



# CHAIN

## Quarterly Report for the Outer Boroughs January - March 2011



# CHAIN Report for Outer boroughs 1st January to 31st March 2011

## Contents

### 1) Rough sleeping

Number of clients by number of bedded down or street count actions in the period by borough

### 2) Rough sleeping (rolling)

Number of clients seen rough sleeping over the last four quarters.

## Demographics

### 3) Gender

People contacted by outreach and/or arriving in or departing from accommodation in the period by gender

### 4) Age

People contacted by outreach and/or arriving in or departing from accommodation in the period by age

### 5) Ethnicity

People contacted by outreach and/or arriving or departing from in accommodation in the period by ethnicity

### 6) Nationality

People contacted by outreach and/or arriving in or departing from accommodation in the period by nationality

## Client Support Needs/Institutional History

### 7) Support Needs

People contacted by outreach and/or arriving in or departing from accommodation in the period by support needs

### 8) Institutional history

People contacted by outreach and/or arriving in or departing from accommodation in the period by experience of the armed forces, care or prison

## Accommodation Work

### 9) Type of accommodation and reconnection events

Outreach accommodation and reconnection events recorded by outer boroughs outreach teams in the period by type

This CHAIN report for January to March 2011 reports on verified rough sleepers contacted by the Croydon Reach, Ealing SPOT, Wandsworth Equinox Outreach, London Street Rescue, CHC Brent Outreach, Richmond Outreach, Pillion ECO and Heathrow Airport outreach teams in the outer London boroughs.

Most of the tables in this report are split by borough. Since clients do move between boroughs and can be contacted more than once in any given period; they may as a consequence feature in more than one set of borough figures. The total number of unique clients seen rough sleeping in this period was 212, compared to 292 during Oct-Dec 2010 and 256 during Jul-Sep 2010. The total overall - people contacted, or arriving or departing from accommodation - was 481, compared to 565 last quarter and 532 during Jul-Sep 2010.

## 1) Rough sleeping

Number of clients by number of bedded down or street count actions in the period by borough

Borough	Number of times seen bedded down					Total
	1	2	3	4	5+	
Barking & Dagenham	3	0	0	0	0	3
Barnet	2	0	0	0	0	2
Bexley	1	0	0	0	0	1
Brent	5	0	0	0	0	5
Bromley	4	3	0	0	0	7
Croydon	9	0	0	1	0	10
Ealing	29	8	4	1	1	43
Enfield	3	0	0	0	0	3
Greenwich	8	0	0	0	0	8
Hackney	9	3	1	0	2	15
Haringey	9	2	0	0	0	11
Harrow	0	0	0	0	0	0
Havering	0	0	0	0	0	0
Heathrow	21	6	0	2	1	30
Hillingdon	0	0	0	0	0	0
Hounslow	9	0	0	0	0	9
Islington	10	0	0	0	0	10
Kingston upon Thames	4	0	0	0	0	4
Lewisham	3	0	1	0	0	4
Merton	6	1	0	0	0	7
Newham	10	0	0	0	0	10
Redbridge	11	0	0	0	0	11
Richmond	10	0	0	0	0	10
Sutton	1	1	0	0	0	2
Waltham Forest	4	3	0	0	0	7
Wandsworth	5	0	1	0	0	6
<b>Total (unique)</b>	<b>167</b>	<b>28</b>	<b>9</b>	<b>3</b>	<b>5</b>	<b>212</b>
<b>%</b>	<b>79%</b>	<b>13%</b>	<b>4%</b>	<b>1%</b>	<b>2%</b>	<b>100%</b>

The majority of people were only seen sleeping rough once in the period.

## 2) Rough sleeping (rolling)

Number of clients seen rough sleeping over the last four quarters.

Borough	Apr - Jun 10	Jul - Sep 10	Oct-Dec 10	Jan-Mar 11	Difference last 2 quarters
Barking & Dagenham	4	3	3	3	No change
Barnet	1	4	8	2	-6
Bexley	3	5	3	1	-2
Brent	2	7	24	5	-19
Bromley	0	1	1	7	+6
Croydon	6	6	3	10	+7
Ealing	23	27	21	43	+22
Enfield	1	3	11	3	-8
Greenwich	5	5	12	8	-4
Hackney	9	19	22	15	-7
Haringey	17	13	18	11	-7
Harrow	2	0	4	0	-4
Havering	1	6	5	0	-5
Heathrow	39	24	36	30	-6
Hillingdon	1	6	1	0	-1
Hounslow	2	5	22	9	-13
Islington	20	13	9	10	+1
Kingston upon Thames	1	9	1	4	+3
Lewisham	19	39	16	4	-12
Merton	3	7	7	7	No change
Newham	4	8	16	10	-6
Redbridge	2	3	6	11	+5
Richmond	14	18	17	10	-7
Sutton	0	1	0	2	+2
Waltham Forest	3	11	6	7	+1
Wandsworth	12	14	22	6	-16
<b>Total (unique)</b>	<b>193</b>	<b>256</b>	<b>292</b>	<b>212</b>	<b>-80</b>

Of the 26 outer London boroughs 8 have seen an increase in the number of clients seen rough sleeping (12 last quarter), 16 have seen a decrease (11 last quarter). Overall there were 80 fewer people seen in this period than October to December 2010.

Overall the highest number of people seen rough sleeping was in Ealing - 43 (34 people seen rough sleeping for the first time). The number has doubled since the previous quarter.

## Demographics

### 3) Gender

People contacted by outreach and/or arriving in or departing from accommodation in the period by gender

Borough	Male	Female	Total
Barking & Dagenham	3	0	3
Barnet	2	0	2
Bexley	1	0	1
Brent	7	1	8
Bromley	7	0	7
Croydon	11	1	12
Ealing	84	10	94
Enfield	2	1	3
Greenwich	8	0	8
Hackney	29	7	36
Haringey	12	2	14
Harrow	0	0	0
Havering	3	0	3
Heathrow	33	5	38
Hillingdon	0	0	0
Hounslow	9	1	10
Islington	146	32	178
Kingston upon Thames	4	0	4
Lewisham	21	3	24
Merton	7	0	7
Newham	11	0	11
Redbridge	11	0	11
Richmond	15	0	15
Sutton	2	0	2
Waltham Forest	11	2	13
Wandsworth	19	2	21
<b>Total (unique)</b>	<b>422</b>	<b>59</b>	<b>481</b>
%	<b>88%</b>	<b>12%</b>	<b>100%</b>

The highest number of females contacted in the period was in Islington - 32 out of a total of 178.

#### 4) Age

People contacted by outreach and/or arriving in or departing from accommodation in the period by age

Borough	Under 18 years	18 - 25 years	26 - 35 years	36 - 45 years	46 - 55 years	Over 55 years	Total
Barking & Dagenham	0	0	1	2	0	0	3
Barnet	0	0	0	1	1	0	2
Bexley	0	1	0	0	0	0	1
Brent	0	2	1	4	1	0	8
Bromley	0	0	2	3	1	1	7
Croydon	0	1	1	5	3	2	12
Ealing	0	12	30	27	22	3	94
Enfield	0	2	0	0	1	0	3
Greenwich	0	1	2	3	2	0	8
Hackney	0	3	13	8	10	2	36
Haringey	0	0	3	6	5	0	14
Harrow	0	0	0	0	0	0	0
Havering	0	1	0	1	0	1	3
Heathrow	0	2	4	10	11	11	38
Hillingdon	0	0	0	0	0	0	0
Hounslow	0	0	2	3	3	2	10
Islington	0	11	43	75	33	16	178
Kingston upon Thames	0	0	1	1	2	0	4
Lewisham	0	2	5	11	5	1	24
Merton	0	0	4	3	0	0	7
Newham	0	0	2	4	5	0	11
Redbridge	0	0	3	5	1	2	11
Richmond	0	0	4	8	2	1	15
Sutton	0	0	2	0	0	0	2
Waltham Forest	0	2	3	2	5	1	13
Wandsworth	0	1	4	9	5	2	21
<b>Total (unique)</b>	<b>0</b>	<b>36</b>	<b>117</b>	<b>181</b>	<b>104</b>	<b>43</b>	<b>481</b>
<b>%</b>	<b>0%</b>	<b>7%</b>	<b>24%</b>	<b>38%</b>	<b>22%</b>	<b>9%</b>	<b>100%</b>

Jus under one in ten people contacted were over 55 years and 7% were under 26 - similar to the previous quarter.

The highest number of people contacted, aged over 55, was in Islington (16 out of 178). The highest number of people under 25 were contacted in Ealing (12).

## 5) Ethnicity

People contacted by outreach and/or arriving or departing from in accommodation in the period by ethnicity

Borough	White - British	White - Irish	White - Other	Black	Asian	Mixed	Other	Missing	Total
Barking & Dagenham	1	0	0	1	0	0	1	0	3
Barnet	2	0	0	0	0	0	0	0	2
Bexley	0	0	0	0	0	1	0	0	1
Brent	1	0	1	4	2	0	0	0	8
Bromley	6	0	1	0	0	0	0	0	7
Croydon	4	0	5	2	0	0	1	0	12
Ealing	20	13	8	11	35	1	2	0	90
Enfield	1	0	1	1	0	0	0	0	3
Greenwich	3	0	1	2	0	0	1	0	7
Hackney	16	1	6	4	3	0	1	0	31
Haringey	3	0	6	3	0	0	1	0	13
Harrow	0	0	0	0	0	0	0	0	0
Havering	2	0	0	1	0	0	0	0	3
Heathrow	13	0	10	5	8	2	0	0	38
Hillingdon	0	0	0	0	0	0	0	0	0
Hounslow	4	0	0	1	5	0	0	0	10
Islington	106	12	21	18	7	3	4	1	172
Kingston upon Thames	4	0	0	0	0	0	0	0	4
Lewisham	15	3	0	3	0	2	0	0	23
Merton	1	0	3	0	1	0	1	0	6
Newham	3	0	1	1	3	0	2	0	10
Redbridge	1	0	1	4	3	0	0	0	9
Richmond	6	2	2	0	0	0	0	0	10
Sutton	1	0	1	0	0	0	0	0	2
Waltham Forest	5	0	1	4	0	0	0	0	10
Wandsworth	10	1	3	3	1	1	1	0	20
<b>Total (unique)</b>	<b>206</b>	<b>32</b>	<b>67</b>	<b>64</b>	<b>61</b>	<b>10</b>	<b>14</b>	<b>1</b>	<b>455</b>
%	45%	7%	15%	14%	13%	2%	3%	0%	100%

Just over 2 in 5 people (45%) contacted in the outer London boroughs in January to March 2011 were White British followed by 67 (15%) White Other and 64 (14%) people of Black ethnic origin. 18 (28%) of the 64 people of Black ethnic origin were contacted in Islington. Thirty-five (just under 2 in 5) people contacted in Ealing were Asian.

## 6) Nationality

People contacted by outreach and/or arriving in or departing from accommodation in the period by nationality

Borough	UK	Ireland (Republic of)	CEE	Africa	Other	Missing	Total*
Barking & Dagenham	1	0	0	1	1	0	3
Barnet	2	0	0	0	0	0	2
Bexley	1	0	0	0	0	0	1
Brent	1	0	1	1	4	1	8
Bromley	5	0	1	0	0	1	7
Croydon	4	0	3	1	3	1	12
Ealing	36	7	8	5	35	3	94
Enfield	1	0	0	1	1	0	3
Greenwich	4	0	1	2	1	0	8
Hackney	17	1	6	3	6	3	36
Haringey	7	0	3	0	3	1	14
Harrow	0	0	0	0	0	0	0
Havering	3	0	0	0	0	0	3
Heathrow	16	1	6	5	9	1	38
Hillingdon	0	0	0	0	0	0	0
Hounslow	5	0	0	0	5	0	10
Islington	126	3	6	11	21	11	178
Kingston upon Thames	4	0	0	0	0	0	4
Lewisham	17	2	0	2	0	3	24
Merton	1	0	5	0	1	0	7
Newham	4	0	1	3	3	0	11
Redbridge	2	0	1	4	4	0	11
Richmond	10	0	0	0	2	3	15
Sutton	1	0	0	1	0	0	2
Waltham Forest	10	0	1	1	1	0	13
Wandsworth	16	0	2	0	2	1	21
<b>Total (unique)</b>	<b>268</b>	<b>14</b>	<b>42</b>	<b>38</b>	<b>91</b>	<b>28</b>	<b>453</b>
<b>%</b>	<b>59%</b>	<b>3%</b>	<b>9%</b>	<b>8%</b>	<b>20%</b>	<b>6%</b>	<b>100%</b>

The majority of those contacted in the outer boroughs were British (59%) and is similar to last quarter (60%). The next most common nationalities were CEE (9%) - compared to 12% last quarter - and African (8%).

Eight of the clients contacted in Ealing were from Central and Eastern European countries

\*Totals exclude clients whose ethnicity has not been recorded on CHAIN.

\*\*Central and East European (Accession country states) - CEE



## Client Support Needs/Institutional History

### 7) Support Needs

People contacted by outreach and/or arriving in or departing from accommodation in the period by support needs

Borough	Alcohol	Drugs	Mental health	Total*
Barking & Dagenham	0	0	0	3
Barnet	0	0	0	2
Bexley	0	0	0	1
Brent	1	0	0	8
Bromley	0	1	0	7
Croydon	1	0	1	12
Ealing	20	16	3	91
Enfield	0	0	0	3
Greenwich	0	0	0	8
Hackney	5	6	2	35
Haringey	1	1	0	13
Harrow	0	0	0	0
Havering	0	1	1	3
Heathrow	4	1	2	23
Hillingdon	0	0	0	0
Hounslow	0	0	1	10
Islington	37	41	22	177
Kingston upon Thames	0	0	0	4
Lewisham	7	7	4	23
Merton	0	0	0	7
Newham	1	0	0	10
Redbridge	0	0	0	11
Richmond	1	1	1	13
Sutton	0	0	0	2
Waltham Forest	0	0	0	13
Wandsworth	4	0	1	20
<b>Total (unique)</b>	<b>81</b>	<b>74</b>	<b>38</b>	<b>384</b>
%	21%	19%	10%	

All 3 needs not known or not recorded
0
0
0
0
0
0
0
3
0
0
0
1
1
0
0
15
0
0
1
0
1
0
1
0
2
0
0
1
<b>97</b>

Just over 1 in 5 (21%) people contacted have an alcohol support need, compared to 29% last quarter and 29% during July to September 2010. 19% had a drug support need this quarter compared to 16% last quarter.

13% have a mental health support need (10% last quarter, 15% during Jul-Sep 2010).

\*Totals exclude clients whose support needs are not known or not recorded on CHAIN

## 8) Institutional history

People contacted by outreach and/or arriving in or departing from accommodation in the period by experience of the armed forces, care or prison

Borough	Armed Forces	Care	Prison	Total*
Barking & Dagenham	0	0	0	0
Barnet	0	0	0	0
Bexley	0	0	0	1
Brent	0	0	0	6
Bromley	0	0	2	4
Croydon	1	0	2	6
Ealing	2	2	13	79
Enfield	0	1	0	2
Greenwich	0	0	1	4
Hackney	1	0	3	30
Haringey	0	0	1	7
Harrow	0	0	0	0
Havering	0	1	1	3
Heathrow	1	0	5	25
Hillingdon	0	0	0	0
Hounslow	0	0	0	6
Islington	5	15	44	172
Kingston upon Thames	0	0	1	1
Lewisham	0	2	12	21
Merton	0	0	1	3
Newham	1	0	0	5
Redbridge	0	0	0	0
Richmond	0	0	2	8
Sutton	0	0	0	1
Waltham Forest	0	0	1	10
Wandsworth	0	0	5	17
<b>Total (unique)</b>	<b>11</b>	<b>20</b>	<b>90</b>	<b>375</b> *
<b>%</b>	<b>3%</b>	<b>5%</b>	<b>24%</b>	

All 3 histories not known or not recorded
3
2
0
2
3
6
15
1
4
6
7
0
0
13
0
4
6
3
3
4
6
11
7
1
3
4
<b>106</b>

A quarter of the people contacted in the outer London boroughs in this period had experience of prison (similar last quarter). One in twenty had experience of being in care (1 in 10 last quarter) and a slightly smaller number (11, 3%) had served in the armed forces - compared to 11 last quarter.

\*Totals exclude clients whose institutional history are not known or not recorded on CHAIN

## Accommodation Work

### 9) Type of accommodation and reconnection events

Outreach accommodation and reconnection events recorded by outer boroughs outreach teams in the period by type

Accommodation Type	CHC Brent Outreach	Croydon Outreach	Ealing SPOT	Equinox Wandsworth	Heathrow Airport Outreach	London Street Rescue	Pilion Islington Outreach	SPEAR Outreach	Grand Total
Assessment Centre			1			1	3		5
Bed & Breakfast		2	4			22	1		29
Clinic/Detox/Rehab			7	1		7	2		17
Hostel	1	3	25		5	82	10	2	128
Long-term accommodation			9		8	24	5		46
Night centre			16		3	46	19		84
Rolling shelter		3	10		7	61	4		85
Second-stage accommodation			3			5	3		11
St Mungo's complex needs							1		1
<b>Grand Total</b>	<b>1</b>	<b>8</b>	<b>75</b>	<b>1</b>	<b>23</b>	<b>248</b>	<b>48</b>	<b>2</b>	<b>406</b>
<b>People</b>	<b>1</b>	<b>8</b>	<b>47</b>	<b>1</b>	<b>15</b>	<b>142</b>	<b>29</b>	<b>2</b>	

There are very few accommodation projects which subscribe to CHAIN in the outer boroughs. Most bookings in and referrals by the London Street Rescue team are to hostels located in Tower Hamlets.

Accommodation Name	CHC Brent Outreach	Croydon Outreach	Ealing SPOT	Equinox Wandsworth	Heathrow Airport Outreach	London Street Rescue	Pilion Islington Outreach	SPEAR Outreach	Grand Total
Blank						1			1
Alcohol Recovery Project						5			5
Branches						9			9
Broadway - Goldhawk Road/Market Lane						1			1
Broadway - Sixty-Five			5						5
Burlington House			3						3
Church Army - Cosway Street					2	3			5
Clearing House/RSI			2			2	2		6
CSTM - Night Centre						1			1
English Churches - King George's									0
Equinox - Brook Drive			3	1		1	1		6
Hackney Winter Night Shelter						11			11
Home of Peace					1				1
LA tenancy (general needs)			1			1			2
Look Ahead - Aldgate			2			6			8
Other - Specify in other accommodation	1	8	17		5	70	37		138
Peter Bedford Housing Association						1	1		2
Private rented sector - independent			1		7	10			18
Private rented sector - with some floating support/support			1			2	1		4
Providence Row - Daniel Gilbert House						1			1
Providence Row - Dellow Hostel						1			1
Providence Row - Dellow Nightstop						3			3
Providence Row - Edward Gibbons House						1			1
Providence Row - Hackney Road						1			1
Salvation Army - Booth House						8			8
Salvation Army - David Barker House						2	1		3
Salvation Army - Hope Town						6			6
Sheltered Housing					1				1
SPEAR - Kew Road								2	2
St Mungo's - Church Walk						5			5
St Mungo's - Endsleigh Gardens			2						2
St Mungo's - Mare Street						16			16
St Mungo's - Margery Street					3	37	3		43
St Mungo's - Pagnell Street						2			2
St Mungo's - Rushworth Street			10		4	24			38
St Mungo's - Spring Gardens						4			4
St Mungo's - Vartry Road						2			2
St Mungo's - Wharton Street							1		1
Supported Housing			1			8	1		10

Accommodation Name	CHC Brent Outreach	Croydon Outreach	Ealing SPOT	Equinox Wandsworth	Heathrow Airport Outreach	London Street Rescue	Pilion Islington Outreach	SPEAR Outreach	Grand Total
Thames Reach - Graham House						1			1
Thames Reach - Lambeth High Street						1			1
Thames Reach - Robertson Street						1			1
West London Churches Nightshelter			15						15
YMCA - Ealing			12						12
<b>Grand Total</b>	<b>1</b>	<b>8</b>	<b>75</b>	<b>1</b>	<b>23</b>	<b>248</b>	<b>48</b>	<b>2</b>	<b>406</b>

### Reconnections

Reconnection type	CHC Brent Outreach	Croydon Outreach	Ealing SPOT	Equinox Wandsworth	Heathrow Airport Outreach	London Street Rescue	Pilion Islington Outreach	SPEAR Outreach	Grand Total
Advised			7		1	3	10		21
Confirmed			2		1	2	2		7
<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>9</b>	<b>0</b>	<b>2</b>	<b>5</b>	<b>12</b>	<b>0</b>	<b>28</b>