



CHAIN
Quarterly Report for
Lambeth
April-June 2010



CHAIN Quarterly report for Lambeth 1st January to 31st March 2010

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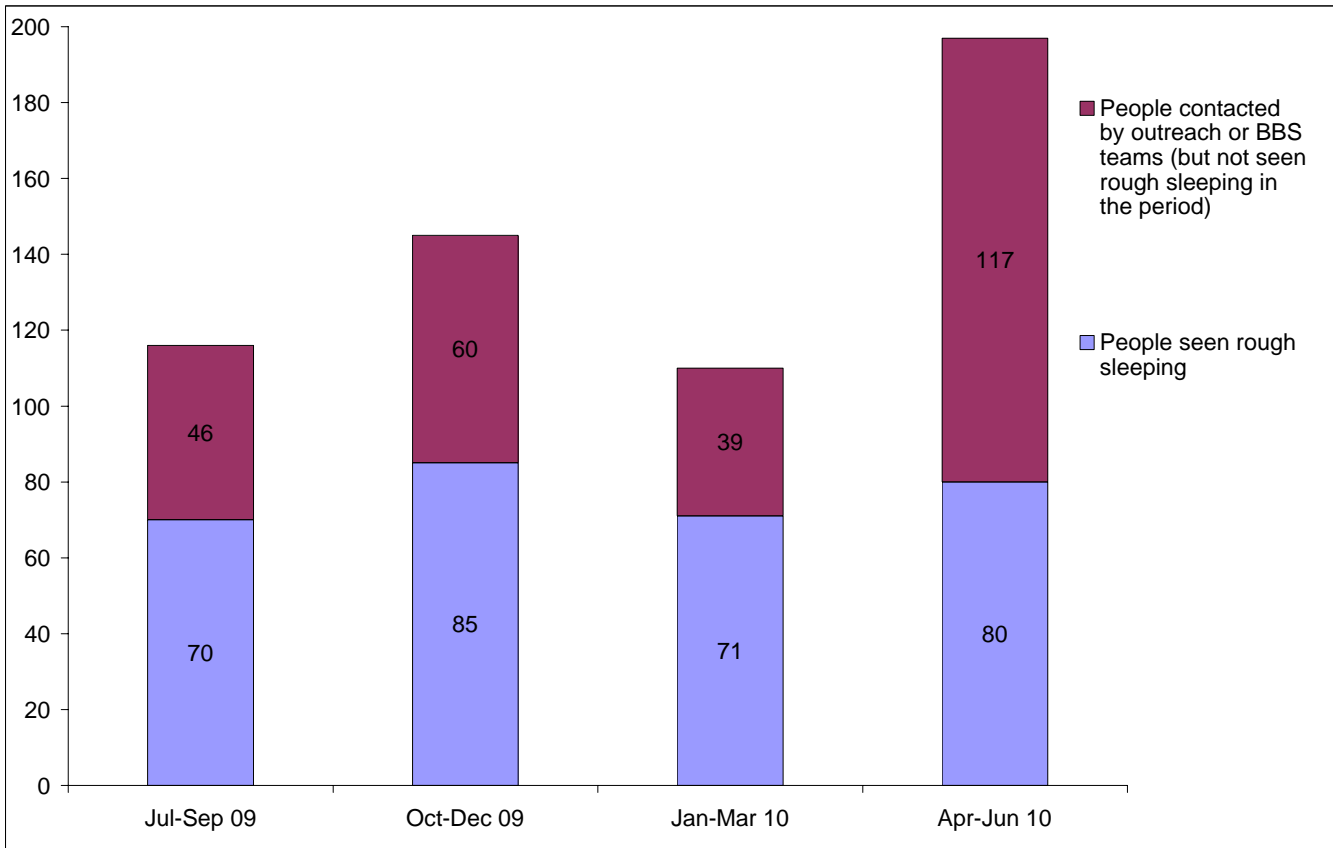
People contacted by outreach or BBS teams and/or arriving in accommodation in the quarter by experience of the armed forces, care or prison

CHAIN Quarterly report for Lambeth

Outreach Work

1) Rough sleeping

People seen by outreach or building based (BBS) teams in the quarter - rough sleeping or contacted either on the streets or in services



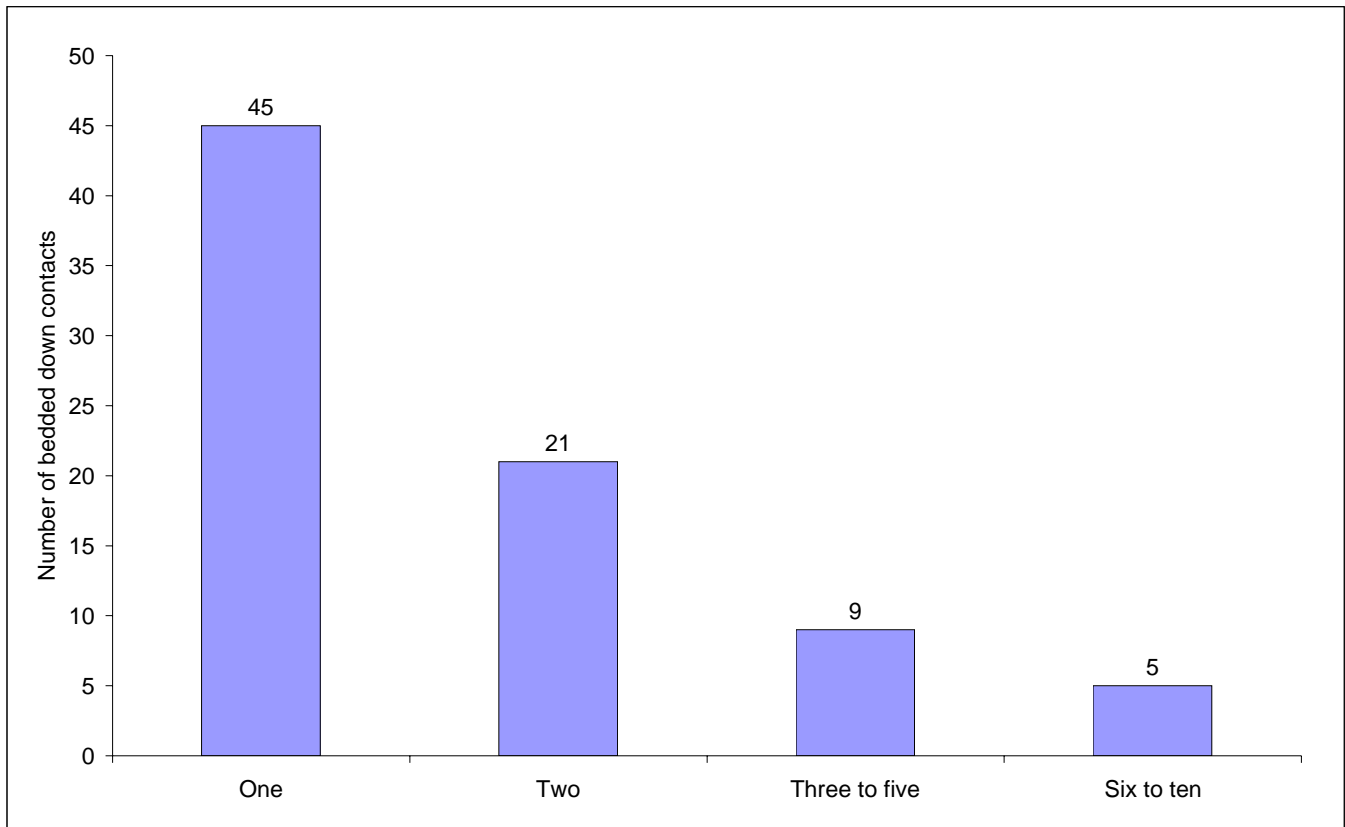
Jul-Sep 09 base: 116
Oct-Dec 09 base: 145
Jan-Mar 10 base: 110
Apr-Jun 10 base: 197

197 verified rough sleepers were contacted by services in Lambeth during the quarter. This is an increase from 110 last quarter and compares to 117 in the same quarter last year.

Of these 197, 80 had a bedded down street contact in the quarter and so were known to have slept rough in Lambeth during the quarter. The number sleeping rough this quarter has increased by 13%.

2) Rough sleeping volume

People seen rough sleeping by number of bedded down contacts during the quarter



Of the 80 people seen rough sleeping this quarter, 45 only had a single bedded down street contact.

Of the 80 people seen bedded down, 7 were from CEE countries and seen only once during the period.

NB CEE nationals often cannot be offered the same service as other people due to benefit restrictions.

3) Nationality of rough sleepers

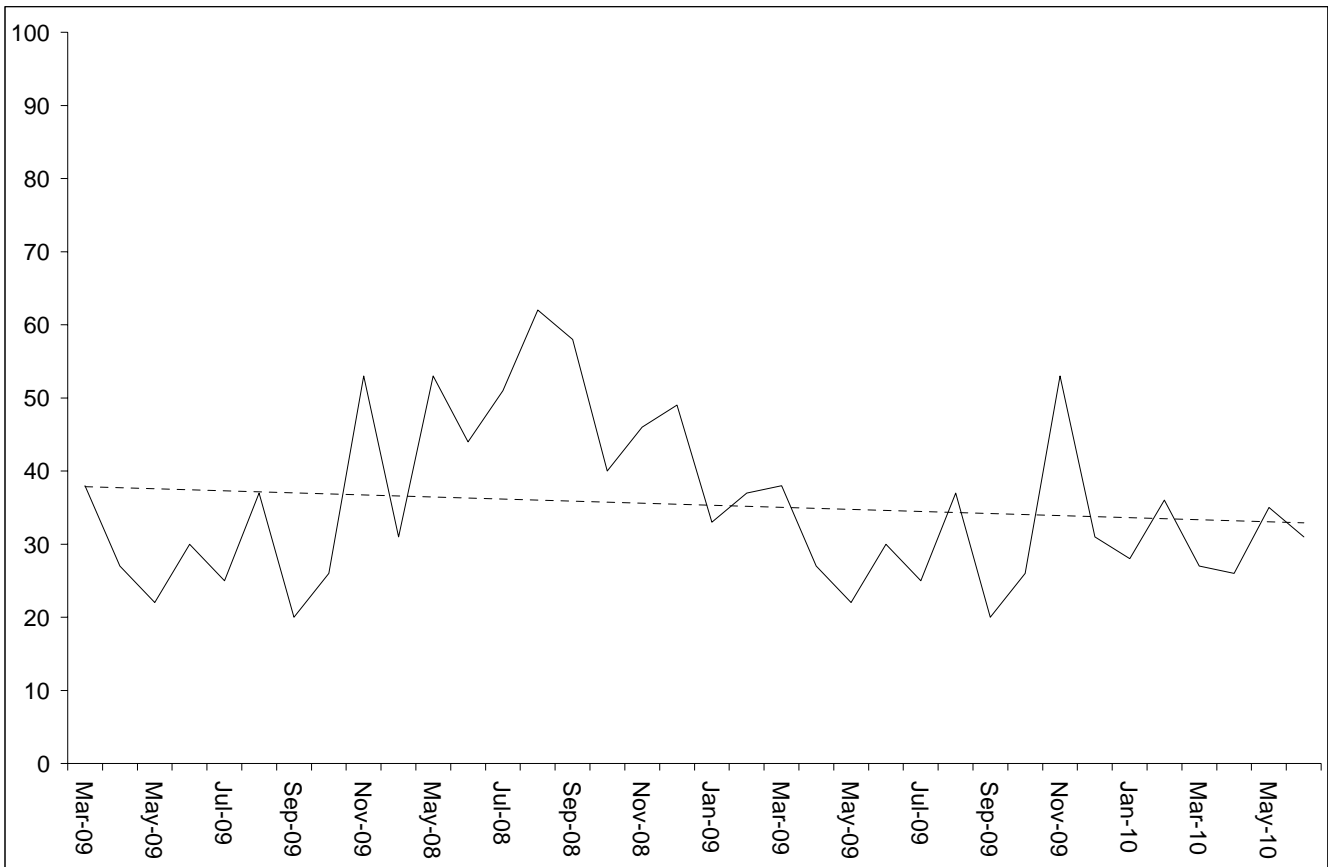
People seen rough sleeping by outreach or BBS teams during the quarter by flow, stock and returner model.

Nationality	This 1/4	%	Last 1/4	%
UK	27	36%	27	42%
Ireland (Republic of)	3	4%	2	3%
Italy	2	3%	1	1%
Portugal	2	3%	6	9%
Bulgaria	0	0%	0	0%
Czech Republic	1	1%	0	0%
Estonia	0	0%	0	0%
Hungary	2	3%	1	2%
Latvia	3	4%	2	3%
Lithuania	3	4%	1	2%
Poland	19	26%	15	23%
Romania	1	1%	0	0%
Slovenia	0	0%	0	0%
Slovakia	2	3%	1	2%
Central and East European (CEE) sub-total	31	42%	20	31%
other Europe	4	5%	0	0%
Eritrea	1	1%	1	2%
other Africa	3	4%	6	9%
America	0	0%	0	0%
Asia	1	1%	1	2%
Australasia	0	0%	0	0%
<i>Missing</i>	<i>3</i>		<i>4</i>	
<i>Not known</i>	<i>3</i>		<i>3</i>	
Total	80	100%	71	100%
Total**	74	100%	64	100%

**This total excludes those people seen rough sleeping where their nationality is not known

4) People contacted by month

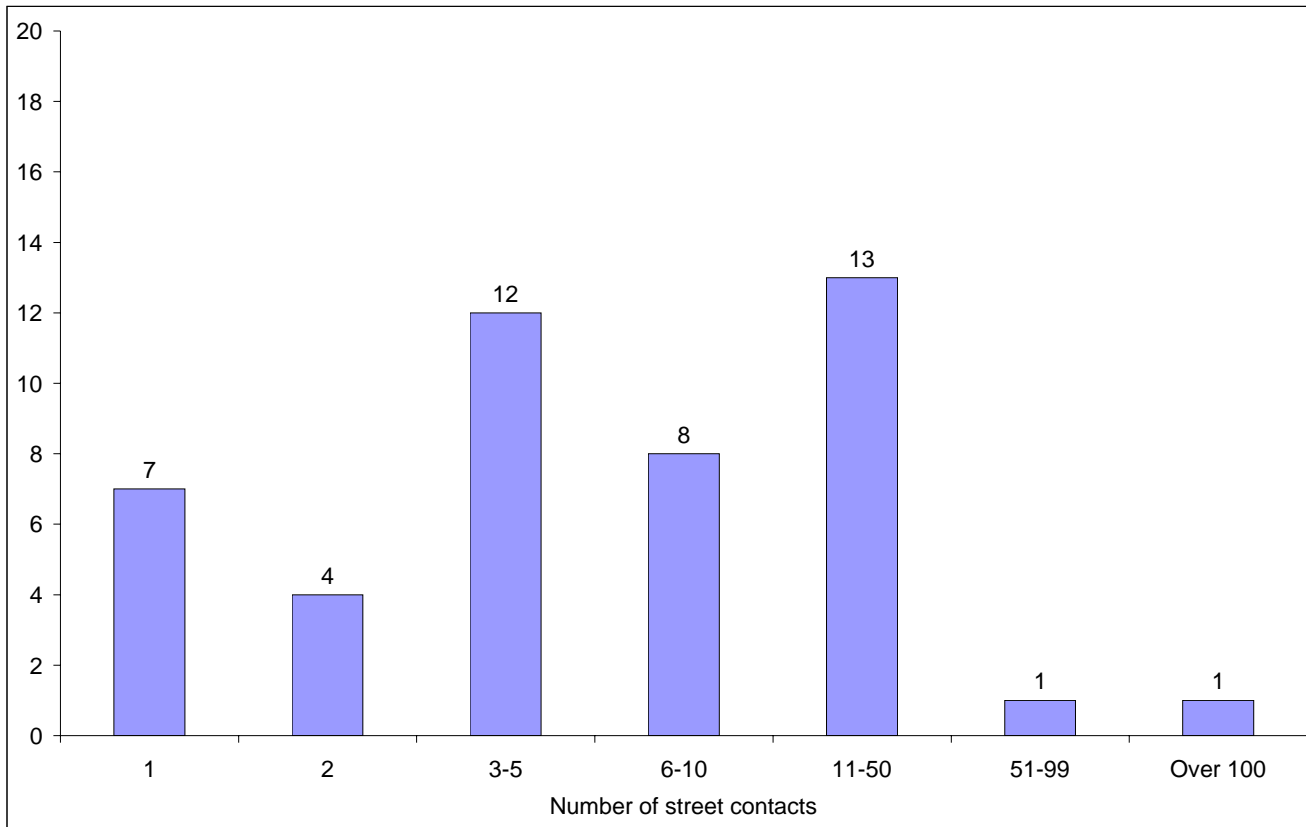
People seen rough sleeping by outreach or building based (BBS) teams by month



The black line shows the total number of people seen rough sleeping.

5) No booking into accommodation events

People contacted in the quarter with no accommodation events (booking or referrals) by any outreach or BBS team, by total number of street contacts recorded on CHAIN



Base: 46

46 (23%) verified rough sleepers contacted across Lambeth this quarter have never had a booking in action recorded on CHAIN. This has increased slightly from 21(19%) in the previous period.

30 of these people have slept rough in the quarter, which is 38% of all people sleeping rough this quarter.

7 (15%) of the people who have never had a booking in action recorded on CHAIN have only ever had one street contact recorded. This is consistent with the previous period.

1 person in Lambeth has never had a booking in action despite having over a hundred street contacts. This compares to nobody last quarter.

6) Booking into accommodation and reconnection events

Outreach accommodation (bookings and referrals) and reconnection events achieved in the quarter by type of accommodation

Accommodation type	No. of events	%
Assessment centre	0	0%
Bed & breakfast	0	0%
Clinic/Detox/Rehab	20	36%
Night Centre	0	0%
Rolling shelter	0	0%
<i>Referrals only (no booking in)</i>	<i>13</i>	
Hostel	29	53%
<i>Referral rejected (no booking in)</i>	<i>0</i>	
Other temporary	0	0%
Second-stage accommodation	0	0%
St Mungo's complex needs	0	0%
St Mungo's semi-independent	3	5%
Clearing House/RSI	0	0%
LA tenancy (general needs)	0	0%
Private rented sector	0	0%
Private rented sector - independent	0	0%
Private rented sector - with some floating support/support	0	0%
RSL tenancy (general needs)	0	0%
Sheltered housing	0	0%
Supported housing	0	0%
Other long-term accommodation	0	0%
Bookings into accommodation total	52	95%
Return to home area	1	2%
Seeking work	0	0%
Move to area for friends/family	0	0%
Move to area with appropriate services	2	4%
Reconnections total	3	5%
TOTAL	55	100%

Outreach teams across Lambeth succeeded in reconnecting or booking into accommodation 39 people, 20% of the 197 people contacted during the quarter.

This is a notably lower proportion than previous periods - Jan-Mar: 61 (55%); Oct-Dec:64 (44%); Jul-Sep: 37 (32%).

39 people had a total of 52 booking in events. This indicates that individuals can be booked into accommodation (the same type or different) more than once in the quarter.

3 people were booked into long-term accommodation - Jan-Mar: 0; Oct-Dec:5; Jul-Sep:0.

39 people were booked in or referred to hostel accommodation. This means that 10 people were referred without actually being booked in whereas 29 people were actually booked into a confirmed place at accommodation reporting to CHAIN.

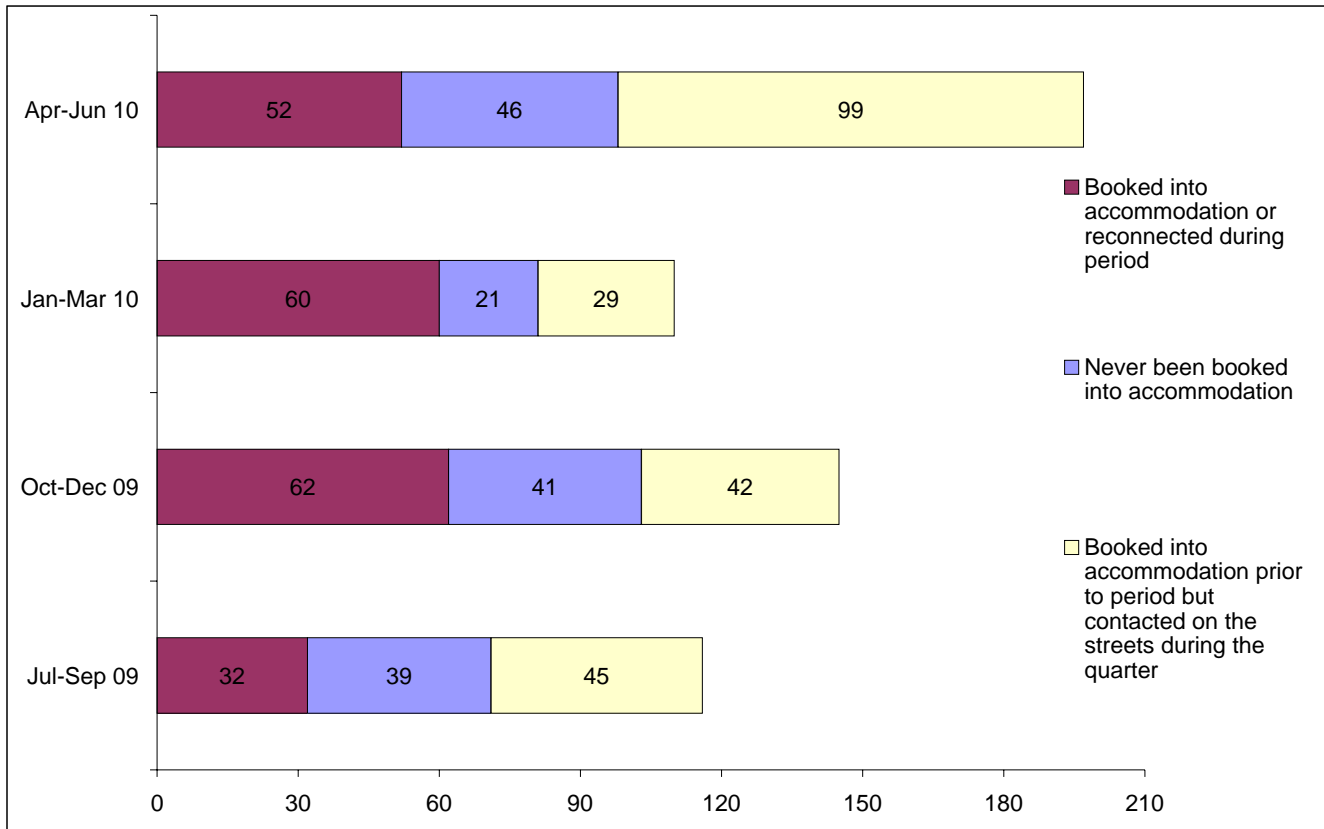
Outreach teams across Lambeth achieved a confirmed reconnection with 1 person they contacted this quarter. This is 1% of the people contacted by outreach or BBS teams this quarter.

3 confirmed or advised reconnection events were recorded by outreach and BBS teams for verified rough sleepers this quarter.

* These events are excluded from the total. Referral to hostel is a speculative referral to a hostel, confirmation of which leads to a booking in action being recorded.

7) Booking into accommodation (rolling)

People who have been contacted by outreach or building based (BBS) teams who have been booked into accommodation compared to those with no booking or reconnection event.

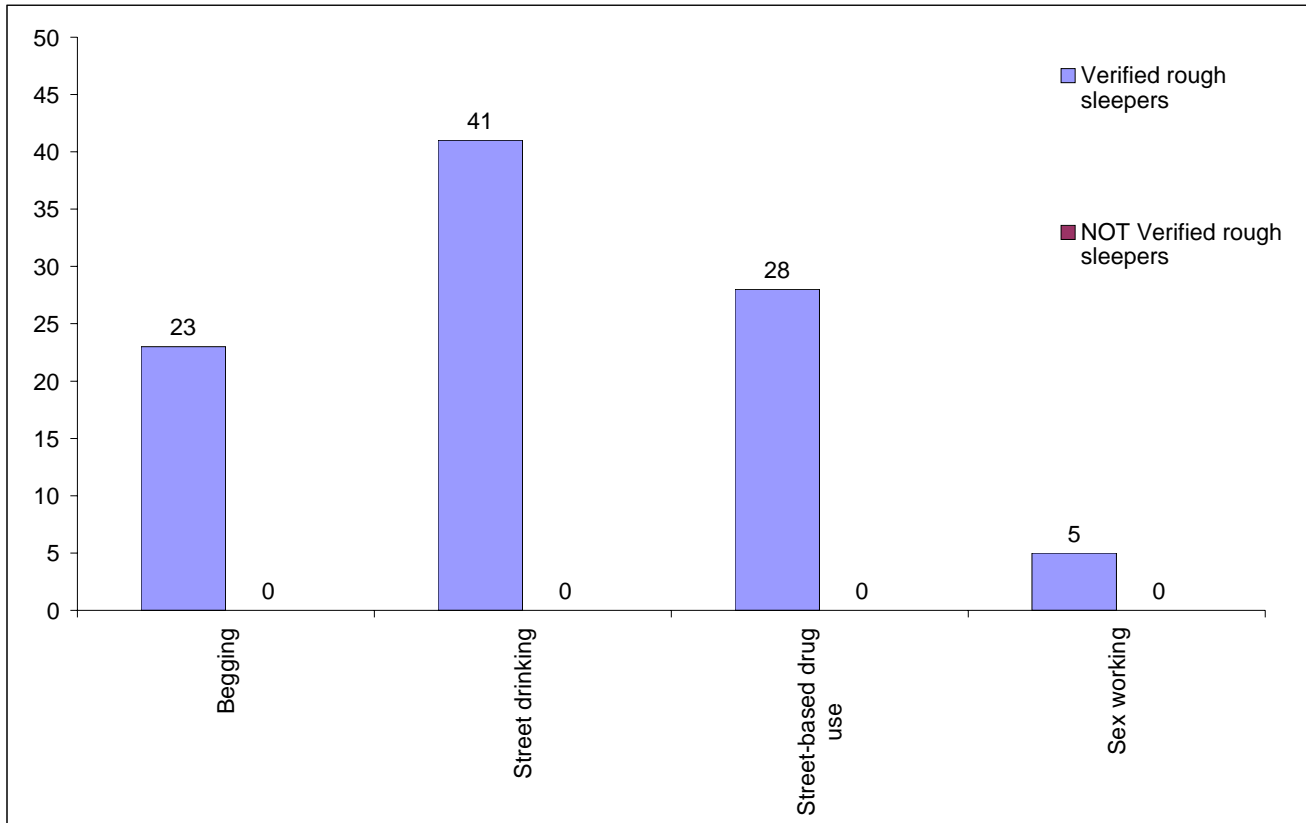


Jul-Sep 09 base: 116
 Oct-Dec 09 base: 145
 Jan-Mar 10 base: 110
 Apr-Jun 10 base: 197

The proportion of people with a street contact but who have never been booked into accommodation increased slightly this quarter (23%), having consistently decreased in previous periods Jan-Mar: 19%; Oct-Dec: 28%; Jul-Sep: 34%.

8) Street activity

Street population (people who rough sleep and/or engage in a street lifestyle) contacted by outreach who fall into one or more of the street activity categories on CHAIN



Base for verified rough sleepers: 53

Base for people not verified as rough sleepers: 18

Of the 197 verified rough sleepers contacted this quarter, 53 (27%) have been assessed as engaging in one or more street activities.

Some of these people contacted this quarter have been seen engaging in more than one type of street activity at some point.

In addition to the 197 verified rough sleepers contacted in the quarter by outreach or BBS teams, 18 people who are considered vulnerable but have not been seen rough sleeping were also contacted. Of these:

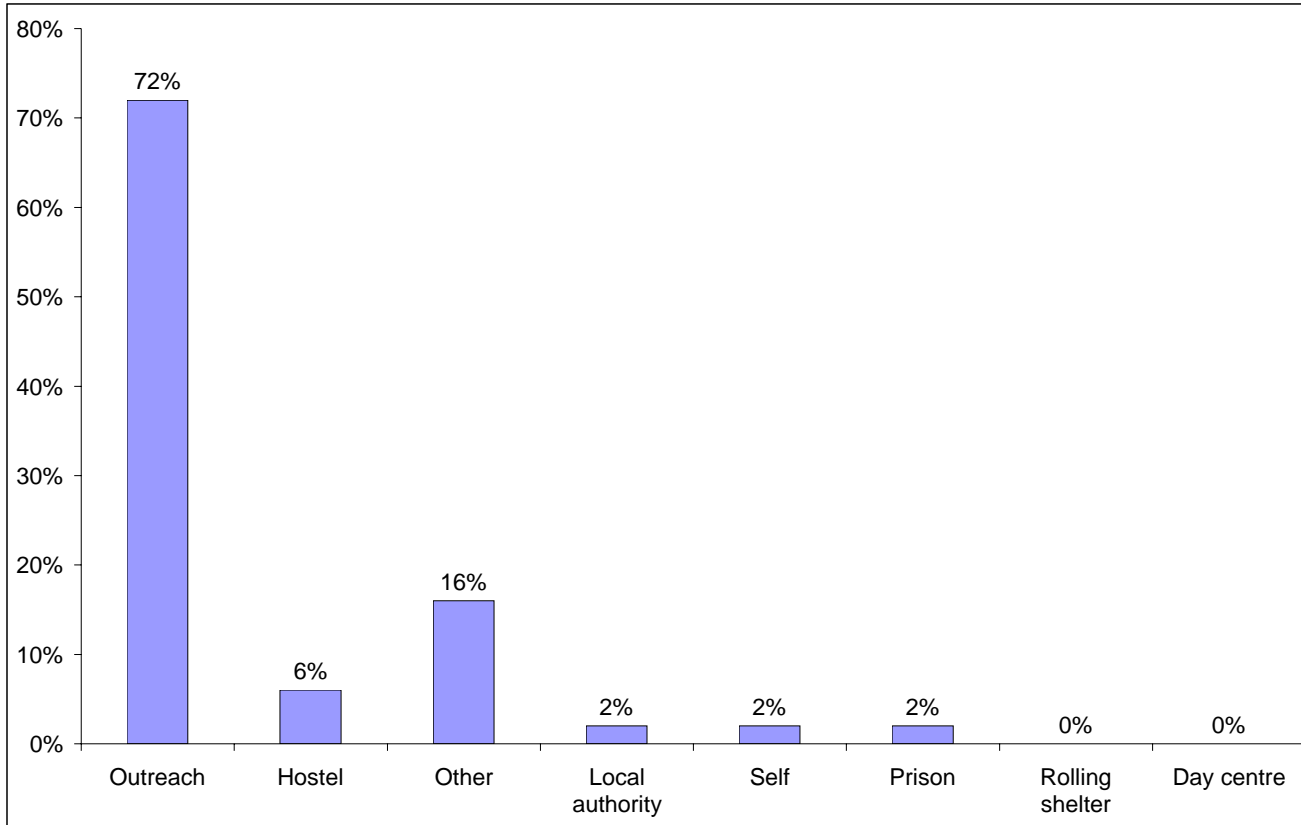
2 were booked into accommodation across all boroughs;

6 were recorded as having arrived at accommodation reporting to CHAIN.

Temporary Accommodation: hostels, assessment centres, rolling shelters and second stage

9) Arrivals

Temporary accommodation arrivals by accommodation project and source of referral.



Base: 50

49 people arrived at accommodation in Lambeth this quarter. These 49 people had 50 arrival events. This indicates that an individual can arrive more than once (at the same accommodation project or different) in a period.

The numbers of people arriving and arrivals is the same as last quarter (49 people) and compares to 24 people in Oct-Dec and 55 people in Jul-Sep.

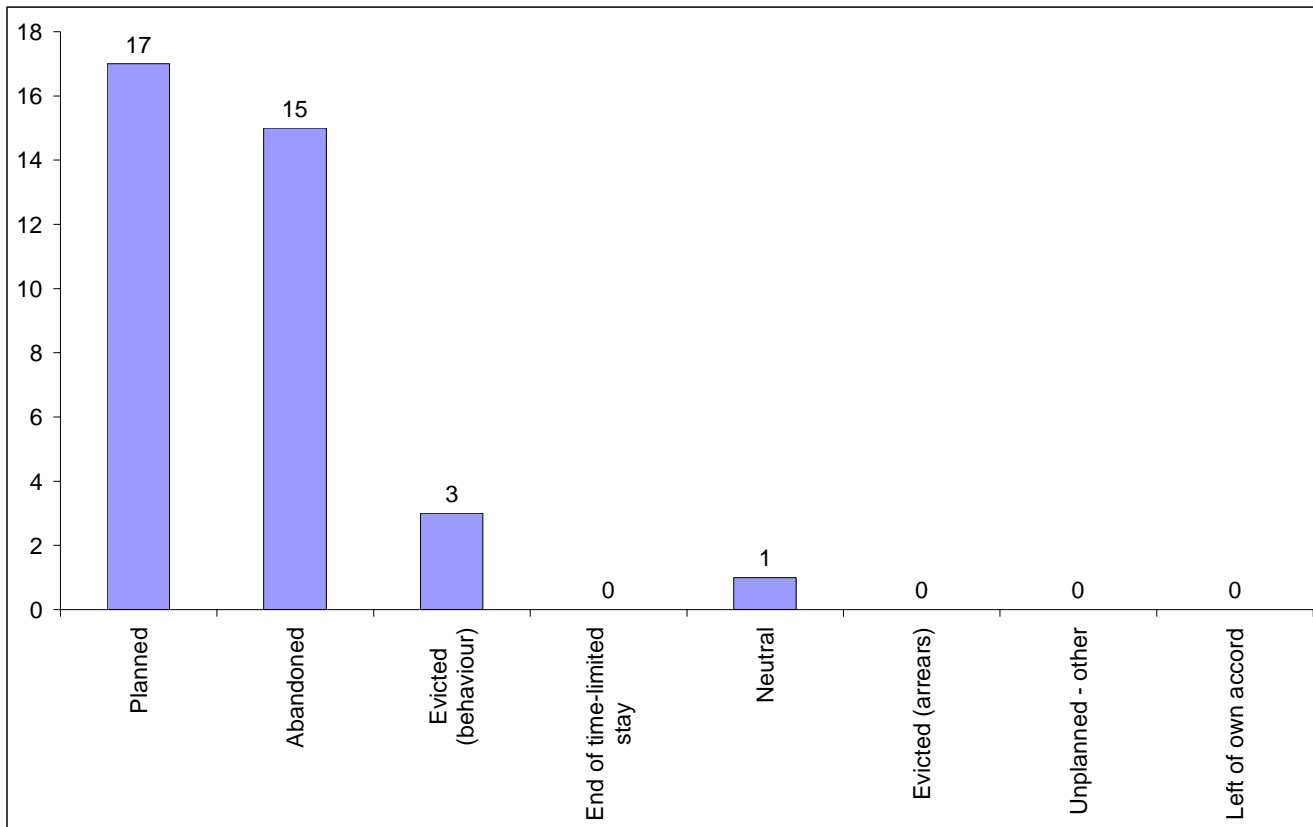
The proportion of arrivals to accommodation in Lambeth that were referred by outreach or BBS teams is consistent with previous periods this quarter.

Breakdown by accommodation:

Source of referral → Accommodation ↓	BBS - CSTM	Westminster SPOT	City Rough Sleepers Team	Ealing SPOT	Lambeth SORT	Southwark SPOT	H&F SORT	K & C SIT	Tower Hamlets SORT	London Street Rescue	Pillion Islington Outreach	Hostel	St Mungo's internal transfer	Local authority	Prison	Self referral (other referral source)	Total	
Centrepoint - Vauxhall Cross					1												1	
Equinox - Brook Drive	2	1	1	2		3	1	1		2	2			1			5	21
St Mungo's - Cedars Road					8								2		1		2	13
Thames Reach - Graham House			1		4	1										1		7
Thames Reach - Stamford Street					3				3			1					1	8
Total	2	1	2	2	16	4	1	1	3	2	2	1	2	1	1	1	8	50

10) Departures - reason for leaving

Departures by whether or not the departure was planned or unplanned



Base: 36

35 people departed from accommodation in Lambeth this year. These 35 people had 36 departure actions. This indicates that an individual can depart more than once (from the same accommodation project or different) in a period.


The number of people departing and departures is lower than previous quarters, 59 people had 63 departure events last quarter.

47% of departures were due to a planned move. This is consistent with the previous three quarters Jan-Mar: 57%; Oct-Dec: 58%; Jul-Sep: 52%.

42% of departures were due to abandonments. This is notably higher than the previous three quarters - Jan-Mar: 11%; Oct-Dec: 3%; Jul-Sep: 3%.

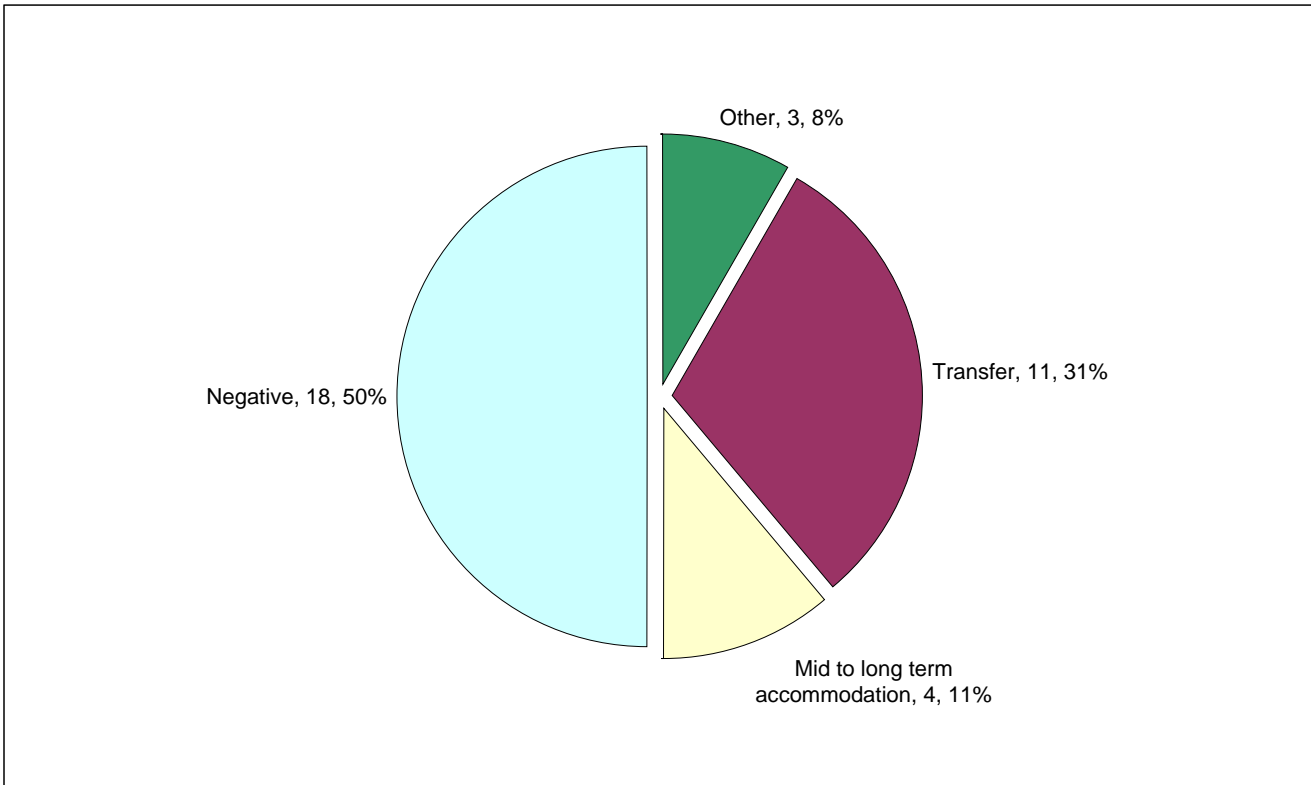
8% of departures were due to evictions. This is consistent with the previous three quarters.

Breakdown by accommodation

Planned/Unplanned  Accommodation 	Planned	Abandoned	Evicted (behaviour)	Neutral	Total
Equinox - Brook Drive	6	10	1		17
St Mungo's - Cedars Road	7	5	1		13
Thames Reach - Graham House	1		1		2
Thames Reach - Stamford Street	3			1	4
Total	17	15	3	1	36

11) Departures - destination on departure

Departure actions by destination on departure



Base: 36

Destination categories on CHAIN	Chart category	Colour
Care home, Clearing House/RSI, Home area, Hospital - long term, LA tenancy (general needs), Long-term accommodation, Previous home, Private rented sector - independent, Private rented sector - supported, RSL tenancy (general needs), Sheltered Housing, Supported Housing	Mid to long term accommodation	Yellow
Bed & Breakfast, Detox clinic, Hostel, Hostel - another organisation, Hostel - within the organisation, Rehab clinic, Temporary accommodation, Psychiatric hospital, Hospital - NOT long term/acute care	Transfer	Maroon
Not known, Sleeping rough/returned to streets, Taken into custody	Negative	Cyan
Died, Outside London, Staying with family, Staying with friends	Other	Green

Destination on departure from temporary accommodation	Number	%
Bed & Breakfast	0	0%
Care home	0	0%
Clearing House/RSI	0	0%
Detox clinic	2	6%
Died	0	0%
Home area	0	0%
Hospital - long term	0	0%
Hospital - NOT long term/acute care	0	0%
Hostel	0	0%
Hostel - another organisation	4	11%
Hostel - within the organisation	3	8%
LA tenancy (general needs)	0	0%
Long-term accommodation	0	0%
Not known	17	47%
Outside London	0	0%
Previous home (describe type of accomm in notes)	0	0%
Private rented sector - independent	0	0%
Private rented sector - with some floating support/support	0	0%
Psychiatric hospital	0	0%
Rehab clinic	2	6%
RSL tenancy (general needs)	0	0%
Sheltered Housing	0	0%
Sleeping rough/Returned to streets	0	0%
Staying with family	2	6%
Staying with friends	1	3%
Supported Housing	4	11%
Taken into custody	1	3%
Temporary accommodation	0	0%
Total	36	100%

19% of people left accommodation to move to another hostel. This is consistent with the previous three periods.

11% of people left accommodation to move to mid to long-term accommodation - Jan-Mar: 19%; Oct-Dec: 30%; Jul-Sep:21%.

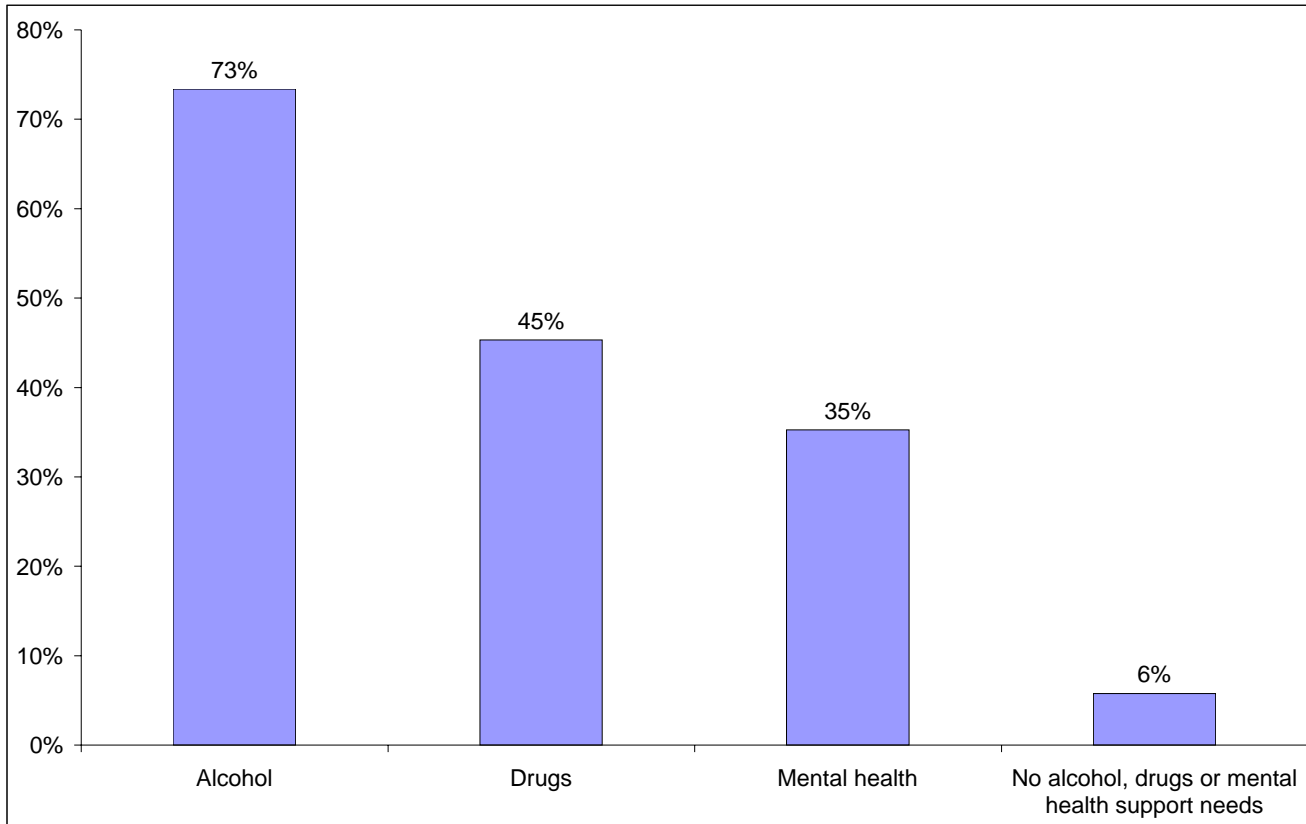
Breakdown by accommodation

Destination Accommodation	Detox clinic	Hostel - another organisation	Hostel - within the organisation	Not known	Rehab clinic	Staying with family	Staying with friends	Supported Housing	Taken into custody	Total
Equinox - Brook Drive		2		10	2	1	1	1		17
St Mungo's - Cedars Road	2	1	2	6		1		1		13
Thames Reach - Graham House		1		1						2
Thames Reach - Stamford Street			1					2	1	4
Total	2	4	3	17	2	2	1	4	1	36

Client Support Needs/Institutional History

12) Support needs

People contacted by outreach or BBS teams and/or arriving in accommodation in the quarter by support needs



Base: 139 Note that the base figure for this graph excludes clients where all 3 support needs are not known or not recorded (60).

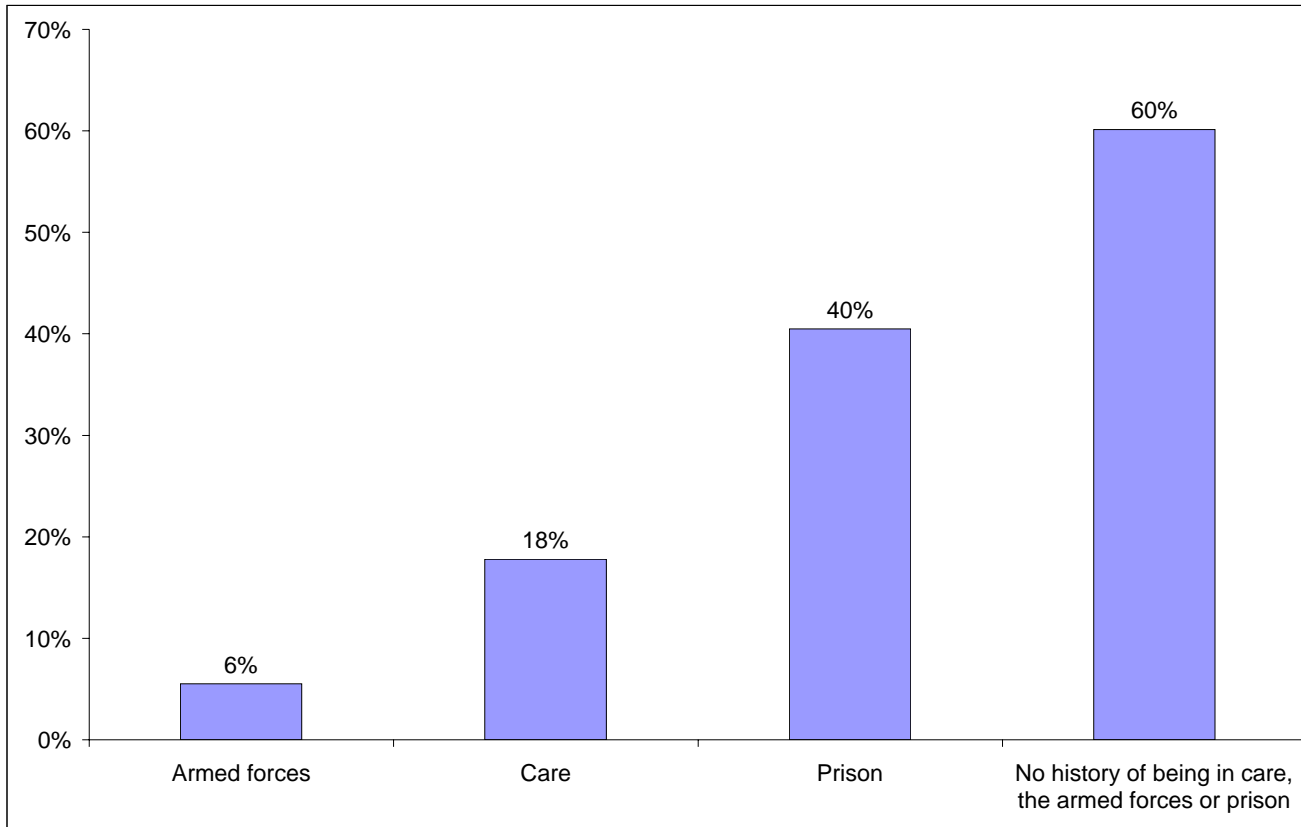
Support Needs	No. of people	%
Alcohol only	40	20%
Drugs only	14	7%
Mental health only	5	3%
Alcohol and drugs	26	13%
Alcohol and mental health	21	11%
Drugs and mental health	8	4%
Alcohol, drugs and mental health	15	8%
All 3 no	8	4%
All 3 not known or not assessed	60	30%
All 3 no, not known or not assessed	2	1%
Total	199	100%

The proportion of people contacted in Lambeth with an alcohol, drugs or mental health support need is consistent with the previous two periods.

The proportion of people contacted in Lambeth with an alcohol support need is higher than the proportion across all boroughs this quarter (56%).

13) Experience of prison, armed forces and care

People contacted by outreach or BBS teams and/or arriving in accommodation in the quarter by experience of the armed forces, care or prison



Base: 163 Note that the base figure for this graph excludes clients where all 3 institutional histories are not known.

9 people contacted in Lambeth this quarter have previously been in the armed forces (9 last quarter).

Nationality	Number	%
UK	5	56%
Non-UK	4	44%
Total	9	100%

29 people contacted in Lambeth this quarter have previously been in care (19 last quarter).

66 people contacted in Lambeth this quarter have previously been in prison (53 last quarter).

It is possible for someone contacted to have previous experience of more than one institution and so be included in more than one of the above figures. 19 people contacted in the year have been in care and prison.

The proportion of people contacted in Lambeth with previous experience of the armed forces and care is consistent with the previous three quarters.