



CHAIN

Quarterly Report for Hammersmith & Fulham April-June 2010 V.2

Version 2 (errata) - produced 28/09/10

There have been corrections to sections 6, 10 and 11

Any previous version of the April-June Hammersmith & Fulham CHAIN report should be deleted and replaced with this version (2).



CHAIN Quarterly report for Hammersmith & Fulham

1st April to 30th June 2010

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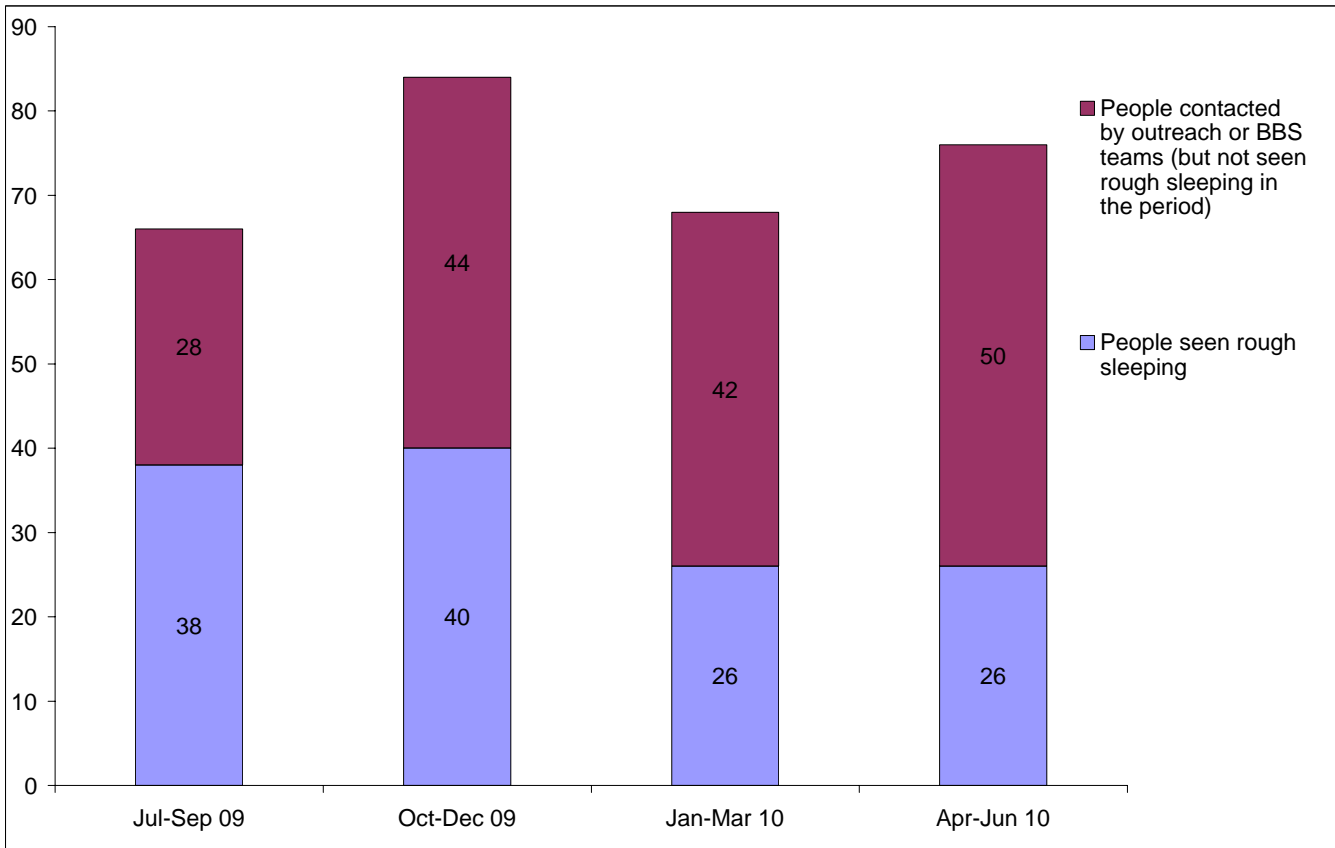
People contacted by outreach or BBS teams and/or arriving in accommodation in the quarter by experience of the armed forces, care or prison

CHAIN Quarterly report for Hammersmith & Fulham

Outreach Work

1) Rough sleeping

People seen by outreach or building based (BBS) teams in the quarter - rough sleeping or contacted either on the streets or in services



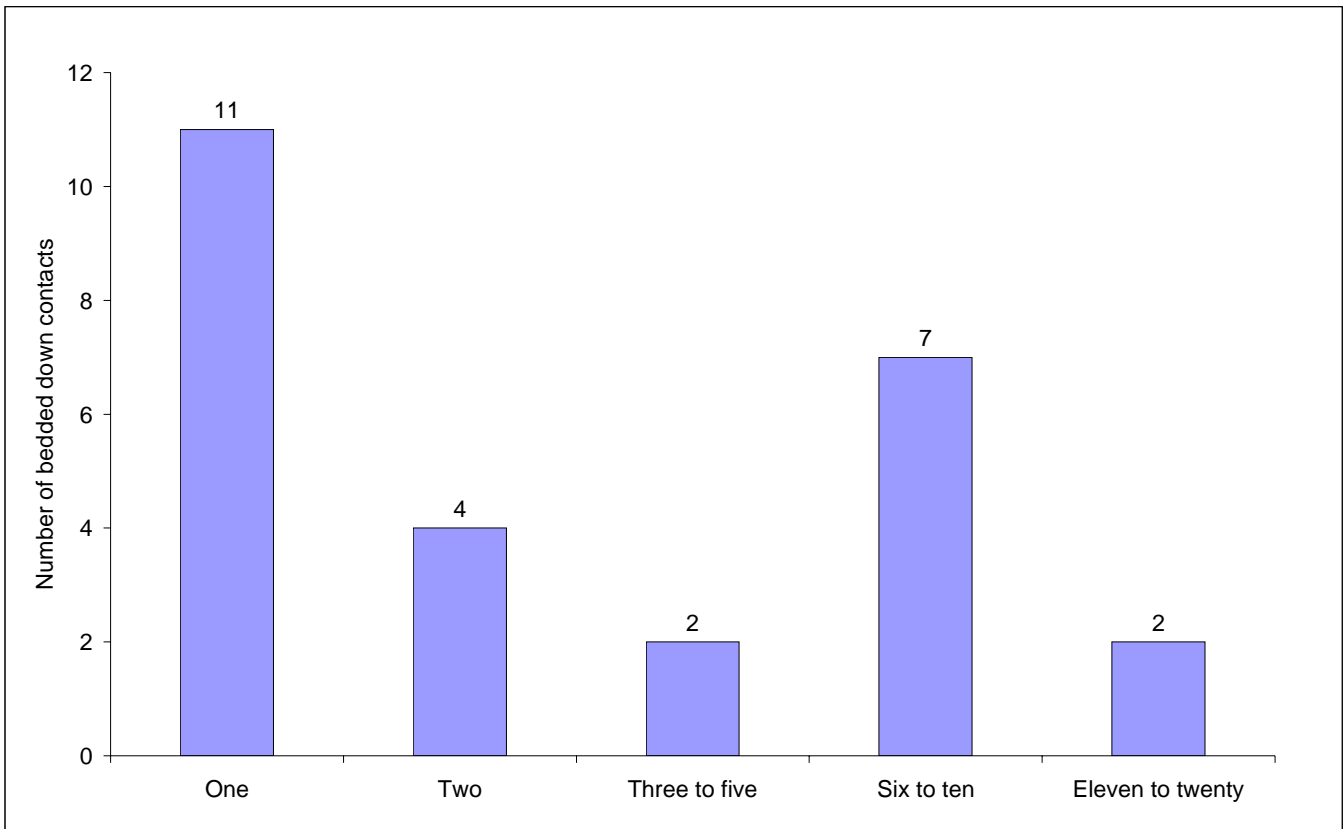
Jul-Sep 09 base: 66
Oct-Dec 09 base: 84
Jan-Mar 10 base: 68
Apr-Jun 10 base: 76

76 verified rough sleepers were contacted by services in Hammersmith and Fulham during the quarter. This is an increase from 68 last quarter and compares to 46 in the same quarter last year.

Of these 76, 26 had a bedded down street contact in the quarter and so were known to have slept rough in Hammersmith and Fulham during the quarter. The number sleeping rough this quarter is the same as last quarter.

2) Rough sleeping volume

People seen rough sleeping by number of bedded down contacts during the quarter



Of the 26 people seen rough sleeping this quarter, 11 only had a single bedded down street contact.

Of the 26 people seen bedded down, 2 were from CEE countries and seen only once during the period.

NB CEE nationals often cannot be offered the same service as other people due to benefit restrictions.

3) Nationality of rough sleepers

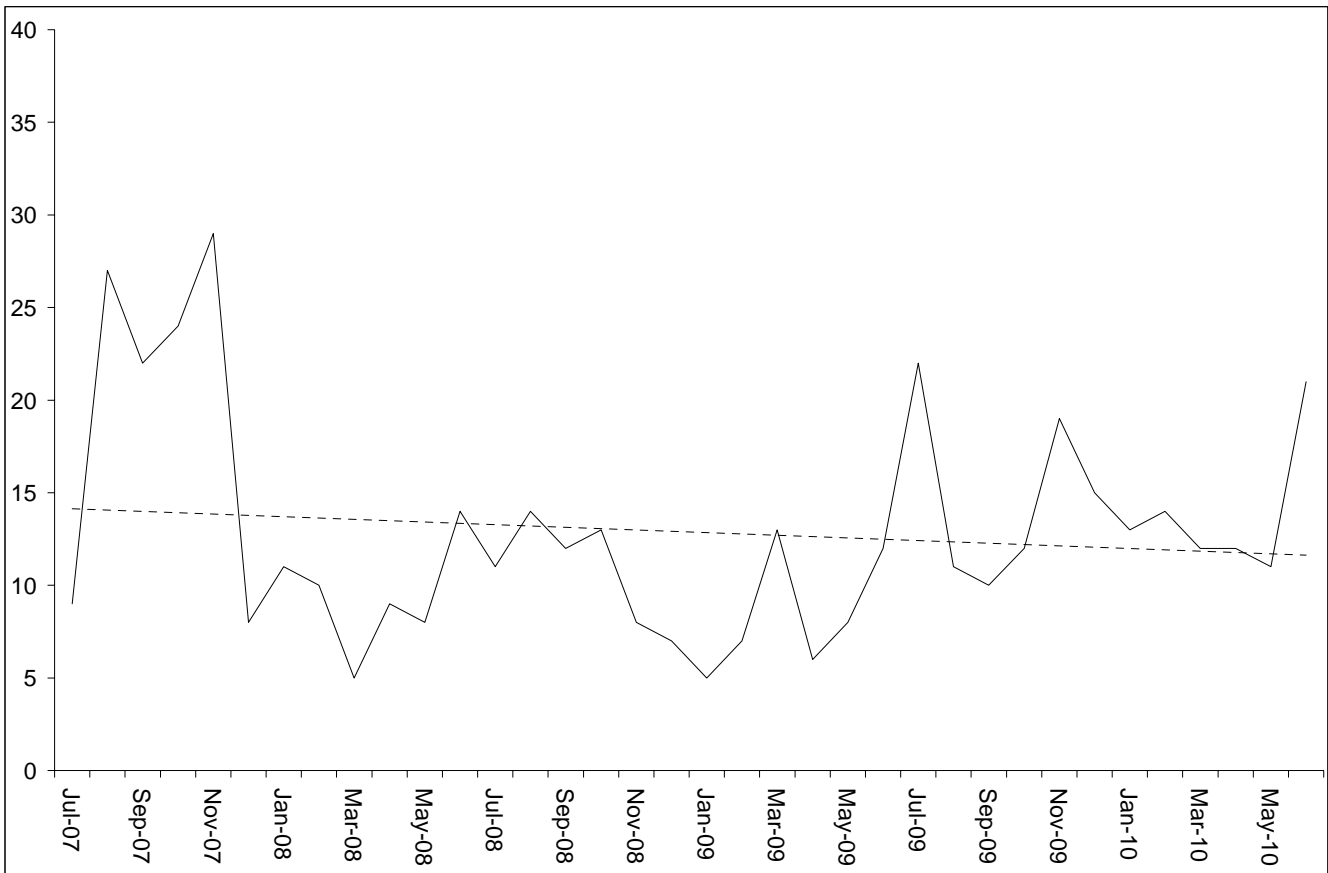
People seen rough sleeping by outreach or BBS teams during the quarter by flow, stock and returner model.

Nationality	This 1/4	%	Last 1/4	%
UK	6	24%	1	4%
Bulgaria	0	0%	0	0%
Czech Republic	0	0%	0	0%
Estonia	0	0%	0	0%
Hungary	0	0%	0	0%
Latvia	0	0%	0	0%
Lithuania	3	12%	0	0%
Poland	14	56%	17	68%
Romania	0	0%	0	0%
Slovenia	0	0%	0	0%
Slovakia	0	0%	0	0%
Central and East European (CEE) sub-total	17	68%	17	68%
other Europe	1	4%	2	8%
Africa	1	4%	5	20%
America	0	0%	0	0%
Asia	0	0%	0	0%
Australasia	0	0%	0	0%
<i>Missing</i>	<i>1</i>		<i>1</i>	
<i>Not known</i>	<i>0</i>		<i>0</i>	
Total	26	100%	26	100%
Total**	25	100%	25	100%

**This total excludes those people seen rough sleeping where their nationality is not known

4) People contacted by month

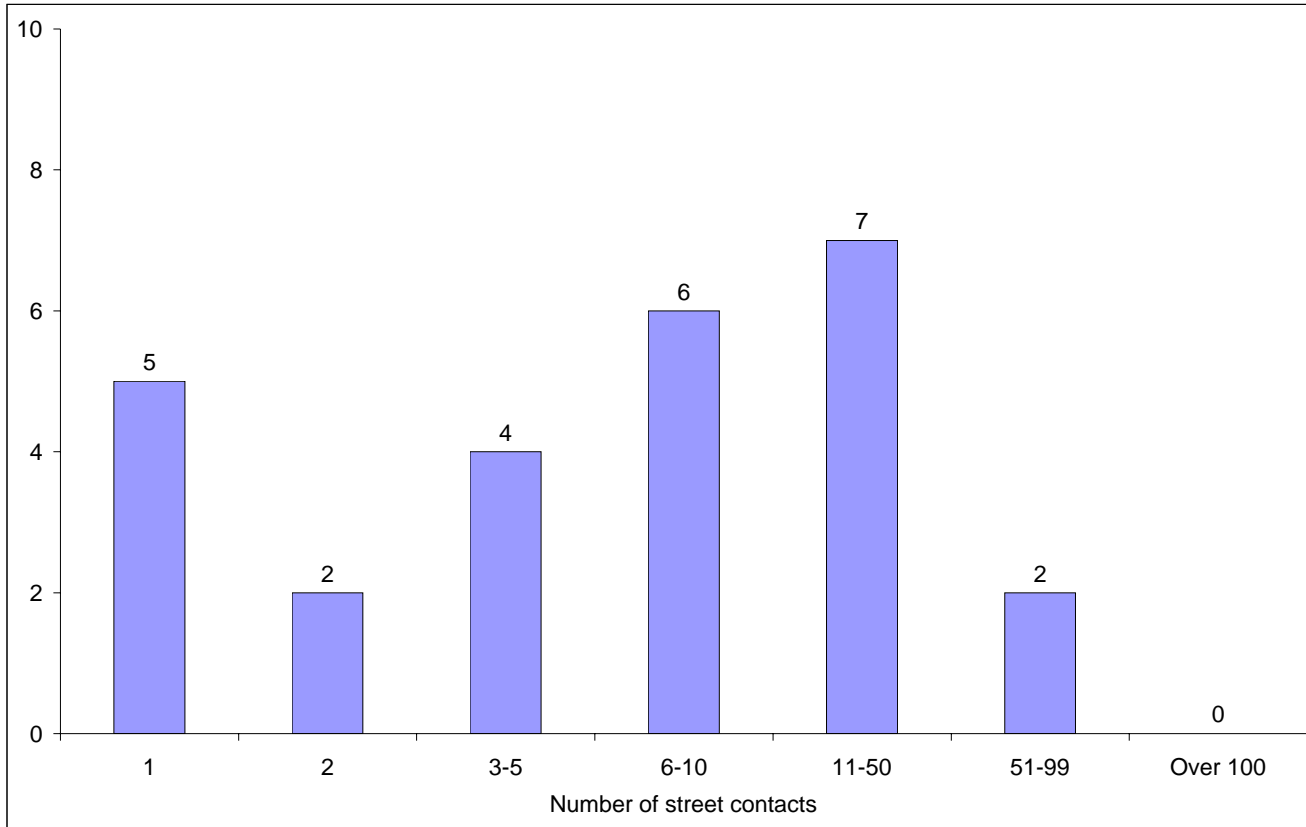
People seen rough sleeping by outreach or building based (BBS) teams by month



The black line shows the total number of people seen rough sleeping.

5) No booking into accommodation events

People contacted in the quarter with no accommodation events (booking or referrals) by any outreach or BBS team, by total number of street contacts recorded on CHAIN



Base: 26

26 (34%) verified rough sleepers contacted across Hammersmith and Fulham this quarter have never had a booking in action recorded on CHAIN. This has increased slightly from 20 (29%) in the previous period.

13 of these people have slept rough in the quarter, which is 50% of all people sleeping rough this quarter.

5 (19%) of the people who have never had a booking in action recorded on CHAIN have only ever had one street contact recorded.

6) Booking into accommodation and reconnection events

Outreach accommodation (bookings and referrals) and reconnection events achieved in the quarter by type of accommodation

Accommodation type	No. of events	%
Assessment centre	0	0%
Bed & breakfast	1	7%
Clinic/Detox/Rehab	1	7%
Night Centre	0	0%
Rolling shelter	0	0%
<i>Referrals only (no booking in)</i>	0	
Hostel	12	80%
<i>Referral rejected (no booking in)</i>	0	
Other temporary	0	0%
Second-stage accommodation	0	0%
St Mungo's complex needs	0	0%
St Mungo's semi-independent	0	0%
Clearing House/RSI	0	0%
LA tenancy (general needs)	0	0%
Private rented sector	0	0%
Private rented sector - independent	0	0%
Private rented sector - with some floating support/support	0	0%
RSL tenancy (general needs)	0	0%
Sheltered housing	0	0%
Supported housing	0	0%
Other long-term accommodation	1	7%
Bookings into accommodation total	15	100%
Return to home area	0	0%
Seeking work	0	0%
Move to area for friends/family	0	0%
Move to area with appropriate services	0	0%
Reconnections total	0	0%
TOTAL	15	100%

Outreach teams across Hammersmith and Fulham succeeded in reconnecting or booking into accommodation 0 people, 0% of the 76 people contacted during the quarter.

This is a slightly lower proportion than previous periods - Jan-Mar: 24 (35%), Oct-Dec:21 (25%), Jul-Sep:16 (24%).

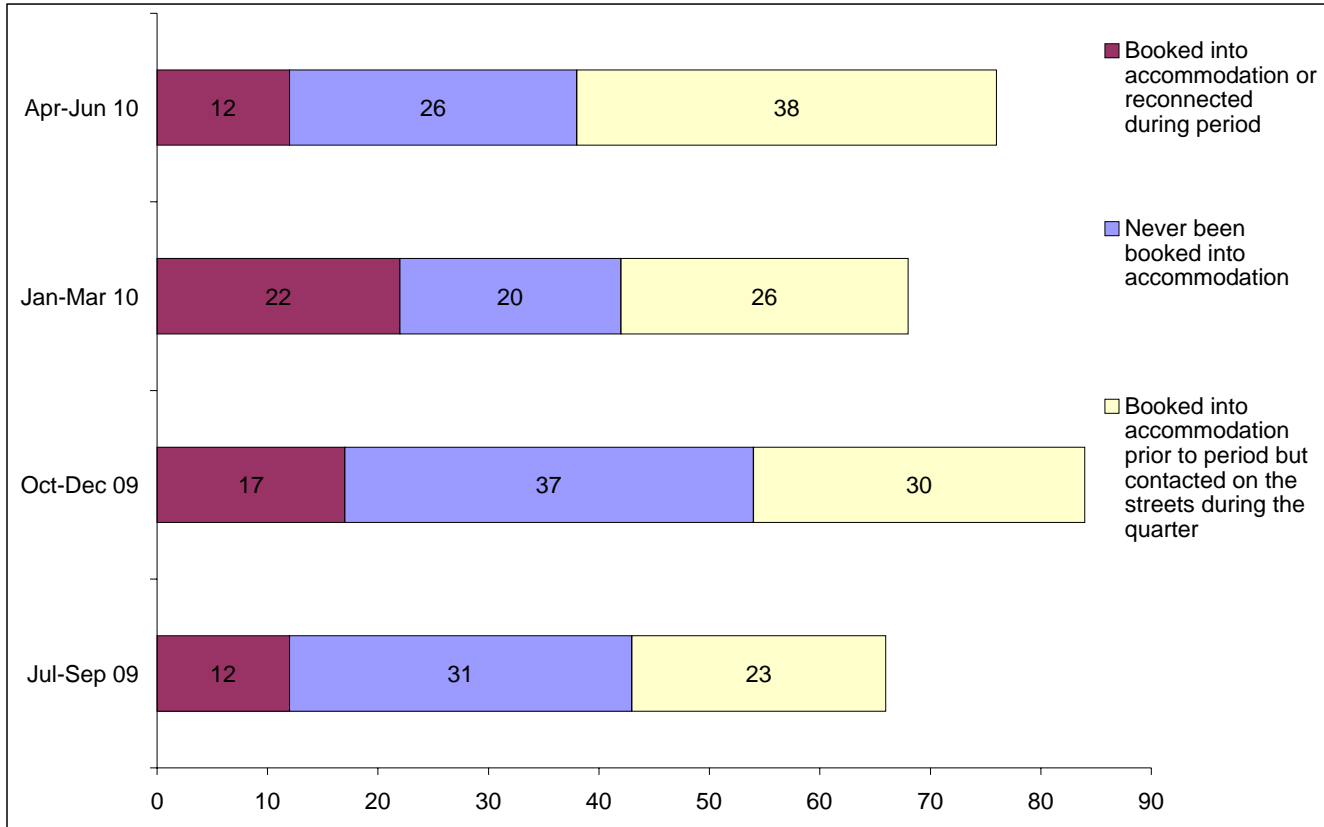
12 people were booked in or referred to hostel accommodation, this compares to 12 people last quarter.

Outreach teams across Hammersmith and Fulham did not achieve a confirmed reconnection with anyone they contacted this quarter.

* These events are excluded from the total. Referral to hostel is a speculative referral to a hostel, confirmation of which leads to a booking in action being recorded.

7) Booking into accommodation (rolling)

People who have been contacted by outreach or building based (BBS) teams who have been booked into accommodation compared to those with no booking or reconnection event.

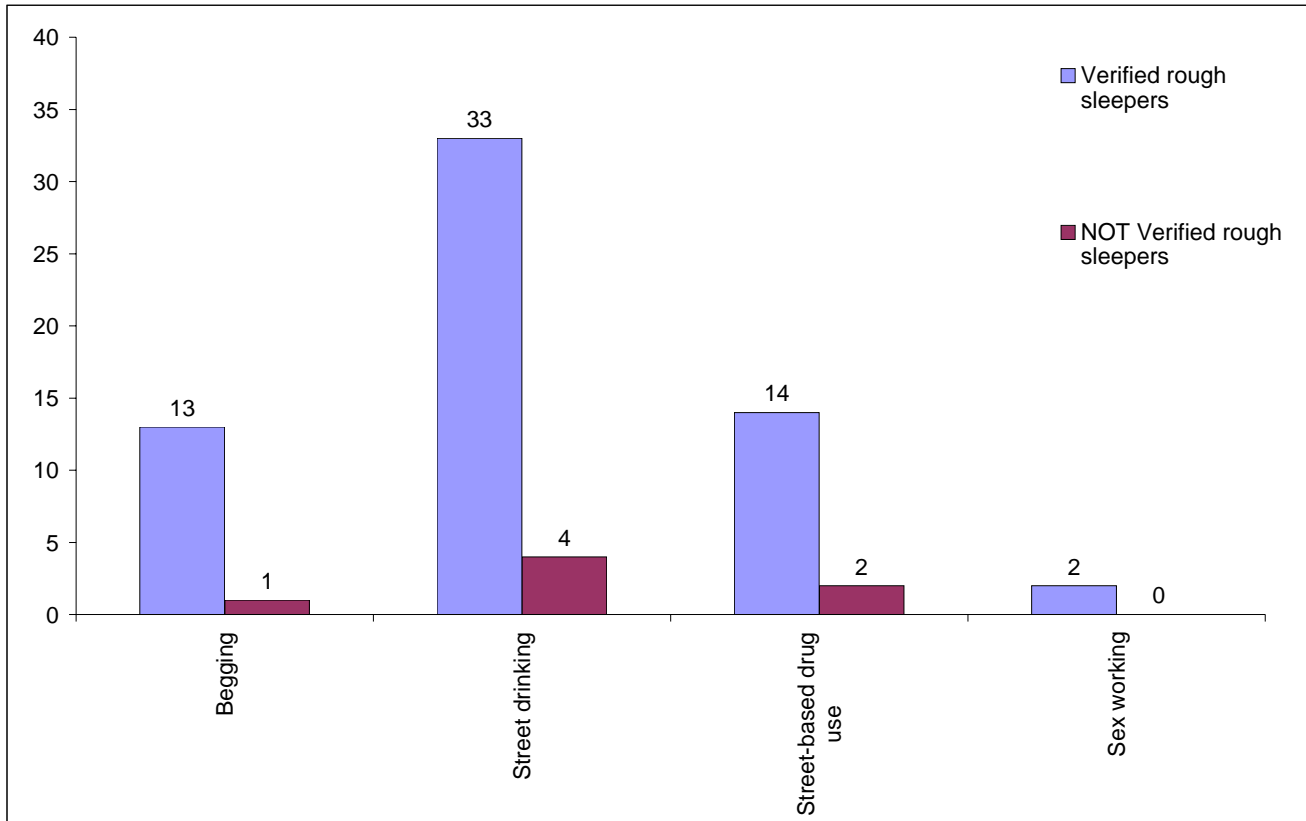


Jul-Sep 09 base: 66
 Oct-Dec 09 base: 84
 Jan-Mar 10 base: 68
 Apr-Jun 10 base: 76

The proportion of people with a street contact but who have never been booked into accommodation increased slightly this quarter (34%), having consistently decreased in previous periods Jan-Mar:29%; Oct-Dec:44%; Jul-Sep: 47%

8) Street activity

Street population (people who rough sleep and/or engage in a street lifestyle) contacted by outreach who fall into one or more of the street activity categories on CHAIN



Base for verified rough sleepers: 35

Base for people not verified as rough sleepers: 10

Of the 76 verified rough sleepers contacted this quarter, 35 (46%) have been assessed as engaging in one or more street activities.

Some of these people contacted this quarter have been seen engaging in more than one type of street activity at some point.

In addition to the 76 verified rough sleepers contacted in the quarter by outreach or BBS teams, 10 people who are considered vulnerable but have not been seen rough sleeping were also contacted. Of these:

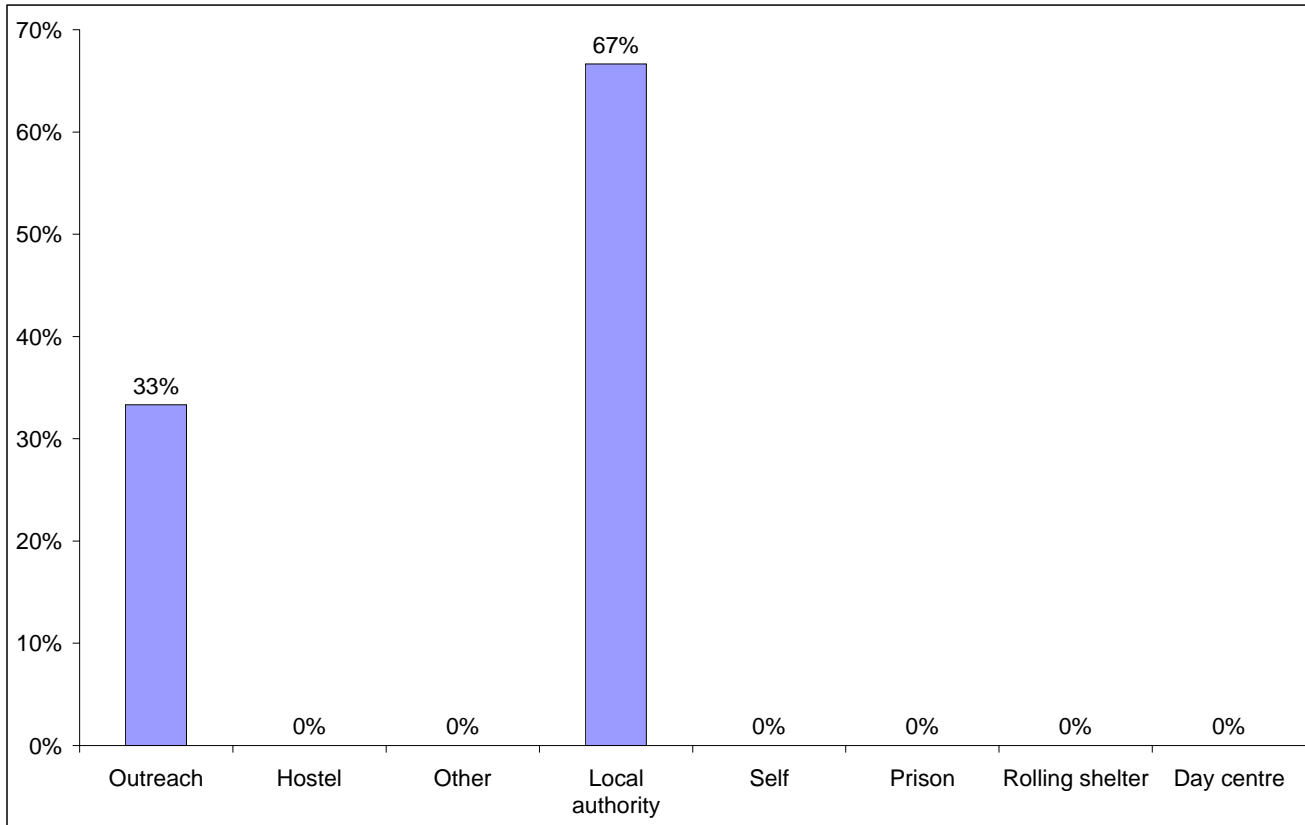
1 was booked into accommodation across all boroughs;

3 were recorded as having arrived at accommodation reporting to CHAIN.

Temporary Accommodation: hostels, assessment centres, rolling shelters and second stage

9) Arrivals

Temporary accommodation arrivals by accommodation project and source of referral.



Base: 3

3 people arrived at accommodation in Hammersmith and Fulham this quarter. These 3 people had 3 arrival events.

The numbers of people arriving and arrivals are similar to the previous three quarters (Jan-Mar:4; Oct-Dec:13; Jul-Sep:9).

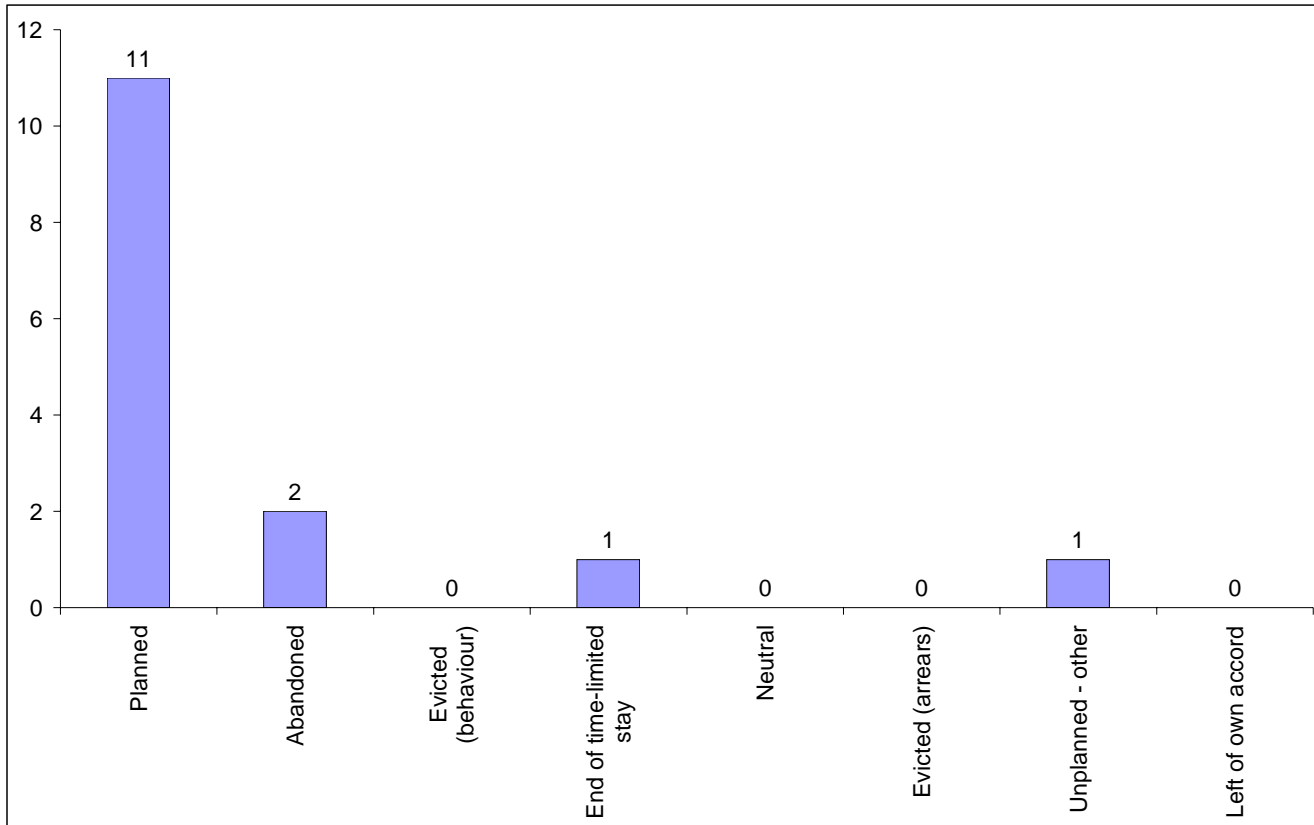
The proportion of arrivals to accommodation in Hammersmith and Fulham that were referred by outreach or BBS teams (33%) is slightly lower than previous periods this quarter, Jan-Mar: 50%; Oct-Dec:46%; Jul-Sep:56%

Breakdown by accommodation:

Source of referral →	H&F SORT	Local authority	Total
Broadway - Goldhawk Road/Market Lane	1	1	2
Salvation Army - Edith Road		1	1
Total	1	2	3

10) Departures - reason for leaving

Departures by whether or not the departure was planned or unplanned



Base: 15

14 people departed from accommodation in Hammersmith and Fulham this year. These 14 people had 15 departure actions.

As with arrivals, the number of people departing and departures are similar with to previous quarters.

73% of departures were due to a planned move. This is an increase from the previous three quarters Jan-Mar:67%; Oct-Dec:46%; Jul-Sep:36%.

13% of departures were due to abandonments. This is an increase from the previous three quarters Jan-Mar:0%; Oct-Dec:8%; Jul-Sep:0%.

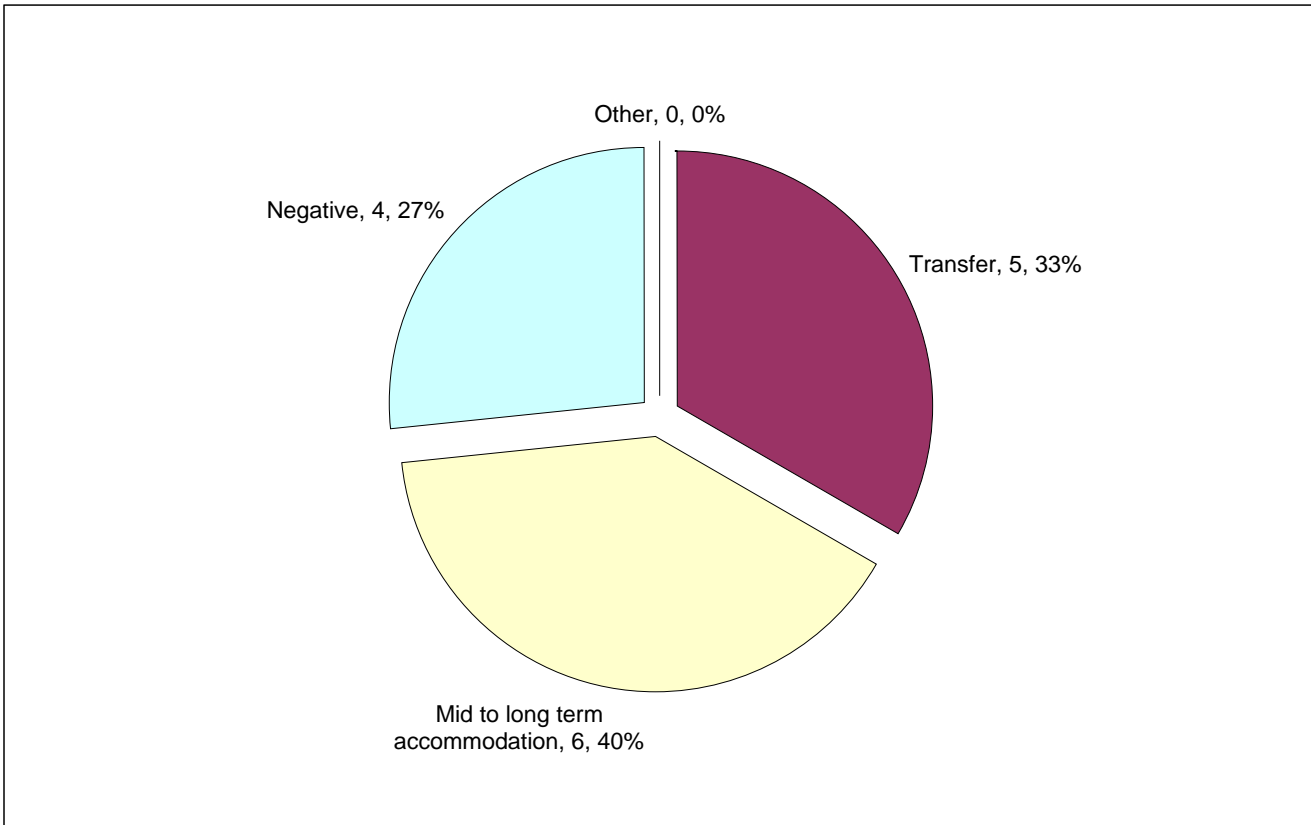
Nobody had a departure due to being evicted this quarter. This compares to Jan-Mar:17%; Oct-Dec:8%; Jul-Sep:18% in the previous three quarters.

Breakdown by accommodation

Planned/Unplanned Accommodation	Planned	Abandoned	Unplanned - other	End of time- limited stay	Total
Broadway - Goldhawk Road/Market Lane	2	1	1		4
Broadway - Edith Road				1	1
Broadway - The Conninghams	1	1			2
Salvation Army - Edith Road	1				1
St Christopher's - Limegrove Project	7				7
Total	11	2	1	1	15

11) Departures - destination on departure

Departure actions by destination on departure



Base: 15

Destination categories on CHAIN	Chart category	Colour
Care home, Clearing House/RSI, Home area, Hospital - long term, LA tenancy (general needs), Long-term accommodation, Previous home, Private rented sector - independent, Private rented sector - supported, RSL tenancy (general needs), Sheltered Housing, Supported Housing	Mid to long term accommodation	Yellow
Bed & Breakfast, Detox clinic, Hostel, Hostel - another organisation, Hostel - within the organisation, Rehab clinic, Temporary accommodation, Psychiatric hospital, Hospital - NOT long term/acute care	Transfer	Maroon
Not known, Sleeping rough/returned to streets, Taken into custody	Negative	Cyan
Died, Outside London, Staying with family, Staying with friends	Other	Green

40% of people left accommodation to move to mid to long-term accommodation. This is an increase on the previous three periods, Jan-Mar:0%; Oct-Dec:23%; Jul-Sep:18%.

Destination on departure from temporary accommodation	Number	%
Bed & Breakfast	1	7%
Care home	0	0%
Clearing House/RSI	0	0%
Detox clinic	0	0%
Died	0	0%
Home area	0	0%
Hospital - long term	0	0%
Hospital - NOT long term/acute care	0	0%
Hostel	0	0%
Hostel - another organisation	3	20%
Hostel - within the organisation	1	7%
LA tenancy (general needs)	0	0%
Long-term accommodation	0	0%
Not known	3	20%
Outside London	0	0%
Previous home (describe type of accomm in notes)	1	7%
Private rented sector - independent	0	0%
Private rented sector - with some floating support/support	0	0%
Psychiatric hospital	0	0%
Rehab clinic	0	0%
RSL tenancy (general needs)	1	7%
Sheltered Housing	0	0%
Sleeping rough/Returned to streets	0	0%
Staying with family	0	0%
Staying with friends	0	0%
Supported Housing	4	27%
Taken into custody	1	7%
Temporary accommodation	0	0%
Total	15	100%

27% of people left accommodation to move to another hostel. This is similar to the previous two periods Jan-Mar:33%; Oct-Dec:23%; Jul-Sep:0%.

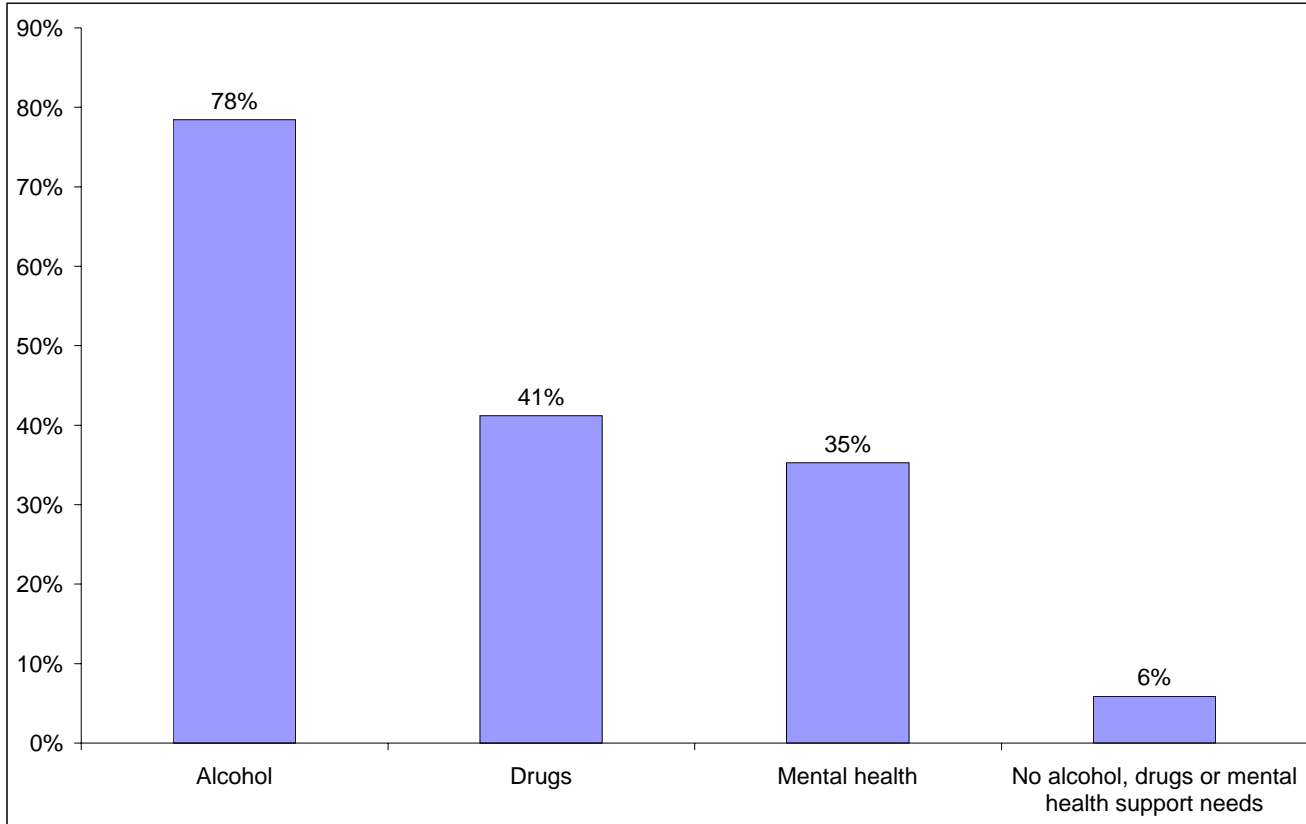
Breakdown by accommodation

Destination Accommodation	Bed & Breakfast	Hostel - another organisation	Hostel - within the organisation	Not known	Previous home (describe type)	RSL tenancy (general needs)	Supported Housing	Taken into custody	Total
Broadway - Edith Road				1					1
Broadway - Goldhawk Road/Market Lane	1			1		1		1	4
Broadway - The Conninghams			1	1					2
Salvation Army - Edith Road					1				1
St Christopher's - Limegrove Project		3					4		7
Total	1	3	1	3	1	1	4	1	15

Client Support Needs/Institutional History

12) Support needs

People contacted by outreach or BBS teams and/or arriving in accommodation in the quarter by support needs



Base: 51 Note that the base figure for this graph excludes clients where all 3 support needs are not known or not recorded (29).

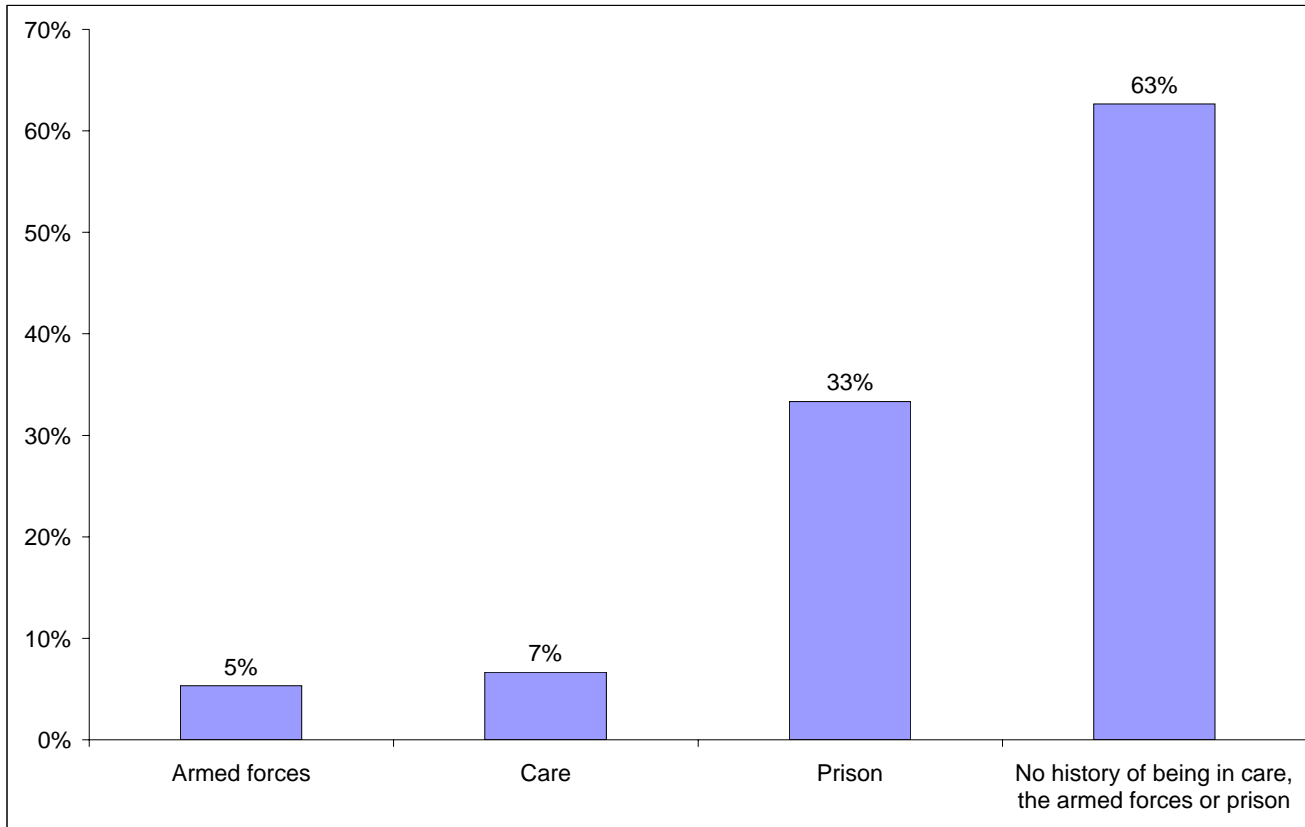
Support Needs	No. of people	%
Alcohol only	18	23%
Drugs only	3	4%
Mental health only	3	4%
Alcohol and drugs	9	11%
Alcohol and mental health	6	8%
Drugs and mental health	2	3%
Alcohol, drugs and mental health	7	9%
All 3 no	3	4%
All 3 not known or not assessed	29	36%
All 3 no, not known or not assessed	0	0%
Total	80	100%

The proportion of people contacted in Hammersmith and Fulham with an alcohol, drugs or mental health support need is consistent with the previous two periods.

The proportion of people contacted in Hammersmith and Fulham with an alcohol support need is notably higher than the proportion across all boroughs this quarter (56%).

13) Experience of prison, armed forces and care

People contacted by outreach or BBS teams and/or arriving in accommodation in the quarter by experience of the armed forces, care or prison



Base: 75 Note that the base figure for this graph excludes clients where all 3 institutional histories are not known.

4 people contacted in Hammersmith and Fulham this quarter have previously been in the armed forces (3 last quarter).

Nationality	Number	%
UK	1	33%
Non-UK	2	67%
Total	3	100%

5 people contacted in Hammersmith and Fulham this quarter have previously been in care (3 last quarter).

25 people contacted in Hammersmith and Fulham this quarter have previously been in prison (18 last quarter).

It is possible for someone contacted to have previous experience of more than one institution and so be included in more than one of the above figures. 5 people contacted in the year have been in care and prison.

The proportion of people contacted in Hammersmith and Fulham with previous experience of the armed forces, care or prison is consistent with previous periods in the quarter.