



CHAIN
Quarterly Report for
Camden
April-June 2010



CHAIN Quarterly report for Camden 1st April to 30th June 2010

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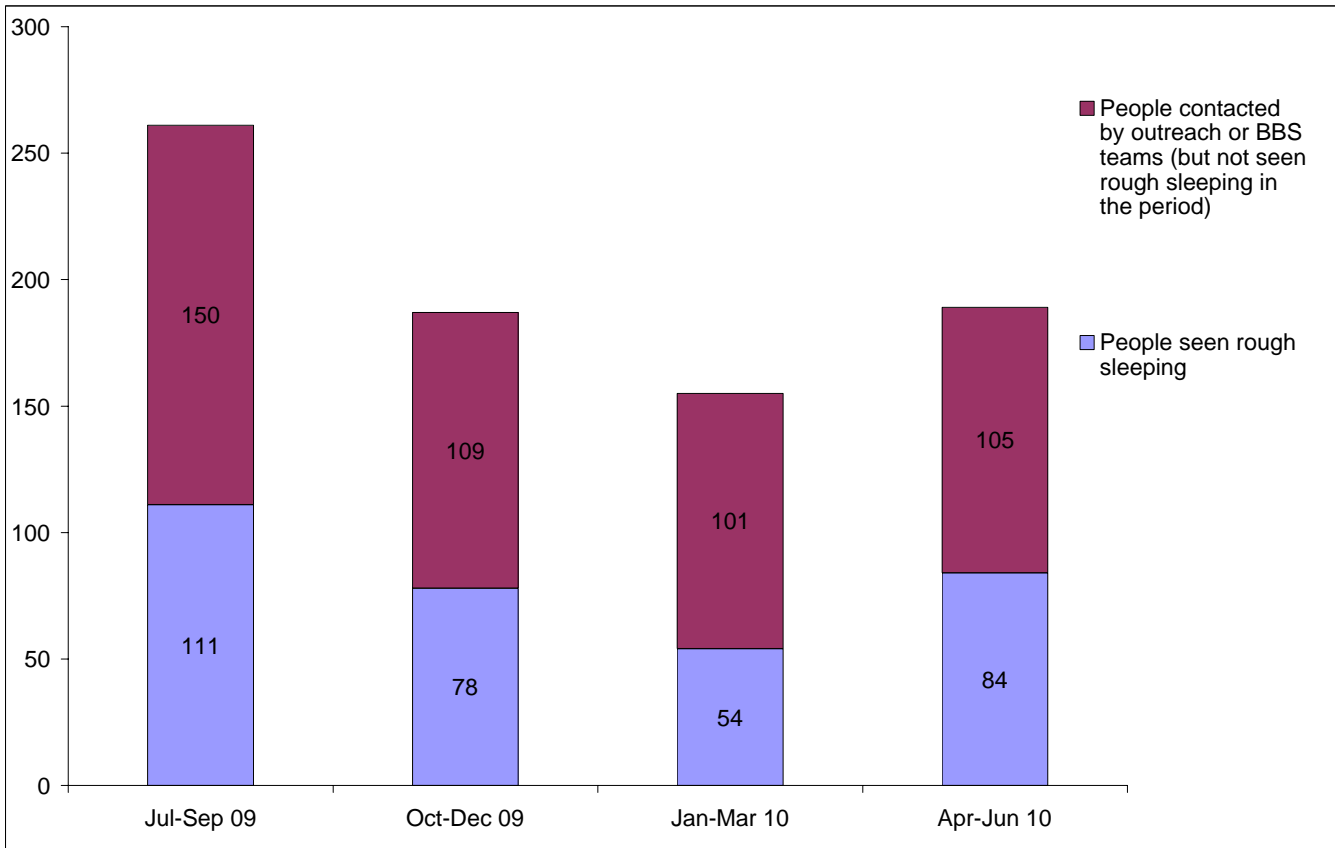
People contacted by outreach or BBS teams and/or arriving in accommodation in the quarter by experience of the armed forces, care or prison

CHAIN Quarterly report for Camden

Outreach Work

1) Rough sleeping

People seen by outreach or building based (BBS) teams in the quarter - rough sleeping or contacted either on the streets or in services



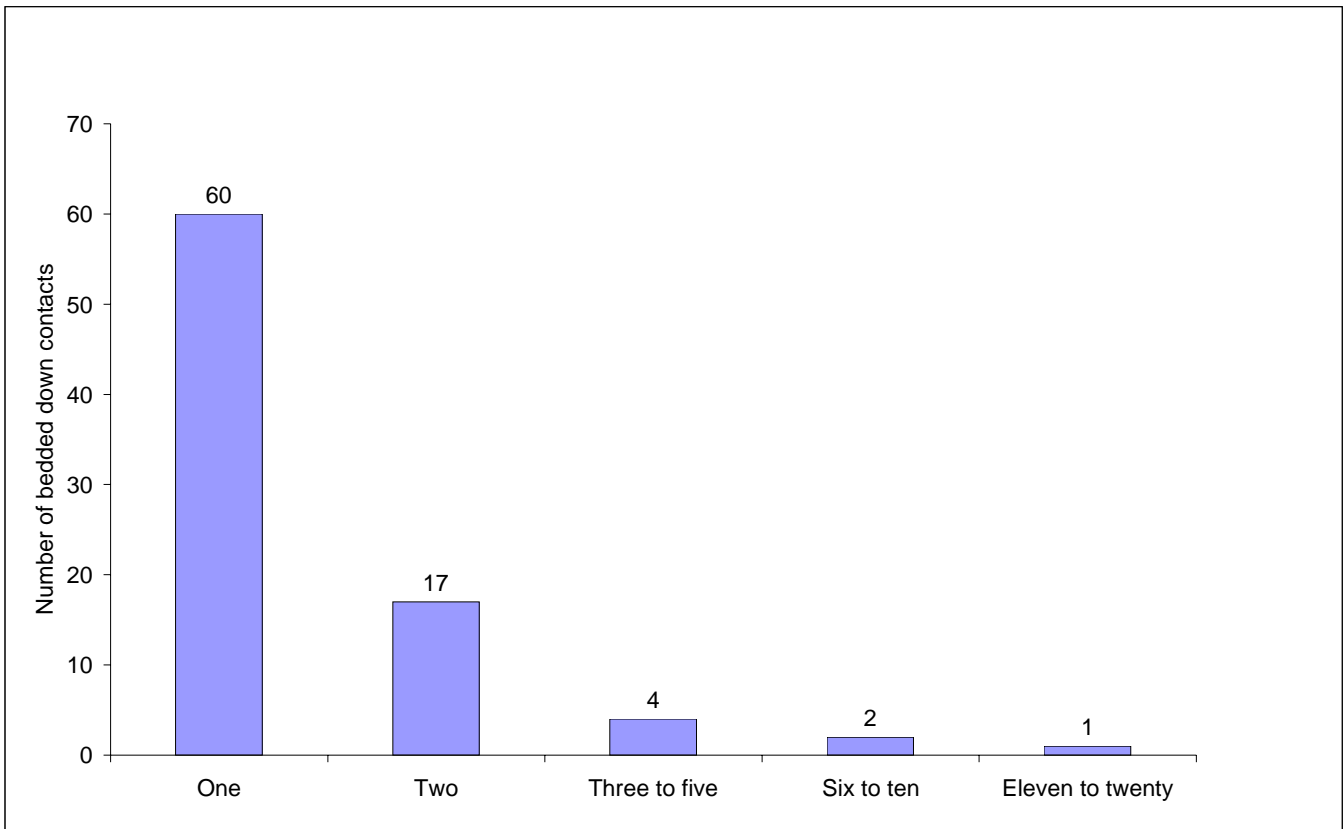
Jul-Sep 09 base: 261
Oct-Dec 09 base: 187
Jan-Mar 10 base: 155
Apr-Jun 10 base: 189

189 verified rough sleepers were contacted by services in Camden during the quarter. This is an increase from 155 last quarter and compares to 204 in the same quarter last year.

Of these 189, 84 had a bedded down street contact in the quarter and so were known to have slept rough in Camden during the quarter. The number sleeping rough this quarter has increased by 98%.

2) Rough sleeping volume

People seen rough sleeping by number of bedded down contacts during the quarter



Base: 84

Of the 84 people seen rough sleeping this quarter, 60 only had a single bedded down street contact.

Of the 84 people seen bedded down, 11 were from CEE countries and seen only once during the period.

NB CEE nationals often cannot be offered the same service as other people due to benefit restrictions.

3) Nationality of rough sleepers

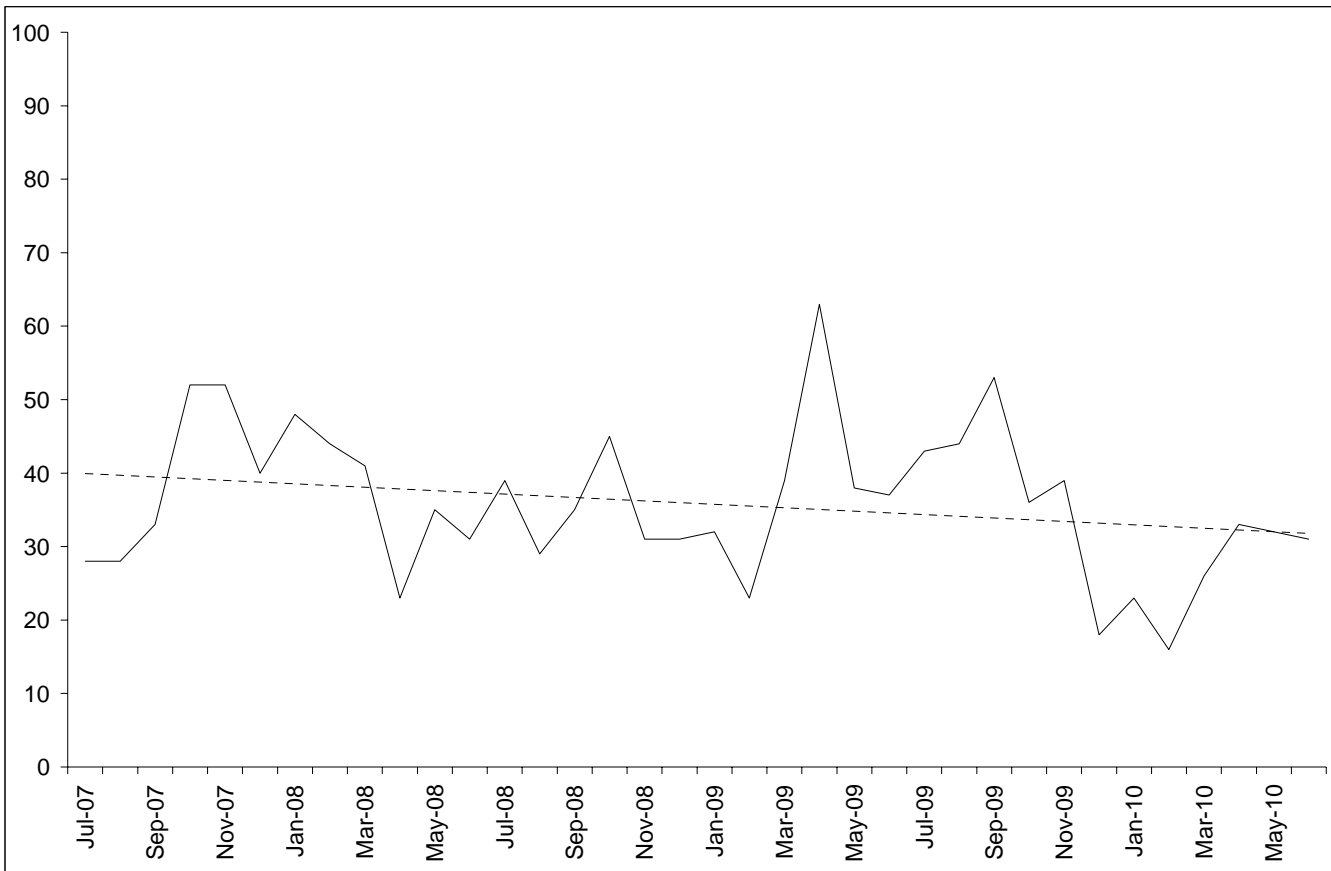
People seen rough sleeping by outreach or BBS teams during the quarter

Nationality	This 1/4	%	Last 1/4	%
UK	40	51%	21	46%
Ireland (Republic of)	3	4%	0	0%
Portugal	2	3%	1	2%
Spain	2	3%	1	2%
France	2	3%	0	0%
Bulgaria	0	0%	0	0%
Czech Republic	0	0%	0	0%
Estonia	1	1%	0	0%
Hungary	1	1%	2	4%
Latvia	1	1%	1	2%
Lithuania	2	3%	0	0%
Poland	12	15%	6	13%
Romania	5	6%	3	7%
Slovenia	0	0%	0	0%
Slovakia	1	1%	1	2%
Central and East European (CEE) sub-total	23	29%	13	28%
other Europe	2	3%	3	7%
Africa	1	1%	3	7%
America	0	0%	1	2%
Asia	3	4%	3	7%
Australasia	0	0%	0	0%
<i>Missing</i>	<i>3</i>		<i>6</i>	
<i>Not known</i>	<i>3</i>		<i>2</i>	
Total	84		54	
Total**	78	100%	46	100%

**This total excludes those people seen rough sleeping where their nationality is not known

4) People contacted by month

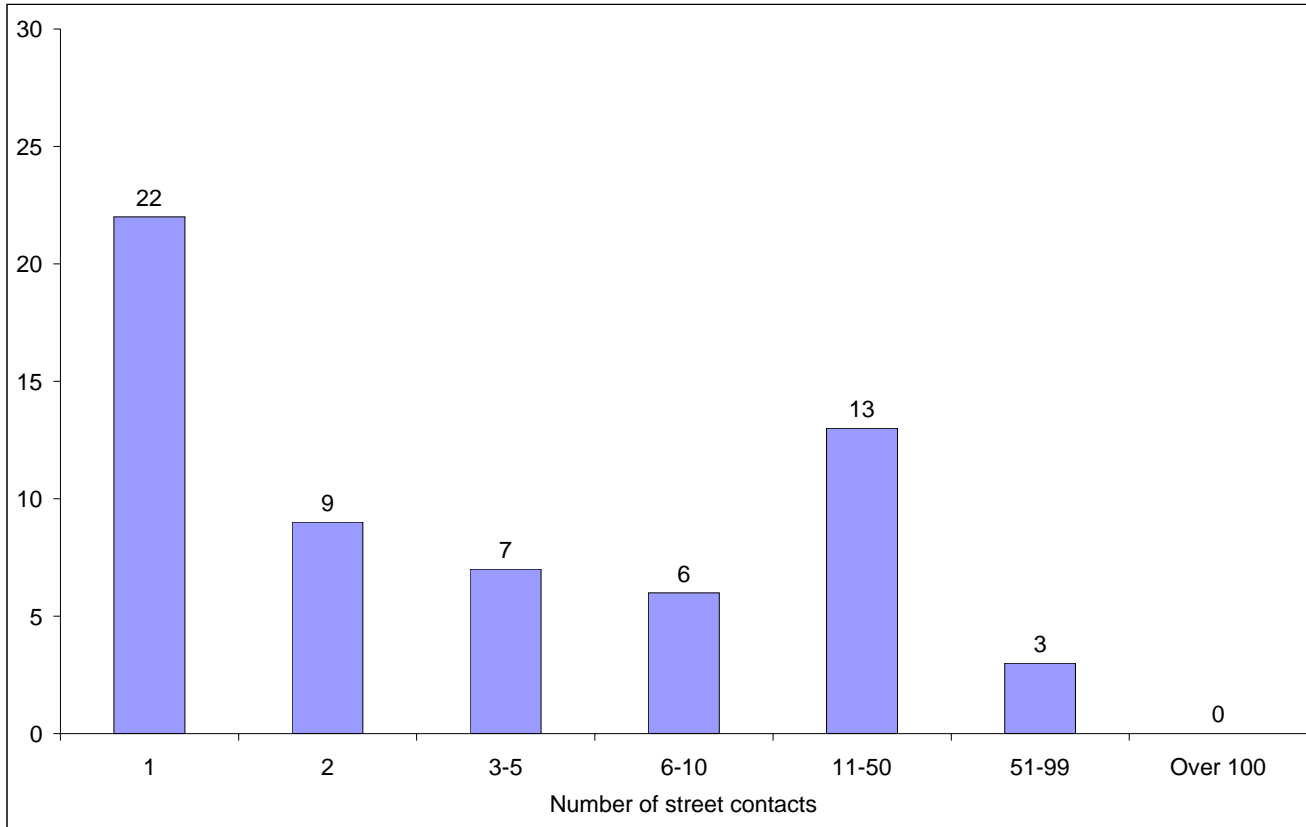
People seen rough sleeping by outreach or building based (BBS) teams by month



The black line shows the total number of people seen rough sleeping.

5) No booking into accommodation events

People contacted in the quarter with no accommodation events (booking or referrals) by any outreach or BBS team, by total number of street contacts recorded on CHAIN



Base: 60

60 (32%) verified rough sleepers contacted across Camden this quarter have never had a booking in action recorded on CHAIN. This is consistent with previous quarters.

46 of these people have slept rough in the quarter, which is 55% of all people sleeping rough this quarter.

22 (37%) of the people who have never had a booking in action recorded on CHAIN have only ever had one street contact recorded.

No one in Camden has never had a booking in action despite having over a hundred street contacts. This is consistent with previous quarters.

6) Booking into accommodation and reconnection events

Outreach accommodation (bookings and referrals) and reconnection events achieved in the quarter by type of accommodation

Accommodation type	No. of events	%
Assessment centre	0	0%
Bed & breakfast	0	0%
Clinic/Detox/Rehab	0	0%
Night Centre	0	0%
Rolling shelter	0	0%
<i>Referrals only (no booking in)</i>	<i>13</i>	
Hostel	32	91%
<i>Referral rejected (no booking in)</i>	<i>2</i>	
Other temporary	0	0%
Second-stage accommodation	0	0%
St Mungo's complex needs	0	0%
St Mungo's semi-independent	0	0%
Clearing House/RSI	0	0%
LA tenancy (general needs)	0	0%
Private rented sector	0	0%
Private rented sector - independent	0	0%
Private rented sector - with some floating support/support	0	0%
RSL tenancy (general needs)	0	0%
Sheltered housing	0	0%
Supported housing	0	0%
Other long-term accommodation	0	0%
Bookings into accommodation total	32	91%
Return to home area	1	3%
Seeking work	0	0%
Move to area for friends/family	1	3%
Move to area with appropriate services	1	3%
Reconnections total	3	9%
TOTAL	35	100%

Outreach and BBS teams across Camden succeeded in reconnecting or booking into accommodation 23 people, 12% of the 189 people contacted during the quarter.

This is a slight decrease from previous quarters: Jul-Sept, 17%; Oct-Dec, 20%, Jan-Mar, 18%. It is lower than the proportion across all boroughs this quarter, 32%.

19 people had a total of 32 booking in events. This indicates that individuals can be booked into accommodation (the same type or different) more than once in the quarter.

No one was booked into long-term accommodation. This is consistent with previous periods.

30 people were booked in or referred to hostel accommodation. This means that 11 people were referred without actually being booked in whereas 19 people were actually booked into a confirmed place at a hostel.

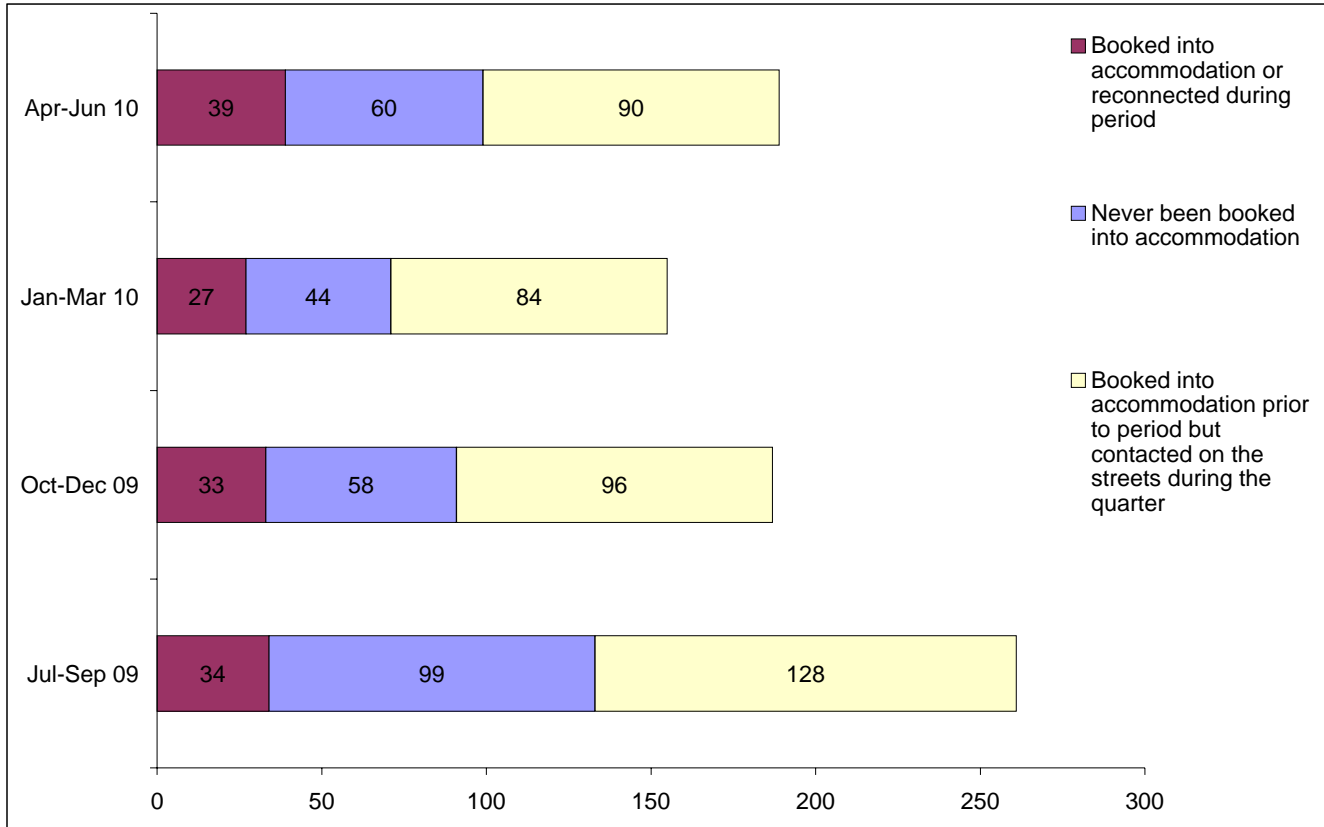
Outreach and BBS teams across Camden achieved a confirmed reconnection with 4 people they contacted this quarter. This is 2% of the people contacted by outreach or BBS teams this quarter.

3 confirmed reconnection events were recorded by outreach and BBS teams for verified rough sleepers this quarter. In addition, teams recorded 1 such event for the wider street population (people not seen sleeping rough).

* These events are excluded from the total. Referral to hostel is a speculative referral to a hostel, confirmation of which leads to a booking in action being recorded.

7) Booking into accommodation (rolling)

People who have been contacted by outreach or building based (BBS) teams who have been booked into accommodation compared to those with no booking or reconnection event.

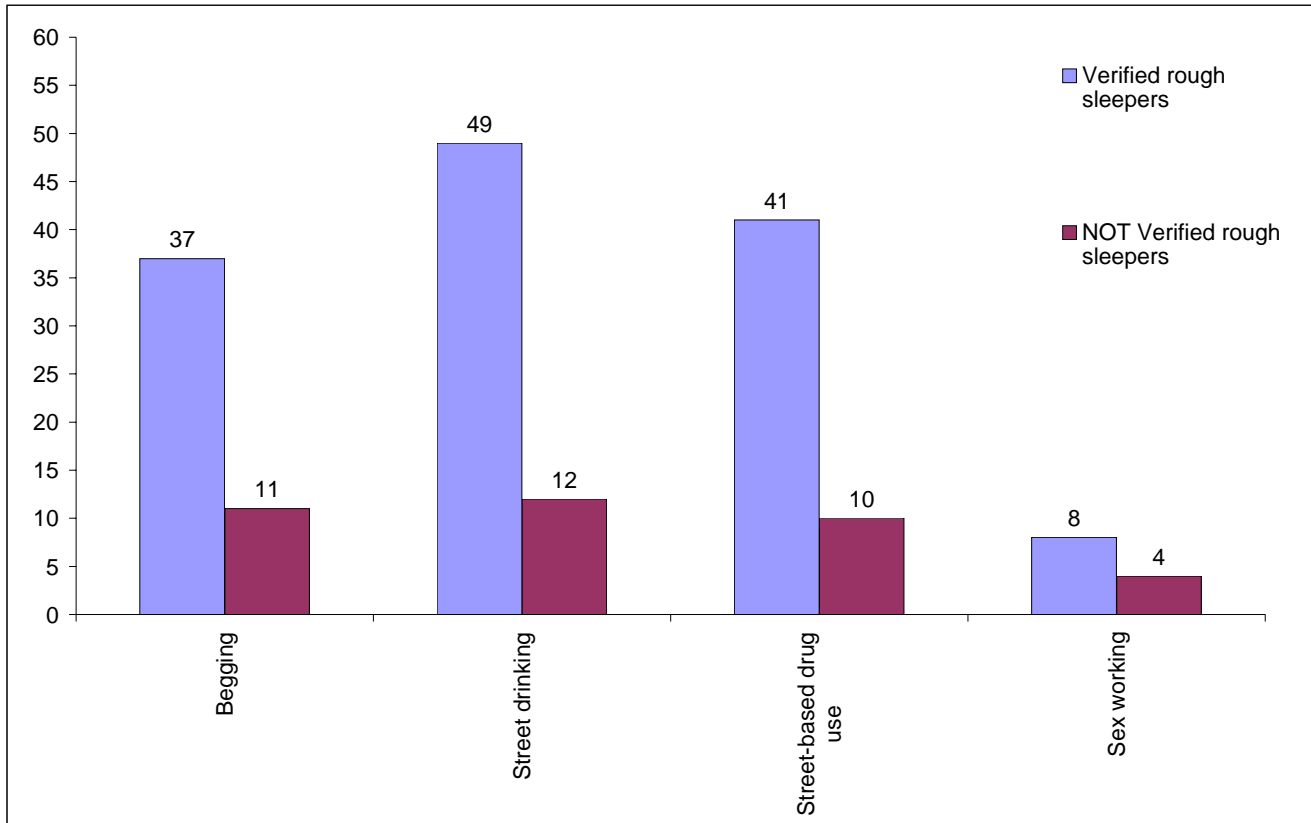


Jul-Sep 09 base: 261
 Oct-Dec 09 base: 187
 Jan-Mar 10 base: 155
 Apr-Jun 10 base: 189

The proportion of people with a street contact but who have never been booked into accommodation (32%), is consistent with previous periods.

8) Street activity

Street population (people who rough sleep and/or engage in a street lifestyle) contacted by outreach who fall into one or more of the street activity categories on CHAIN



Base for verified rough sleepers: 68

Base for people not verified as rough sleepers: 38

Of the 189 verified rough sleepers contacted this quarter, 68 (36%) have been assessed as engaging in one or more street activities.

Some of these people contacted this quarter have been seen engaging in more than one type of street activity at some point.

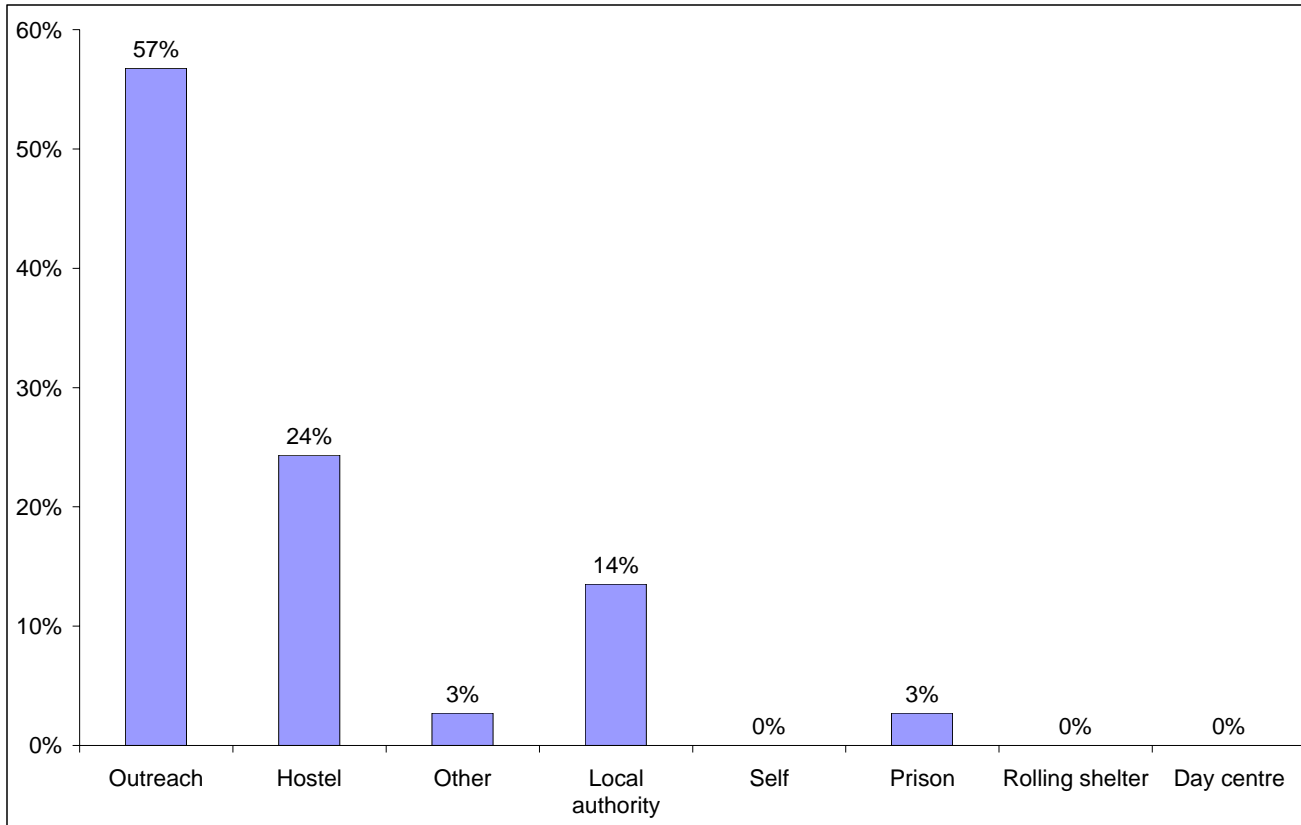
In addition to the 189 verified rough sleepers contacted in the quarter by outreach or BBS teams, 38 people who are considered vulnerable but have not been seen rough sleeping were also contacted. Of these:

- 1 had a confirmed reconnection;
- 3 were booked into accommodation across all boroughs;
- 7 were recorded as having arrived at accommodation reporting to CHAIN.

Temporary Accommodation: hostels, assessment centres, rolling shelters and second stage

9) Arrivals

Temporary accommodation arrivals by accommodation project and source of referral.



Base: 37

36 people arrived at accommodation in Camden this quarter. These 36 people had 37 arrival events. This indicates that an individual can arrive more than once (at the same accommodation project or different) in a period.

The numbers of people arriving and arrivals is consistent with previous quarters.

The proportion of arrivals to accommodation in Camden that were referred by outreach or BBS teams is consistent with previous quarters, but lower than the proportion across all boroughs this quarter, 79%.

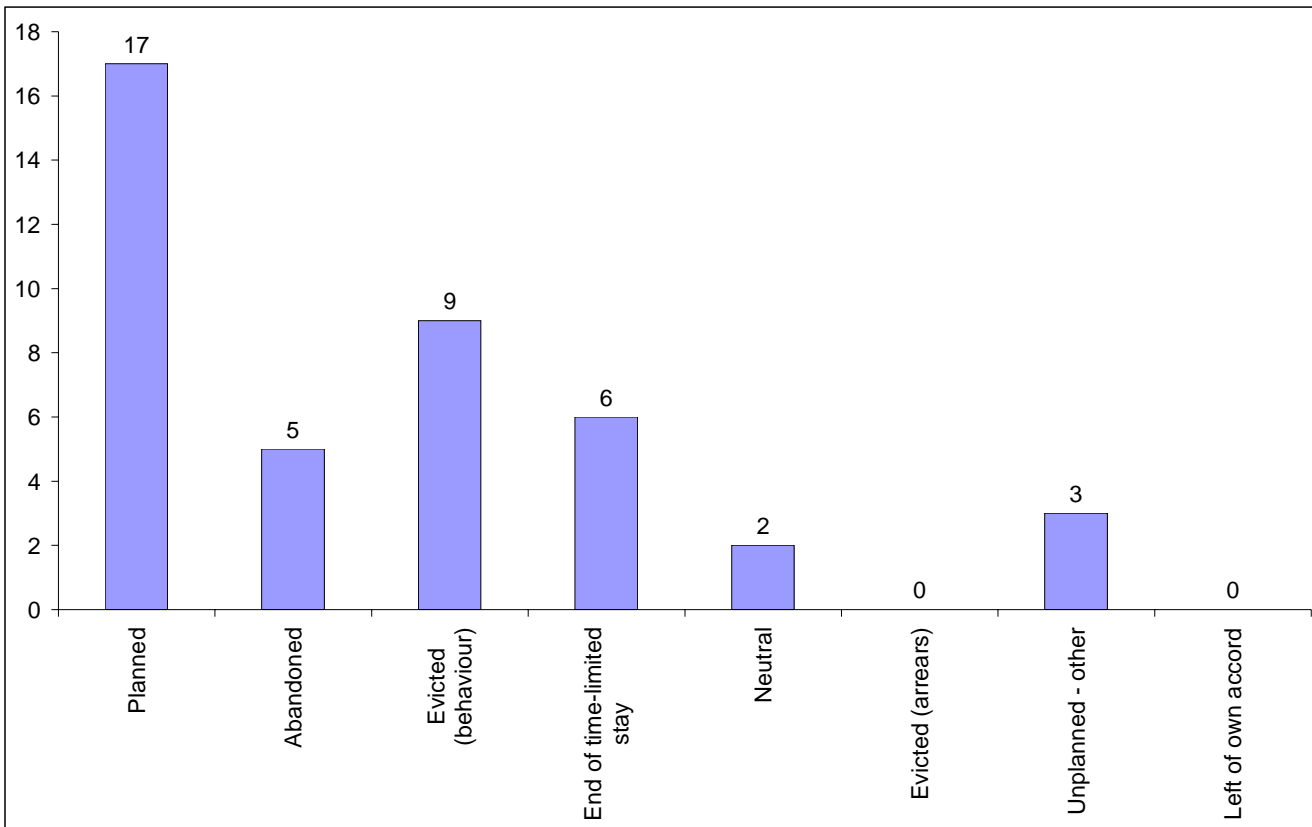
The proportion of arrivals in Camden referred by sources other than Outreach/BBS and other accommodation projects, 19%, is higher than the proportion across all boroughs this quarter, 9%.

Breakdown by accommodation:

Source of referral → Accommodation ↓	BBS - CSTM	Passage BBS and Day Centre	BBS - St Mungo's	CRI - Camden	Lambeth SORT	H&F SORT	Tower Hamlets SORT	Hostel	St Mungo's internal transfer	Local authority	Prison	Total
St John of God - Olallo Project	4	5	1	1	1	1	1					14
SHP - Arlington Road			1	1				1				3
SHP - 165 Project				1				2				3
Salvation Army - Cambria House								1				1
St Mungo's - Birkenhead Street									1	1		2
St Mungo's - Endell Street				1						2		3
St Mungo's - Endsleigh Gardens				2				4	1	2	1	10
St Mungo's - St Pancras Way				1								1
Total	4	5	2	7	1	1	1	8	2	5	1	37

10) Departures - reason for leaving

Departures by whether or not the departure was planned or unplanned



Base: 42

42 people departed from accommodation in Camden this year. These 42 people had 42 departure actions.

As with arrivals, the number of people departing and departures is consistent with previous quarters.

40% of departures were due to a planned move. This is consistent with last quarter, but lower than the proportion across all boroughs this quarter, 56%.

12% of departures were due to abandonments. This is consistent with previous quarters, and with the proportion across all boroughs this quarter.

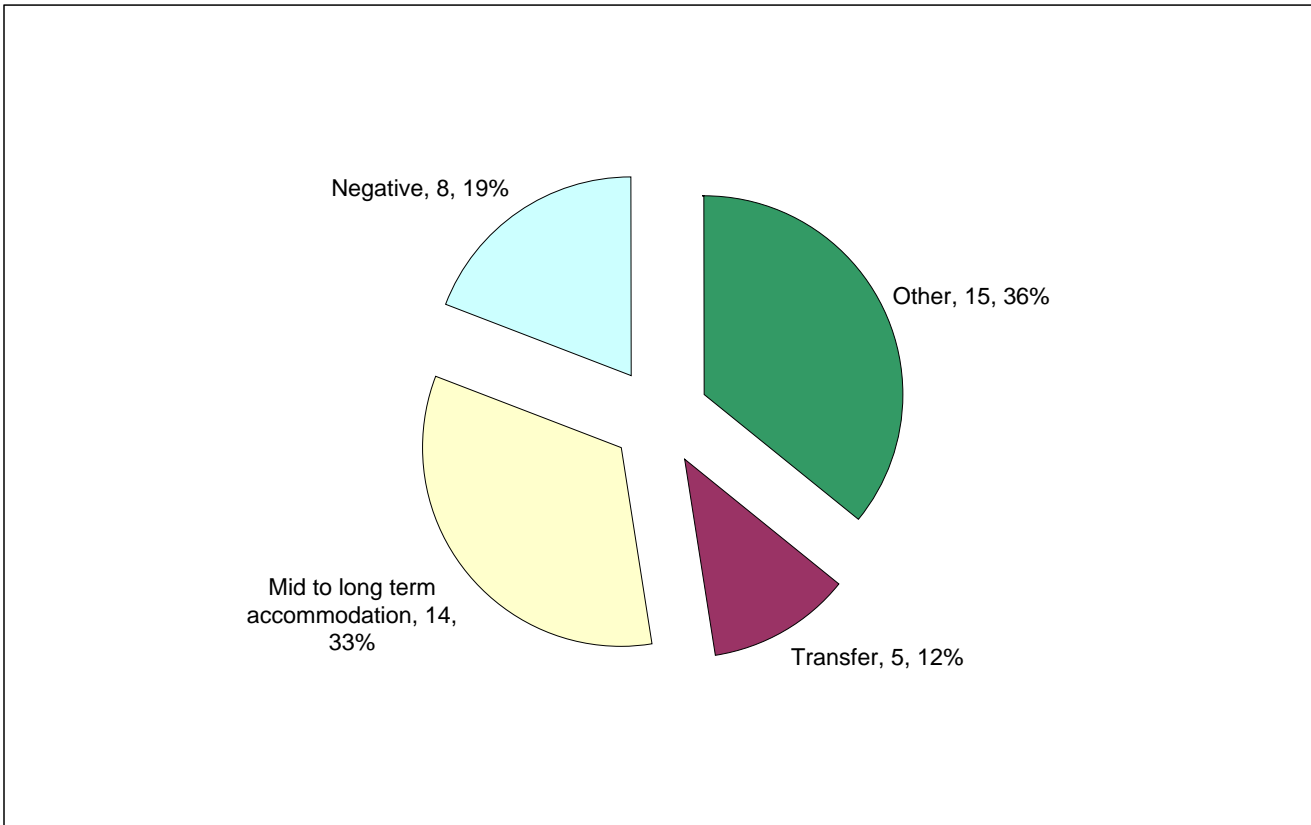
21% of departures were due to evictions. This is consistent with the previous three quarters but slightly higher than the proportion across all boroughs this quarter, 12%.

Breakdown by accommodation

Planned/Unplanned Accommodation	Planned	Abandoned	Evicted (behaviour)	End of time- limited stay	Neutral	Unplanned - other	Total
St John of God - Olallo Project	4	2	3	5			14
Salvation Army - Cambria House	1						1
SHP - 165 Project	1	1			1	1	4
St Mungo's - Birkenhead Street	3						3
St Mungo's - Endell Street	4					2	6
St Mungo's - Endsleigh Gardens	2	1	3	1	1		8
St Mungo's - Grafton Road	1						1
St Mungo's - St Pancras Way		1	3				4
St Mungo's - Woodyard Close	1						1
Total	17	5	9	6	2	3	42

11) Departures - destination on departure

Departure actions by destination on departure



Base: 42

Destination categories on CHAIN	Chart category	Colour
Move to long-term accomm, Return to home area	Mid to long term accommodation	Yellow
Clinic, Move to another hostel, Move to other temp accomm	Transfer	Maroon
Not known - abandoned, Not known - end of time limited stay, Not known - evicted, Not known - left of own accord, Prison, Return to streets	Negative	Cyan
Area outside London, Death, Hospital	Other	Green

The proportion of people leaving temporary accommodation in Camden to move to long-term accommodation is consistent

Destination on departure from temporary accommodation	Number	%
Bed & Breakfast	0	0%
Care home	1	2%
Clearing House/RSI	4	10%
Detox clinic	0	0%
Died	3	7%
Home area	0	0%
Hospital - long term	0	0%
Hospital - NOT long term/acute care	0	0%
Hostel	0	0%
Hostel - another organisation	1	2%
Hostel - within the organisation	4	10%
LA tenancy (general needs)	0	0%
Long-term accommodation	0	0%
Not known	11	26%
Outside London	0	0%
Previous home (describe type of accomm in notes)	0	0%
Private rented sector - independent	5	12%
Private rented sector - with some floating support/support	0	0%
Psychiatric hospital	0	0%
Rehab clinic	0	0%
RSL tenancy (general needs)	2	5%
Sheltered Housing	0	0%
Sleeping rough/Returned to streets	6	14%
Staying with family	0	0%
Staying with friends	1	2%
Supported Housing	0	0%
Taken into custody	2	5%
Temporary accommodation	2	5%
Total	42	100%

12% of people left accommodation to move to another hostel. This is consistent with last quarter.

33% of people left accommodation to move to mid to long-term accommodation.

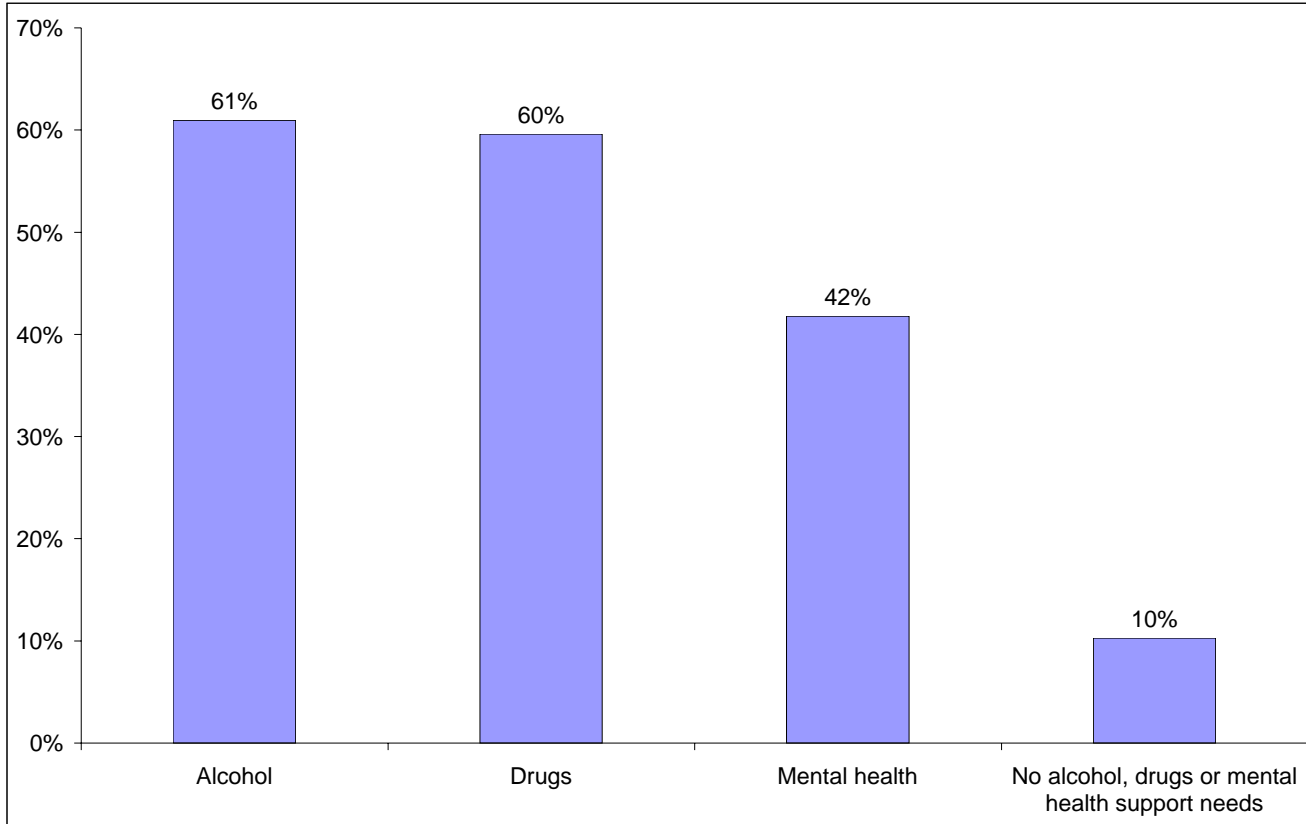
Breakdown by accommodation

Destination → Accommodation ↓	Care home	Clearing House/RSI	Died	Hostel - another organisation	Hostel - within the organisation	Not known	Private rented sector -	RSL tenancy (general needs)	Sleeping rough/Returned	Staying with friends	Taken into custody	Temporary accommodation	Total
St John of God - Olallo Project						5	4		3			2	14
Salvation Army - Cambria House		1											1
SHP - 165 Project			1			1	1				1		4
St Mungo's - Birkenhead Street		2			1								3
St Mungo's - Endell Street	1		2		2					1			6
St Mungo's - Endsleigh Gardens		1		1		3		1	1		1		8
St Mungo's - Grafton Road								1					1
St Mungo's - St Pancras Way						2			2				4
St Mungo's - Woodyard Close					1								1
Total	1	4	3	1	4	11	5	2	6	1	2	2	42

Client Support Needs/Institutional History

12) Support needs

People contacted by outreach or BBS teams and/or arriving in accommodation in the quarter by support needs



Base: 146 Note that the base figure for this graph excludes clients where all 3 support needs are not known or not recorded (51).

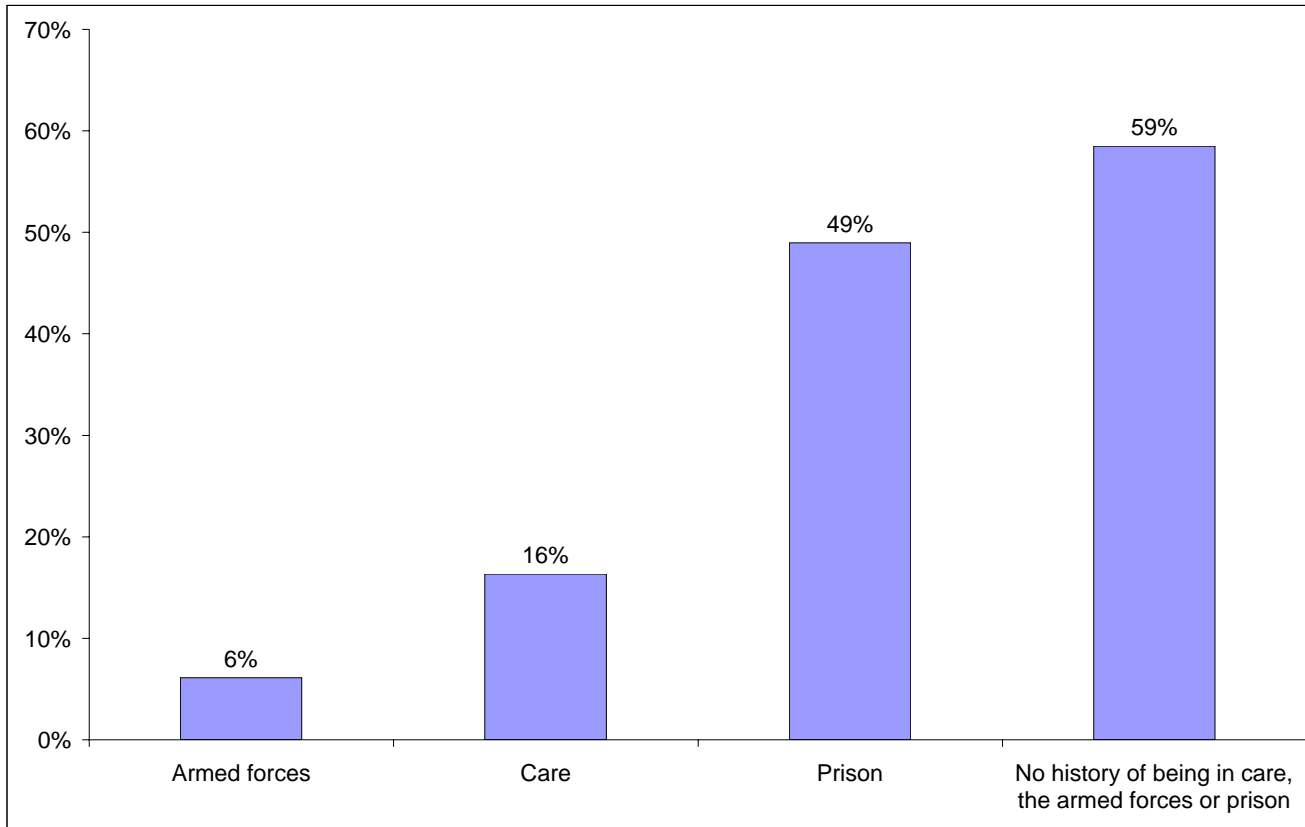
Support Needs	No. of people	%
Alcohol only	28	14%
Drugs only	20	10%
Mental health only	8	4%
Alcohol and drugs	21	11%
Alcohol and mental health	7	4%
Drugs and mental health	13	7%
Alcohol, drugs and mental health	33	17%
All 3 no	15	8%
All 3 not known or not assessed	51	26%
All 3 no, not known or not assessed	1	1%
Total	197	100%

The proportion of people with an alcohol support need is higher than previous quarters: Jul-Sept, 49%; Oct-Dec, 48%; Jan-Mar, 44%. It is also higher than the proportion across all boroughs this quarter, 52%.

The proportion of people contacted in Camden with a drug support need is consistent with previous quarters, but higher than the proportion across all boroughs this quarter, 38%.

13) Experience of prison, armed forces and care

People contacted by outreach or BBS teams and/or arriving in accommodation in the quarter by experience of the armed forces, care or prison



Base: 147 Note that the base figure for this graph excludes clients where all 3 institutional histories are not known.

9 people contacted in Camden this quarter have previously been in the armed forces (8 last quarter).

Nationality	Number	%
UK	4	44%
Non-UK	5	56%
Total	9	100%

24 people contacted in Camden this quarter have previously been in care (24 last quarter).

72 people contacted in Camden this quarter have previously been in prison (77 last quarter).

It is possible for someone contacted to have previous experience of more than one institution and so be included in more than one of the above figures. 15 people contacted in the year have been in care and prison.

The proportion of people contacted in Camden with previous experience of the armed forces, care or prison is consistent with the previous three quarters, and with the proportion across all boroughs this quarter.