



CHAIN
Quarterly Report for
City of London
October - December 2011



CHAIN Quarterly report for City of London 1st October to 31st December 2011

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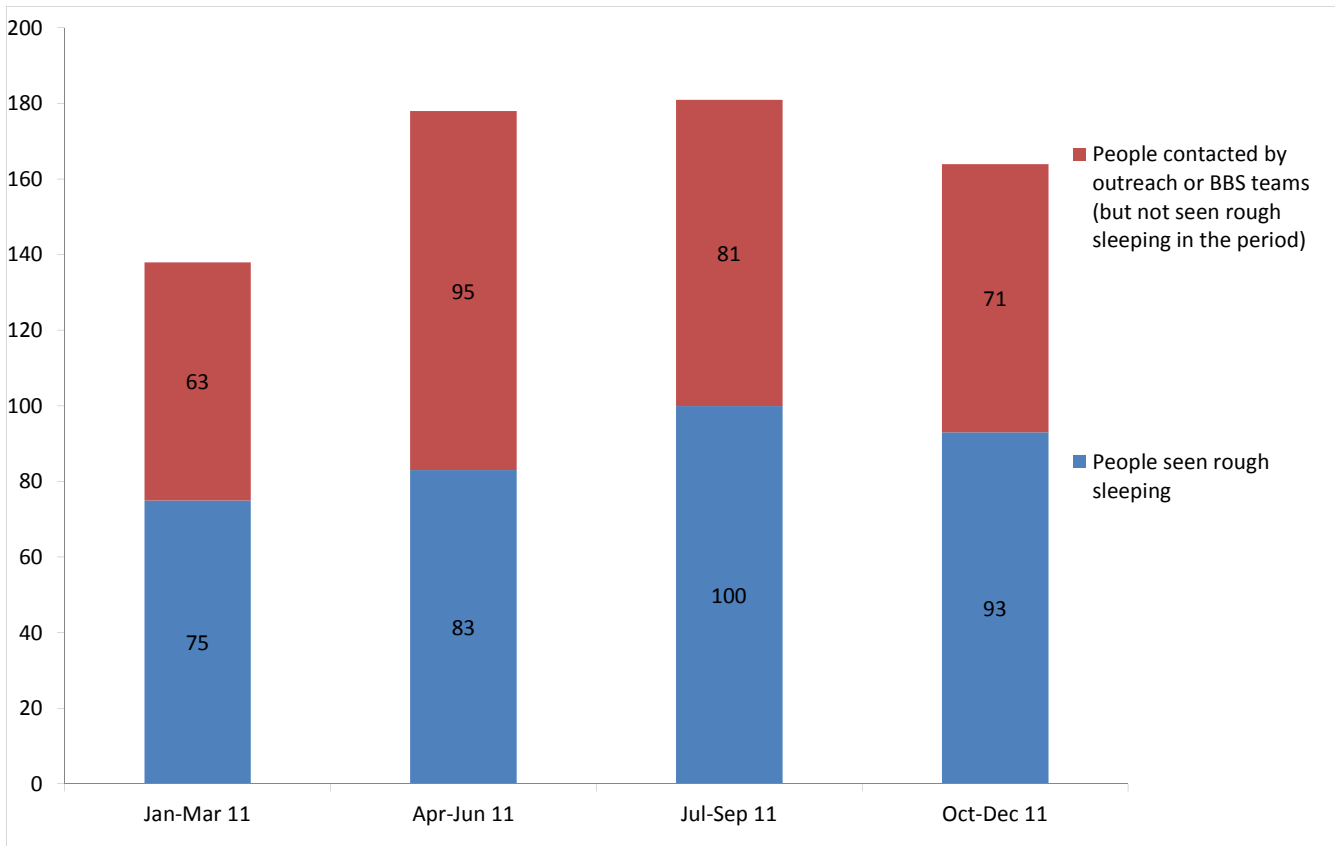
Street population (people who rough sleep and/or engage in a street lifestyle) contacted by outreach who fall into one or more of the street activity categories on CHAIN

CHAIN Quarterly report for City of London

Outreach Work

1) Rough sleeping

People seen by outreach or building based (BBS) teams in the quarter - rough sleeping or contacted either on the streets or in services



Jan-Mar 11 base: 138
Apr-Jun 11 base: 178
Jul-Sep 11 base: 181
Oct-Dec 11 base: 164

164 verified rough sleepers were contacted by services in City of London during the quarter. This is a decrease from 181 last quarter and compares to 149 in the same quarter last year.

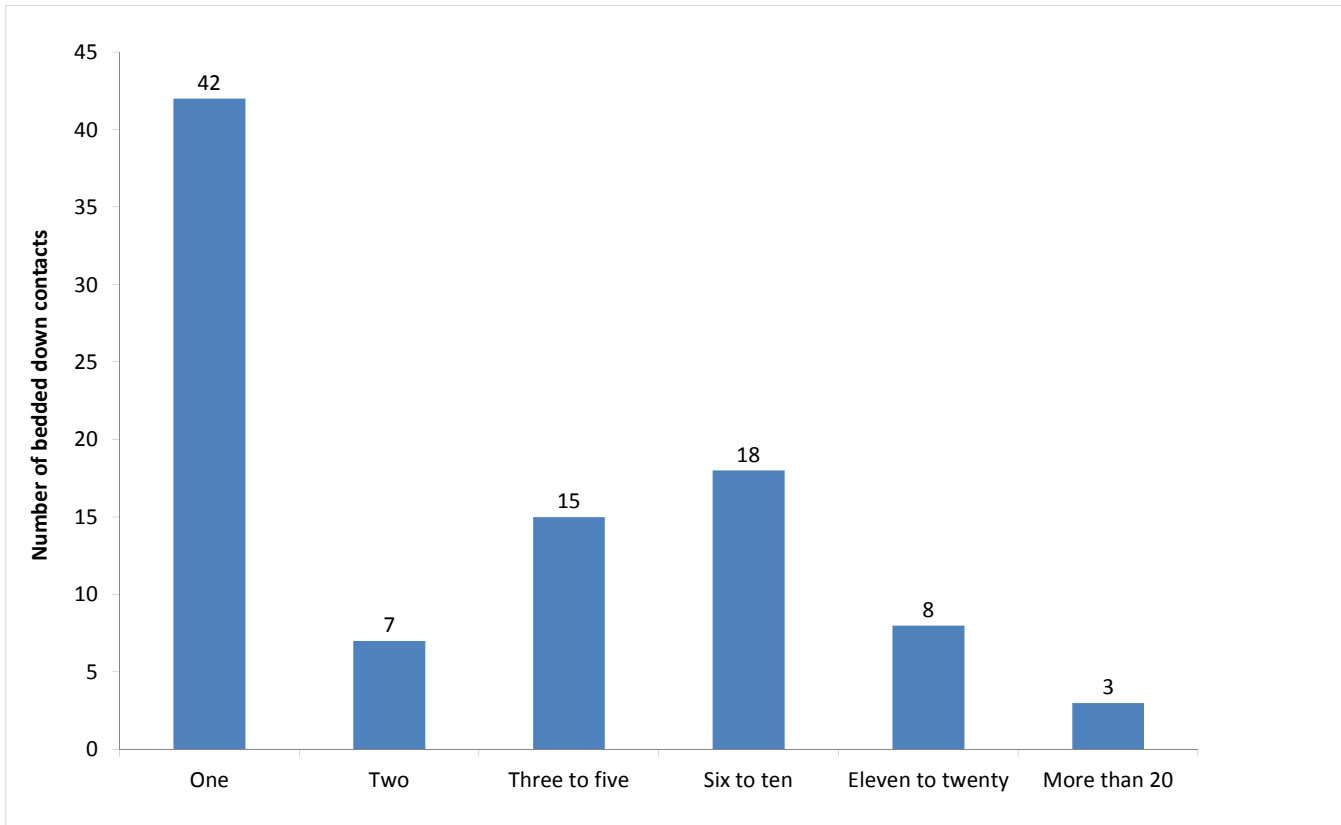
Of these 164, 93 had a bedded down street contact in the quarter and so were known to have slept rough in City of London during the quarter. The number sleeping rough this quarter has decreased by 7%.

In the same period last year, 84 people were seen sleeping rough.

22 people were seen rough sleeping for the first time this quarter (flow). This compares to 29 in the previous quarter, a decrease of 24%.

2) Rough sleeping volume

People seen rough sleeping by number of bedded down contacts during the quarter



Base: 93

Of the 93 people seen rough sleeping this quarter, 42 only had a single bedded down street contact.

Of the 93 people seen bedded down, 12 were from CEE countries and seen only once during the period.

NB CEE nationals often cannot be offered the same service as other people due to benefit restrictions.

3) Nationality of rough sleepers

People seen rough sleeping by outreach or BBS teams during the quarter by flow, stock and returner model.

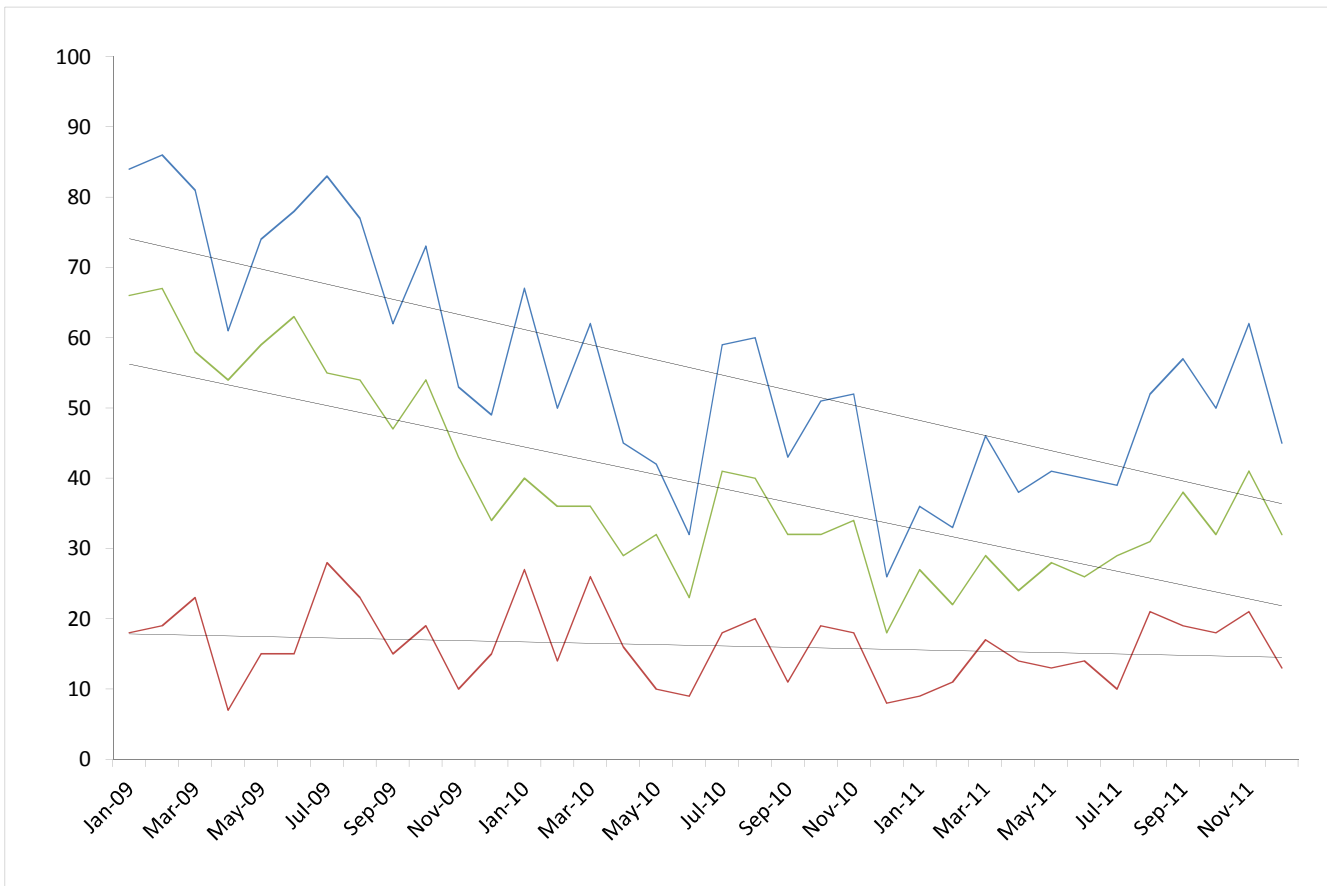
Nationality	Jan - Mar	%	Apr - Jun	%	Jul - Sep	%	Oct-Dec	%
UK	32	46%	41	52%	45	48%	46	51%
Ireland (Republic of)	4	6%	1	1%	1	1%	1	1%
Portugal	1	1%	0	0%	2	2%	0	0%
Bulgaria	1	1%	0	0%	0	0%	1	1%
Czech Republic	0	0%	0	0%	0	0%	0	0%
Estonia	0	0%	1	1%	1	1%	2	2%
Hungary	4	6%	1	1%	1	1%	6	7%
Latvia	3	4%	3	4%	3	3%	3	3%
Lithuania	6	9%	9	11%	13	14%	8	9%
Poland	8	11%	8	10%	15	16%	7	8%
Romania	0	0%	2	3%	0	0%	4	4%
Slovenia	0	0%	0	0%	0	0%	1	1%
Slovakia	1	1%	3	4%	2	2%	0	0%
Central and East European (CEE) sub-total	23	33%	27	34%	35	38%	32	36%
other Europe	5	7%	7	9%	4	4%	6	7%
Eritrea	0	0%	0	0%	0	0%	0	0%
Africa	2	3%	0	0%	1	1%	2	2%
America	0	0%	0	0%	3	3%	0	0%
Asia	3	4%	3	4%	2	2%	3	3%
Australasia	0	0%	0	0%	0	0%	0	0%
Missing	1		1		2		0	
Not known	4		3		5		3	
Total	75		83		100		93	
Total**	70	100%	79	100%	93	100%	90	100%

Base: 90 Note that the base figure for this graph excludes clients where the nationality is missing or not known (3).

**This total excludes those people seen rough sleeping where their nationality is not known

4) People seen rough sleeping by month

People seen rough sleeping by outreach or building based (BBS) teams by month



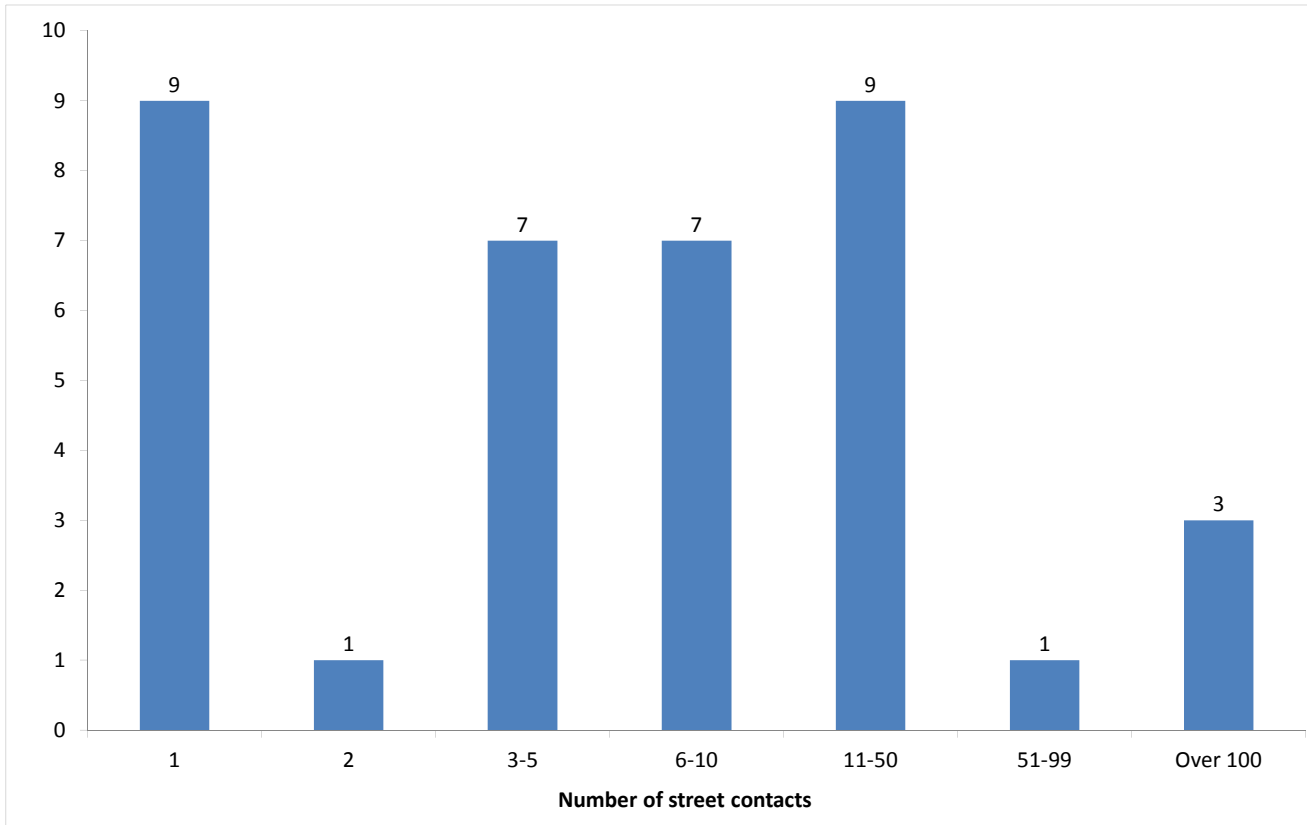
The blue line shows the total number of people seen rough sleeping.

The green line shows the total number of people seen rough sleeping excluding anyone from Central and East European (CEE) countries.

The pink line shows the number of people seen rough sleeping from CEE countries.

5) No booking into accommodation events

People contacted in the quarter with no accommodation events (booking or referrals) by any outreach or BBS team, by total number of street contacts recorded on CHAIN



Base: 37

37 (23%) verified rough sleepers contacted across City of London this quarter have never had a booking in action recorded on CHAIN. This is consistent with the previous three quarters.

30 of these people have slept rough in the quarter, which is 32% of all people sleeping rough this quarter.

9 (24%) of the people who have never had a booking in action recorded on CHAIN have only ever had 1 street contact recorded.

3 people in the City of London boroughs have never had a booking in action despite having over 100 street contacts. This is consistent with the previous three quarters.

6) Booking into accommodation and reconnection events

Outreach accommodation (bookings and referrals) and reconnection events achieved in the quarter by type of accommodation

Accommodation type	Oct-Dec	%	Jul-Sept	%
Assessment centre	0	0%	2	4%
Bed & breakfast	1	2%	1	2%
Clinic/Detox/Rehab	1	2%	0	0%
Night Centre	0	0%	0	0%
Rolling shelter	22	46%	12	22%
Hostel	11	23%	19	35%
Other temporary	0	0%	0	0%
Second-stage accommodation	1	2%	0	0%
St Mungo's complex needs	0	0%	0	0%
St Mungo's semi-independent	0	0%	0	0%
Clearing House/RSI	1	2%	0	0%
LA tenancy (general needs)	0	0%	0	0%
Private rented sector	0	0%	0	0%
Private rented sector - independent	0	0%	0	0%
Private rented sector - with some floating support/support	0	0%	0	0%
RSL tenancy (general needs)	0	0%	0	0%
Sheltered housing	0	0%	0	0%
Supported housing	0	0%	1	2%
Other long-term accommodation	0	0%	1	2%
Bookings into accommodation total	37	77%	36	65%
Return to home area	9	19%	13	24%
Seeking work	0	0%	2	4%
Move to area for friends/family	1	2%	0	0%
Move to area with appropriate services	2	4%	5	9%
Other	0	0%	0	0%
Reconnections total	11	23%	19	35%
TOTAL	48	100%	55	100%

Outreach teams across City of London succeeded in reconnecting or booking into accommodation 33 people, 20% of the 164 people contacted during the quarter.

This is consistent with the previous three quarters.

24 people had a total of 37 booking in events. This indicates that individuals can be booked into accommodation (the same type or different) more than once in the quarter.

1 person was booked into long-term accommodation - 2 people last quarter.

11 people were booked into hostel accommodation. This is lower than last quarter, when there were 18, but the same as Apr-Jun.

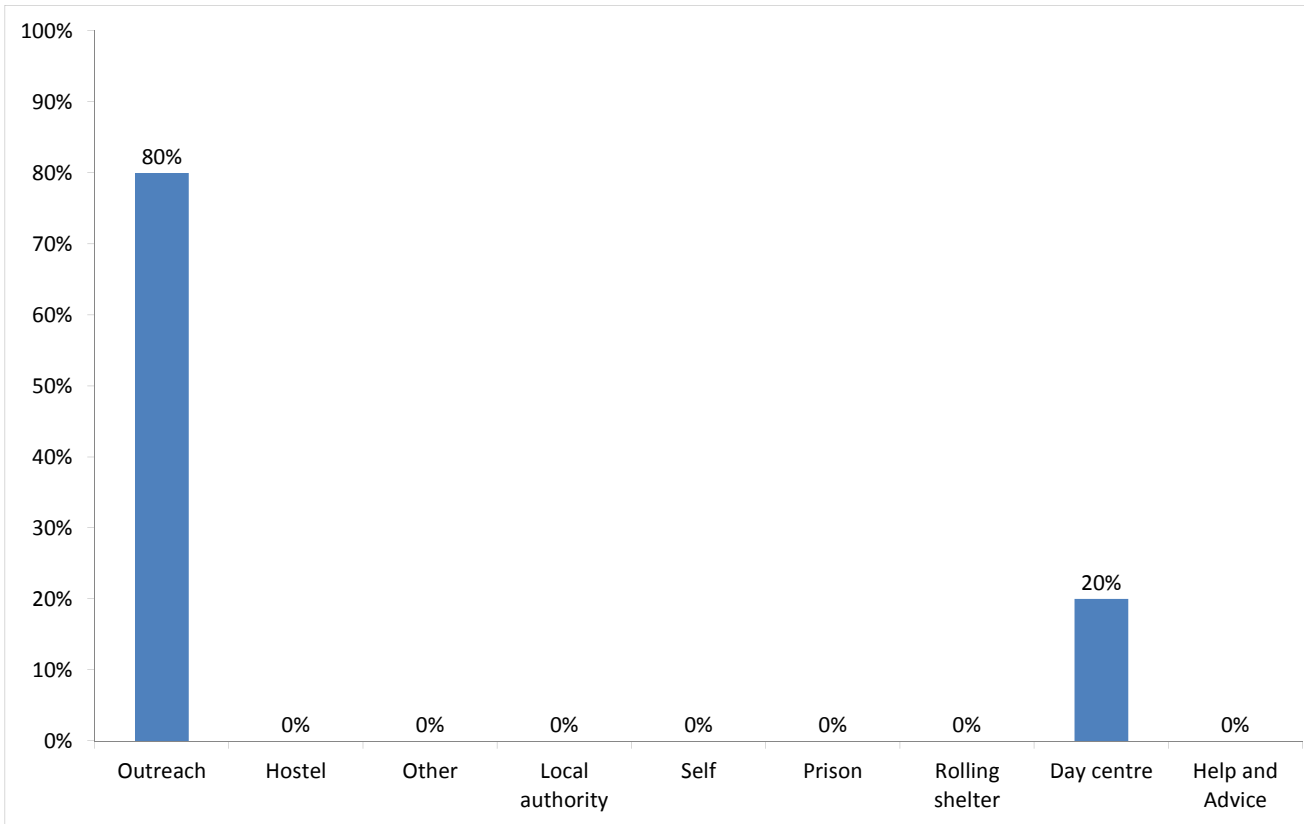
Outreach and BBS teams across City of London achieved a confirmed reconnection with 10 people they contacted this quarter. This is 6% of the people contacted by outreach or BBS teams this quarter.

11 reconnection events were recorded by outreach and BBS teams for verified rough sleepers this quarter. There were no such actions for the wider street population (people not seen sleeping rough).

Temporary Accommodation: hostels, assessment centres, rolling shelters and second stage

7) Arrivals

Temporary accommodation arrivals by accommodation project and source of referral.



Base: 5

5 people arrived at accommodation in City of London this year. These 5 people had 5 arrival actions.

The numbers of people arriving and arrivals are consistent with last quarter.

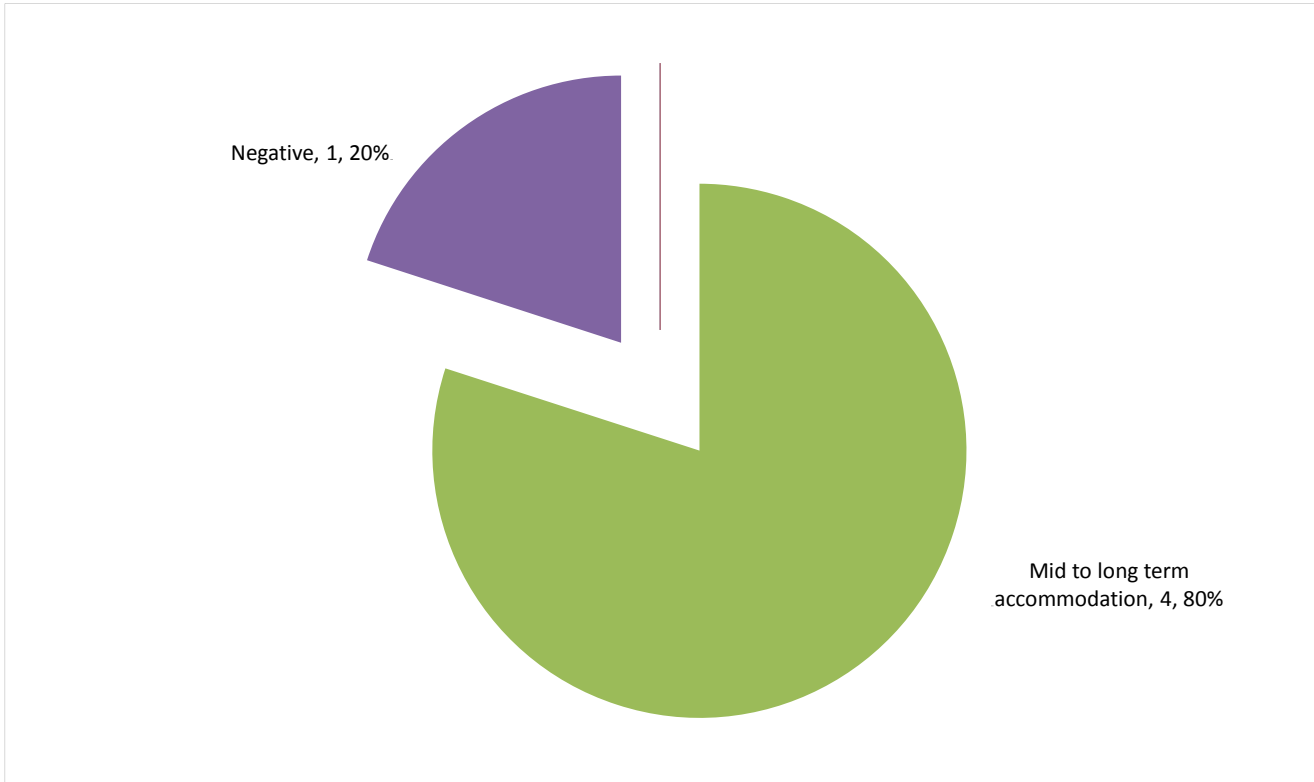
The proportion of arrivals to accommodation in City of London that were referred by outreach or BBS teams and other accommodation projects is consistent with last quarter.

Breakdown by accommodation:

Source of referral → Accommodation ↓	The Passage - Day Centre	BBS - St Mungo's	City Rough Sleepers Team	Southwark SPOT	Total
Providence Row - Middle Street			1		1
St Mungo's - The Lodge	1	1		2	4
Total	1	1	1	2	5

8) Departures - destination on departure

Departure actions by destination on departure



Base: 5

Destination categories on CHAIN	Chart category	Colour
Care home, Clearing House/RSI, Home area, Hospital - long term, LA tenancy (general needs), Long-term accommodation, Previous home, Private rented sector - independent, Private rented sector - supported, RSL tenancy (general needs), Sheltered Housing, Supported Housing	Mid to long term accommodation	Green
Bed & Breakfast, Detox clinic, Hostel, Hostel - another organisation, Hostel - within the organisation, Rehab clinic, Temporary accommodation, Psychiatric hospital, Hospital - NOT long term/acute care	Transfer	Red
Not known, Sleeping rough/returned to streets, Taken into custody	Negative	Purple
Died, Outside London, Staying with family, Staying with friends	Other	Blue

Destination on departure from temporary accommodation	Number	%
Clearing House/RSI	1	20%
LA tenancy (general needs)	2	40%
Not known	1	20%
Sheltered Housing	1	20%
Total	5	100%

5 people departed from accommodation in City of London this year. These people had 5 departure actions.

No one left accommodation to move to another hostel. This is consistent with last quarter.

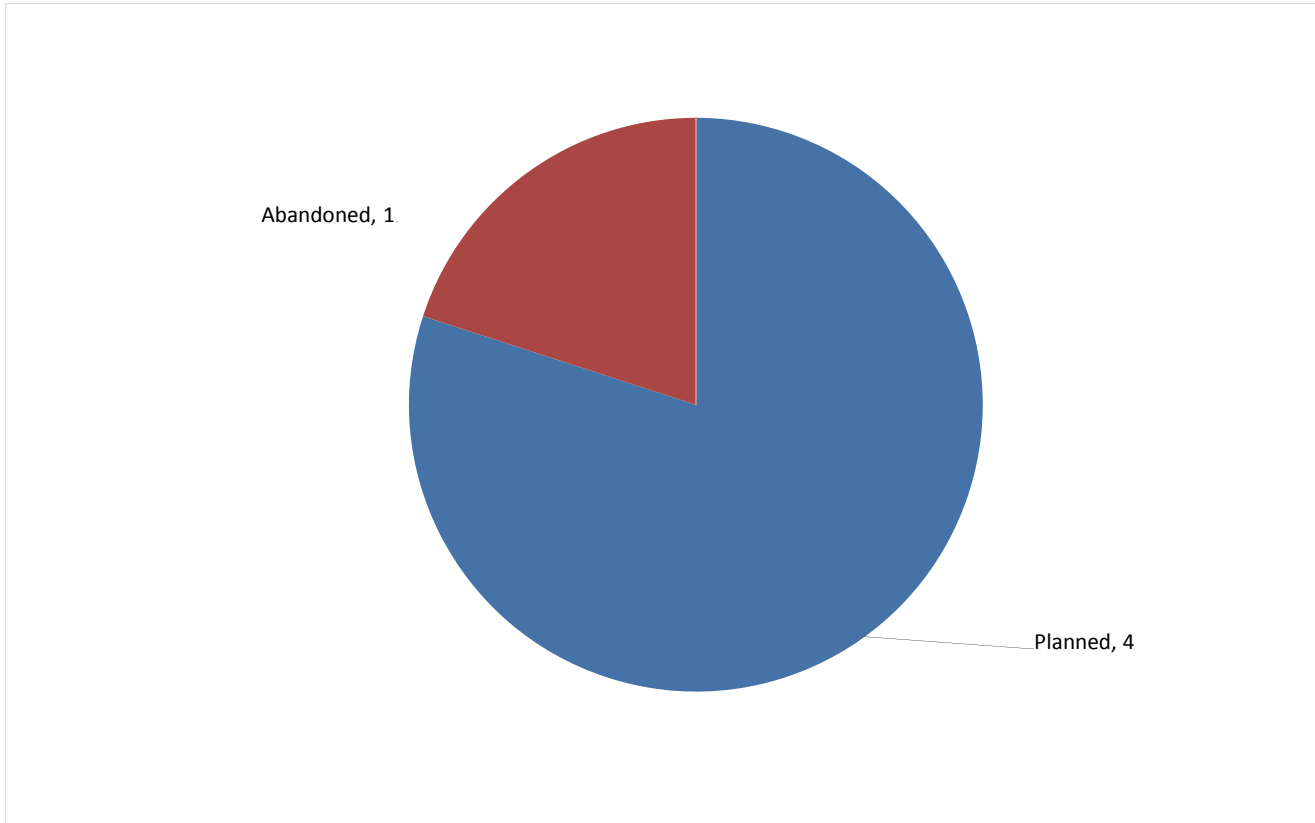
80% of people left accommodation to move to mid to long-term accommodation. This is consistent with last quarter.

Breakdown by accommodation

Destination Accommodation	Clearing House/RSJ	LA tenancy (general needs)	Not known	Sheltered Housing	Total
Providence Row - Middle Street				1	1
St Mungo's - The Lodge	1	2	1		4
City of London Total	1	2	1	1	5
Total	1	2	1	1	5

9) Departures - reason for leaving

Departures by whether or not the departure was planned or unplanned



Base: 5

6 people departed from accommodation in City of London this quarter. These 6 people had 5 departure actions. This indicates that an individual can depart more than once (from the same accommodation project or different) in a period.



The number of people departing and departures is consistent with last quarter.

80% of departures were due to a planned move. This is consistent with last quarter. It is higher than the proportion across all boroughs this quarter, 70%.

20% of departures were due to abandonments. This is higher than last quarter, when there were none, but the numbers of people are too small for percentages to be meaningful.

There were no evictions. This is consistent with last quarter.

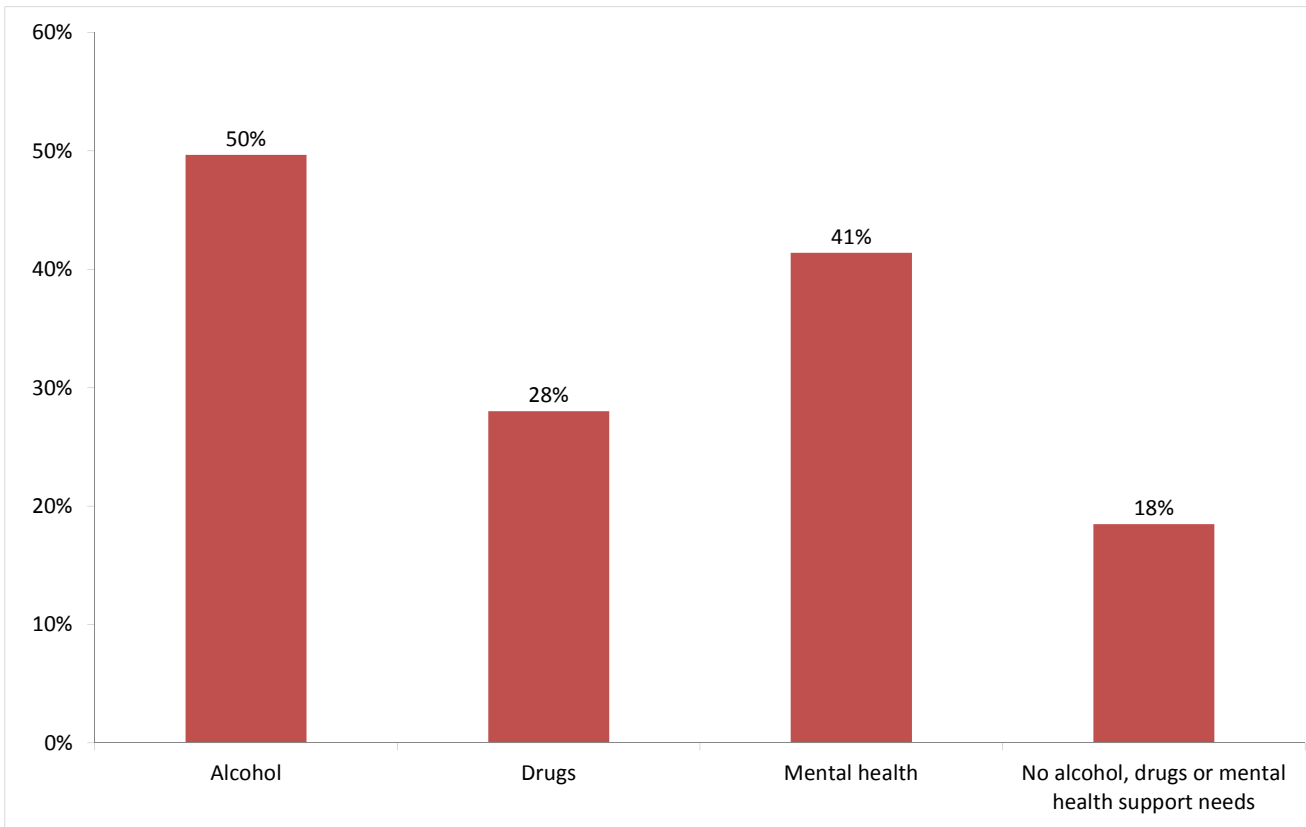
Breakdown by accommodation

 Planned/Unplanned Accommodation 	Planned	Abandoned	Total
Providence Row - Middle Street	1		1
St Mungo's - The Lodge	3	1	4
City of London Total	4	1	5
Total	4	1	5

Client Support Needs/Institutional History

10) Support needs

People contacted by outreach or BBS teams and/or arriving in accommodation in the quarter by support needs



Base: 157 Note that the base figure for this graph excludes clients where all 3 support needs are not known or not recorded (16).

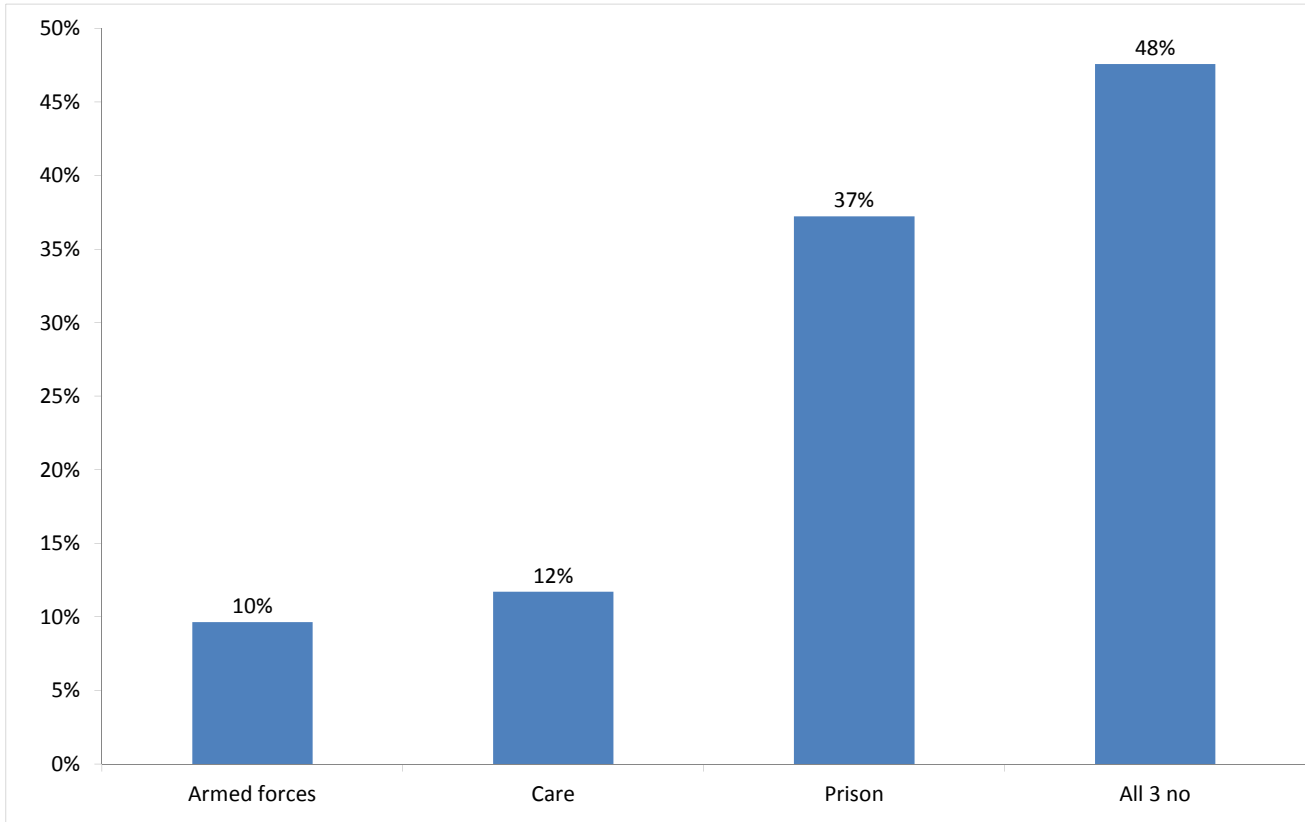
Support Needs	No. of people	%
Alcohol only	32	18%
Drugs only	11	6%
Mental health only	28	16%
Alcohol and drugs	15	9%
Alcohol and mental health	19	11%
Drugs and mental health	6	3%
Alcohol, drugs and mental health	12	7%
All 3 no	29	17%
All 3 not known or not assessed	16	9%
All 3 no, not known or not assessed	5	3%
Total	173	100%

The proportion of people contacted in City of London with an alcohol, drugs or mental health support need is consistent with the previous two periods.

The proportion of people contacted in City of London with an alcohol support need is consistent with the proportion across all boroughs this quarter.

11) Experience of armed forces, care and prison

People contacted by outreach or BBS teams and/or arriving in accommodation in the quarter by experience of the armed forces, care or prison



Base: 145 Note that the base figure for this graph excludes clients where all 3 institutional histories are not known.

14 people contacted in City of London this quarter have previously been in the armed forces (16 last quarter).

Nationality	Number seen rough sleeping	% of people seen rough sleeping*
UK	3	4%
Non-UK	5	7%
Total	8	11%

17 people contacted in City of London this quarter have previously been in care (15 last quarter).

54 people contacted in City of London this quarter have previously been in prison (51 last quarter).

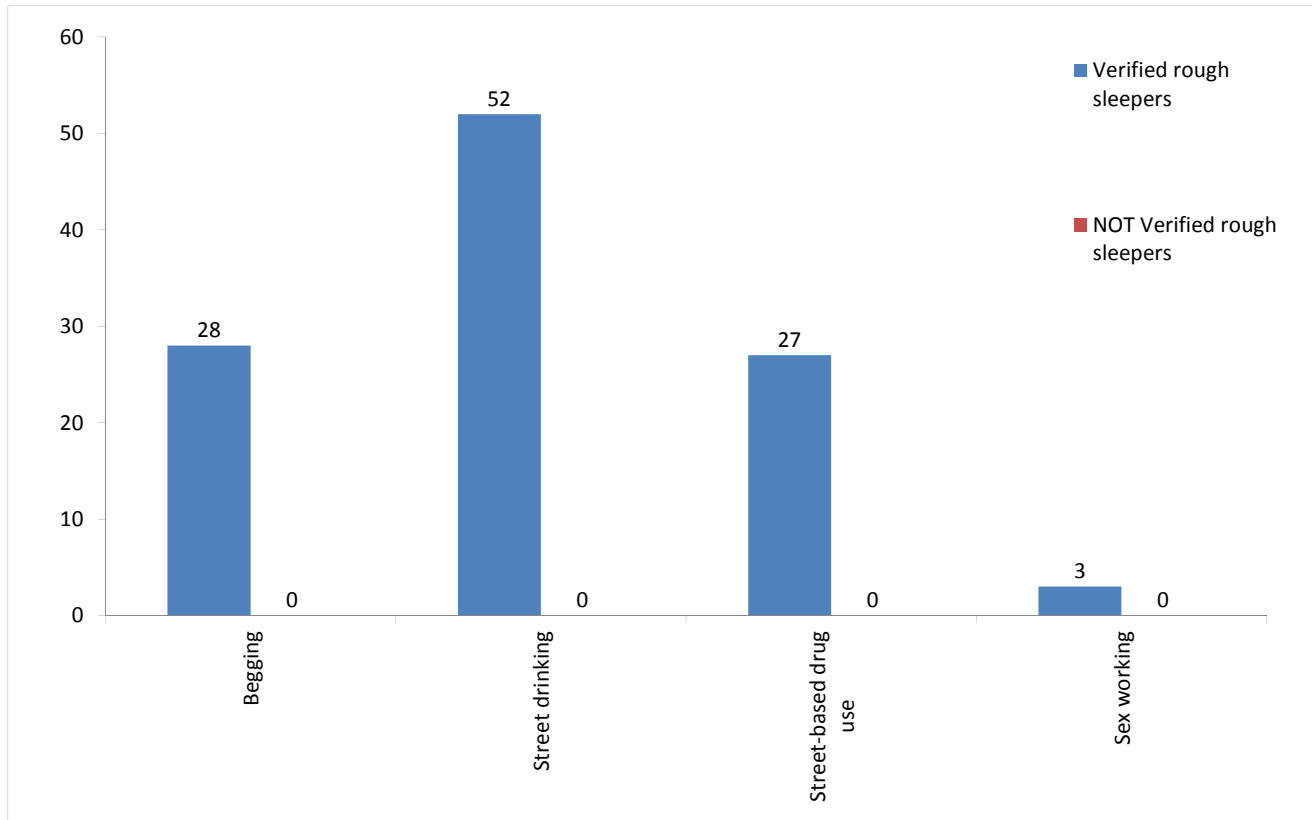
It is possible for someone contacted to have previous experience of more than one institution and so be included in more than one of the above figures. 10 people contacted in the year have been in care and prison.

The proportion of people contacted in City of London with previous experience of the armed forces, care or prison is consistent with the previous three quarters and with the proportion across all boroughs this quarter.

*People seen rough sleeping in the period who have been assessed for institutional history: 72

12) Street activity

Street population (people who rough sleep and/or engage in a street lifestyle) contacted by outreach who fall into one or more of the street activity categories on CHAIN



Base for verified rough sleepers: 75

Base for people not verified as rough sleepers: 13

Of the 164 verified rough sleepers contacted this quarter, 75 (46%) have been assessed as engaging in one or more street activities.

Some of these people contacted this quarter have been seen engaging in more than one type of street activity at some point.

In addition to the 164 verified rough sleepers contacted in the quarter by outreach or BBS teams, 13 people who are considered vulnerable but have not been seen rough sleeping were also contacted. Of these:

None had a confirmed reconnection;

1 were booked into accommodation across all boroughs;

3 were recorded as having arrived at accommodation reporting to CHAIN.