



# CHAIN

## Quarterly Report for the Outer Boroughs October - December 2011



# CHAIN Report for Outer boroughs 1st October to 31st December 2011

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This CHAIN report for October to December 2011 reports on verified rough sleepers contacted by the Croydon Reach, Ealing SPOT, Wandsworth Equinox Outreach, London Street Rescue, CHC Brent Outreach, Richmond Outreach, Pillion ECO and Heathrow Airport outreach teams in the outer London boroughs.

Most of the tables in this report are split by borough. Since clients do move between boroughs and can be contacted more than once in any given period; they may as a consequence feature in more than one set of borough figures. The total number of unique clients seen rough sleeping in this period was 411 compared to 385 in Jul-Sep 11, 330 in Apr-Jun 2011, 212 during Jan-Mar 2011, and 292 during Oct-Dec 2010. The total overall - people contacted, or arriving or departing from accommodation - was 725 compared to 980 in Jul-Sep 11, 805 during Apr-Jun 2011, 481 during Jan-Mar 2011, and 565 during Oct-Dec 2010.

## 1) Rough sleeping

Number of clients by number of bedded down or street count actions in the period by borough

Borough	Number of times seen bedded down					Total
	1	2	3	4	5+	
Barking & Dagenham	4	0	0	0	0	4
Barnet	4	2	0	0	0	6
Bexley	2	0	0	0	0	2
Brent	46	1	0	0	0	47
Bromley	5	0	0	0	0	5
Croydon	15	2	0	0	0	17
Ealing	27	10	4	5	7	53
Enfield	5	0	0	0	0	5
Greenwich	11	4	2	1	1	19
Hackney	25	0	0	0	1	26
Haringey	12	0	0	0	0	12
Harrow	3	1	0	0	0	4
Havering	0	0	0	0	0	0
Heathrow	40	7	4	0	2	53
Hillingdon	4	0	1	0	0	5
Hounslow	7	2	0	1	0	10
Islington	27	4	1	1	5	38
Kingston upon Thames	1	0	0	0	0	1
Lewisham	9	0	0	0	0	9
Merton	4	0	0	0	0	4
Newham	13	5	2	1	0	21
Redbridge	14	7	2	0	0	23
Richmond	8	4	0	0	0	12
Sutton	4	0	0	0	0	4
Waltham Forest	9	2	0	0	0	11
Wandsworth	15	2	2	0	1	20
<b>Total (unique)</b>	<b>314</b>	<b>53</b>	<b>18</b>	<b>9</b>	<b>17</b>	<b>411</b>
%	76%	13%	4%	2%	4%	100%

The majority of people were only seen sleeping rough once in the period.

## 2) Rough sleeping (rolling)

Number of clients seen rough sleeping over the last four quarters.

Borough	Jan-Mar 11	Apr-Jun 11	Jul-Sep 11	Oct-Dec 11	Difference last 2 quarters
Barking & Dagenham	3	7	3	4	+1
Barnet	2	5	8	6	-2
Bexley	1	2	1	2	+1
Brent	5	17	40	47	+7
Bromley	7	2	12	5	-7
Croydon	10	4	18	17	-1
Ealing	43	63	54	53	-1
Enfield	3	7	6	5	-1
Greenwich	8	8	15	19	+4
Hackney	15	21	21	26	+5
Haringey	11	8	11	12	+1
Harrow	0	2	9	4	-5
Havering	0	3	3	0	-3
Heathrow	30	25	51	53	+2
Hillingdon	0	2	4	5	+1
Hounslow	9	28	8	10	+2
Islington	10	42	49	38	-11
Kingston upon Thames	4	1	1	1	No change
Lewisham	4	19	16	9	-7
Merton	7	4	5	4	-1
Newham	10	14	12	21	+9
Redbridge	11	7	3	23	+20
Richmond	10	17	16	12	-4
Sutton	2	1	4	4	No change
Waltham Forest	7	11	13	11	-2
Wandsworth	6	14	7	20	+13
<b>Total (unique)</b>	<b>212</b>	<b>330</b>	<b>385</b>	<b>411</b>	<b>+26</b>

Of the 26 outer London boroughs 12 have seen an increase in the number of clients seen rough sleeping (13 last quarter), 12 have seen a decrease (10 last quarter). Overall there were 26 more people seen in this period than July to September 2011.

Overall the highest numbers of people seen rough sleeping were in Ealing and Heathrow - both 53. Redbridge and Wandsworth have seen the largest numerical increases this quarter compared to the previous one - Redbridge up by 20 and Wandsworth up by 13.

## Demographics

### 3) Gender

People contacted by outreach and/or arriving in or departing from accommodation in the period by gender

Borough	Male	Female	Total
Barking & Dagenham	4	0	4
Barnet	5	1	6
Bexley	3	0	3
Brent	45	6	51
Bromley	5	0	5
Croydon	15	2	17
Ealing	123	7	130
Enfield	5	0	5
Greenwich	19	2	21
Hackney	29	7	36
Haringey	14	0	14
Harrow	3	1	4
Havering	1	0	1
Heathrow	54	6	60
Hillingdon	6	0	6
Hounslow	10	0	10
Islington	210	31	241
Kingston upon Thames	1	0	1
Lewisham	25	4	29
Merton	2	2	4
Newham	20	5	25
Redbridge	24	1	25
Richmond	30	2	32
Sutton	4	1	5
Waltham Forest	10	2	12
Wandsworth	21	2	23
<b>Total (unique)</b>	<b>647</b>	<b>78</b>	<b>725</b>
%	<b>89%</b>	<b>11%</b>	<b>100%</b>

The highest number of females contacted in the period was in Islington - 31 out of a total of 241.

#### 4) Age

People contacted by outreach and/or arriving in or departing from accommodation in the period by age

Borough	Under 18 years	18 - 25 years	26 - 35 years	36 - 45 years	46 - 55 years	Over 55 years	Total
Barking & Dagenham	0	0	1	3	0	0	4
Barnet	0	1	1	1	3	0	6
Bexley	0	2	0	0	0	1	3
Brent	0	11	9	16	13	2	51
Bromley	0	0	1	2	0	2	5
Croydon	0	2	2	3	6	4	17
Ealing	0	11	38	41	31	9	130
Enfield	0	1	0	2	2	0	5
Greenwich	0	4	3	7	4	3	21
Hackney	0	1	4	19	8	4	36
Haringey	0	1	5	6	0	2	14
Harrow	0	0	1	2	1	0	4
Havering	0	0	0	1	0	0	1
Heathrow	1	4	9	15	17	14	60
Hillingdon	0	0	1	2	2	1	6
Hounslow	0	1	2	4	3	0	10
Islington	0	21	69	72	52	27	241
Kingston upon Thames	0	0	0	0	1	0	1
Lewisham	0	2	9	12	5	1	29
Merton	0	0	1	1	2	0	4
Newham	0	1	5	7	9	3	25
Redbridge	0	2	5	6	8	4	25
Richmond	0	3	7	7	10	5	32
Sutton	0	1	0	1	3	0	5
Waltham Forest	0	1	3	4	3	1	12
Wandsworth	0	0	4	9	8	2	23
<b>Total (unique)</b>	<b>1</b>	<b>68</b>	<b>172</b>	<b>226</b>	<b>180</b>	<b>78</b>	<b>725</b>
<b>%</b>	<b>0%</b>	<b>9%</b>	<b>24%</b>	<b>31%</b>	<b>25%</b>	<b>11%</b>	<b>100%</b>

Just over one in ten people contacted were over 55 years and 9% were under 26 - 14% in the previous quarter.

The highest number of people contacted, aged over 55, was in Islington (27 out of 241). The highest number of people under 25 were also contacted in Islington (21) - 90 in the previous quarter.

## 5) Ethnicity

People contacted by outreach and/or arriving or departing from in accommodation in the period by ethnicity

Borough	White - British	White - Irish	White - Other	Black	Asian	Mixed	Other	Missing	Total
Barking & Dagenham	1	0	2	1	0	0	0	0	4
Barnet	1	1	4	0	0	0	0	0	6
Bexley	3	0	0	0	0	0	0	0	3
Brent	2	4	19	15	8	2	1	0	51
Bromley	3	1	1	0	0	0	0	0	5
Croydon	6	1	2	4	1	1	2	0	17
Ealing	29	14	34	15	34	1	3	0	130
Enfield	0	0	2	1	1	1	0	0	5
Greenwich	14	0	1	4	2	0	0	0	21
Hackney	10	2	11	9	1	2	1	0	36
Haringey	2	0	8	3	0	1	0	0	14
Harrow	1	0	1	1	1	0	0	0	4
Havering	1	0	0	0	0	0	0	0	1
Heathrow	22	1	19	8	7	2	1	0	60
Hillingdon	4	0	0	0	2	0	0	0	6
Hounslow	3	0	1	0	6	0	0	0	10
Islington	126	16	35	42	8	6	7	1	241
Kingston upon Thames	1	0	0	0	0	0	0	0	1
Lewisham	19	1	3	4	1	1	0	0	29
Merton	0	0	4	0	0	0	0	0	4
Newham	7	1	9	4	3	0	1	0	25
Redbridge	8	2	5	1	5	0	4	0	25
Richmond	19	3	4	3	2	0	0	1	32
Sutton	3	0	1	0	1	0	0	0	5
Waltham Forest	5	0	3	3	0	0	1	0	12
Wandsworth	6	0	9	4	2	2	0	0	23
<b>Total (unique)</b>	<b>279</b>	<b>47</b>	<b>173</b>	<b>109</b>	<b>77</b>	<b>17</b>	<b>21</b>	<b>2</b>	<b>725</b>
%	38%	6%	24%	15%	11%	2%	3%	0%	100%

Just under 2 in 5 people (38%) contacted in the outer London boroughs in October to December 2011 were White British followed by 173 (24%) White Other and 109 (15%) people of Black ethnic origin. 42 (39%) of the 109 people of Black ethnic origin were contacted in Islington. Thirty-four (26%) people contacted in Ealing were Asian.

## 6) Nationality

People contacted by outreach and/or arriving in or departing from accommodation in the period by nationality

Borough	UK	Ireland (Republic of)	CEE	Africa	Other	Missing	Total*
Barking & Dagenham	2	0	2	0	0	0	4
Barnet	2	0	3	0	0	1	6
Bexley	3	0	0	0	0	0	3
Brent	16	2	15	5	13	0	51
Bromley	3	1	1	0	0	0	5
Croydon	10	1	2	0	4	0	17
Ealing	50	8	34	7	28	3	130
Enfield	3	0	0	0	2	0	5
Greenwich	16	0	1	1	2	1	21
Hackney	20	1	10	2	3	0	36
Haringey	3	0	7	1	3	0	14
Harrow	2	0	1	0	1	0	4
Havering	1	0	0	0	0	0	1
Heathrow	33	1	14	2	10	0	60
Hillingdon	5	0	0	0	1	0	6
Hounslow	3	0	1	0	6	0	10
Islington	173	4	22	15	23	4	241
Kingston upon Thames	1	0	0	0	0	0	1
Lewisham	22	0	1	2	2	2	29
Merton	0	0	3	0	1	0	4
Newham	9	1	6	2	4	3	25
Redbridge	11	1	3	0	10	0	25
Richmond	25	0	2	1	2	2	32
Sutton	4	0	0	0	0	1	5
Waltham Forest	8	0	1	2	1	0	12
Wandsworth	10	0	6	0	6	1	23
<b>Total (unique)</b>	<b>405</b>	<b>20</b>	<b>135</b>	<b>37</b>	<b>111</b>	<b>17</b>	<b>708</b>
<b>%</b>	<b>57%</b>	<b>3%</b>	<b>19%</b>	<b>5%</b>	<b>16%</b>	<b>2%</b>	<b>100%</b>

The majority of those contacted in the outer boroughs were British (57%) and is similar to last quarter (55%). The next most common nationalities were CEE (19%) - compared to 18% in the previous quarter.

15 of the 37 black people contacted were seen in Islington.

\*Totals exclude clients whose ethnicity has not been recorded on CHAIN.

\*\*Central and East European (Accession country states) - CEE



## Client Support Needs

### 7) Support Needs

People contacted by outreach and/or arriving in or departing from accommodation in the period by support needs

Borough	Alcohol	Drugs	Mental health	Total*
Barking & Dagenham	0	0	0	3
Barnet	0	0	1	6
Bexley	0	0	0	3
Brent	1	1	1	48
Bromley	0	0	0	5
Croydon	0	0	0	16
Ealing	22	9	5	130
Enfield	0	0	0	5
Greenwich	0	1	1	21
Hackney	0	0	0	34
Haringey	0	0	0	14
Harrow	0	0	0	4
Havering	0	0	0	1
Heathrow	2	0	1	60
Hillingdon	0	0	1	6
Hounslow	0	1	0	10
Islington	35	34	24	241
Kingston upon Thames	0	0	0	1
Lewisham	3	4	4	29
Merton	0	0	0	4
Newham	2	1	0	25
Redbridge	2	1	1	25
Richmond	1	0	2	32
Sutton	0	0	0	5
Waltham Forest	0	0	0	12
Wandsworth	2	1	2	22
<b>Total (unique)</b>	<b>67</b>	<b>51</b>	<b>41</b>	<b>712</b>
%	9%	7%	6%	

All 3 needs not known or not recorded
1
0
0
3
0
1
0
0
0
2
0
0
0
0
0
0
0
0
0
0
0
0
0
0
1
<b>13</b>

9% people contacted have an alcohol support need, compared to 11% last quarter and 13% during April to June 2011. 7% had a drug support need this quarter compared to 8% last quarter.

6% have a mental health support need (8% last quarter, 13% during April to June 2011).

\*Totals exclude clients whose support needs are not known or not recorded on CHAIN

## 8) Institutional history

People contacted by outreach and/or arriving in or departing from accommodation in the period by experience of the armed forces, care or prison

Borough	Armed Forces	Care	Prison	Total*
Barking & Dagenham	0	0	0	0
Barnet	0	0	0	2
Bexley	0	0	0	2
Brent	2	3	7	45
Bromley	0	0	0	1
Croydon	1	0	1	14
Ealing	2	5	25	121
Enfield	1	0	1	2
Greenwich	1	2	8	17
Hackney	1	0	8	20
Haringey	1	0	1	5
Harrow	0	0	0	1
Havering	0	0	0	1
Heathrow	4	1	6	59
Hillingdon	0	0	1	4
Hounslow	0	0	1	7
Islington	19	32	102	237
Kingston upon Thames	0	0	0	1
Lewisham	1	2	8	26
Merton	0	0	0	0
Newham	0	0	3	15
Redbridge	0	0	7	14
Richmond	1	6	13	31
Sutton	0	0	0	2
Waltham Forest	0	0	0	6
Wandsworth	0	0	5	15
<b>Total (unique)</b>	<b>31</b>	<b>47</b>	<b>184</b>	<b>603</b>
%	5%	8%	31%	

All 3 histories not known or not recorded
4
4
1
6
4
3
9
3
4
16
9
3
0
1
2
3
4
0
3
4
10
11
1
3
6
8
<b>122</b>

Just under a third of the people contacted in the outer London boroughs in this period had experience of prison (slightly lower last quarter). Just under one in ten had experience of being in care (1 in 10 last quarter) and a slightly smaller number (31, 5%) had served in the armed forces - compared to 39 last quarter.

\*Totals exclude clients whose institutional history are not known or not recorded on CHAIN

## Accommodation Work

### 9) Type of accommodation and reconnection events

Outreach accommodation and reconnection events recorded by outer boroughs outreach teams in the period by type

Accommodation Type	CHC Brent Outreach	Croydon Outreach	Ealing SPOT	West London Reconnect	Heathrow Airport Outreach	London Reconnect	London Street Rescue	Pilion Islington Outreach	SPEAR Outreach	Grand Total
Assessment Centre	31	1	8			1	78	55		174
Bed & Breakfast	2	4	1		1		19	9		36
Clinic/Detox/Rehab			5		2	10		1		18
Hostel		9	17	3	4	43	36	8	5	125
Long-term accommodation	4		24		9	1	47	11	10	106
Registered Care Home			2		1					3
Rolling shelter	5	4	16		12		82	8		127
Second-stage accommodation			7			1	5			13
St Mungo's complex needs								2		2
St Mungo's semi-independent	1							1		2
Temporary accommodation (LA)		1	5		1	5	8	12	1	33
<b>Grand Total</b>	<b>43</b>	<b>19</b>	<b>85</b>	<b>3</b>	<b>30</b>	<b>61</b>	<b>275</b>	<b>107</b>	<b>16</b>	<b>639</b>
<b>People</b>	<b>35</b>	<b>16</b>	<b>60</b>	<b>3</b>	<b>21</b>	<b>40</b>	<b>187</b>	<b>76</b>	<b>16</b>	<b>454</b>

There are very few accommodation projects which subscribe to CHAIN in the outer boroughs. Most bookings in and referrals by the London Street Rescue team are to hostels located in Tower Hamlets.

Accommodation Name	CHC Brent Outreach	Croydon Outreach	Ealing SPOT	West London Reconnect	Heathrow Airport Outreach	London Reconnect	London Street Rescue	Pilion Islington Outreach	SPEAR Outreach	Grand Total
Alcohol Recovery Project						1				1
Branches							3			3
Broadway - Sixty-Five			3							3
Burlington House			5							5
Church Army - Cosway Street							4			4
Clearing House/RSI			1				4		3	8
Cranstoun Drug Services - City Road								1		1
Equinox - Brook Drive						7				7
Home of Peace					1					1
LA tenancy (general needs)			3				2	1	1	7
Missionaries of Charity - Gift of Love			2		1					3
NHS - Max Glatt Detox Unit Ealing			3							3
Other	2	15	28		11	12	45	63	2	178
Private rented sector - independent	1		14		9		23		2	49
Private rented sector - with some floating support/su	1						9		2	12
Providence Row - Dellow Hostel						9				9
Providence Row - Edward Gibbons House							1			1
Queen Victoria Seamen's Rest			1							1
RSL tenancy (general needs)	2									2
Salvation Army - David Barker House			1		1			2		4
Salvation Army - Edward Alsop Court						1				1
Salvation Army - Hope Town							1			1
Sheltered Housing			1					2		3
SHP - 165 Project								1		1
SHP - Jason Lee House							1			1
SLYMCA		3								3
SPEAR - Kew Road									4	4
St John of God - Olallo				3		29				32
St Mungo's - Church Walk							1			1
St Mungo's - Mare Street							8	1		9
St Mungo's - Margery Street	5				3		48	7		63
St Mungo's - Pagnell Street							2			2
St Mungo's - Rushworth Street			15		4		34			53
St Mungo's - Spring Gardens							7			7
St Mungo's - Teignmouth Road	1									1
St Mungo's - Tufnell Park Road (153-155)								1		1
St Mungo's - Vartry Road							1			1
St Mungo's - Wharton Street								2		2
Supported Housing							4	8	2	14

Accommodation Name	CHC Brent Outreach	Croydon Outreach	Ealing SPOT	West London Reconnect	Heathrow Airport Outreach	London Reconnect	London Street Rescue	Pilion Islington Outreach	SPEAR Outreach	Grand Total
Thames Reach - Graham House							1			1
Thames Reach - Robertson Street							1			1
The Passage - Passage House						1				
Western Lodge							2			2
YMCA - Ealing			7							7
<b>Grand Total</b>	<b>12</b>	<b>18</b>	<b>84</b>	<b>3</b>	<b>30</b>	<b>59</b>	<b>202</b>	<b>89</b>	<b>16</b>	<b>506</b>

NB The total on this table (506) is lower than the total on the previous table (639) due to certain types of accommodation not being named on the CHAIN record (e.g. B&Bs)

**Reconnections**

Reconnection type	Ealing SPOT	Heathrow Airport Outreach	London Reconnect	London Street Rescue	Pilion Islington Outreach	West London Reconnect	Grand Total
<i>Not applicable</i>			66			6	72
Advised	14	2	1	3	9		29
Confirmed	5	3		2	6		16
<b>Grand Total</b>	<b>19</b>	<b>5</b>	<b>67</b>	<b>5</b>	<b>15</b>	<b>6</b>	<b>117</b>

London and West London Reconnect teams work with rough sleepers to reconnect them to a suitable area - one with appropriate services and/or where there is support from friends or family. Both teams provide support with travel and liaise with agencies located both in the UK and abroad to ensure the highest chance of success. This work is confirmed via a series of follow-ups and differs from standard CHAIN reconnection work which is designated 'advised' or 'confirmed' at the start of the process. Hence the *Not applicable* category in the table above.