



CHAIN
Quarterly Report for
Lambeth
July-September 2010



CHAIN Quarterly report for Lambeth 1st July to 30th September 2010

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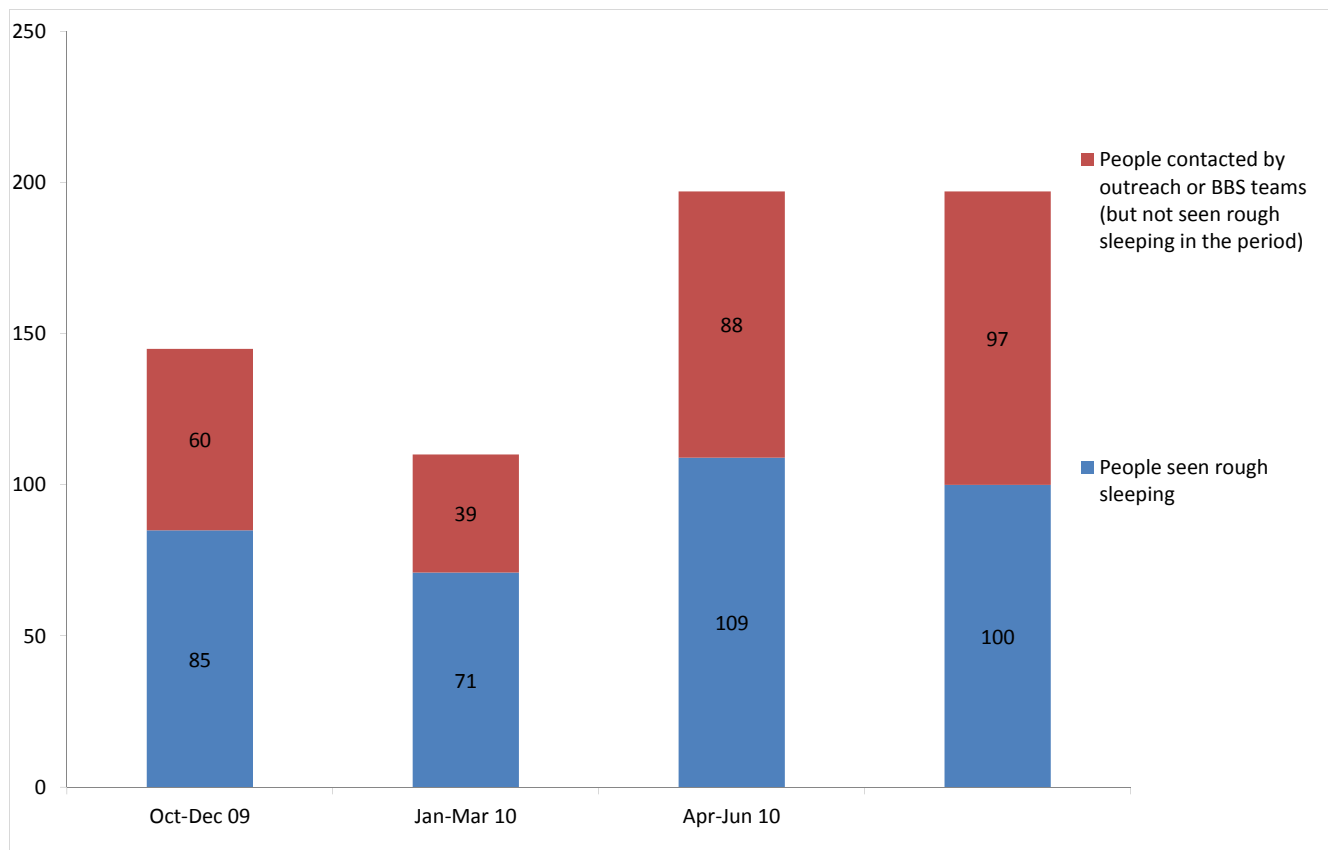
People contacted by outreach or BBS teams and/or arriving in accommodation in the quarter by experience of the armed forces, care or prison

CHAIN Quarterly report for Lambeth

Outreach Work

1) Rough sleeping

People seen by outreach or building based (BBS) teams in the quarter - rough sleeping or contacted either on the streets or in services



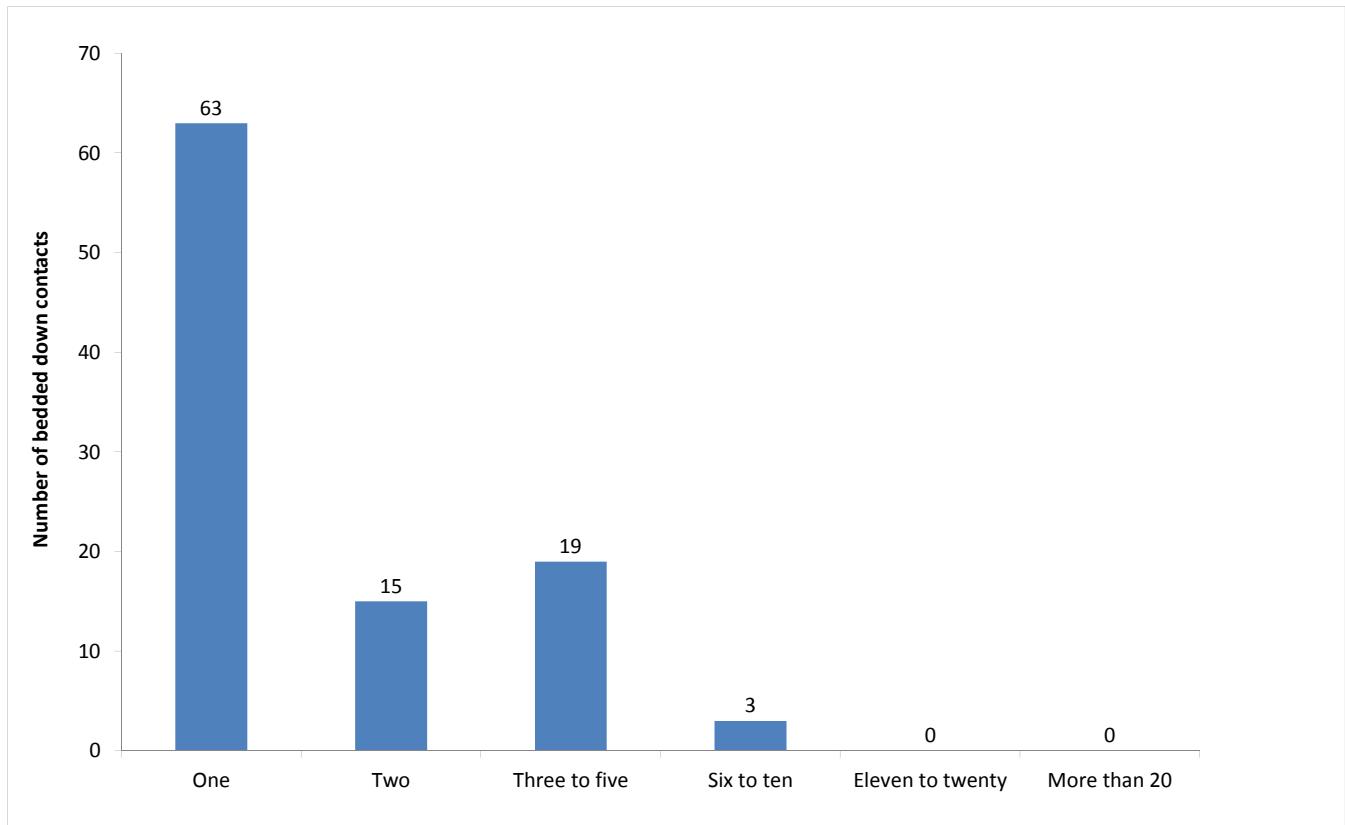
Oct-Dec 09 base: 145
Jan-Mar 10 base: 110
Apr-Jun 10 base: 197
Jul-Sep 10 base: 197

197 verified rough sleepers were contacted by services in Lambeth during the quarter. This is the same as last quarter and compares to 116 in the same quarter last year.

Of these 197, 100 had a bedded down street contact in the quarter and so were known to have slept rough in Lambeth during the quarter. The number sleeping rough this quarter has decreased by 8%.

2) Rough sleeping volume

People seen rough sleeping by number of bedded down contacts during the quarter



Of the 100 people seen rough sleeping this quarter, 63 only had a single bedded down street contact.

Of the 100 people seen bedded down, 6 were from CEE countries and seen only once during the period.

NB CEE nationals often cannot be offered the same service as other people due to benefit restrictions.

3) Nationality of rough sleepers

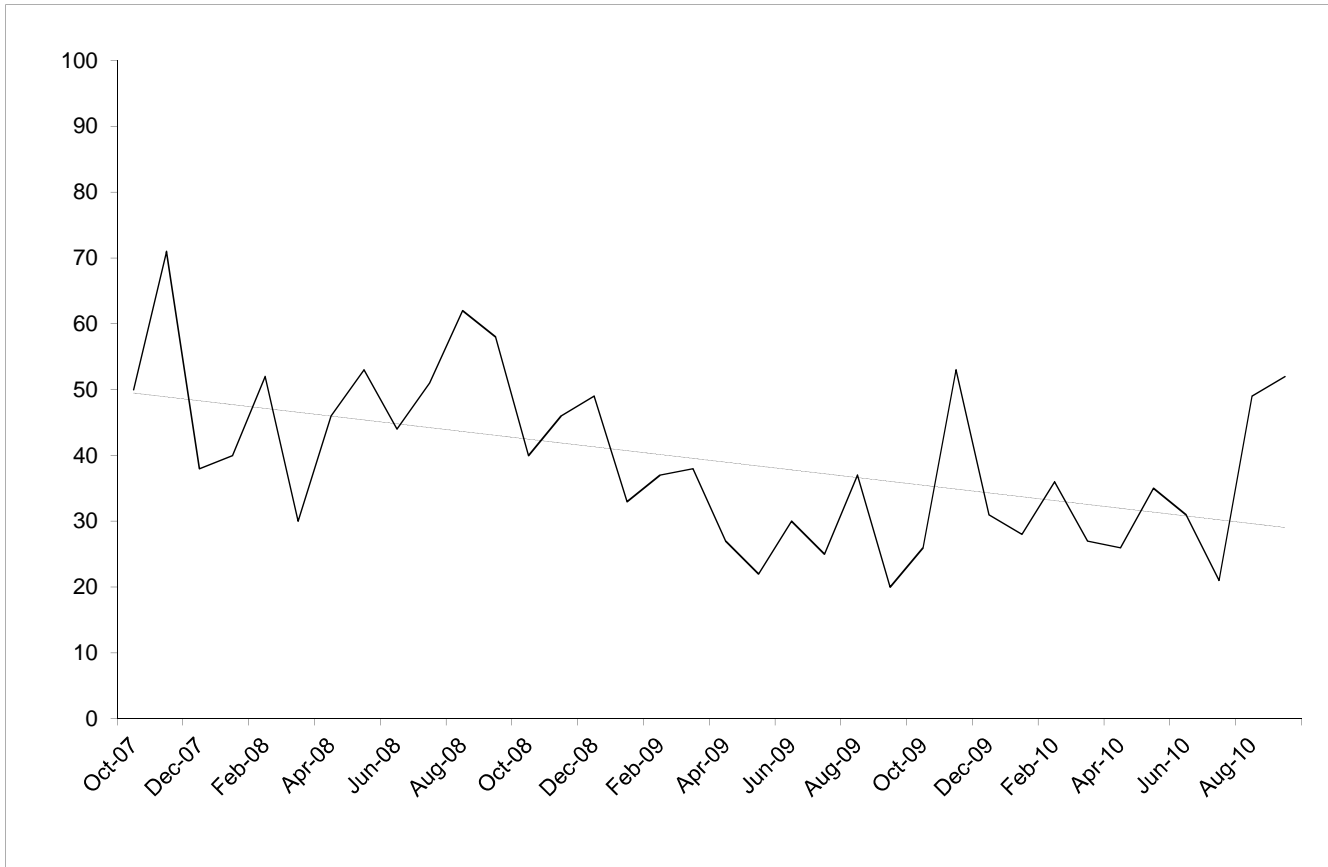
People seen rough sleeping by outreach or BBS teams during the quarter by flow, stock and returner model.

Nationality	This 1/4	%	Last 1/4	%
UK	49		27	36%
Ireland (Republic of)	2		3	4%
Italy	0		2	3%
Portugal	4		2	3%
Bulgaria	0		0	0%
Czech Republic	1		1	1%
Estonia	0		0	0%
Hungary	1		2	3%
Latvia	3		3	4%
Lithuania	2		3	4%
Poland	18		19	26%
Romania	0		1	1%
Slovenia	0		0	0%
Slovakia	2		2	3%
(CEE) sub-total	27		31	42%
other Europe	3		4	5%
Eritrea	1		1	1%
other Africa	4		3	4%
America	1		0	0%
Asia	1		1	1%
Australasia	0		0	0%
<i>Missing</i>	5		3	
<i>Not known</i>	3		3	
Total	100		80	
Total**	92	100%	74	100%

**This total excludes those people seen rough sleeping where their nationality is not known

4) People contacted by month

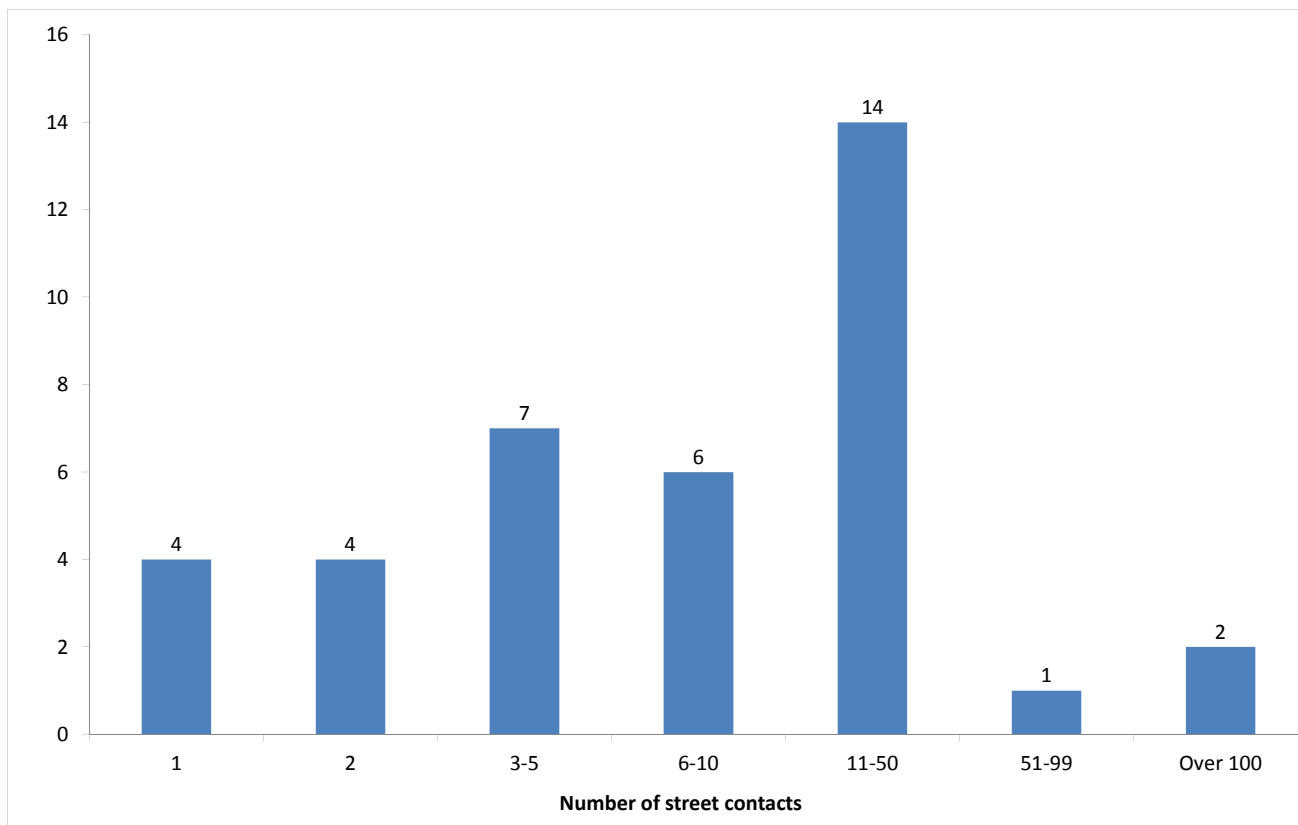
People seen rough sleeping by outreach or building based (BBS) teams by month



The black line shows the total number of people seen rough sleeping.

5) No booking into accommodation events

People contacted in the quarter with no accommodation events (booking or referrals) by any outreach or BBS team, by total number of street contacts recorded on CHAIN



Base: 38

38 (19%) verified rough sleepers contacted across Lambeth this quarter have never had a booking in action recorded on CHAIN. This has decreased from 46 (23%) in the previous period.

26 of these people have slept rough in the quarter, which is 26% of all people sleeping rough this quarter.

4 (11%) of the people who have never had a booking in action recorded on CHAIN have only ever had one street contact recorded.

2 people in Lambeth have never had a booking in action despite having over a hundred street contacts, this compares to 1 person last quarter.

6) Accommodation and reconnection events (Outreach)

Outreach accommodation (bookings and referrals) and reconnection events achieved in the quarter by type of accommodation

Accommodation type	No. of events	%
Assessment centre	0	0%
Bed & breakfast	7	10%
Clinic/Detox/Rehab	0	0%
Night Centre	0	0%
Rolling shelter	23	33%
<i>Referrals only (no booking in)</i>	1	
Hostel	31	45%
<i>Referral rejected (no booking in)</i>	0	
Other temporary	0	0%
Second-stage accommodation	1	1%
St Mungo's complex needs	0	0%
St Mungo's semi-independent	0	0%
Clearing House/RSI	1	1%
LA tenancy (general needs)	0	0%
Private rented sector	0	0%
Private rented sector - independent	0	0%
Private rented sector - with some floating support/support	0	0%
RSL tenancy (general needs)	0	0%
Sheltered housing	0	0%
Supported housing	1	1%
Other long-term accommodation	0	0%
Bookings into accommodation total	64	93%
Return to home area	2	3%
Seeking work	0	0%
Move to area for friends/family	0	0%
Move to area with appropriate services	3	4%
Other	0	0%
Reconnections total	5	7%
TOTAL	69	100%

PLEASE NOTE THAT THERE MAY BE SOME UNDER-RECORDING OF ACCOMMODATION OUTCOMES SINCE THE INCEPTION OF THE NEW SYSTEM. THIS IS BEING ADDRESSED BY THE CHAIN TEAM

Outreach and BBS teams across Lambeth succeeded in reconnecting or booking into accommodation 52 people, 26% of the 197 people contacted during the quarter.

This is a similar proportion to last quarter but lower than the previous periods - Oct-Dec 09, 64 (44%); Jan-Mar, 61 (55%); Apr-Jun, 39 (20%).

50 people had a total of 64 booking in events. This indicates that individuals can be booked into accommodation (the same type or different) more than once in the quarter.

1 person was booked into long-term accommodation, this compares to no bookings into long-term accommodation last quarter.

30 people were booked into hostel accommodation, this is consistent with the last three quarters.

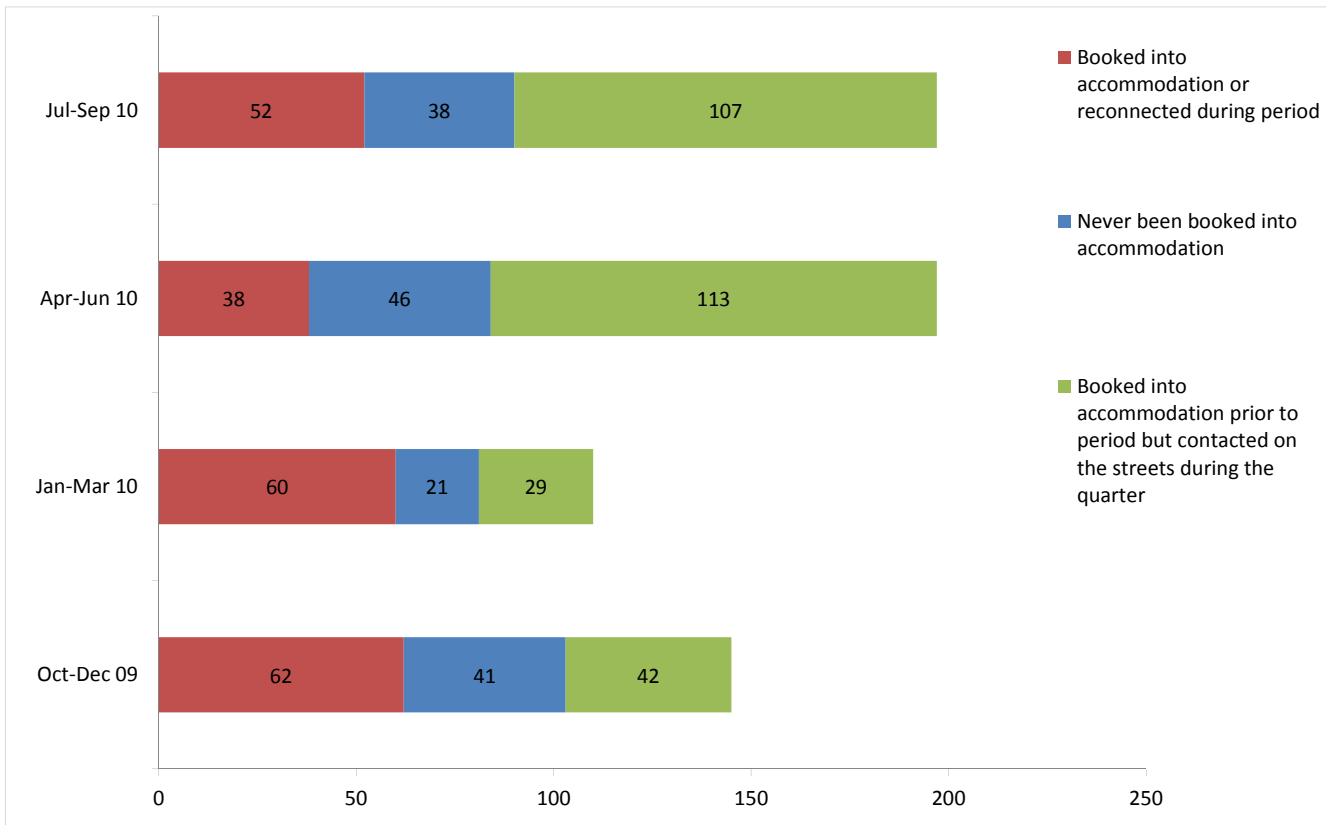
Outreach and BBS teams across Lambeth achieved a confirmed reconnection with 3 people they contacted this quarter. This is 2% of the people contacted by outreach or BBS teams this quarter.

5 confirmed reconnection events were recorded by outreach and BBS teams for verified rough sleepers this quarter. In addition, teams recorded 1 such actions for the wider street population (people not seen sleeping rough).

* These events are excluded from the total. Referral to hostel is a speculative referral to a hostel, confirmation of which leads to a booking in action being recorded.

7) Accommodation events (rolling)

People who have been contacted by outreach or building based (BBS) teams who have been booked into accommodation compared to those with no booking or reconnection event.

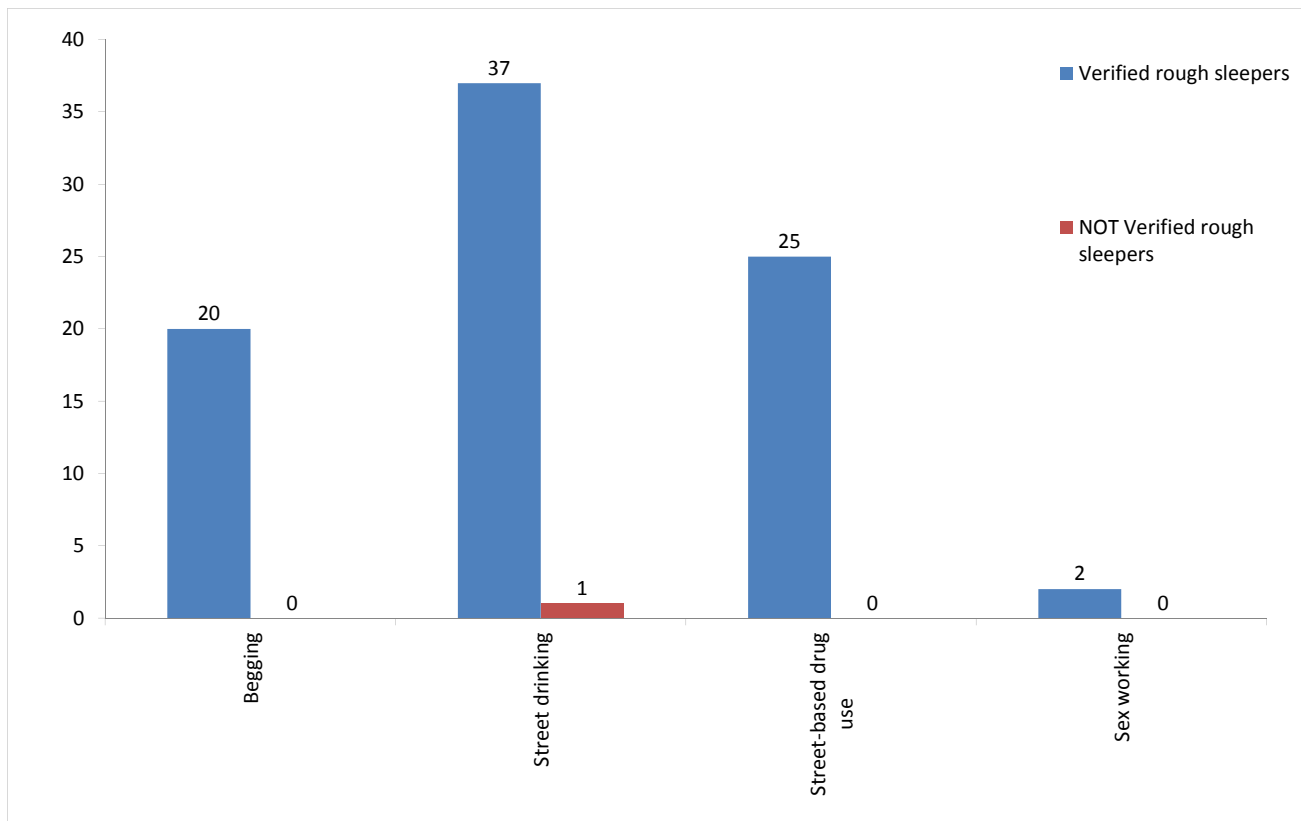


Oct-Dec 09 base: 145
 Jan-Mar 10 base: 110
 Apr-Jun 10 base: 197
 Jul-Sep 10 base: 197

The proportion of people with a street contact but who have never been booked into accommodation is consistent with the previous three quarters .

8) Street activity

Street population (people who rough sleep and/or engage in a street lifestyle) contacted by outreach who fall into one or more of the street activity categories on CHAIN



Base for verified rough sleepers: 51

Base for people not verified as rough sleepers: 25

Of the 197 verified rough sleepers contacted this quarter, 51 (26%) have been assessed as engaging in one or more street activities.

Some of these people contacted this quarter have been seen engaging in more than one type of street activity at some point.

In addition to the 197 verified rough sleepers contacted in the quarter by outreach or BBS teams, 25 people who are considered vulnerable but have not been seen rough sleeping were also contacted. Of these:

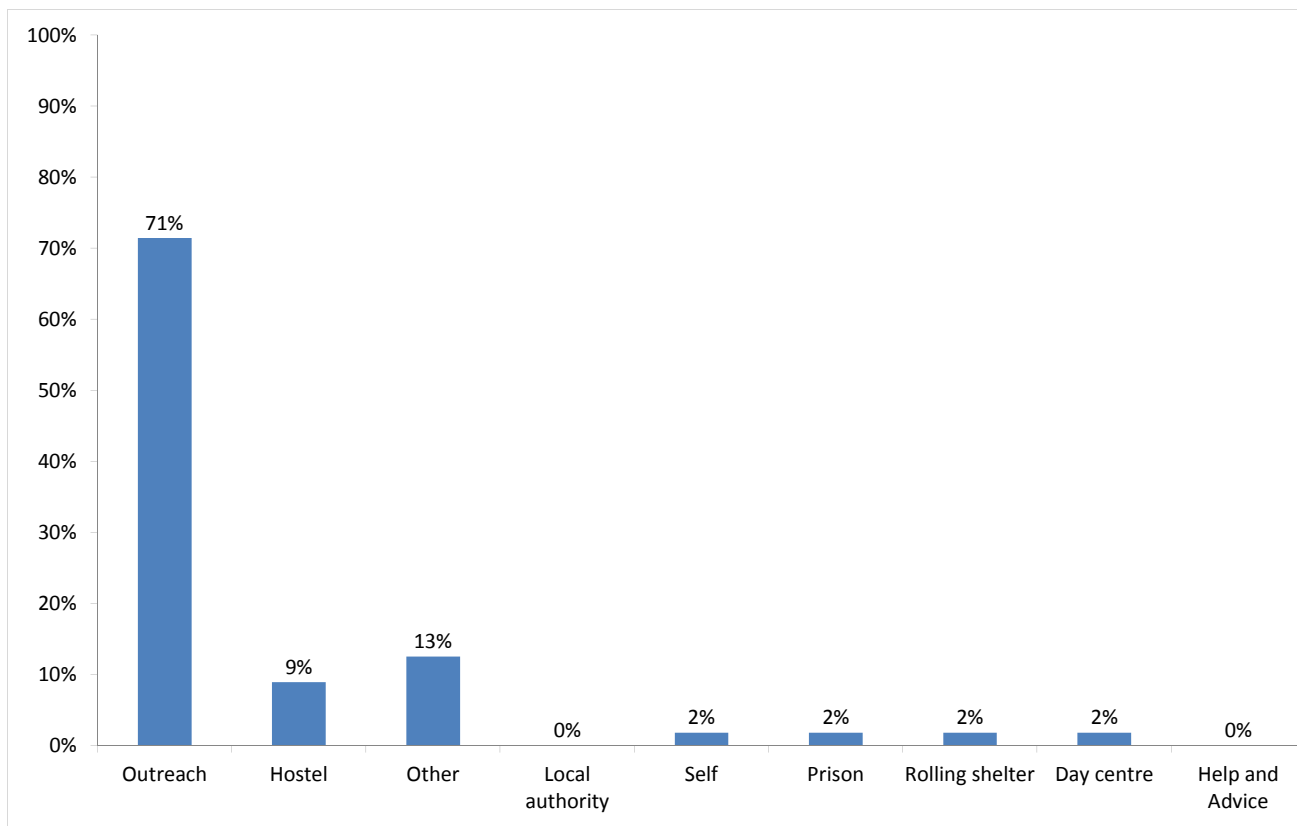
4 were booked into accommodation across all boroughs;

8 were recorded as having arrived at accommodation reporting to CHAIN.

Temporary Accommodation: hostels, assessment centres, rolling shelters and second stage

9) Arrivals

Temporary accommodation arrivals by accommodation project and source of referral.



Base: 56

55 people arrived at accommodation in Lambeth this year. These 55 people had 56 arrival actions. This indicates that an individual can arrive more than once (at the same accommodation project or different) in a period.

The numbers of people arriving and arrivals are consistent with the last two quarters.

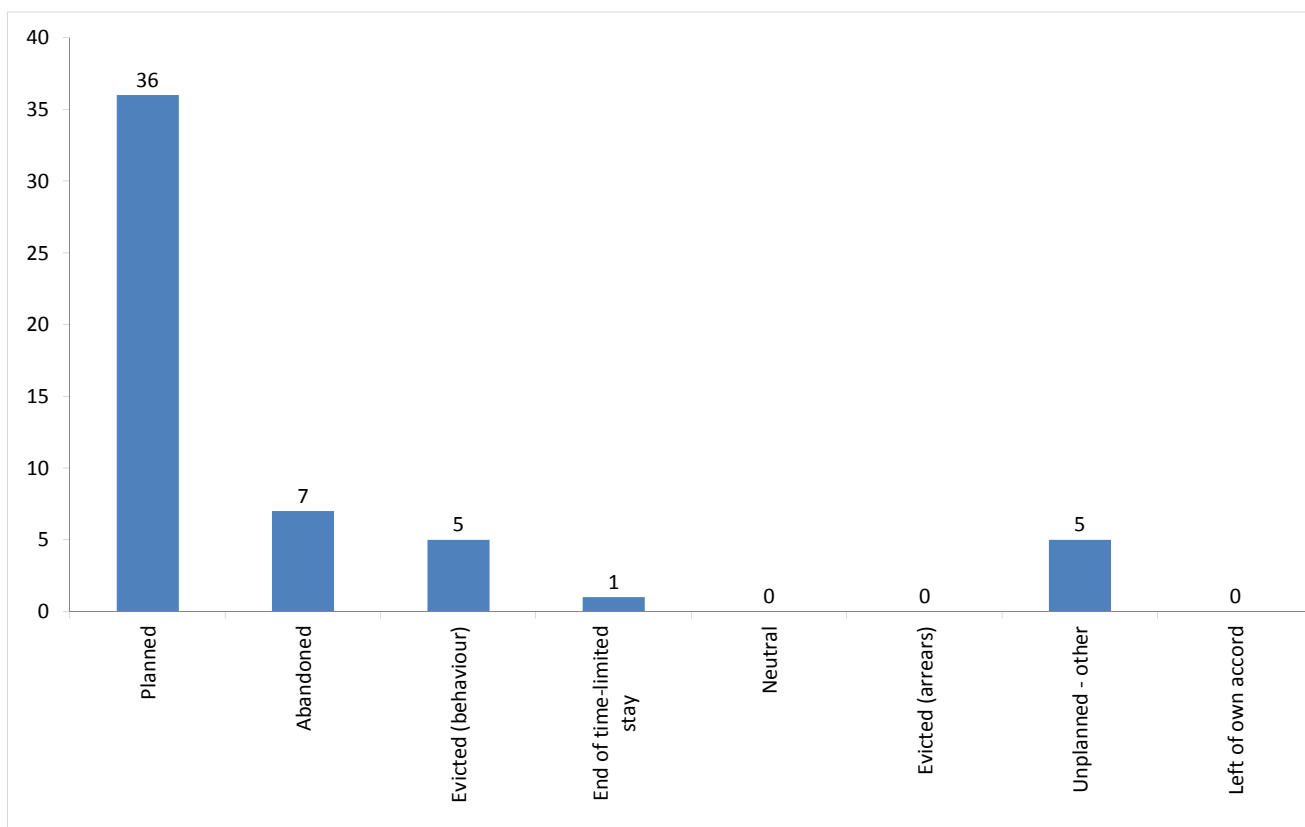
The proportion of arrivals to accommodation in Lambeth that were referred by outreach or BBS teams and other accommodation projects is consistent with previous periods this quarter.

Breakdown by accommodation:

Source of referral → Accommodation ↓	Passage BBS and Day Centre	BBS - St Mungo's	Westminster SPOT	Lambeth SORT	Southwark SPOT	H&F SORT	Tower Hamlets SORT	London Street Rescue	Pilion Islington Outreach	Rolling shelter	Hostel	Day Centre	St Mungo's internal transfer	Advice Agency	Prison	Self referral (other source)	Total	
Equinox - Brook Drive	1	1	1		1	1		2	2		2	1				4	16	
St Mungo's - Cedars Road				19									1			1	1	22
St Mungo's - Palace Road														1				1
Thames Reach - Graham House				3			1	4		1	2				1			12
Thames Reach - Stamford Street				4													1	5
Total	1	1	1	26	1	1	1	6	2	1	4	1	1	1	1	1	6	56

10) Departures - planned or unplanned

Departures by whether or not the departure was planned or unplanned



Base: 54

54 people departed from accommodation in Lambeth this year. These 54 people had 54 departure actions. This indicates that an individual can depart more than once (from the same accommodation project or different) in a period.

The number of people departing and departures is higher than the previous quarter but consistent with the previous period.

67% of departures were due to a planned move - Oct-Dec 09, 58% ; Jan-Mar, 57%; Apr-Jun, 47%.

13% of departures were due to abandonments - Oct-Dec 09, 3%; Jan-Mar, 11%; Apr-Jun, 42%.

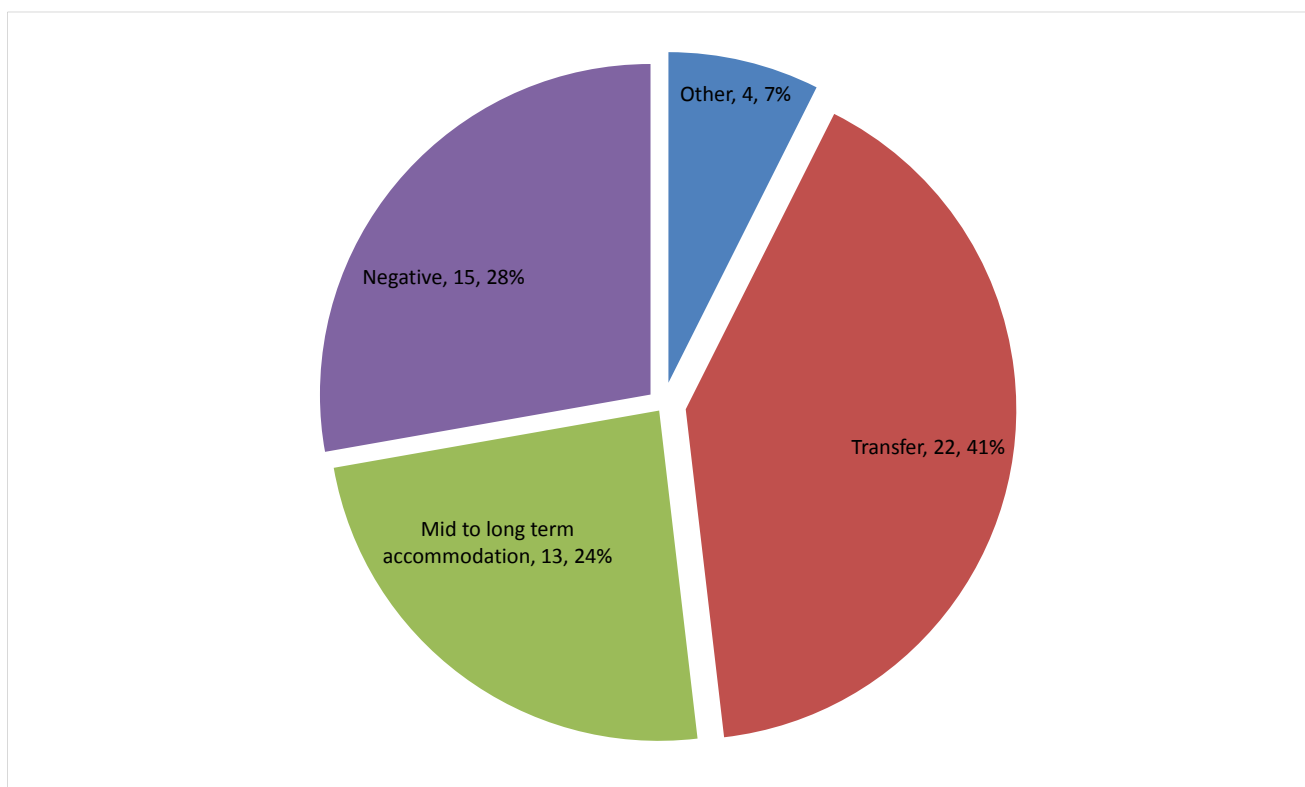
9% of departures were due to evictions. This is consistent with the previous three quarters.

Breakdown by accommodation

Planned/Unplanned Accommodation	Planned	Abandoned	Evicted (behaviour)	End of time- limited stay	Unplanned - other	Total
Equinox - Brook Drive	12	2	1			15
St Mungo's - Auckland Hill	2					2
St Mungo's - Cedars Road	12	5	4		2	23
St Mungo's - Gothard's Road	1					1
Thames Reach - Graham House	8			1	3	12
Thames Reach - Stamford Street	1					1
Total	36	7	5	1	5	54

11) Departures - destination on departure

Departure actions by destination on departure



Base: 54

Destination categories on CHAIN	Chart category	Colour
Care home, Clearing House/RSI, Home area, Hospital - long term, LA tenancy (general needs), Long-term accommodation, Previous home, Private rented sector - independent, Private rented sector - supported, RSL tenancy (general needs), Sheltered Housing, Supported Housing	Mid to long term accommodation	
Bed & Breakfast, Detox clinic, Hostel, Hostel - another organisation, Hostel - within the organisation, Rehab clinic, Temporary accommodation, Psychiatric hospital, Hospital - NOT long term/acute care	Transfer	
Not known, Sleeping rough/returned to streets, Taken into custody	Negative	
Died, Outside London, Staying with family, Staying with friends	Other	

Destination on departure from temporary accommodation	Number	%
Accomm where client is occupier	0	0%
Bed & Breakfast	0	0%
Care home	0	0%
Clearing House/RSI	0	0%
Detox clinic	2	4%
Died	2	4%
Home area	0	0%
Hospital	0	0%
Hospital - long term	1	2%
Hospital - NOT long term/acute care	2	4%
Hostel	0	0%
Hostel - another organisation	5	9%
Hostel - within the organisation	6	11%
LA tenancy (general needs)	1	2%
Long-term accommodation	0	0%
Not known	10	19%
Outside London	0	0%
Previous home (describe type of accomm in notes)	0	0%
Private rented sector - independent	2	4%
Private rented sector - with some floating support/support	0	0%
Psychiatric hospital	0	0%
Rehab clinic	7	13%
Returned to home country (CEE)	3	6%
RSL tenancy (general needs)	3	6%
Sheltered Housing	1	2%
Sleeping rough/Returned to streets	0	0%
Staying with family	1	2%
Staying with friends	1	2%
Supported Housing	2	4%
Taken into custody	5	9%
Temporary accommodation	0	0%
Total	54	100%

20% of people left accommodation to move to another hostel. This is consistent with the previous three periods.

24% of people left accommodation to move to mid to long-term accommodation, this compares to 11% last quarter.

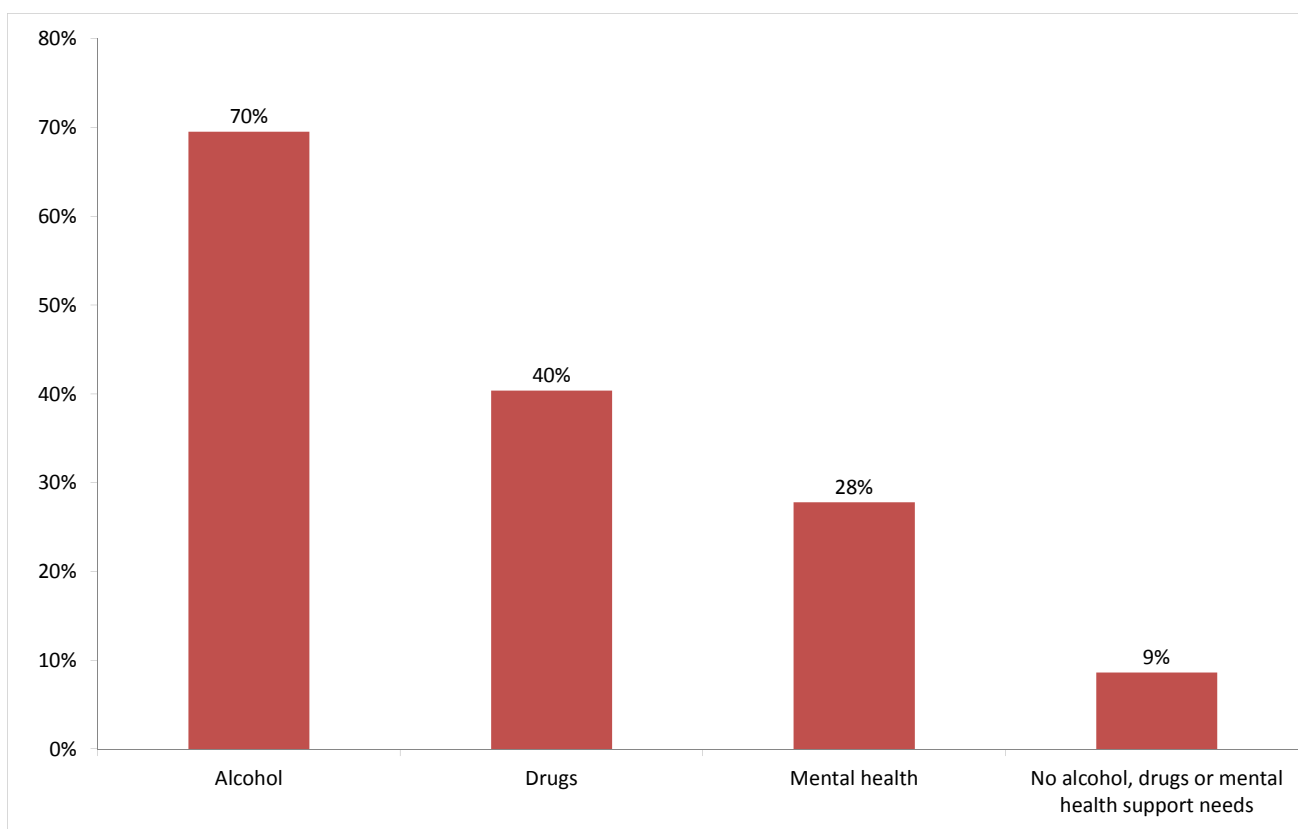
Breakdown by accommodation

Destination Accommodation																		
	Detox clinic	Died	Hospital - long term	Hospital - NOT long term/acute	Hostel - another organisation	Hostel - within the organisation	LA tenancy (general needs)	Not known	Private rented sector -	Rehab clinic	Returned to home country (CEE)	RSL tenancy (general needs)	Sheltered Housing	Staying with family	Staying with friends	Supported Housing	Taken into custody	Total
Equinox - Brook Drive					1		3		7	3				1				15
St Mungo's - Auckland Hill					1	1												2
St Mungo's - Cedars Road	1	2		1	1	3	1	7	2			2			1		2	23
St Mungo's - Gothard's Road												1						1
Thames Reach - Graham House	1		1	1	2	2							1			1	3	12
Thames Reach - Stamford Street																1		1
Total	2	2	1	2	5	6	1	10	2	7	3	3	1	1	1	2	5	54

Client Support Needs/Institutional History

12) Support needs

People contacted by outreach or BBS teams and/or arriving in accommodation in the quarter by support needs



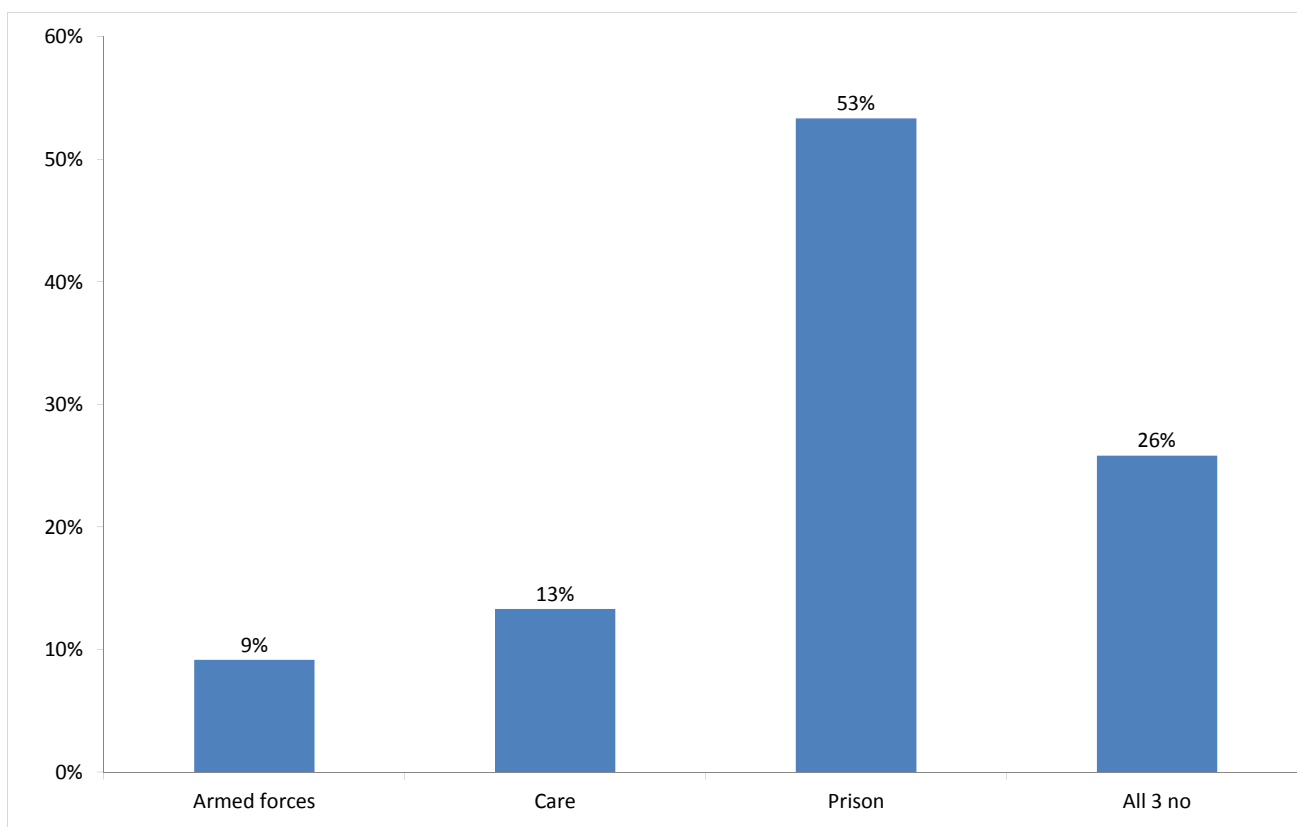
Base: 151 Note that the base figure for this graph excludes clients where all 3 support needs are not known or not recorded (91).

Support Needs	No. of people	%
Alcohol only	50	21%
Drugs only	22	9%
Mental health only	3	1%
Alcohol and drugs	20	8%
Alcohol and mental health	20	8%
Drugs and mental health	4	2%
Alcohol, drugs and mental health	15	6%
All 3 no	13	5%
All 3 not known or not assessed	91	38%
All 3 no, not known or not assessed	4	2%
Total	242	100%

The proportion of people contacted in Lambeth with an alcohol, drugs or mental health support need is consistent with the previous three periods.

13) Experience of armed forces, care or prison

People contacted by outreach or BBS teams and/or arriving in accommodation in the quarter by experience of the armed forces, care or prison



Base: 120 Note that the base figure for this graph excludes clients where all 3 institutional histories are not known.

11 people contacted in Lambeth this quarter have previously been in the armed forces (9 last quarter).

Nationality	Number	%
UK	10	91%
Non-UK	1	9%
Total	11	100%

16 people contacted in Lambeth this quarter have previously been in care (29 last quarter).

64 people contacted in Lambeth this quarter have previously been in prison (66 last quarter).

It is possible for someone contacted to have previous experience of more than one institution and so be included in more than one of the above figures. 10 people contacted in the year have been in care and prison.

The proportion of people contacted in Lambeth with previous experience of the armed forces and care is consistent with the previous three quarters.