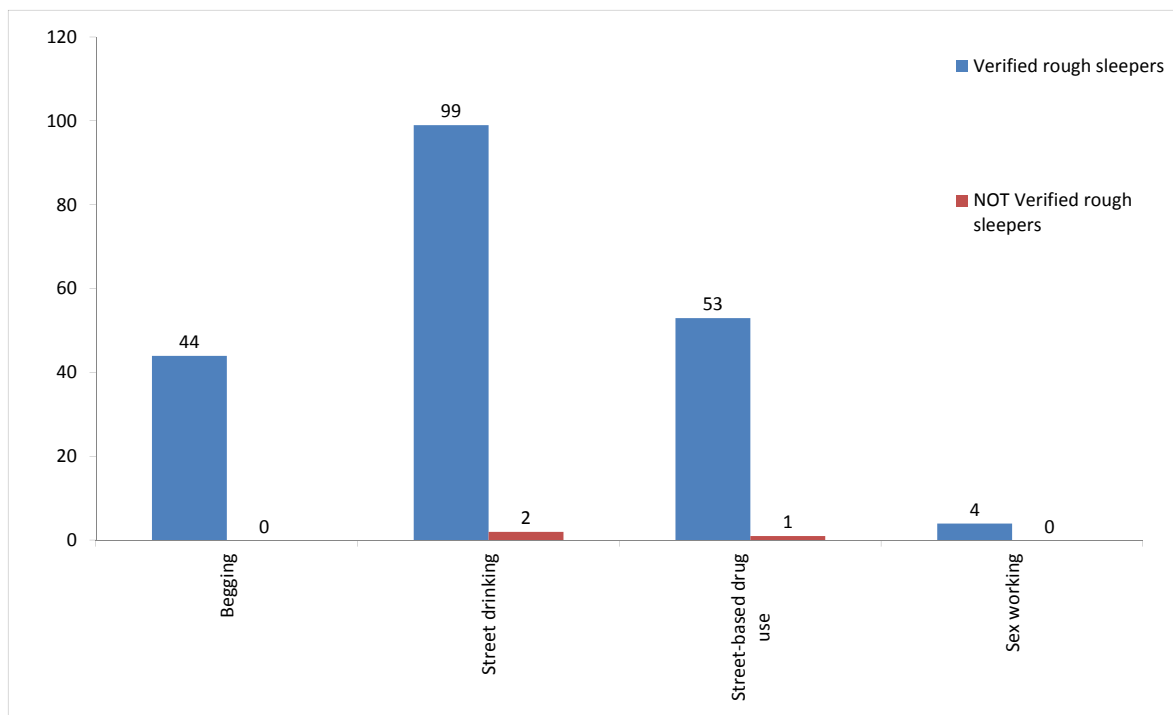
134 people contacted in Southwark this year have previously been in prison (197 last year).

It is possible for someone contacted to have previous experience of more than one institution and so be included in more than one of the above figures. 24 people contacted in the year have been in care and prison.

The proportion of people contacted in Southwark with previous experience of the armed forces, care or prison is consistent with the previous year.

17) Street activity

Street population (people who rough sleep and/or engage in a street lifestyle) contacted by outreach who fall into one or more of the street activity categories on CHAIN



Base for verified rough sleepers: 143

Base for people not verified as rough sleepers: 5

Of the 458 verified rough sleepers contacted this year, 143 (31%) have been assessed as engaging in one or more street activities.

Some of these people contacted this year have been seen engaging in more than one type of street activity at some point.

In addition to the 458 verified rough sleepers contacted in the year by outreach or BBS teams, 26 people who have not been seen rough sleeping were also contacted. Of these, 1 was recorded as having arrived at accommodation reporting to CHAIN.