



Ending homelessness.
Rebuilding lives.

NSNO Volunteer

What will I be doing?

As an NSNO Volunteer, you will be supporting one of our No Second Night Out projects. No Second Night Out focuses on helping those who find themselves rough sleeping on the streets of London for the first time. We ensure there is a rapid response to new rough sleepers, and provide an offer that means they do not have to sleep out for a second night. For many this will be returning to their home area, reconnecting with family and support networks.

In this role, you will be supporting us with all or some of the following tasks:

- Supporting clients to attend local activity groups
- Support with coffee mornings
- Supporting clients to get set up with universal credit and other applications
- Helping with project support tasks such as laundry and Health and Safety checks
- Helping the team with ad-hoc tasks and being a friendly face
- Adhering to St Mungo's Policies and Procedures at all times.

Where/ When will I be volunteering?

See this role's advert for more information on location and time commitment.



Do I need to have any specific skills?

- Inclusivity and good interpersonal skills
- Sensitivity and empathy
- Collaborative with good communication skills.
- An understanding of the causes of homelessness and its impact.
- Genuine interest in and commitment to St Mungo's work and client group.
- An understanding of and commitment to diversity & equality.



What support will I receive in return?

We have a dedicated team to support you in your volunteer journey with us. You can find out more about [what you'll gain from being a St. Mungo's volunteer on our volunteering webpages.](#)

We are also committed to progression at all levels and [we support and develop our volunteers](#) to ensure that they are best placed to make progress in their careers.

How do I get started?

[Apply online.](#) Or, contact us at volunteer@mungos.org for further support.