

Helping people into work: our Employment Support Service



Our Employment Support service is there for any St Mungo's client who has an interest in finding work. We use an innovative, evidence-based model called Individual Placement and Support (IPS), which is based on the principal that anyone can work if the right opportunity is sourced and the right support provided.

Many models of support focus on ensuring people with complex needs are 'work ready' before applying for jobs. However, IPS prioritises getting people into work as the primary goal, and then providing support for them, and their new employer, to help them sustain their new job. IPS was first developed for people experiencing mental health and substance use issues, and St Mungo's is the first to trial it in the homelessness sector.

The service has proven very effective for our clients so far, achieving a **33%** success rate in supporting people into work.

This compares favourably to two previous employment support models trialled by St Mungo's alongside other providers, which had success rates of 27% and 4% respectively.

Last year

347

people received advice and support around employment.

116

people secured a job.



“I’ve seen numerous clients’ lives be changed by moving into paid employment. I love seeing a client’s confidence return – it’s so powerful and can positively impact every element of their lives. I truly believe that clients obtaining sustainable employment is a key factor for them to achieve long-term recovery from homelessness and I’m so proud to be a part of that.”

Senior Employment Specialist