



CHAIN
Quarterly Report for the Outer Boroughs
1st April to 30th June 2010



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This CHAIN report for April to June 2010 reports on verified rough sleepers contacted by the Croydon Reach, Ealing SPOT, Wandsworth Equinox Outreach, London Street Rescue, CHC Brent Outreach, Richmond Outreach, Pillion ECO and Heathrow Airport outreach teams in the outer London boroughs.

Most of the tables in this report are split by borough. Since clients do move between boroughs and can be contacted more than once in any given period; they may as a consequence feature in more than one set of borough figures. The total number of unique clients seen rough sleeping in this period was 193. The total overall - people contacted, or arriving or departing from accommodation - was 415.

1) Rough sleeping

Number of clients by number of bedded down or street count actions in the period by borough

Borough	Number of times seen bedded down					Total
	1	2	3	4	5+	
Barking & Dagenham	4	0	0	0	0	4
Barnet	1	0	0	0	0	1
Bexley	3	0	0	0	0	3
Brent	2	0	0	0	0	2
Bromley	0	0	0	0	0	0
Croydon	6	0	0	0	0	6
Ealing	22	1	0	0	0	23
Enfield	1	0	0	0	0	1
Greenwich	5	0	0	0	0	5
Hackney	7	2	0	0	0	9
Haringey	15	2	0	0	0	17
Harrow	2	0	0	0	0	2
Havering	1	0	0	0	0	1
Heathrow	24	10	3	1	1	39
Hillingdon	0	1	0	0	0	1
Hounslow	2	0	0	0	0	2
Islington	15	4	1	0	0	20
Kingston upon Thames	1	0	0	0	0	1
Lewisham	18	1	0	0	0	19
Merton	3	0	0	0	0	3
Newham	4	0	0	0	0	4
Redbridge	2	0	0	0	0	2
Richmond	12	2	0	0	0	14
Sutton	0	0	0	0	0	0
Waltham Forest	3	0	0	0	0	3
Wandsworth	11	1	0	0	0	12
Total (unique)	163	24	4	1	1	193
%	84%	12%	2%	1%	1%	100%

The majority of people were only seen sleeping rough once in the period.

2) Rough sleeping (rolling)

Number of clients seen rough sleeping over the last four quarters.

Borough	Jul - Sep 09	Oct - Dec 09	Jan - Mar 10	Apr - Jun 10	Difference last 2 quarters
Barking & Dagenham	1	3	4	4	No change
Barnet	3	8	4	1	-3
Bexley	6	4	1	3	+2
Brent	29	7	2	2	No change
Bromley	3	5	6	0	-6
Croydon	21	15	7	6	-1
Ealing	28	31	15	23	+8
Enfield	4	1	3	1	-2
Greenwich	0	2	1	5	+4
Hackney	22	18	13	9	-4
Haringey	19	18	17	17	No change
Harrow	0	4	1	2	+1
Havering	1	3	2	1	-1
Heathrow	20	20	26	39	+13
Hillingdon	5	7	2	1	-1
Hounslow	2	10	7	2	-5
Islington	33	38	19	20	+1
Kingston upon Thames	4	2	3	1	-2
Lewisham	9	19	14	19	+5
Merton	4	8	6	3	-3
Newham	7	7	3	4	+1
Redbridge	6	2	7	2	-5
Richmond	12	20	7	14	+7
Sutton	2	2	1	0	-1
Waltham Forest	8	16	3	3	No change
Wandsworth	16	11	9	12	+3
Total (unique)	263	277	181	193	+12

Of the 25 outer London boroughs 11 have seen an increase in the number of clients seen rough sleeping, 10 have seen a decrease. Overall there were 12 more people seen in this period than January to March 2010.

Overall the highest number of people seen rough sleeping was in Heathrow - 39 (26 people seen rough sleeping for the first time). Heathrow also saw the largest increase of 13 compared to last quarter.

Demographics

3 Gender

People contacted by outreach and/or arriving in or departing from accommodation in the period by gender

Borough	Male	Female	Total
Barking & Dagenham	4	1	5
Barnet	3	0	3
Bexley	4	1	5
Brent	9	2	11
Bromley	0	0	0
Croydon	8	3	11
Ealing	66	9	75
Enfield	1	0	1
Greenwich	5	0	5
Hackney	19	7	26
Haringey	14	5	19
Harrow	2	0	2
Havering	1	0	1
Heathrow	34	8	42
Hillingdon	1	0	1
Hounslow	3	1	4
Islington	125	24	149
Kingston upon Thames	1	0	1
Lewisham	28	10	38
Merton	2	1	3
Newham	6	0	6
Redbridge	3	1	4
Richmond	12	3	15
Sutton	0	0	0
Waltham Forest	4	0	4
Wandsworth	14	5	19
Total (unique)	341	74	415
%	82%	18%	100%

4) Age

People contacted by outreach and/or arriving in or departing from accommodation in the period by age

Borough	Under 18 years	18 - 25 years	26 - 35 years	36 - 45 years	46 - 55 years	Over 55 years	Total
Barking & Dagenham	0	0	0	4	1	0	5
Barnet	0	0	0	2	0	1	3
Bexley	0	0	2	1	1	1	5
Brent	0	0	4	5	2	0	11
Bromley	0	0	0	0	0	0	0
Croydon	0	1	0	5	3	2	11
Ealing	0	4	19	22	22	8	75
Enfield	0	0	0	1	0	0	1
Greenwich	0	0	1	2	1	1	5
Hackney	0	0	5	12	7	2	26
Haringey	0	2	4	6	6	1	19
Harrow	0	0	0	1	0	1	2
Havering	0	0	0	0	0	1	1
Heathrow	0	3	2	11	14	12	42
Hillingdon	0	0	0	0	1	0	1
Hounslow	0	0	1	2	0	1	4
Islington	0	11	31	50	44	13	149
Kingston upon Thames	0	0	0	1	0	0	1
Lewisham	0	3	11	11	10	3	38
Merton	0	0	2	1	0	0	3
Newham	0	0	1	3	2	0	6
Redbridge	0	3	1	0	0	0	4
Richmond	0	0	5	7	3	0	15
Sutton	0	0	0	0	0	0	0
Waltham Forest	0	0	0	1	2	1	4
Wandsworth	0	1	4	7	5	2	19
Total (unique)	0	26	88	143	112	46	415
%	0%	6%	21%	34%	27%	11%	100%

One in ten people contacted were over 55 years and 6% were under 26.

The highest number of people contacted, aged over 55, was in Islington (13 out of 149). The highest number of people under 25 were also contacted in Islington (11).

5) Ethnicity

People contacted by outreach and/or arriving or departing from in accommodation in the period by ethnicity

Borough	White - British	White - Irish	White - Other	Black	Asian	Mixed	Other	Missing	Total
Barking & Dagenham	0	0	5	0	0	0	0	0	5
Barnet	1	1	0	0	0	0	1	0	3
Bexley	4	1	0	0	0	0	0	0	5
Brent	4	2	0	4	0	0	1	0	11
Bromley	0	0	0	0	0	0	0	0	0
Croydon	8	0	0	2	0	1	0	0	11
Ealing	24	7	9	15	14	4	2	0	75
Enfield	1	0	0	0	0	0	0	0	1
Greenwich	4	0	0	0	0	0	1	0	5
Hackney	12	0	4	6	2	1	1	0	26
Haringey	5	0	9	3	1	0	1	0	19
Harrow	1	0	1	0	0	0	0	0	2
Havering	1	0	0	0	0	0	0	0	1
Heathrow	19	0	6	4	12	0	1	0	42
Hillingdon	1	0	0	0	0	0	0	0	1
Hounslow	2	0	0	1	0	0	0	1	4
Islington	77	12	27	20	1	6	5	1	149
Kingston upon Thames	0	0	0	0	0	1	0	0	1
Lewisham	20	0	9	5	0	0	0	4	38
Merton	1	0	0	2	0	0	0	0	3
Newham	2	0	1	2	1	0	0	0	6
Redbridge	0	0	2	1	0	0	0	1	4
Richmond	12	1	1	0	0	0	0	1	15
Sutton	0	0	0	0	0	0	0	0	0
Waltham Forest	4	0	0	0	0	0	0	0	4
Wandsworth	14	0	2	1	0	1	1	0	19
Total (unique)	200	24	67	58	30	14	14	8	415
%	48%	6%	16%	14%	7%	3%	3%	2%	100%

1 in 2 people contacted in the outer London boroughs in April to June 2010 were White British followed by 67 (16%) White Other and 58 (14%) people of Black ethnic origin. 20 (34%) of the 58 people of Black ethnic origin were contacted in Islington. Fourteen (1 in 5) people contacted in Ealing were Asian.

6) Nationality

People contacted by outreach and/or arriving in or departing from accommodation in the period by nationality

Borough	UK	Ireland (Republic of)	CEE**	Africa	Other	Missing	Total*
Barking & Dagenham	0	0	0	0	0	0	0
Barnet	2	0	0	0	1	0	3
Bexley	5	0	0	0	0	0	5
Brent	4	2	0	1	1	3	11
Bromley	0	0	0	0	0	0	0
Croydon	10	0	0	0	0	1	11
Ealing	34	3	0	6	17	9	69
Enfield	1	0	0	0	0	0	1
Greenwich	4	0	0	0	1	0	5
Hackney	19	0	0	2	2	2	25
Haringey	7	0	0	1	3	0	11
Harrow	0	0	0	0	0	1	1
Havering	1	0	0	0	0	0	1
Heathrow	23	1	0	0	14	1	39
Hillingdon	1	0	0	0	0	0	1
Hounslow	2	0	0	1	0	0	3
Islington	95	1	0	8	17	18	139
Kingston upon Thames	1	0	0	0	0	0	1
Lewisham	21	0	0	1	0	5	27
Merton	3	0	0	0	0	0	3
Newham	2	0	0	2	1	0	5
Redbridge	1	0	0	1	0	0	2
Richmond	10	1	0	0	1	3	15
Sutton	0	0	0	0	0	0	0
Waltham Forest	4	0	0	0	0	0	4
Wandsworth	16	0	0	0	2	0	18
Total (unique)	242	8	46	21	56	42	373
%	65%	2%	12%	6%	15%	11%	100%

The majority of those contacted in the outer boroughs were British (65%) and is the same as last quarter. The next most common nationalities were CEE (12%) - compared to 8% last quarter - and African (6%).

Six of the 21 African clients were contacted in Ealing.

*Totals exclude clients whose ethnicity has not been recorded on CHAIN.

**Central and East European (Accession country states) - CEE

Client Support Needs/Institutional History

7) Support Needs

People contacted by outreach and/or arriving in or departing from accommodation in the period by support needs

Borough	Alcohol	Drugs	Mental health	Total*
Barking & Dagenham	0	0	0	1
Barnet	2	2	1	3
Bexley	2	1	2	5
Brent	3	4	1	11
Bromley	0	0	0	0
Croydon	2	2	2	11
Ealing	41	22	9	71
Enfield	0	0	0	0
Greenwich	0	0	1	5
Hackney	8	10	5	23
Haringey	2	1	2	14
Harrow	0	0	0	2
Havering	0	0	0	1
Heathrow	4	1	8	37
Hillingdon	0	0	1	1
Hounslow	1	1	2	3
Islington	57	71	43	149
Kingston upon Thames	0	0	0	1
Lewisham	12	10	10	36
Merton	1	1	2	3
Newham	3	2	1	6
Redbridge	0	0	0	3
Richmond	3	1	3	15
Sutton	0	0	0	0
Waltham Forest	0	0	0	3
Wandsworth	6	4	2	19
Total (unique)	137	123	86	363
%	38%	34%	24%	

All 3 needs not known or not recorded
4
0
0
0
0
0
4
1
0
3
5
0
0
5
1
0
0
2
0
0
0
1
0
0
1
0
52

Just under 2 in 5 (38%) people contacted have an alcohol support need, compared to 56% last quarter. 44% had a drug support need last quarter and compares to 34% this quarter. One in four have a mental health support need (24%).

In Islington over half of those contacted have an alcohol and/or drug support need. 60% of people contacted in Ealing have an alcohol support need.

*Totals exclude clients whose support needs are not known or not recorded on CHAIN

8) Institutional history

People contacted by outreach and/or arriving in or departing from accommodation in the period by experience of the armed forces, care or prison

Borough	Armed Forces	Care	Prison	Total*	All 3 histories not known or not recorded
Barking & Dagenham	0	0	0	1	4
Barnet	1	1	2	2	1
Bexley	0	1	2	2	3
Brent	0	0	3	9	2
Bromley	0	0	0	0	0
Croydon	0	1	2	5	6
Ealing	1	1	18	56	19
Enfield	0	0	0	0	1
Greenwich	1	0	1	1	4
Hackney	1	3	12	20	6
Haringey	0	0	1	5	14
Harrow	0	0	0	0	2
Havering	0	0	0	0	1
Heathrow	0	0	3	19	23
Hillingdon	0	0	0	1	0
Hounslow	0	0	1	2	2
Islington	4	19	40	139	10
Kingston upon Thames	0	0	0	0	1
Lewisham	2	3	12	23	15
Merton	0	0	1	1	2
Newham	0	0	1	3	3
Redbridge	0	0	0	2	2
Richmond	0	1	1	4	11
Sutton	0	0	0	0	0
Waltham Forest	0	0	0	1	3
Wandsworth	1	1	7	12	7
Total (unique)	10	28	95	273	142
%	4%	10%	35%		

Just over a third of the people contacted in the outer London boroughs in this period had experience of prison. One in ten had experience of being in care and a slightly smaller number (10, 4%) had served in the armed forces - compared to 15 last quarter.

*Totals exclude clients whose institutional history are not known or not recorded on CHAIN

Accommodation Work

9) Type of accommodation and reconnection events

Outreach accommodation and reconnection events recorded by outer boroughs outreach teams in the period by type

Accommodation Type	CHC Brent Outreach	Croydon Reach	Ealing SPOT	Equinox Wandsworth	Heathrow Airport Outreach	London Street Rescue	Pillion Islington Outreach	SPEAR Outreach	Grand Total
Assessment Centre			1				5		6
Bed & Breakfast		1	1			7	1		10
Clinic/Detox/Rehab			5			7	5	2	19
Hostel		1	10	1	9	45	3		69
Long-term accommodation			4		1	7	5		17
Night centre						7	3		10
Other temporary					2	1		1	4
Rolling shelter			5		5	24	2		36
Second-stage accommodation			1			2	1		4
St Mungo's complex needs							3		3
Return to home area			1			3			4
Seeking work									0
Move to area with friends/family						1			1
Move to area with appropriate services			2		2				4
Grand Total	0	2	30	1	19	104	28	3	187
People	0	2	21	1	15	63	20	3	152

There are very few accommodation projects which subscribe to CHAIN in the outer boroughs. Most bookings in by the London Street Rescue team are to hostels located in Tower Hamlets.