



CHAIN
Quarterly Report for
Camden
July-September 2010



CHAIN Quarterly report for Camden 1st July to 30th September 2010

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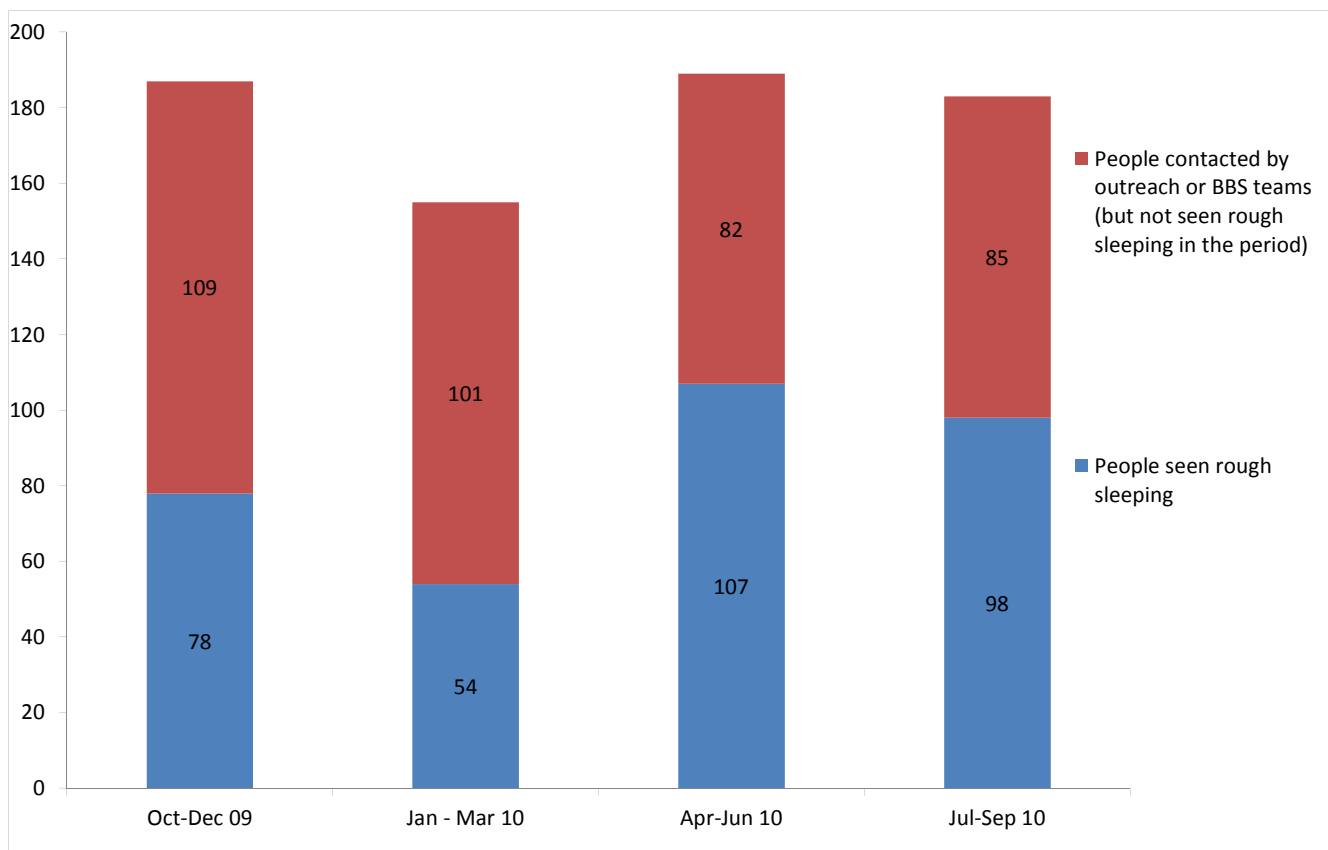
People contacted by outreach or BBS teams and/or arriving in accommodation in the quarter by experience of the armed forces, care or prison

CHAIN Quarterly report for Camden

Outreach Work

1) Rough sleeping

People seen by outreach or building based (BBS) teams in the quarter - rough sleeping or contacted either on the streets or in services



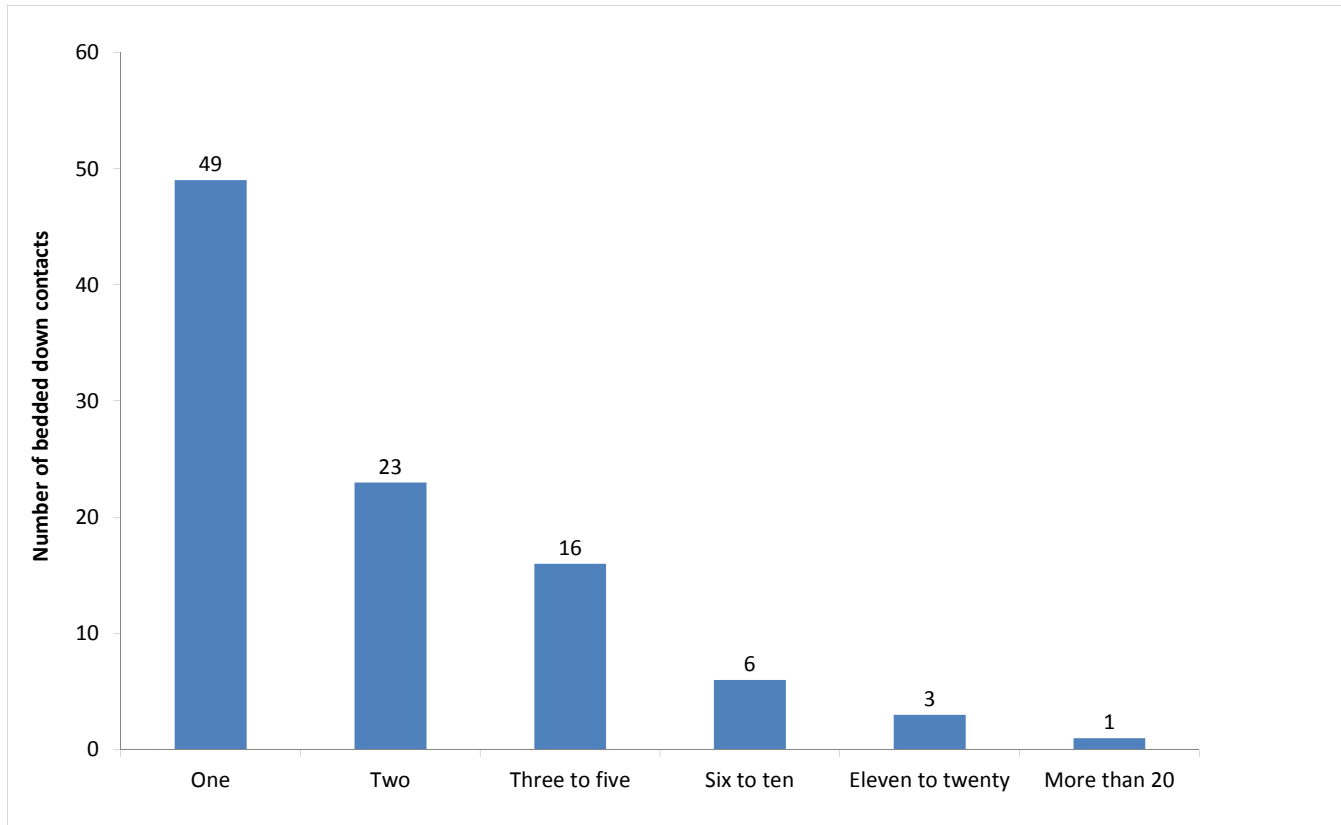
Oct-Dec 09 base: 187
Jan-Mar 10 base: 155
Apr-Jun 10 base: 189
Jul-Sep 10 base: 183

183 verified rough sleepers were contacted by services in Camden during the quarter. This is a slight decrease from 189 last quarter and compares to 261 in the same quarter last year.

Of these 183, 98 had a bedded down street contact in the quarter and so were known to have slept rough in Camden during the quarter. The number sleeping rough this quarter has decreased slightly by 8%.

2) Rough sleeping volume

People seen rough sleeping by number of bedded down contacts during the quarter



Of the 98 people seen rough sleeping this quarter, 49 only had a single bedded down street contact.

Of the 98 people seen bedded down, 15 were from CEE countries and seen only once during the period.

NB CEE nationals often cannot be offered the same service as other people due to benefit restrictions.

3) Nationality of rough sleepers

People seen rough sleeping by outreach or BBS teams during the quarter by flow, stock and returner model.

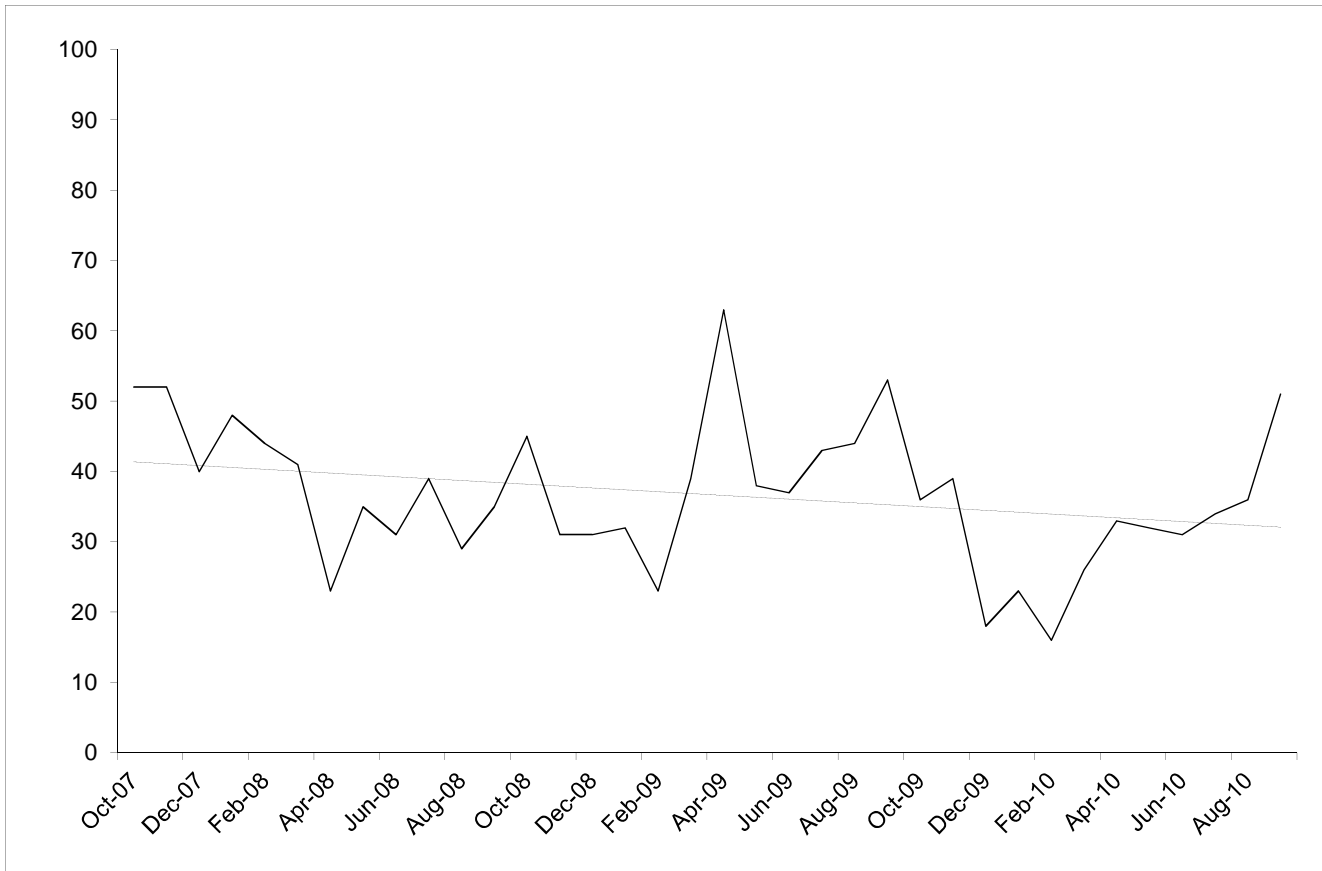
Nationality	This 1/4	%	Last 1/4	%
UK	43	54%	40	51%
Ireland (Republic of)	2	3%	3	4%
Portugal	1	1%	2	3%
Spain	0	0%	2	3%
France	1	1%	2	3%
Bulgaria	1	1%	0	0%
Czech Republic	1	1%	0	0%
Estonia	0	0%	1	1%
Hungary	1	1%	1	1%
Latvia	3	4%	1	1%
Lithuania	0	0%	2	3%
Poland	18	23%	12	15%
Romania	3	4%	5	6%
Slovenia	0	0%	0	0%
Slovakia	0	0%	1	1%
Central and East European	27	34%	23	29%
other Europe	1	1%	2	3%
Africa	3	4%	1	1%
America	0	0%	0	0%
Asia	1	1%	3	4%
Australasia	0	0%	0	0%
<i>Missing</i>	12		3	
<i>Not known</i>	7		3	
Total	98		84	
Total**	79		78	100%

Base: 79 Note that the base figure for this graph excludes clients where the nationality is missing or not known (19).

**This total excludes those people seen rough sleeping where their nationality is not known

4) People contacted by month

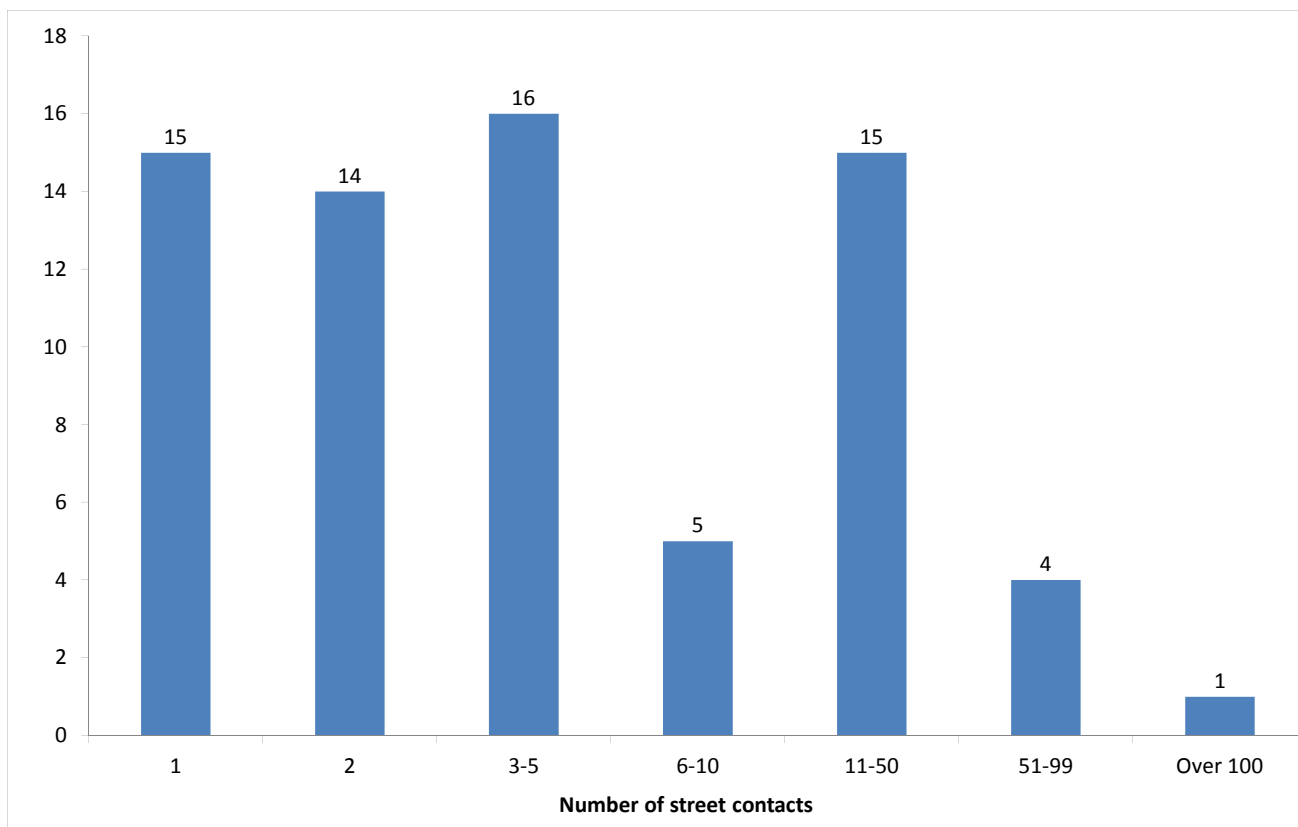
People seen rough sleeping by outreach or building based (BBS) teams by month



The black line shows the total number of people seen rough sleeping.

5) No booking into accommodation events

People contacted in the quarter with no accommodation events (booking or referrals) by any outreach or BBS team, by total number of street contacts recorded on CHAIN



Base: 70

70 (38%) verified rough sleepers contacted across Camden this quarter have never had a booking in action recorded on CHAIN. This has increased slightly from 60 (32%) in the previous period.

56 of these people have slept rough in the quarter, which is 57% of all people sleeping rough this quarter.

15 (21%) of the people who have never had a booking in action recorded on CHAIN have only ever had one street contact recorded.

1 person in Camden has never had a booking in action despite having over a hundred street contacts. This is consistent with previous quarters.

6) Accommodation and reconnection events (Outreach)

Outreach accommodation (bookings and referrals) and reconnection events achieved in the quarter by type of accommodation

Accommodation type	No. of events	%
Assessment centre	4	17%
Bed & breakfast	0	0%
Clinic/Detox/Rehab	1	4%
Night Centre	0	0%
Rolling shelter	2	9%
<i>Referrals only (no booking in)</i>	<i>16</i>	
Hostel	13	57%
<i>Referral rejected (no booking in)</i>	<i>0</i>	
Other temporary	0	0%
Second-stage accommodation	0	0%
St Mungo's complex needs	0	0%
St Mungo's semi-independent	0	0%
Clearing House/RSI	0	0%
LA tenancy (general needs)	1	4%
Private rented sector	0	0%
Private rented sector - independent	0	0%
Private rented sector - with some floating support/support	0	0%
RSL tenancy (general needs)	0	0%
Sheltered housing	0	0%
Supported housing	0	0%
Other long-term accommodation	0	0%
Bookings into accommodation total	21	91%
Return to home area	1	4%
Seeking work	0	0%
Move to area for friends/family	1	4%
Move to area with appropriate services	1	4%
Other	0	0%
Reconnections total	2	9%
TOTAL	23	100%

PLEASE NOTE THAT THERE MAY BE SOME UNDER-RECORDING OF ACCOMMODATION OUTCOMES SINCE THE INCEPTION OF THE NEW SYSTEM. THIS IS BEING ADDRESSED BY THE CHAIN TEAM

Outreach and BBS teams across Camden succeeded in reconnecting or booking into accommodation 18 people, 10% of the 183 people contacted during the quarter.

This is a slightly lower proportion than last quarter (23 people).

16 people had a total of 21 booking in events. This indicates that individuals can be booked into accommodation (the same type or different) more than once in the quarter.

1 person was booked into long-term accommodation. This is the same as last quarter (1 person).

12 people were booked into hostel accommodation. This is slightly lower than last quarter (17 people).

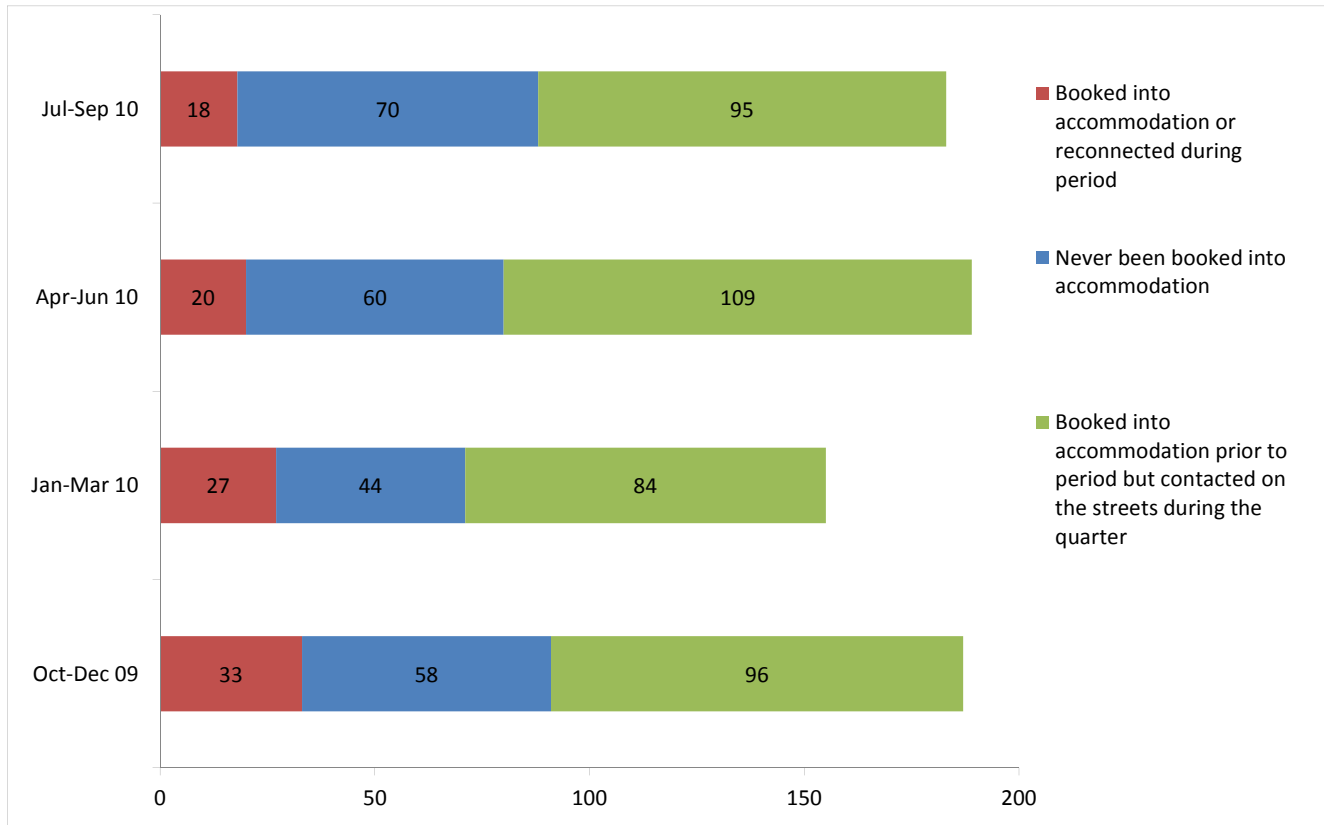
Outreach and BBS teams across Camden achieved a confirmed reconnection with 2 people they contacted this quarter. This is 1% of the people contacted by outreach or BBS teams this quarter.

2 confirmed reconnection events were recorded by outreach and BBS teams for verified rough sleepers this quarter. In addition, teams recorded 0 such actions for the wider street population (people not seen sleeping rough).

* These events are excluded from the total. Referral to hostel is a speculative referral to a hostel, confirmation of which leads to a booking in action being recorded.

7) Accommodation events (rolling)

People who have been contacted by outreach or building based (BBS) teams who have been booked into accommodation compared to those with no booking or reconnection event.



Oct-Dec 09 base: 187

Jan-Mar 10 base: 155

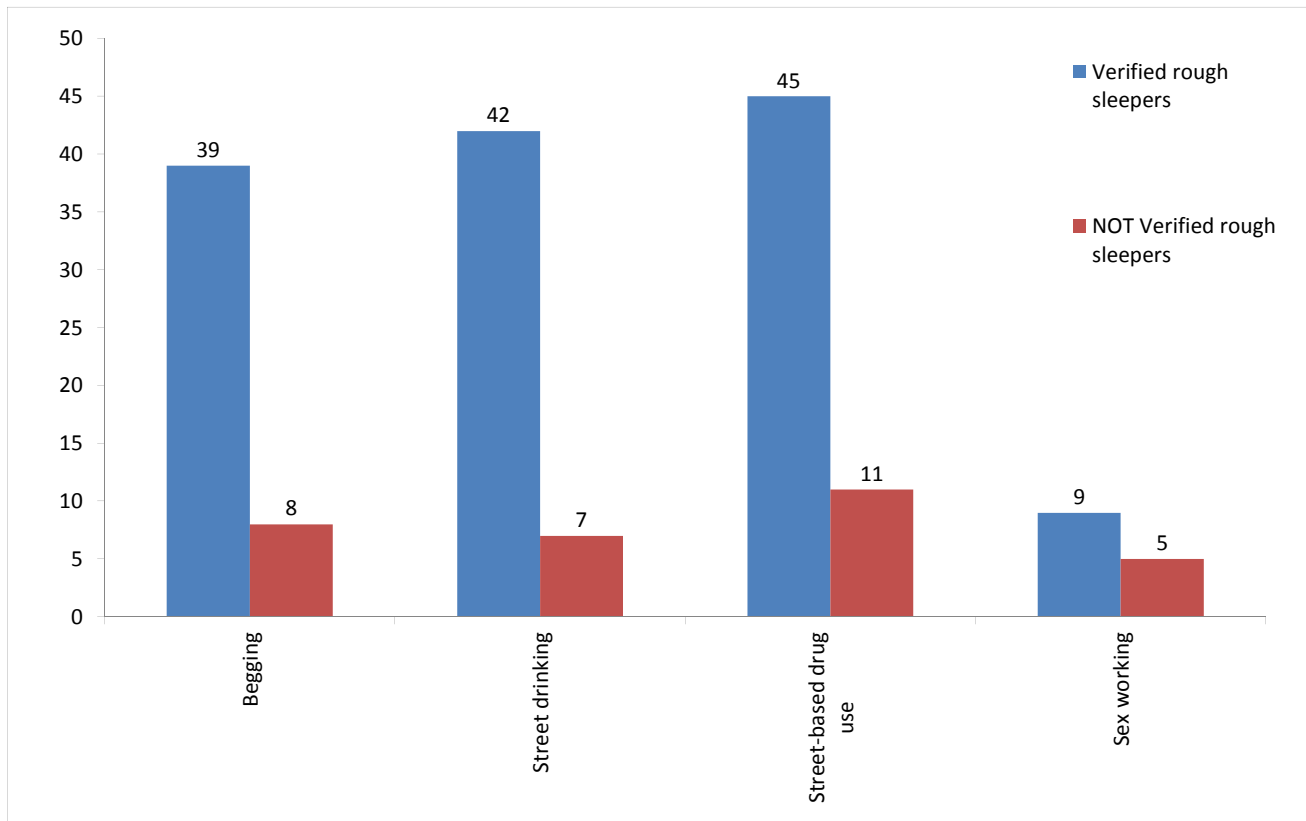
Apr-Jun 10 base: 189

Jul-Sep 10 base: 183

The proportion of people with a street contact but who have never been booked into accommodation increased slightly this quarter (38%), (Oct-Dec 09, 31%; Jan-Mar, 28%; Apr-Jun, 32%).

8) Street activity

Street population (people who rough sleep and/or engage in a street lifestyle) contacted by outreach who fall into one or more of the street activity categories on CHAIN



Base for verified rough sleepers: 65

Base for people not verified as rough sleepers: 34

Of the 183 verified rough sleepers contacted this quarter, 65 (36%) have been assessed as engaging in one or more street activities.

Some of these people contacted this quarter have been seen engaging in more than one type of street activity at some point.

In addition to the 183 verified rough sleepers contacted in the quarter by outreach or BBS teams, 34 people who are considered vulnerable but have not been seen rough sleeping were also contacted. Of these:

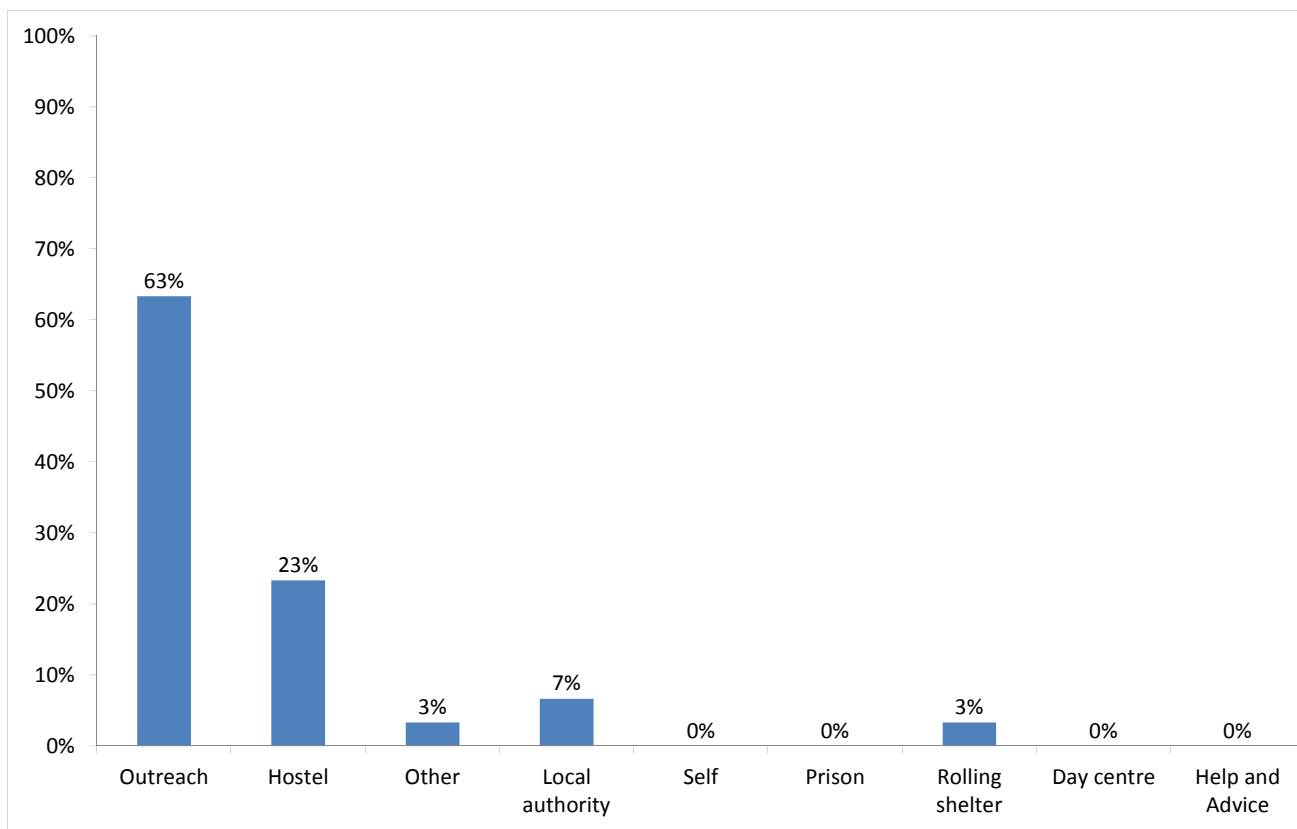
2 were booked into accommodation across all boroughs;

1 was recorded as having arrived at accommodation reporting to CHAIN.

Temporary Accommodation: hostels, assessment centres, rolling shelters and second stage

9) Arrivals

Temporary accommodation arrivals by accommodation project and source of referral.



Base: 30

27 people arrived at accommodation in Camden this year. These 27 people had 30 arrival actions. This indicates that an individual can arrive more than once (at the same accommodation project or different) in a period.

The numbers of people arriving and arrivals is consistent with previous periods.

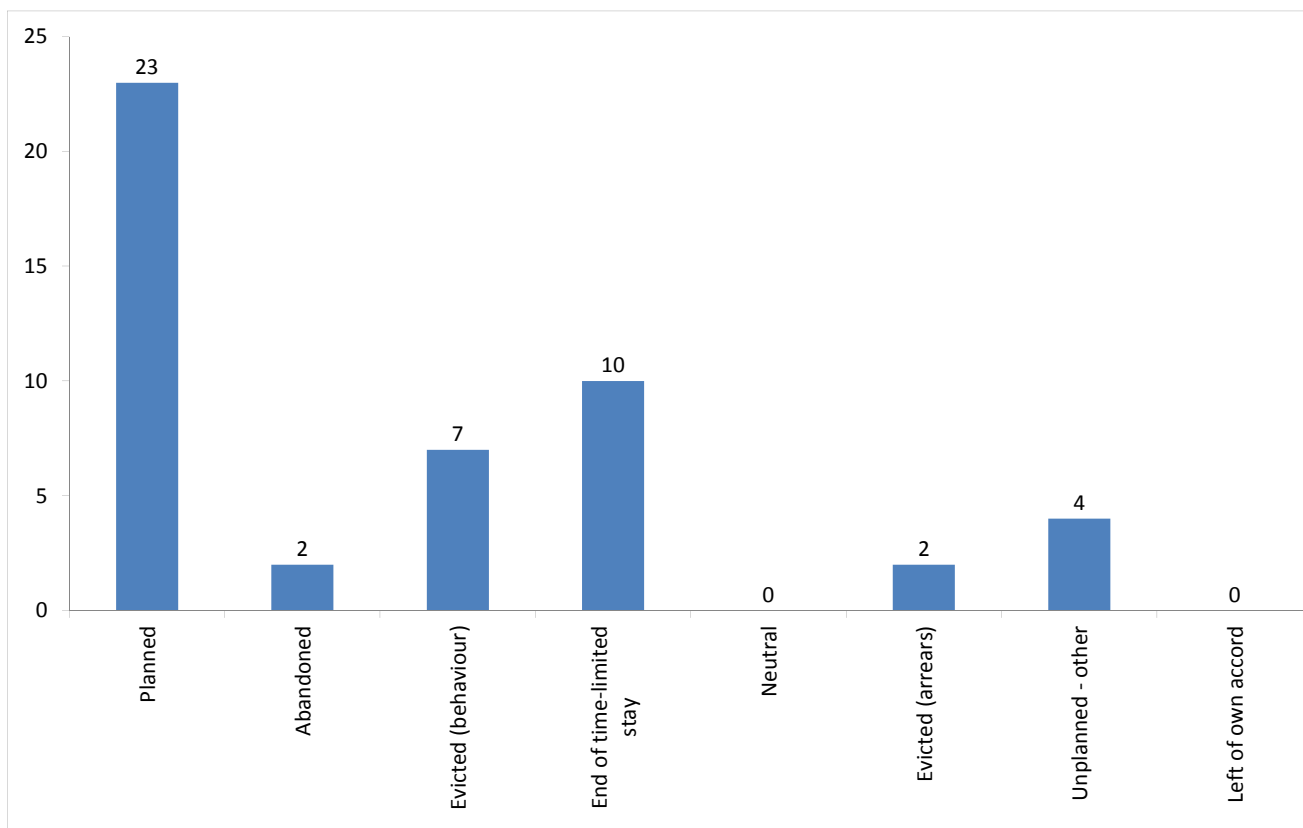
The proportion of arrivals to accommodation in Camden that were referred by outreach or BBS teams and other accommodation projects is consistent with previous periods this quarter.

Breakdown by accommodation:

Source of referral → Accommodation ↓	BBS - CSTM	CSTM - Advice & Housing	Passage BBS and Day Centre	Westminster SPOT	CRI - Camden	Lambeth SORT	Broadway Day Centre	H&F SORT	Rolling shelter	Hostel	St Mungo's internal transfer	Local authority other referral source)	Total
St John of God - Olallo Project	2		2	2	1	1		3	1			1	13
SHP - Arlington Road										1			1
SHP - Dennis Handfield House					2								2
SHP - 165 Project										1			1
Salvation Army - Cambria House										2			2
St Mungo's - Birkenhead Street					2							1	3
St Mungo's - Endell Street					1								1
St Mungo's - Endsleigh Gardens					1					2	1	1	5
St Mungo's - St Pancras Way			1		1								2
Total	2		3	2	8	1		3	1	6	1	2	30

10) Departures - planned or unplanned

Departures by whether or not the departure was planned or unplanned



Base: 48

0 people departed from accommodation in Camden this year. These 0 people had 48 departure actions.

As with arrivals, the number of people departing and departures is consistent with previous quarters.

48% of departures were due to a planned move. This is consistent with the previous two quarters (Jan-Mar, 43% ; Apr-Jun, 40%).

4% of departures were due to abandonments. This is consistent with the previous three quarters.

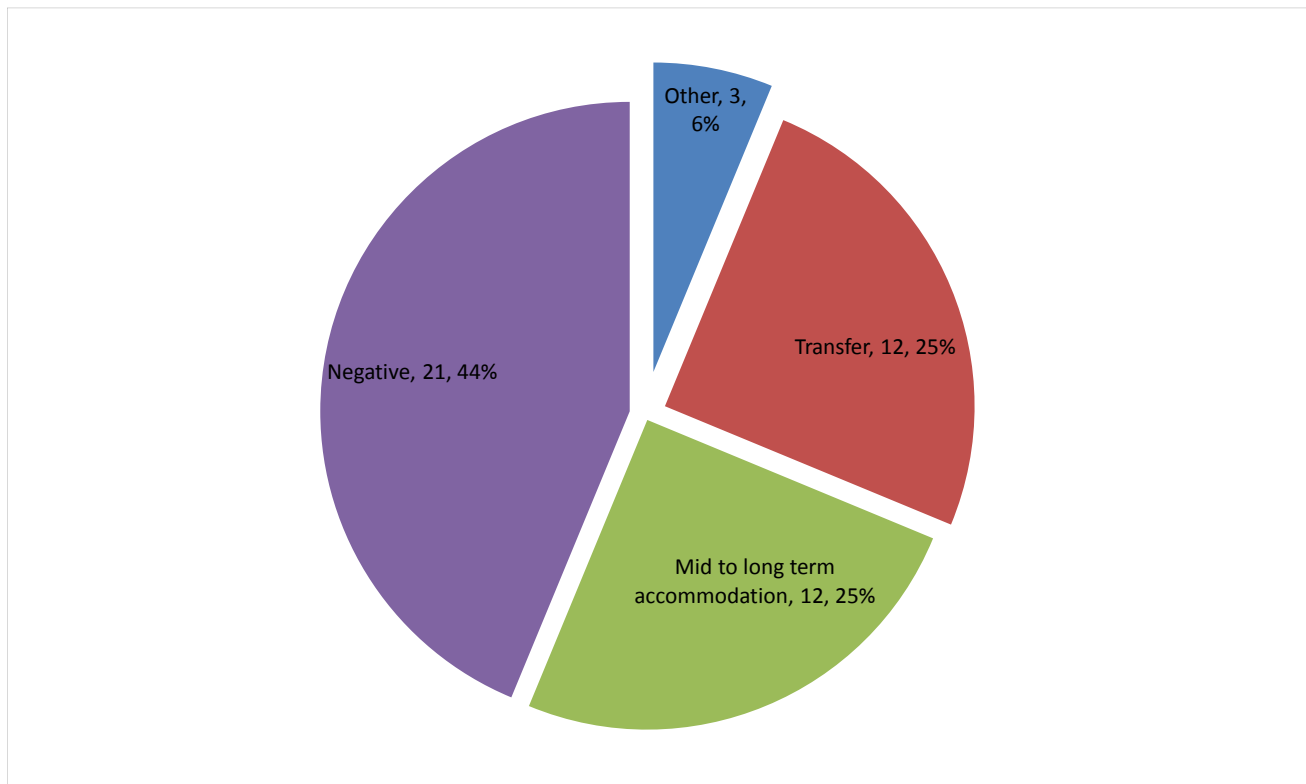
19% of departures were due to evictions. This is consistent with the previous three quarters.

Breakdown by accommodation

Planned/Unplanned Accommodation	Planned	Abandoned	Evicted (behaviour)	End of time- limited stay	Evicted (arrears)	Unplanned - other	Total
St John of God - Olallo Project	3	2	2	8			15
Salvation Army - Cambria House	1						1
SHP - Arlington Road			1				1
SHP - 165 Project	1						1
SHP - Dennis Handfield House	4					4	8
St Mungo's - Adamson Road	1						1
St Mungo's - Argyle Walk	1						1
St Mungo's - Birkenhead Street	1			2			3
St Mungo's - Endell Street	3						3
St Mungo's - Endsleigh Gardens	2		2				4
St Mungo's - Grays Inn Road	1						1
St Mungo's - Hampstead Road			1				1
St Mungo's - Lambie Street					1		1
St Mungo's - St Pancras Way	5		1		1		7
Total	23	2	7	10	2	4	48

11) Departures - destination on departure

Departure actions by destination on departure



Base: 48

Destination categories on CHAIN	Chart category	Colour
Care home, Clearing House/RSI, Home area, Hospital - long term, LA tenancy (general needs), Long-term accommodation, Previous home, Private rented sector - independent, Private rented sector - supported, RSL tenancy (general needs), Sheltered Housing, Supported Housing	Mid to long term accommodation	
Bed & Breakfast, Detox clinic, Hostel, Hostel - another organisation, Hostel - within the organisation, Rehab clinic, Temporary accommodation, Psychiatric hospital, Hospital - NOT long term/acute care	Transfer	
Not known, Sleeping rough/returned to streets, Taken into custody	Negative	
Died, Outside London, Staying with family, Staying with friends	Other	

Destination on departure from temporary accommodation	Number	%
Accomm where client is occupier	0	0%
Bed & Breakfast	0	0%
Care home	1	2%
Clearing House/RSI	2	4%
Detox clinic	0	0%
Died	0	0%
Home area	0	0%
Hospital	0	0%
Hospital - long term	1	2%
Hospital - NOT long term/acute care	0	0%
Hostel	0	0%
Hostel - another organisation	6	13%
Hostel - within the organisation	6	13%
LA tenancy (general needs)	0	0%
Long-term accommodation	0	0%
Not known	16	33%
Outside London	0	0%
Previous home (describe type of accomm in notes)	0	0%
Private rented sector - independent	7	15%
Private rented sector - with some floating support/support	0	0%
Psychiatric hospital	0	0%
Rehab clinic	0	0%
Returned to home country (CEE)	0	0%
RSL tenancy (general needs)	0	0%
Sheltered Housing	0	0%
Sleeping rough/Returned to streets	1	2%
Staying with family	2	4%
Staying with friends	1	2%
Supported Housing	1	2%
Taken into custody	4	8%
Temporary accommodation	0	0%
Total	48	100%

25% of people left accommodation to move to another hostel, this compares to 12% last quarter.

25% of people left accommodation to move to mid to long-term accommodation. This is consistent with the previous three quarters.

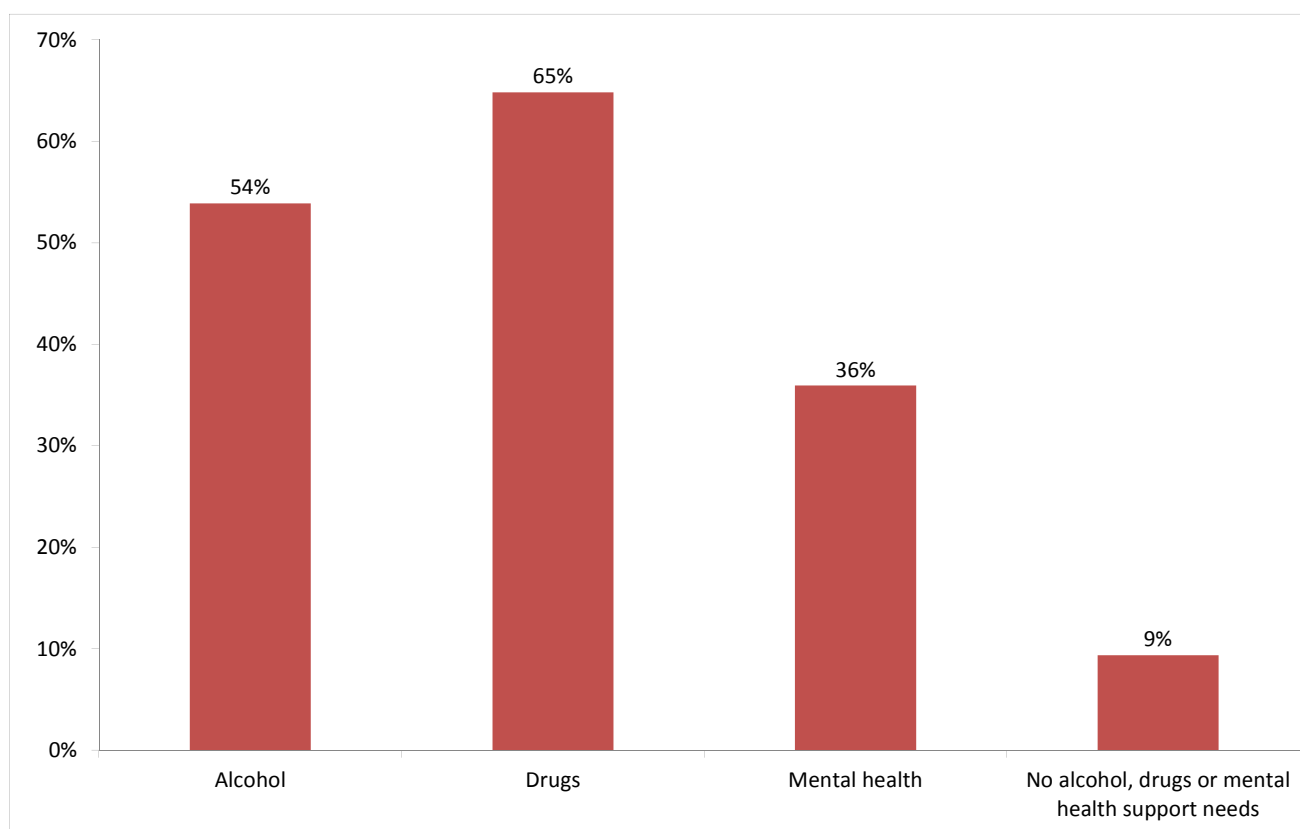
Breakdown by accommodation

Destination Accommodation	Care home	Clearing House/RSI	Hospital - long term	Hostel - another organisation	Hostel - within the organisation	Not known	Private rented sector -	Sleeping rough/Returned	Staying with family	Staying with friends	Supported Housing	Taken into custody	Total
St John of God - Olallo Project						8	5	1		1			15
Salvation Army - Cambria House		1											1
SHP - Arlington Road						1							1
SHP - Dennis Handfield House				2	1				1			4	8
SHP - 165 Project				1									1
St Mungo's - Adamson Road			1										1
St Mungo's - Argyle Walk					1								1
St Mungo's - Birkenhead Street				1		2							3
St Mungo's - Endell Street				1	1		1						3
St Mungo's - Endsleigh Gardens		1				2					1		4
St Mungo's - Grays Inn Road					1								1
St Mungo's - Hampstead Road						1							1
St Mungo's - Lamble Street						1							1
St Mungo's - St Pancras Way	1			1	2	1	1		1				7
Total	1	2	1	6	6	16	7	1	2	1	1	4	48

Client Support Needs/Institutional History

12) Support needs

People contacted by outreach or BBS teams and/or arriving in accommodation in the quarter by support needs



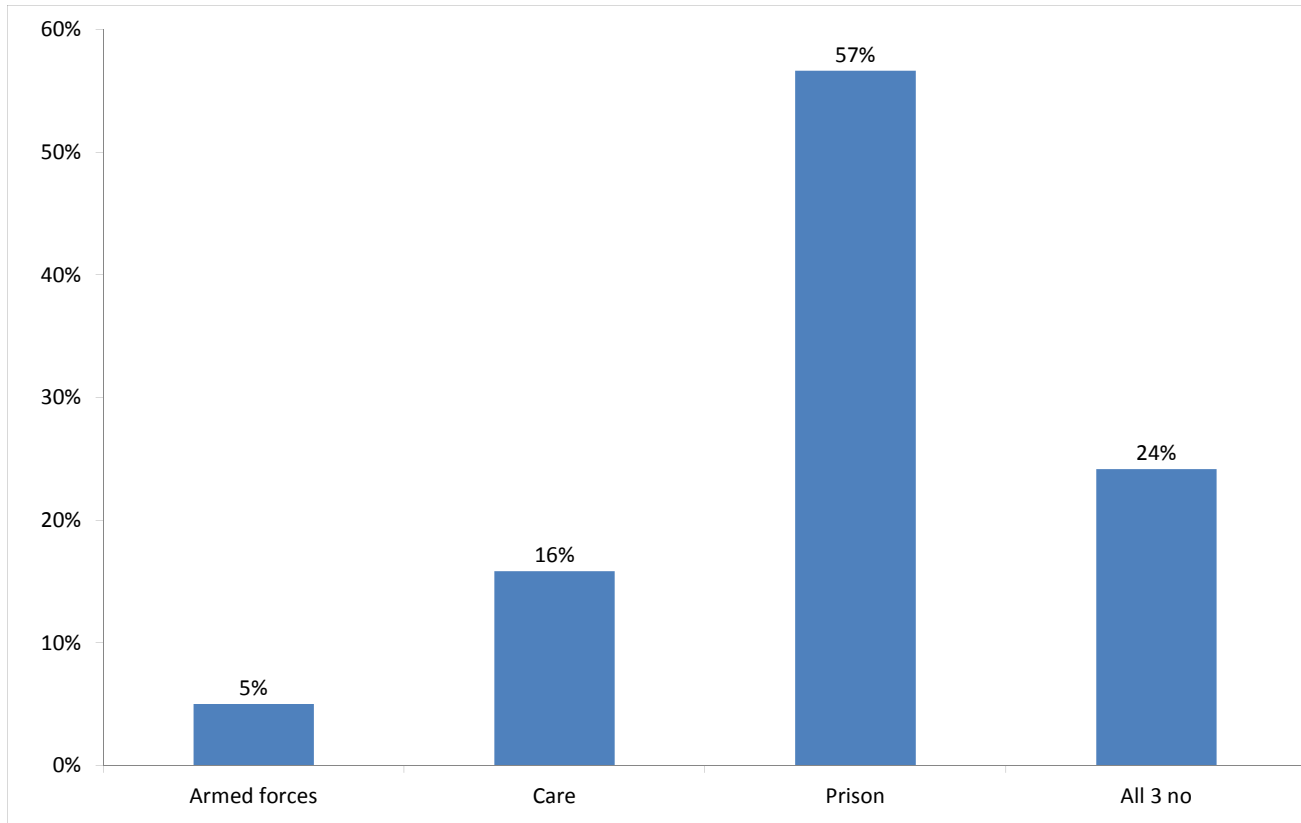
Base: 128 Note that the base figure for this graph excludes clients where all 3 support needs are not known or not recorded (97).

Support Needs	No. of people	%
Alcohol only	16	7%
Drugs only	26	12%
Mental health only	9	4%
Alcohol and drugs	25	11%
Alcohol and mental health	5	2%
Drugs and mental health	9	4%
Alcohol, drugs and mental health	23	10%
All 3 no	12	5%
All 3 not known or not assessed	97	43%
All 3 no, not known or not assessed	3	1%
Total	225	100%

The proportion of people contacted in Camden with an alcohol, drugs or mental health support need is consistent with the previous three periods.

13) Experience of armed forces, care or prison

People contacted by outreach or BBS teams and/or arriving in accommodation in the quarter by experience of the armed forces, care or prison



Base: 120 Note that the base figure for this graph excludes clients where all 3 institutional histories are not known.

6 people contacted in Camden this quarter have previously been in the armed forces (9 last quarter).

Nationality	Number	%
UK	2	33%
Non-UK	3	50%
Total *	5	

* Nationality missing for 1 person

19 people contacted in Camden this quarter have previously been in care (24 last quarter).

68 people contacted in Camden this quarter have previously been in prison (72 last quarter).

It is possible for someone contacted to have previous experience of more than one institution and so be included in more

The proportion of people contacted in Camden with previous experience of the armed forces and care is consistent with the previous three quarters.