



CHAIN

Quarterly Report for the Outer Boroughs April - June 2011



CHAIN Report for Outer boroughs 1st April to 30th June 2011

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This CHAIN report for April to June 2011 reports on verified rough sleepers contacted by the Croydon Reach, Ealing SPOT, Wandsworth Equinox Outreach, London Street Rescue, CHC Brent Outreach, Richmond Outreach, Pillion ECO and Heathrow Airport outreach teams in the outer London boroughs.

Most of the tables in this report are split by borough. Since clients do move between boroughs and can be contacted more than once in any given period; they may as a consequence feature in more than one set of borough figures. The total number of unique clients seen rough sleeping in this period was 330, compared to 212 during Jan-Mar 2011, 292 during Oct-Dec 2010 and 256 during Jul-Sep 2010. The total overall - people contacted, or arriving or departing from accommodation - was 805, compared to 481 last quarter, 565 during Oct-Dec 2010 and 532 during Jul-Sep 2010.

1) Rough sleeping

Number of clients by number of bedded down or street count actions in the period by borough

Borough	Number of times seen bedded down					Total
	1	2	3	4	5+	
Barking & Dagenham	7	0	0	0	0	7
Barnet	4	0	0	1	0	5
Bexley	2	0	0	0	0	2
Brent	16	1	0	0	0	17
Bromley	2	0	0	0	0	2
Croydon	4	0	0	0	0	4
Ealing	47	9	6	0	1	63
Enfield	7	0	0	0	0	7
Greenwich	8	0	0	0	0	8
Hackney	13	5	0	1	2	21
Haringey	7	1	0	0	0	8
Harrow	2	0	0	0	0	2
Havering	3	0	0	0	0	3
Heathrow	18	5	1	0	1	25
Hillingdon	2	0	0	0	0	2
Hounslow	26	2	0	0	0	28
Islington	42	0	0	0	0	42
Kingston upon Thames	1	0	0	0	0	1
Lewisham	18	1	0	0	0	19
Merton	1	3	0	0	0	4
Newham	14	0	0	0	0	14
Redbridge	6	1	0	0	0	7
Richmond	16	1	0	0	0	17
Sutton	0	1	0	0	0	1
Waltham Forest	10	0	1	0	0	11
Wandsworth	12	2	0	0	0	14
Total (unique)	280	36	8	2	4	330
%	85%	11%	2%	1%	1%	100%

The majority of people were only seen sleeping rough once in the period.

2) Rough sleeping (rolling)

Number of clients seen rough sleeping over the last four quarters.

Borough	Jul - Sep 10	Oct-Dec 10	Jan-Mar 11	Apr-Jun 11	Difference last 2 quarters
Barking & Dagenham	3	3	3	7	+4
Barnet	4	8	2	5	+3
Bexley	5	3	1	2	+1
Brent	7	24	5	17	+12
Bromley	1	1	7	2	-5
Croydon	6	3	10	4	-6
Ealing	27	21	43	63	+20
Enfield	3	11	3	7	+4
Greenwich	5	12	8	8	No change
Hackney	19	22	15	21	+6
Haringey	13	18	11	8	-3
Harrow	0	4	0	2	+2
Havering	6	5	0	3	+3
Heathrow	24	36	30	25	-5
Hillingdon	6	1	0	2	+2
Hounslow	5	22	9	28	+19
Islington	13	9	10	42	+32
Kingston upon Thames	9	1	4	1	-3
Lewisham	39	16	4	19	+15
Merton	7	7	7	4	-3
Newham	8	16	10	14	+4
Redbridge	3	6	11	7	-4
Richmond	18	17	10	17	+7
Sutton	1	0	2	1	-1
Waltham Forest	11	6	7	11	+4
Wandsworth	14	22	6	14	+8
Total (unique)	256	292	212	330	+118

Of the 26 outer London boroughs 17 have seen an increase in the number of clients seen rough sleeping (8 last quarter), 8 have seen a decrease (16 last quarter). Overall there were 118 more people seen in this period than January to March 2011.

Overall the highest number of people seen rough sleeping was in Ealing - 63 (44 people seen rough sleeping for the first time). The number has increased by over 50% since the previous quarter.

Demographics

3) Gender

People contacted by outreach and/or arriving in or departing from accommodation in the period by gender

Borough	Male	Female	Total
Barking & Dagenham	7	0	7
Barnet	5	0	5
Bexley	4	0	4
Brent	20	0	20
Bromley	2	0	2
Croydon	6	1	7
Ealing	115	12	127
Enfield	5	3	8
Greenwich	6	4	10
Hackney	31	9	40
Haringey	9	1	10
Harrow	2	0	2
Havering	2	2	4
Heathrow	27	7	34
Hillingdon	2	0	2
Hounslow	30	1	31
Islington	360	46	406
Kingston upon Thames	1	0	1
Lewisham	30	10	40
Merton	3	1	4
Newham	15	1	16
Redbridge	7	1	8
Richmond	22	3	25
Sutton	1	0	1
Waltham Forest	13	1	14
Wandsworth	21	1	22
Total (unique)	710	95	805
%	88%	12%	100%

The highest number of females contacted in the period was in Islington - 46 out of a total of 95.

4) Age

People contacted by outreach and/or arriving in or departing from accommodation in the period by age

Borough	Under 18 years	18 - 25 years	26 - 35 years	36 - 45 years	46 - 55 years	Over 55 years	Total
Barking & Dagenham	0	0	1	3	3	0	7
Barnet	0	1	2	0	2	0	5
Bexley	0	1	0	2	0	1	4
Brent	0	3	2	7	5	3	20
Bromley	0	0	0	1	0	1	2
Croydon	0	2	0	2	1	2	7
Ealing	0	10	43	39	29	6	127
Enfield	0	3	2	1	0	2	8
Greenwich	0	1	3	3	3	0	10
Hackney	0	4	9	13	13	1	40
Haringey	0	0	2	5	3	0	10
Harrow	0	0	0	1	1	0	2
Havering	0	2	0	0	1	1	4
Heathrow	0	3	4	11	8	8	34
Hillingdon	0	0	0	0	1	1	2
Hounslow	0	3	13	11	1	3	31
Islington	2	48	106	140	86	24	406
Kingston upon Thames	0	0	1	0	0	0	1
Lewisham	0	2	7	17	9	5	40
Merton	0	0	2	1	1	0	4
Newham	0	0	6	1	6	3	16
Redbridge	0	1	1	4	1	1	8
Richmond	0	3	6	6	7	3	25
Sutton	0	0	0	0	1	0	1
Waltham Forest	0	0	3	9	1	1	14
Wandsworth	0	0	1	12	6	3	22
Total (unique)	2	83	204	271	178	67	805
%	0%	10%	25%	34%	22%	8%	100%

Just under one in ten people contacted were over 55 years and 10% were under 26 - similar to the previous quarter.

The highest number of people contacted, aged over 55, was in Islington (24 out of 406). The highest number of people under 25 were also contacted in Islington (50).

5) Ethnicity

People contacted by outreach and/or arriving or departing from in accommodation in the period by ethnicity

Borough	White - British	White - Irish	White - Other	Black	Asian	Mixed	Other	Missing	Total
Barking & Dagenham	3	0	2	1	0	0	0	1	7
Barnet	1	1	1	0	0	0	1	1	5
Bexley	4	0	0	0	0	0	0	0	4
Brent	4	0	3	10	3	0	0	0	20
Bromley	2	0	0	0	0	0	0	0	2
Croydon	5	0	0	1	0	1	0	0	7
Ealing	34	18	25	22	22	1	4	1	127
Enfield	1	0	4	2	1	0	0	0	8
Greenwich	3	1	2	2	0	1	0	1	10
Hackney	23	0	4	4	1	3	3	2	40
Haringey	3	0	3	1	0	0	1	2	10
Harrow	1	0	1	0	0	0	0	0	2
Havering	2	0	0	0	2	0	0	0	4
Heathrow	18	0	5	2	7	0	1	1	34
Hillingdon	2	0	0	0	0	0	0	0	2
Hounslow	7	0	1	2	21	0	0	0	31
Islington	160	29	115	57	16	6	20	3	406
Kingston upon Thames	1	0	0	0	0	0	0	0	1
Lewisham	23	2	1	9	2	2	0	1	40
Merton	2	0	1	1	0	0	0	0	4
Newham	6	0	6	1	3	0	0	0	16
Redbridge	3	0	3	0	2	0	0	0	8
Richmond	7	1	3	3	0	0	0	11	25
Sutton	0	0	1	0	0	0	0	0	1
Waltham Forest	5	1	2	1	0	0	3	2	14
Wandsworth	9	1	3	3	2	1	3	0	22
Total (unique)	307	52	180	115	78	15	32	26	805
%	38%	6%	22%	14%	10%	2%	4%	3%	100%

Just under 2 in 5 people (38%) contacted in the outer London boroughs in January to March 2011 were White British followed by 180 (22%) White Other and 115 (14%) people of Black ethnic origin. 57 (50%) of the 115 people of Black ethnic origin were contacted in Islington. Twenty-two (just under 1 in 5) people contacted in Ealing were Asian.

6) Nationality

People contacted by outreach and/or arriving in or departing from accommodation in the period by nationality

Borough	UK	Ireland (Republic of)	CEE	Africa	Other	Missing	Total*
Barking & Dagenham	4	0	3	0	0	0	7
Barnet	3	0	1	0	1	0	5
Bexley	4	0	0	0	0	0	4
Brent	10	0	2	4	4	0	20
Bromley	2	0	0	0	0	0	2
Croydon	7	0	0	0	0	0	7
Ealing	60	10	25	6	20	6	127
Enfield	3	0	4	0	1	0	8
Greenwich	5	1	3	1	0	0	10
Hackney	30	0	2	3	4	1	40
Haringey	4	0	3	1	2	0	10
Harrow	1	0	1	0	0	0	2
Havering	3	0	0	0	1	0	4
Heathrow	21	1	3	3	6	0	34
Hillingdon	2	0	0	0	0	0	2
Hounslow	9	0	1	1	20	0	31
Islington	210	15	78	22	67	14	406
Kingston upon Thames	1	0	0	0	0	0	1
Lewisham	28	2	0	3	3	4	40
Merton	2	0	0	1	1	0	4
Newham	6	0	5	2	1	2	16
Redbridge	3	0	3	0	2	0	8
Richmond	20	0	1	2	1	1	25
Sutton	0	0	0	0	1	0	1
Waltham Forest	7	0	4	1	1	1	14
Wandsworth	15	0	1	2	4	0	22
Total (unique)	433	28	135	48	132	29	776
%	56%	4%	17%	6%	17%	4%	100%

The majority of those contacted in the outer boroughs were British (56%) and is similar to last quarter (59%). The next most common nationalities were CEE (17%) - compared to 9% last quarter - and African (6%).

Seventy-eight of the clients contacted in Islington were from Central and Eastern European countries.

*Totals exclude clients whose ethnicity has not been recorded on CHAIN.

**Central and East European (Accession country states) - CEE

Client Support Needs/Institutional History

7) Support Needs

People contacted by outreach and/or arriving in or departing from accommodation in the period by support needs

Borough	Alcohol	Drugs	Mental health	Total*	All 3 needs not known or not recorded
Barking & Dagenham	0	0	0	6	1
Barnet	0	0	1	5	0
Bexley	1	0	1	4	0
Brent	4	1	2	19	1
Bromley	0	0	0	2	0
Croydon	0	0	1	7	0
Ealing	31	13	5	126	1
Enfield	0	0	0	8	0
Greenwich	1	0	1	10	0
Hackney	6	6	1	39	1
Haringey	3	2	2	10	0
Harrow	0	0	0	2	0
Havering	0	0	0	3	1
Heathrow	1	1	2	26	8
Hillingdon	0	0	0	2	0
Hounslow	2	2	1	31	0
Islington	37	47	26	402	4
Kingston upon Thames	0	0	0	1	0
Lewisham	7	7	4	38	2
Merton	0	0	0	4	0
Newham	1	0	0	16	0
Redbridge	1	0	0	7	1
Richmond	1	1	2	24	1
Sutton	0	0	0	1	0
Waltham Forest	2	1	2	13	1
Wandsworth	2	0	0	20	2
Total (unique)	93	78	49	701	104
%	13%	11%	7%		

13% people contacted have an alcohol support need, compared to 21% last quarter and 29% during October to December 2010. 11% had a drug support need this quarter compared to 19% last quarter.

7% have a mental health support need (13% last quarter, 10% during Oct-Dec 2010).

*Totals exclude clients whose support needs are not known or not recorded on CHAIN

8) Institutional history

People contacted by outreach and/or arriving in or departing from accommodation in the period by experience of the armed forces, care or prison

Borough	Armed Forces	Care	Prison	Total*
Barking & Dagenham	0	0	1	4
Barnet	0	0	0	1
Bexley	0	0	1	2
Brent	2	0	2	19
Bromley	0	0	1	2
Croydon	0	1	1	5
Ealing	2	5	22	117
Enfield	0	0	1	4
Greenwich	0	1	2	6
Hackney	0	4	11	34
Haringey	1	1	1	3
Harrow	0	0	0	1
Havering	0	1	0	3
Heathrow	0	1	0	24
Hillingdon	0	0	1	1
Hounslow	0	0	2	20
Islington	32	44	99	393
Kingston upon Thames	0	0	0	0
Lewisham	0	10	12	31
Merton	0	1	2	4
Newham	0	0	1	5
Redbridge	3	0	1	6
Richmond	0	1	1	9
Sutton	0	0	0	1
Waltham Forest	0	0	1	8
Wandsworth	1	1	7	16
Total (unique)	39	68	164	680
%	6%	10%	24%	

All 3 histories not known or not recorded
3
4
2
1
0
2
10
4
4
6
7
1
1
10
1
11
13
1
9
0
11
2
16
0
6
6
125

A quarter of the people contacted in the outer London boroughs in this period had experience of prison (similar last quarter). One in ten had experience of being in care (1 in 20 last quarter) and a slightly smaller number (39, 6%) had served in the armed forces - compared to 11 last quarter.

*Totals exclude clients whose institutional history are not known or not recorded on CHAIN

Accommodation Work

9) Type of accommodation and reconnection events

Outreach accommodation and reconnection events recorded by outer boroughs outreach teams in the period by type

Accommodation Type	CHC Brent Outreach	Croydon Outreach	Ealing SPOT	Heathrow Airport Outreach	London Street Rescue	Pilion Islington Outreach	SPEAR Outreach	London Reconnect	Grand Total
Assessment Centre					1	5			6
Bed & Breakfast		1	1		16	8		1	27
Clinic/Detox/Rehab			6		2	1			9
Hostel	1		23	3	53	8	6	4	98
Long-term accommodation			16	13	39	3			71
Registered Care Home					1				1
Rolling shelter			7	6	30	12	2		57
Second-stage accommodation			2		6				8
St Mungo's complex needs						1			1
Grand Total	1	1	55	22	148	38	8	5	278
People	1	1	42	14	94	30	8	3	

There are very few accommodation projects which subscribe to CHAIN in the outer boroughs. Most bookings in and referrals by the London Street Rescue team are to hostels located in Tower Hamlets.

Accommodation Name	CHC Brent Outreach	Croydon Outreach	Ealing SPOT	Heathrow Airport Outreach	London Street Rescue	Pilion Islington Outreach	SPEAR Outreach	London Reconnect	Grand Total
Alcohol Recovery Project					2				2
Branches					4				4
Broadway - Sixty-Five			6						6
Broadway - The Coninghams									0
Burlington House			2						2
Church Army - Cosway Street					2				2
Cranstoun Drug Services - City Road						1			1
Equinox - Brook Drive			1					3	4
Irish Centre Housing - Conway House						1			1
LA tenancy (general needs)			1		2	2			5
Missionaries of Charity - Gift of Love									0
NHS - Max Glatt Detox Unit Ealing			3					2	5
Other	1	1	6	4	38	22			72
Peter Bedford Housing Association					1				1
Private rented sector - independent			13	11	14				38
Private rented sector - with some floating support/support					8		6		14
Providence Row - Dellow Hostel					2				2
Providence Row - Edward Gibbons House					2				2
Queen Victoria Seamen's Rest									0
RSL tenancy (general needs)			1						1
Salvation Army - Booth House					4		2		6
Sheltered Housing				1					1
SPEAR - Kew Road									0
St Mungo's - Church Walk					2				2
St Mungo's - Mare Street					13				13
St Mungo's - Margery Street				4	15	10			29
St Mungo's - Pagnell Street					2				2
St Mungo's - Rushworth Street			7	2	15				24
St Mungo's - Spring Gardens					7				7
St Mungo's - Vartry Road					1				1
St Mungo's - Wharton Street						1			1
Supported Housing					10	1			11
Thames Reach - Graham House					1				1
Thames Reach - Robertson Street					1				1
Western Lodge					2				2
YMCA - Ealing			15						15
Grand Total	1	1	55	22	148	38	8	5	278

Reconnections

Reconnection type	Ealing SPOT	Heathrow Airport Outreach	London Reconnect	London Street Rescue	Pilion Islington Outreach	West London Reconnect	Grand Total
<i>Not applicable</i>			33			1	34
Advised	21	3		1	8		33
Confirmed	3	1		2			6
Grand Total	24	4	33	3	8	1	73

friends or family. Both teams provide support with travel and liaise with agencies located both in the UK and abroad to ensure the highest chance of success. This work is confirmed via a series of follow-ups and differs from standard CHAIN reconnection work which is designated 'advised' or 'confirmed' at the start of the process. Hence the *Not applicable* category in the table above.