

CHAIN Annual Report



WESTMINSTER

1st April 2013 - 31st March 2014



St Mungo's
Broadway

Rebuilding lives, day by day

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1. INTRODUCTION

This report presents information about people seen rough sleeping by outreach teams in Westminster between April 2013 and March 2014. Information in the report is derived from the Combined Homelessness and Information Network (CHAIN), a multi-agency database recording information about rough sleepers and the wider street population in London. CHAIN, which is commissioned and funded by the Greater London Authority (GLA) and managed by St Mungo's Broadway, represents the UK's most detailed and comprehensive source of information about rough sleeping.

The final section of the report presents information about people arriving at or departing from temporary accommodation for rough sleepers in Westminster. People included in this section will have been seen rough sleeping at some point in their history, but not necessarily during 2013/14.

Percentage figures in this report

Please note that, in most cases, percentage figures given in this report are rounded up or down to the nearest whole number. In some cases this may mean that individual figures in tables and charts do not add up to a combined total of 100%.

Glossary of acronyms used in this report

ASB: Anti-Social Behaviour

Defined in the Crime and Disorder Act (1998) as acting 'in a manner that caused or was likely to cause harassment, alarm or distress to one or more persons not of the same household as the perpetrator.'

CEE: Central and Eastern European

Used to denote the ten A8 and A2 European Union accession countries (Bulgaria, Czech Republic, Estonia, Hungary, Latvia, Lithuania, Poland, Romania, Slovakia and Slovenia).

CHAIN: Combined Homelessness and Information Network

A multi-agency database recording information about rough sleepers and the wider street population in London, commissioned and funded by the GLA and managed by St Mungo's Broadway.

EEA: European Economic Area

The 28 countries of the European Union (EU), plus a further three countries that are part of the EU's single market (Iceland, Liechtenstein and Norway). Common usage generally also includes Switzerland, whose citizens have the same rights to live and work in the UK as other EEA nationals.

GLA: Greater London Authority

The top-tier administrative body for Greater London, consisting of a directly elected executive Mayor of London, and an elected 25-member London Assembly.

NLOS: No Living on the Streets

A GLA commissioned assessment and reconnection project for longer term or entrenched rough sleepers.

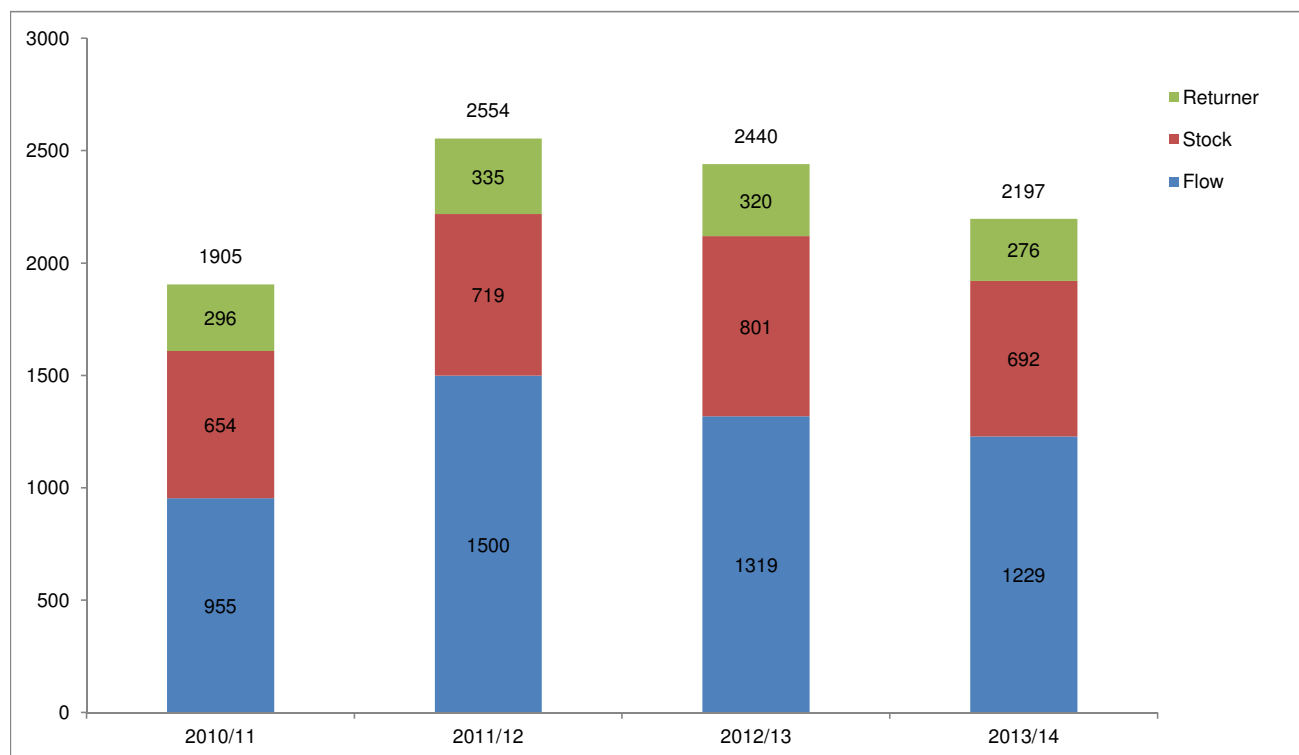
NSNO: No Second Night Out

A GLA commissioned assessment and reconnection project for new rough sleepers. The term is also used in other contexts to refer to a wider strategy to end rough sleeping, both in London and nationwide.

2. ROUGH SLEEPER POPULATION ANALYSIS

2.1 Number of people seen rough sleeping: Flow, stock, returner model

People seen rough sleeping in the year, by the flow, stock and returner model.



2010/11 base: 1905
2011/12 base: 2554
2012/13 base: 2440
2013/14 base: 2197

The flow, stock and returner model categorises people seen rough sleeping in the year according to whether they have also been seen rough sleeping in previous periods:

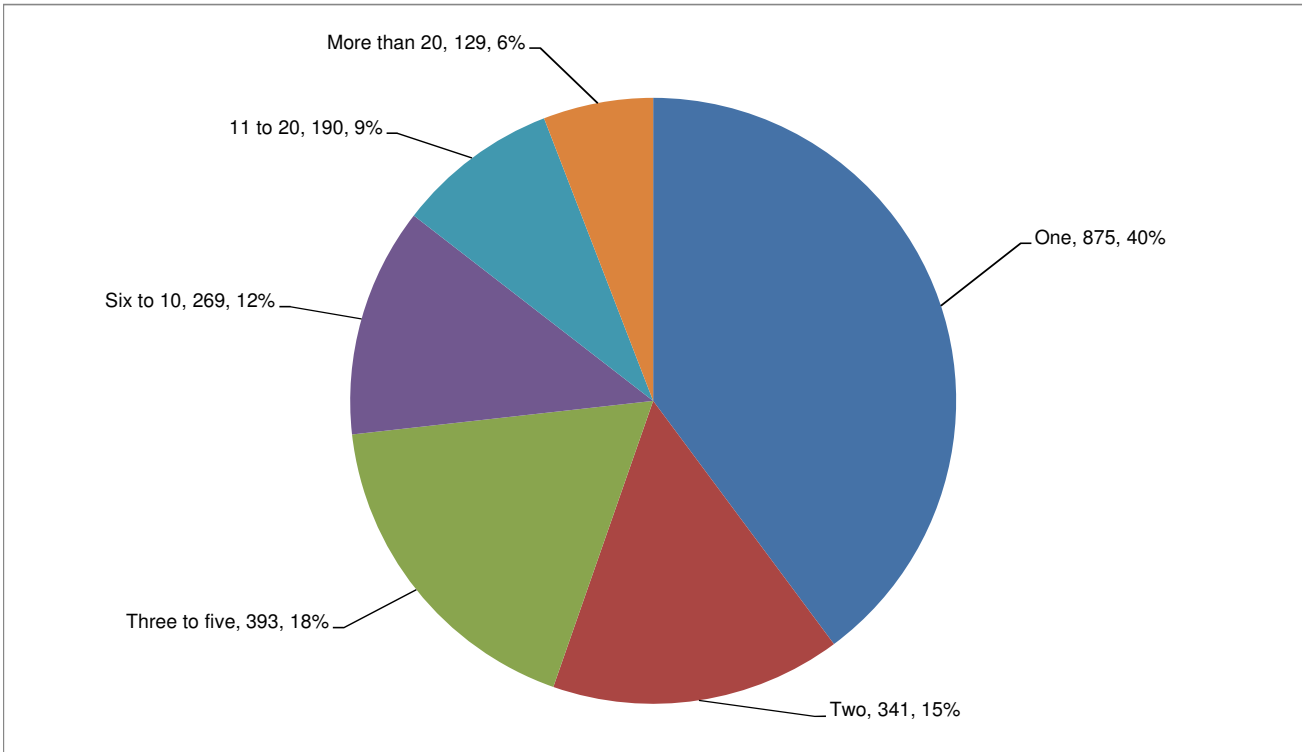
Category	Description
Flow	People who had never been seen rough sleeping prior to 2013/14 (i.e. new rough sleepers).
Stock	People who were also seen rough sleeping in 2012/13 (i.e. those seen across a minimum of two consecutive years).
Returner	People who were first seen rough sleeping prior to 2012/13, but were not seen during 2012/13 (i.e. those who have had a gap in their rough sleeping histories).

2,197 people were seen rough sleeping in the borough in 2013/14. This represents a 10% decrease when compared to 2012/13.

56% of people seen rough sleeping in the borough during the year were new rough sleepers (flow), while 31% fell into the stock category, and 13% were returners.

2.2 Number of times seen rough sleeping

People seen rough sleeping in the year, by number of times seen rough sleeping.



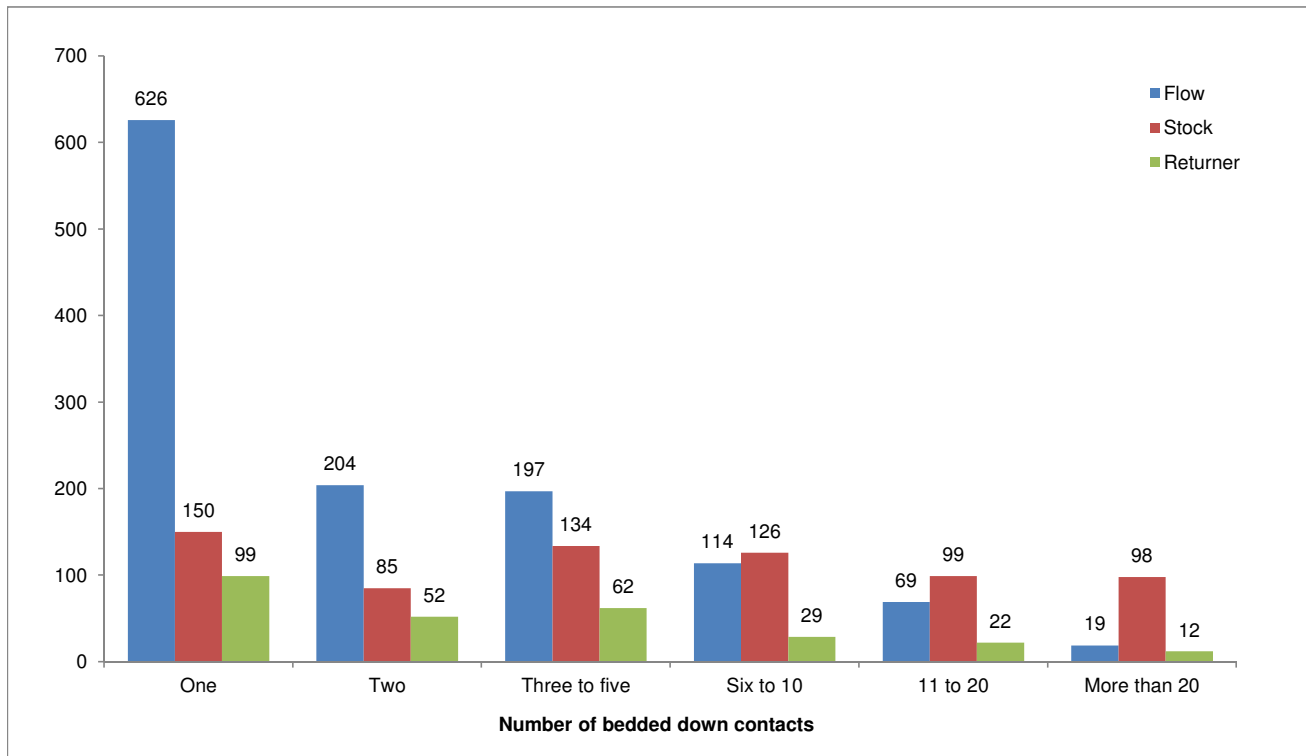
Base: 2197

875 (40%) people were seen rough sleeping only once in 2013/14, this compares to 1,042 (43%) seen rough sleeping only once in 2012/13.

51% of people seen rough sleeping in the borough during 2013/14 who were new to the streets did not spend a second night on the streets during the year.

2.3 Rough sleeping volume: Flow, stock, returner model

People seen rough sleeping in the year, by flow, stock, returner model, and number of times seen rough sleeping.



Base (Flow): 1229
Base (Stock): 692
Base (Returner): 276

2.4 New rough sleepers (flow): History prior to rough sleeping

People seen rough sleeping for the first time ever in 2013/14, by history prior to first being seen rough sleeping.

The table below details what kind of accommodation new rough sleepers were living in as their last longer term or settled base prior to first being seen rough sleeping.

Last settled base	No.	%
Long term accommodation		
Private rented accommodation	275	38%
LA accommodation	55	8%
Owner occupied	90	12%
Tied accommodation	18	2%
<i>Long term accommodation subtotal</i>	<i>438</i>	<i>60%</i>
Short or medium term accommodation		
Hostel	48	7%
Temporary accommodation (LA)	9	1%
Temporary accommodation (non-LA)	4	1%
Asylum support accommodation	8	1%
<i>Short or medium term accommodation subtotal</i>	<i>69</i>	<i>9%</i>
Institution		
Prison	17	2%
Hospital	3	0%
<i>Institution subtotal</i>	<i>20</i>	<i>3%</i>
Inappropriately accommodated		
Squat	17	2%
Outhouse	0	0%
<i>Inappropriately accommodated subtotal</i>	<i>17</i>	<i>2%</i>
Other	187	26%
Not recorded	498	
Total (excl. not recorded)	731	100%
Total	1229	

Note: Total excluding not recorded is used as the base for percentages.

The table below details new rough sleepers' status at their last settled base, where the last settled base was not of an institutional or inappropriate nature.

Status at last settled base*	No.	%
Tenant	186	40%
Informal arrangement	86	19%
Parental home	101	22%
Living with partner	45	10%
Owner	44	10%
Not recorded/applicable	176	
Total (excl. not recorded/applicable)	462	100%
Total	638	

*Applies to people whose last settled base was local authority accommodation, temporary accommodation, owner occupied accommodation, private rented accommodation, tied accommodation, and in some cases where "other" has been specified.

Note: Total excluding not recorded/applicable is used as the base for percentages.

The table below gives a breakdown of new rough sleepers' reasons for leaving their last longer term or settled base prior to first being seen rough sleeping.

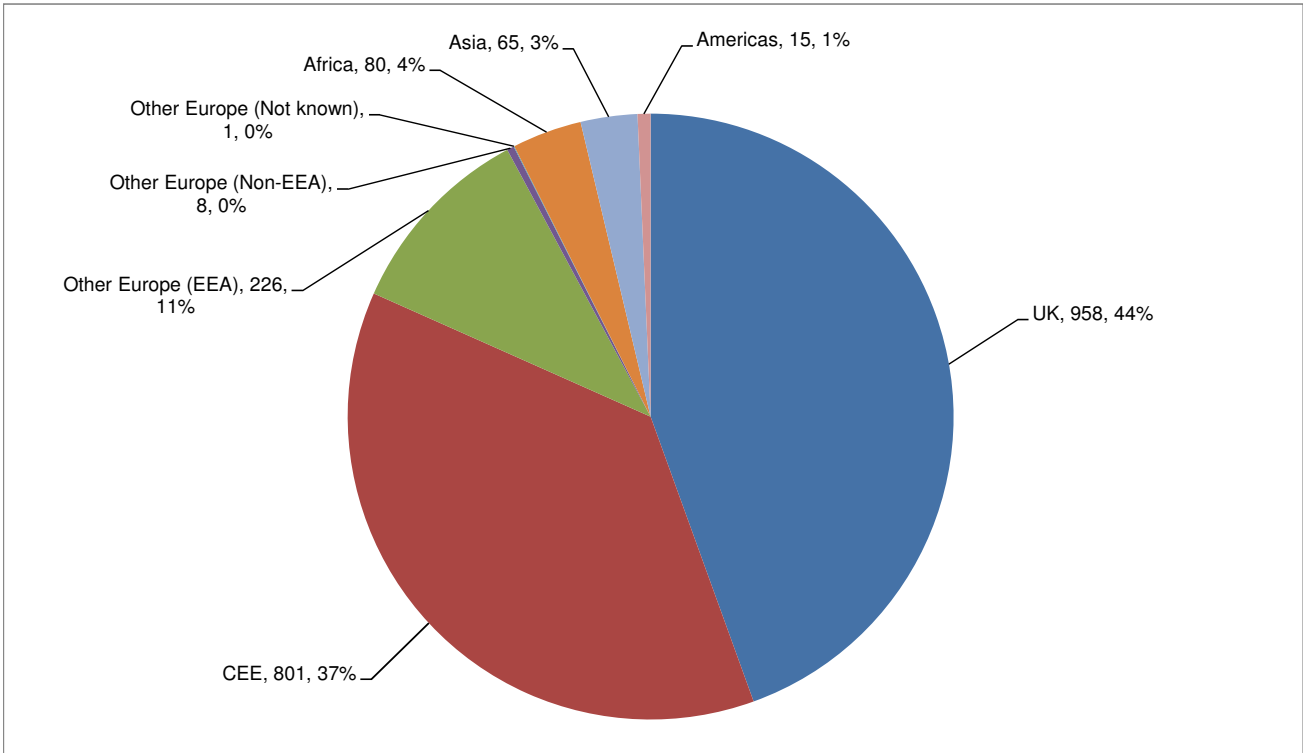
Reason for leaving last settled base	No.	%
Asked to leave or evicted		
Asked to leave	50	7.1%
Evicted - arrears	22	3.1%
Evicted - ASB	4	0.6%
Evicted - other	19	2.7%
<i>Asked to leave or evicted subtotal</i>	<i>95</i>	<i>13.4%</i>
Employment and education		
Financial problems - loss of job	81	11.5%
Seeking work - from outside UK	146	20.7%
Seeking work - from within UK	69	9.8%
Seeking work - origin not recorded	7	1.0%
Study	0	0.0%
<i>Employment and education subtotal</i>	<i>303</i>	<i>42.9%</i>
Relationships		
Relationship breakdown	53	7.5%
Bereavement	8	1.1%
Move nearer family/community	9	1.3%
<i>Relationships subtotal</i>	<i>70</i>	<i>9.9%</i>
Financial		
Financial problems - debt	6	0.8%
Financial problems - housing benefit	6	0.8%
Financial problems - other	17	2.4%
<i>Financial subtotal</i>	<i>29</i>	<i>4.1%</i>
End of stay in short or medium term accommodation		
End of stay - asylum accommodation	8	1.1%
End of stay - hostel	4	0.6%
Evicted - given non priority decision	2	0.3%
End of stay - other	18	2.5%
<i>End of stay in short or medium term accommodation subtotal</i>	<i>32</i>	<i>4.5%</i>
Victim of violence, harassment or abuse		
Domestic violence - victim	6	0.8%
Harassment/abuse/violence - gang	8	1.1%
Harassment/abuse/violence - homophobic	1	0.1%
Harassment/abuse/violence - racial	2	0.3%
Tenancy hijack	0	0.0%
Harassment/abuse/violence - other	20	2.8%
<i>Victim of violence, harassment or abuse subtotal</i>	<i>37</i>	<i>5.2%</i>
End of stay in institution		
End of stay - prison	13	1.8%
End of stay - hospital	2	0.3%
<i>End of stay in institution subtotal</i>	<i>15</i>	<i>2.1%</i>
Housing conditions		
Housing conditions	5	0.7%
Perpetrator of violence, harassment or abuse		
Domestic violence - perpetrator	5	0.7%
Transient		
Transient/travelling around	14	2.0%
Other		
Other	102	14.4%
Not recorded	522	
Total (excl. not recorded)	707	100%
Total	1229	

Note: Total excluding not recorded is used as the base for percentages.

3. DEMOGRAPHICS & SUPPORT NEEDS

3.1 Nationality: Overall composition

People seen rough sleeping in the year, by nationality.



Base: 2156 people seen rough sleeping in the year whose nationality was known.

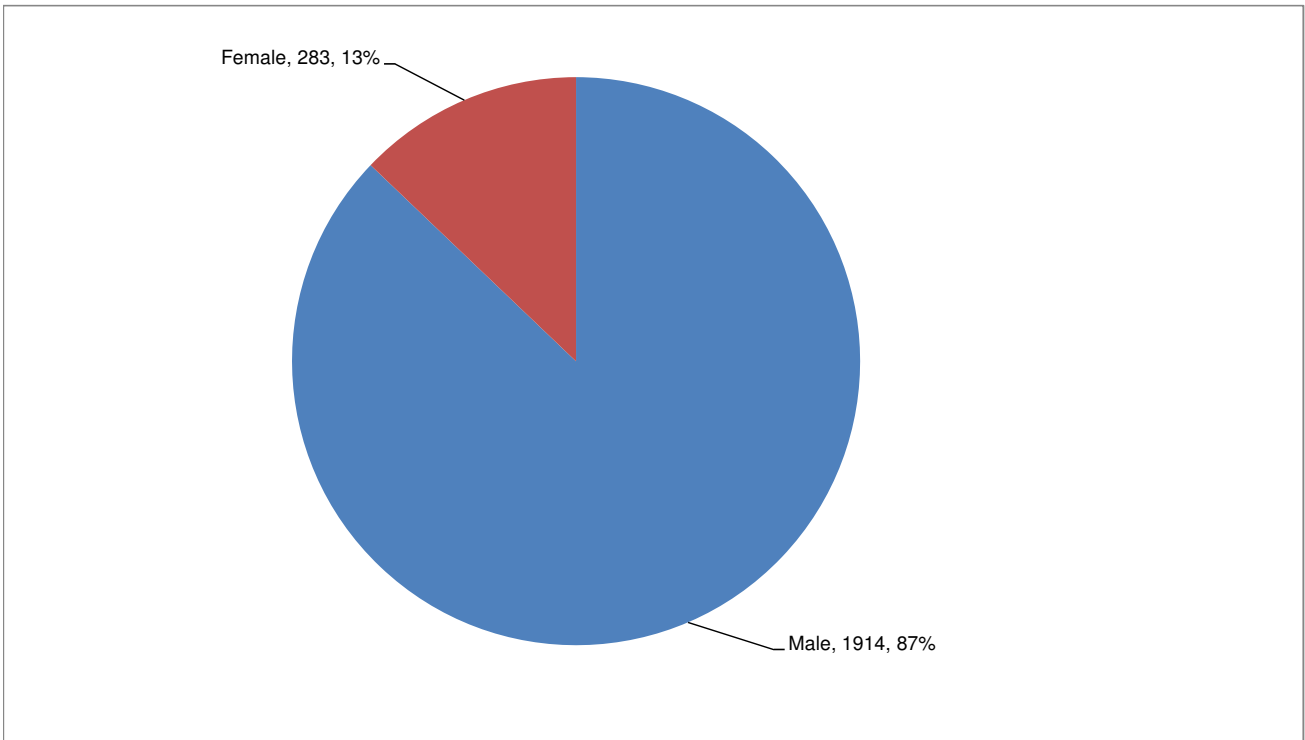
3.2 Nationality: Flow, stock, returner model

Nationality	Flow	Stock	Returner	Total	
	No.	No.	No.	No.	%
UK	391	379	188	958	44.4%
Bulgaria	33	7	1	41	1.9%
Czech Republic	20	13	4	37	1.7%
Estonia	6	1	1	8	0.4%
Hungary	46	6	4	56	2.6%
Latvia	19	10	1	30	1.4%
Lithuania	46	23	4	73	3.4%
Poland	93	48	11	152	7.1%
Romania	310	55	8	373	17.3%
Slovakia	15	14	1	30	1.4%
Slovenia	1	0	0	1	0.0%
<i>CEE subtotal</i>	<i>589</i>	<i>177</i>	<i>35</i>	<i>801</i>	<i>37.2%</i>
France	18	8	2	28	1.3%
Ireland (Republic of)	20	28	8	56	2.6%
Italy	25	10	2	37	1.7%
Portugal	22	9	4	35	1.6%
Spain	16	3	0	19	0.9%
Other European (EEA) countries	30	15	6	51	2.4%
<i>Other Europe (EEA) subtotal</i>	<i>131</i>	<i>73</i>	<i>22</i>	<i>226</i>	<i>10.5%</i>
Other Europe (Non-EEA)	6	2	0	8	0.4%
Other Europe (Not known)	1	0	0	1	0.0%
Eritrea	11	1	1	13	0.6%
Somalia	2	2	2	6	0.3%
Other African countries	35	20	6	61	2.8%
<i>Africa subtotal</i>	<i>48</i>	<i>23</i>	<i>9</i>	<i>80</i>	<i>3.7%</i>
India	2	4	1	7	0.3%
Iran	8	7	2	17	0.8%
Other Asian countries	21	15	5	41	1.9%
<i>Asia subtotal</i>	<i>31</i>	<i>26</i>	<i>8</i>	<i>65</i>	<i>3.0%</i>
Americas	11	2	2	15	0.7%
Australasia	2	0	0	2	0.1%
Not known	19	10	12	41	1.9%
Total (incl. Not known)	1229	692	276	2197	
Total (excl. Not known)	1210	682	264	2156	100.0%

Note: Total excluding not known is used as base for percentages.

3.3 Gender

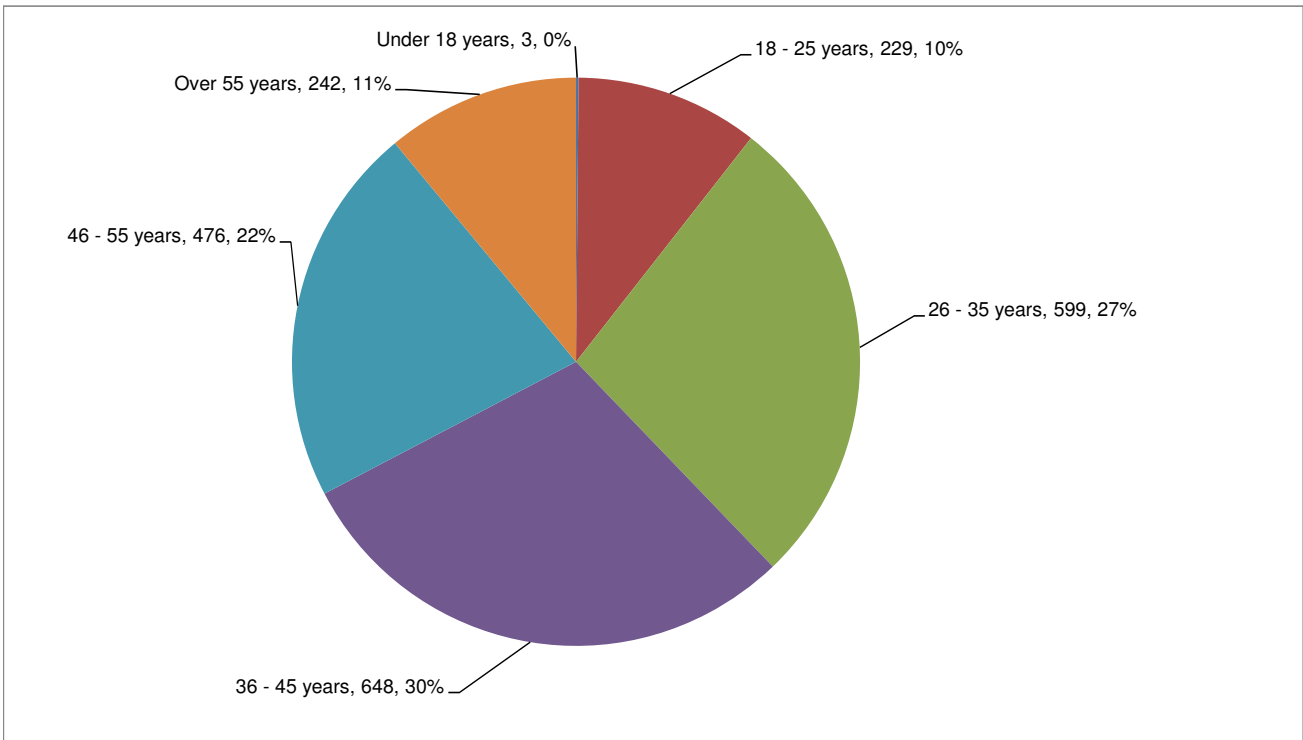
People seen rough sleeping in the year, by gender.



Base: 2197

3.4 Age

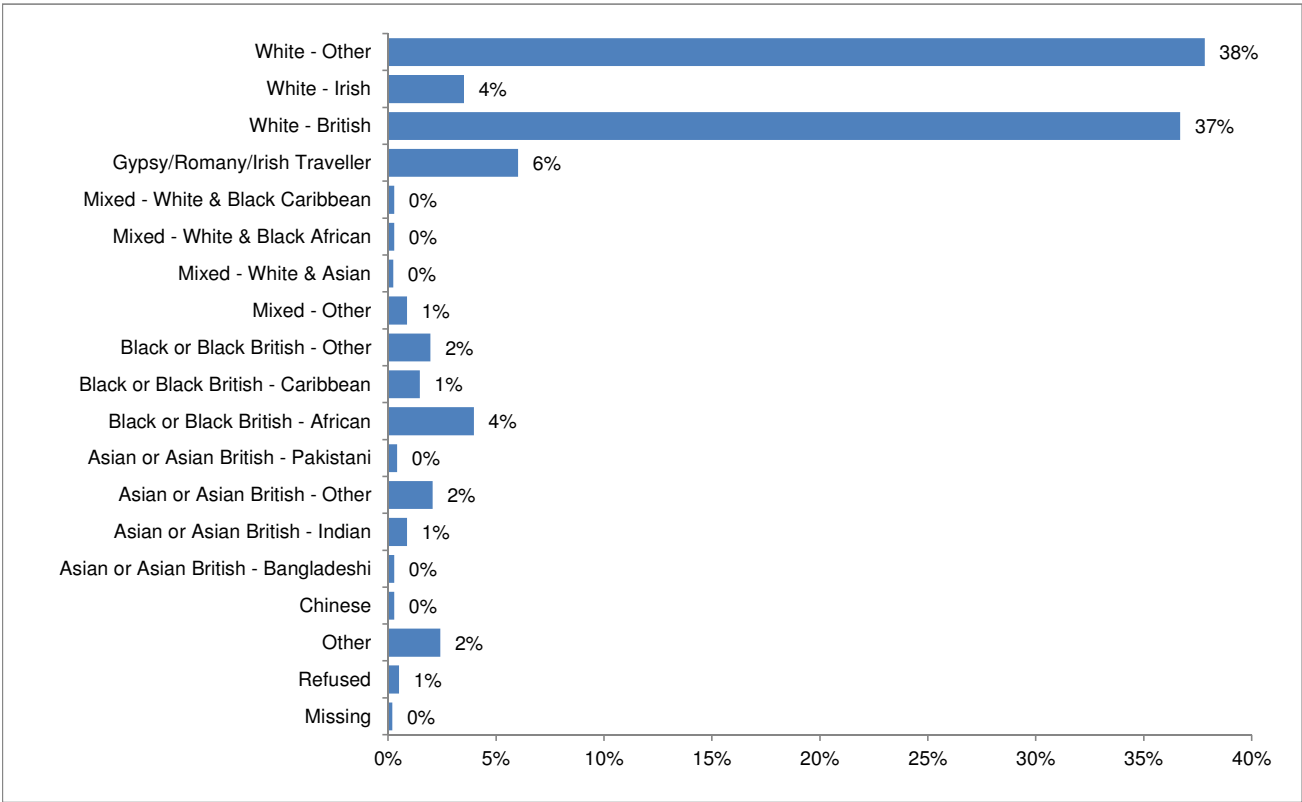
People seen rough sleeping in the year, by age.



Base: 2197

3.5 Ethnicity

People seen rough sleeping in the year, by ethnicity.

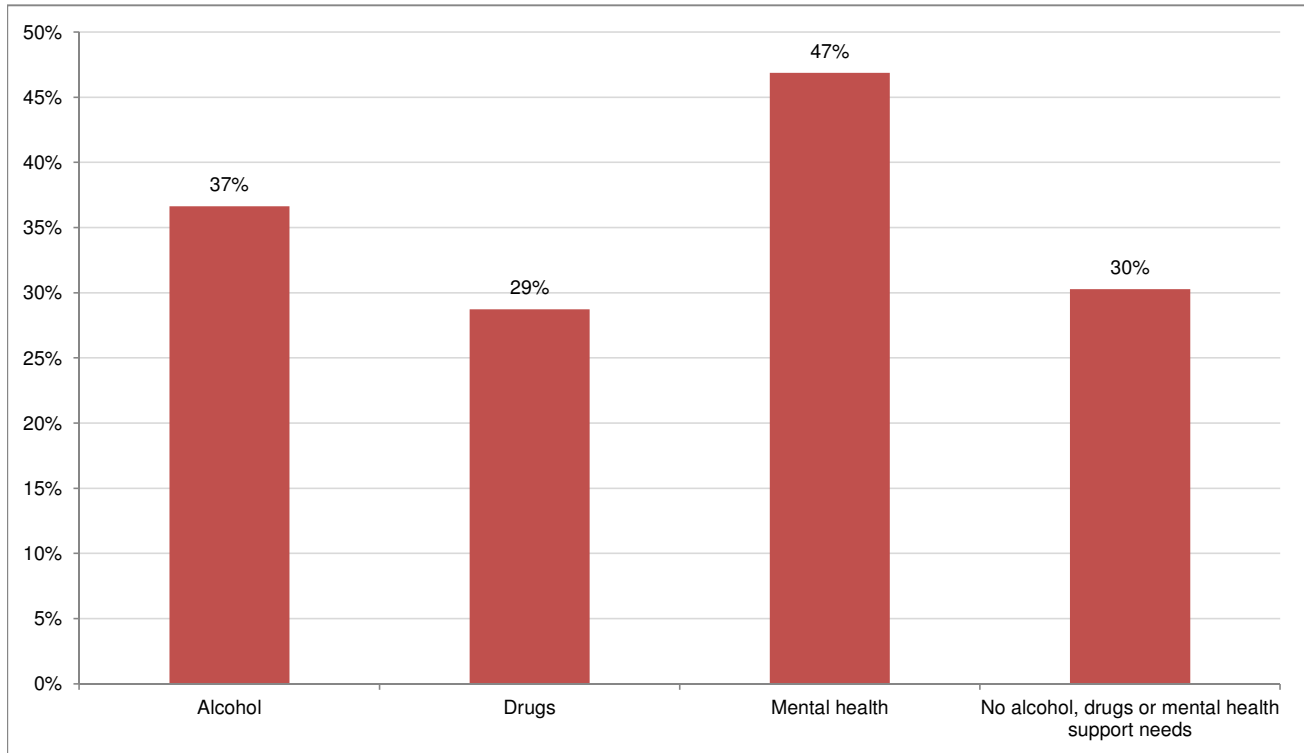


Base: 2197

3.6 Support needs

People seen rough sleeping in the year, by support needs.

Support needs data in CHAIN is derived from assessments made by those working with rough sleepers in the homelessness sector. It is important to note that 24% of rough sleepers in the borough in 2013/14 did not have a support needs assessment recorded.

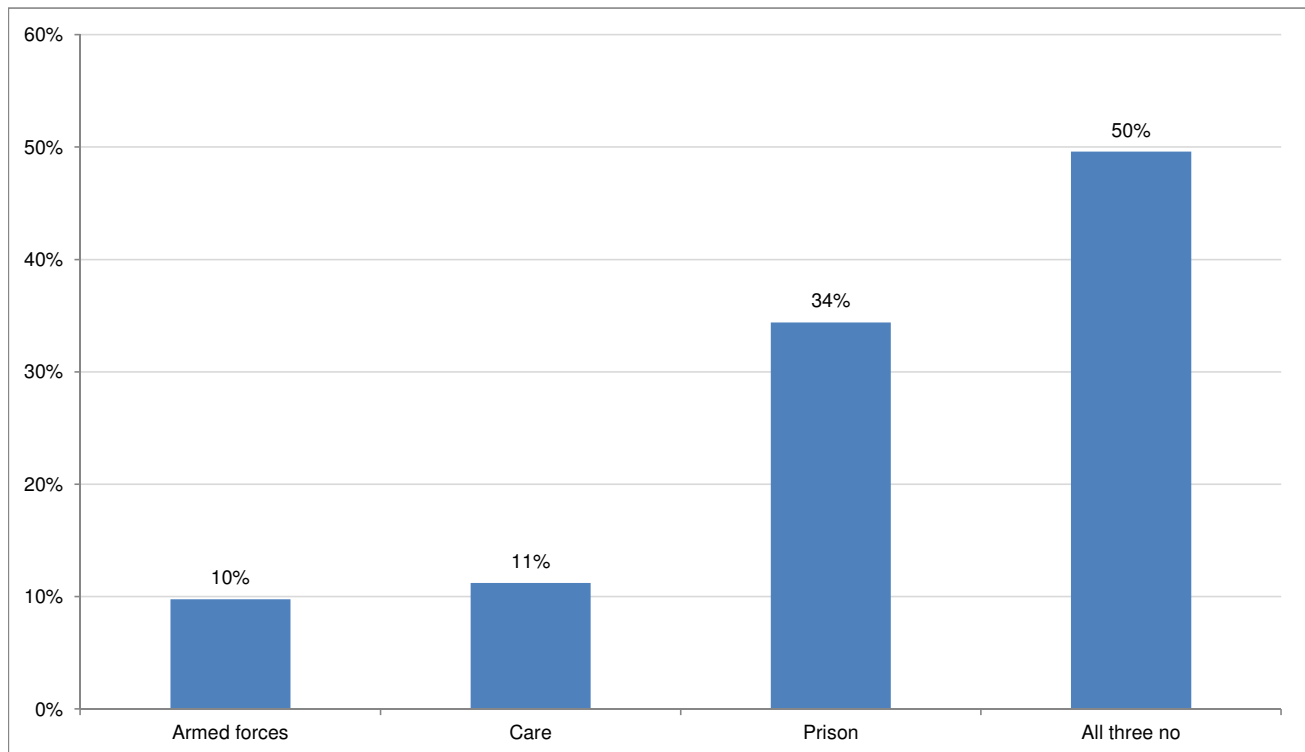


Base: 1670. Note that the base figure for this chart excludes clients where none of the three support needs were known or assessed (527).

Support Needs	No. people	% of people seen rough sleeping
Alcohol only	161	7%
Drugs only	84	4%
Mental health only	332	15%
Alcohol and drugs	104	5%
Alcohol and mental health	159	7%
Drugs and mental health	104	5%
Alcohol, drugs and mental health	188	9%
All three no	506	23%
All three not known or not assessed	527	24%
All three no, not known or not assessed	32	1%
Total	2197	100%

3.7 Institutional & armed forces history

People seen rough sleeping in the year, by experience of armed forces, care or prison.



Base: 1604. Note that the base figure for this chart excludes clients where none of the three institutional histories were recorded (593).

Nationality of rough sleepers with experience of armed forces:

Nationality	No.	%
UK	52	3%
Non-UK	105	7%
Total with armed forces experience	157	10%
Base (total assessed)	1604	

157 people seen rough sleeping in the borough in 2013/14 had experience of serving in the armed forces, of whom 52 were UK nationals. Time spent in the forces could have been at any point in the person's life, and does not necessarily imply that the person has recently been discharged.

4. HELPING PEOPLE OFF THE STREETS

4.1 Accommodation outcomes

Outreach teams and other services work to help rough sleepers into a range of accommodation types, most commonly hostels but also the private rented sector and residential treatment centres.

In 2013/14, 322 people who had been seen rough sleeping during the year were booked into accommodation by services in the borough.

The table below details the accommodation outcomes achieved with people seen rough sleeping in the year, compared to outcomes for rough sleepers in the previous year.

Accommodation type	2012/13		2013/14	
	No. events	%	No. events	%
Temporary accommodation				
Assessment centre	6	1%	1	0%
Rolling shelter	54	9%	0	0%
Hostel	310	53%	302	75%
Second-stage accommodation	23	4%	2	0%
Clinic/Detox/Rehab	16	3%	10	2%
Bed & breakfast	23	4%	7	2%
Other temporary accommodation	30	5%	28	7%
<i>Temporary accommodation subtotal</i>	<i>462</i>	<i>79%</i>	<i>350</i>	<i>86%</i>
Long term accommodation				
St Mungo's complex needs	0	0%	1	0%
St Mungo's semi-independent	7	1%	2	0%
Supported housing	4	1%	3	1%
LA tenancy (general needs)	2	0%	1	0%
RSL tenancy (general needs)	0	0%	0	0%
Clearing House/RSI	5	1%	1	0%
Sheltered housing	5	1%	2	0%
Care home	1	0%	0	0%
Private rented sector - independent	63	11%	37	9%
Private rented sector - with some floating support	16	3%	5	1%
Tied accommodation	0	0%	0	0%
Other long-term accommodation	18	3%	3	1%
<i>Long term accommodation subtotal</i>	<i>121</i>	<i>21%</i>	<i>55</i>	<i>14%</i>
Total	583	100%	405	100%

Note: An individual may have been booked into accommodation more than once during the period.

4.2 NSNO & NLOS attendance

People seen rough sleeping during the year who were referred from the borough to NSNO or NLOS.

	2012/13*	2013/14
NSNO	503	386
NLOS	26	38

*NLOS started operating in December 2012.

Note: Some people may have attended both NSNO and NLOS during the period.

4.3 Reconnection outcomes

Confirmed reconnections achieved with people seen rough sleeping in the year.

Outreach and other services help people to reconnect to their home area or country, where they are more likely to find a solution to their homelessness, for example through appropriate support networks, entitlement to accommodation or access to an alcohol treatment centre. Reconnection destinations could be another borough within London, an area elsewhere in the UK, or another country. Some people may have had more than one reconnection recorded during the year.

Reconnection reason	2012/13		2013/14	
	No.	%	No.	%
Return to home area	177	75%	121	72%
Seeking work	15	6%	13	8%
Move to area for friends/family	68	29%	60	36%
Move to area with appropriate services	108	46%	82	49%
Reconnections total*	237		168	

Reconnection destination	No.	%	No.	%
UK - London	59	25%	42	25%
UK - outside London	116	49%	92	55%
Central and Eastern Europe	24	10%	12	7%
Other Europe	6	3%	19	11%
Rest of the world	28	12%	1	1%
<i>Not known</i>	4		2	
Reconnections total (excl. destination not known)	237	100%	166	100%

*Reconnections can be recorded with multiple reasons, so the overall total will be lower than the combined sum of the separate reconnection reasons. Percentages are based on the total number of reconnections.

159 people seen rough sleeping in 2013/14 also had a confirmed reconnection recorded by services in the borough during the period.

19% of reconnections this year were to destinations outside the UK, of which 7% were to Central and Eastern European countries.

5. TEMPORARY ACCOMMODATION

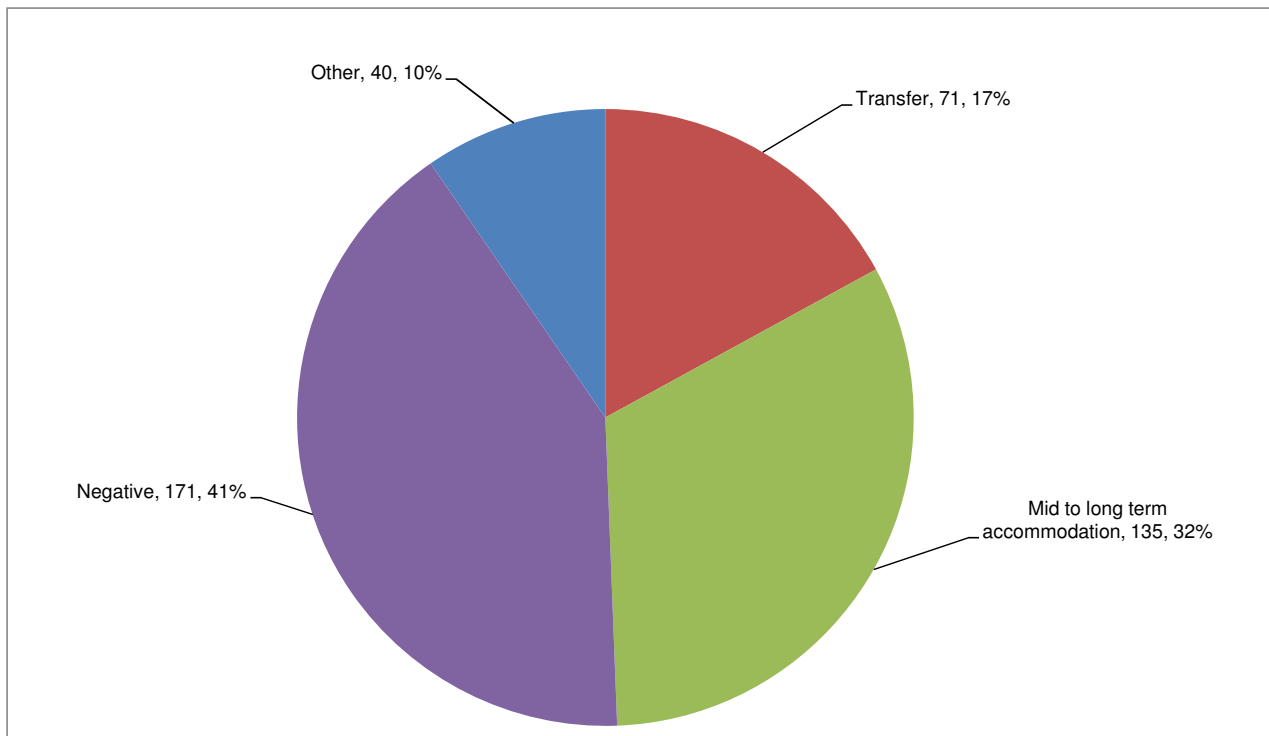
Arrivals and departures at hostels, assessment centres and second-stage accommodation based in the borough. All people counted in this section had previously been seen rough sleeping, but not necessarily during 2013/14.

5.1 Arrivals

A total of 324 individuals arrived at temporary accommodation during the period.

5.2 Departures: Destination on departure

A total of 349 individuals departed from temporary accommodation during the period.



Base: 417

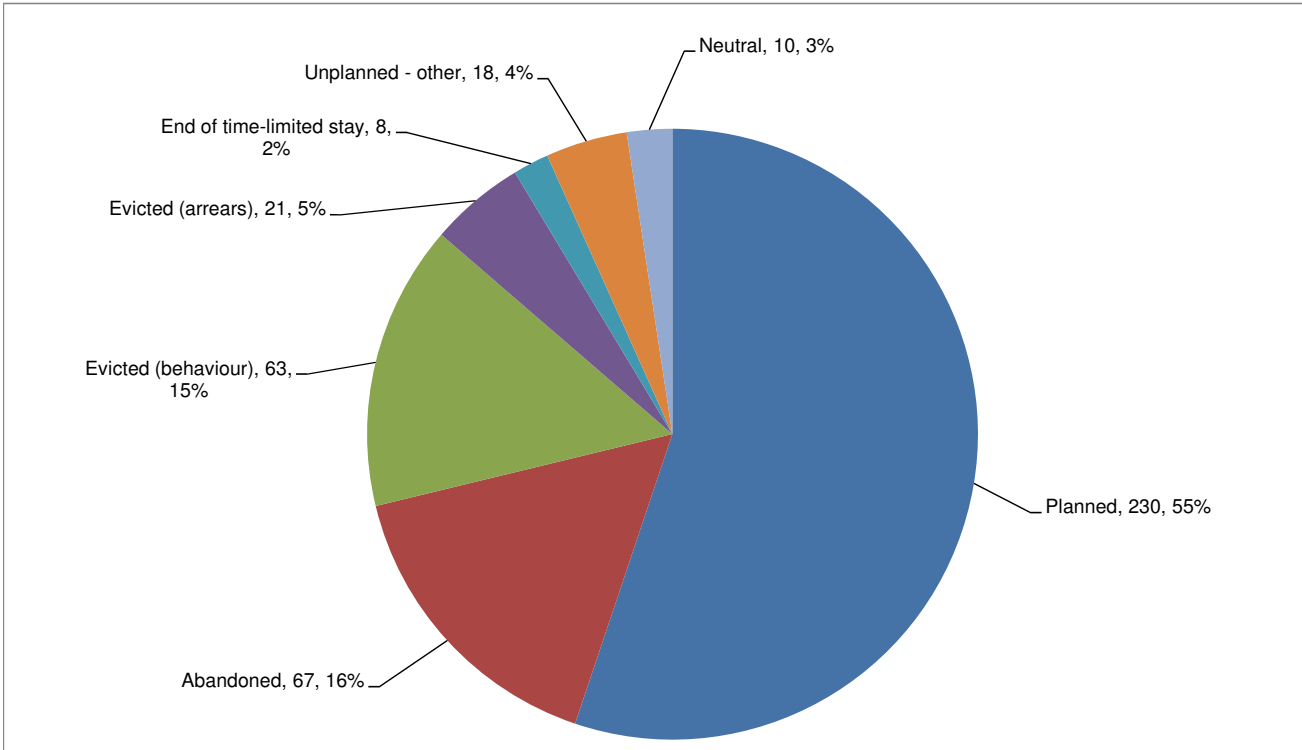
Destination on departure	Destination category	Chart colour
Assessment centre, Bed & breakfast, Detox clinic, Hospital - not long term/acute care, Hostel - another organisation, Hostel - within the organisation, NASS accommodation, Night shelter, NLOS Assessment Hub, NSNO Assessment Hub, Psychiatric hospital, Rehab clinic, Temporary accommodation (LA)	Transfer	
Accommodation where client is owner, Care home, Clearing House/RSI, Hospital - long term, LA tenancy (general needs), Long stay hospice, Private rented sector - independent, Private rented sector - with some floating support, Returned to home country (EEA), Returned to home country (non EEA), RSL tenancy (general needs), Sheltered housing, Supported housing, Tied accommodation with work	Mid to long term accommodation	
Committed suicide, Not known, Sleeping rough/Returned to streets, Taken into custody	Negative	
Died, Previous home, Staying with family, Staying with friends	Other	

Note: An individual may have had more than one accommodation departure during the period.

Destination on departure	No. departures	%
Transfer		
Assessment centre	0	0%
Bed & breakfast	5	1%
Detox clinic	18	4%
Hospital - not long term/acute care	2	0%
Hostel - another organisation	24	6%
Hostel - within the organisation	10	2%
NASS accommodation	0	0%
Night shelter	1	0%
NLOS Assessment Hub	1	0%
NSNO Assessment Hub	1	0%
Psychiatric hospital	0	0%
Rehab clinic	5	1%
Temporary accommodation (LA)	4	1%
<i>Transfer subtotal</i>	<i>71</i>	<i>17%</i>
Mid to long term accommodation		
Accommodation where client is owner	1	0%
Care home	2	0%
Clearing House/RSI	23	6%
Hospital - long term	5	1%
LA tenancy (general needs)	7	2%
Long stay hospice	0	0%
Private rented sector - independent	31	7%
Private rented sector - with some floating support	6	1%
Returned to home country (EEA)	2	0%
Returned to home country (non EEA)	0	0%
RSL tenancy (general needs)	12	3%
Sheltered Housing	5	1%
Supported Housing	39	9%
Tied accommodation with work	2	0%
<i>Mid to long term accommodation subtotal</i>	<i>135</i>	<i>32%</i>
Negative		
Committed suicide	0	0%
Not known	95	23%
Sleeping rough/Returned to streets	49	12%
Taken into custody	27	6%
<i>Negative subtotal</i>	<i>171</i>	<i>41%</i>
Other		
Died	8	2%
Previous home	4	1%
Staying with family	13	3%
Staying with friends	15	4%
<i>Other subtotal</i>	<i>40</i>	<i>10%</i>
Total	417	100%

5.3 Departures: Reason for leaving

Temporary accommodation departures by reason for leaving.



Base: 417

Note: An individual may have had more than one accommodation departure during the period. In most cases where a person's reason for leaving has been recorded as 'Neutral', their tenancy has ended due to them dying.