



Ending homelessness.
Rebuilding lives.

Digital Learning Platform Volunteer

What will I be doing?

As a Digital Learning Platform volunteer, you will help shape the future of learning in St Mungo's services. You will use your ideas and creativity to develop an online platform that empowers our clients to learn, grow and bounce back in life.

In this role, you will be supporting us with all or some of the following tasks:

- Improving the structure and learning framework for a new online learning platform for clients.
- Bringing ideas around learning design, user journeys and module structure.
- Reviewing content to make sure it is clear, accessible and suitable for different learning needs.
- Supporting the creation of e-learning modules, activities and learning resources.
- Helping make sure the platform supports confidence, progression and independent learning.
- Adhering to St Mungo's Policies and Procedures at all times.

Where/ When will I be volunteering?

Remotely with option to join us in our Warner Street office in Farringdon, London. This role may include a mix of remote working and planned meetings with the team.

Time commitment: Between 1 and 3 days/ week but day can vary, depending on your availability and the needs of the project but we'd expect you to stay with us for 3-6 months.



Do I need to have any specific skills?

- Strong IT/ digital skills
- Experience of or interest in creating structured, engaging digital learning experiences and resources.
- Ability to turn information into clear, accessible learning materials and training content.
- Understanding how adults, including neurodivergent individuals, learn and applying learner-centred approaches.
- Good communication skills, both verbal and written.
- Collaborative with a flexible approach.
- An understanding of the causes of homelessness and its impact.
- Genuine interest in and commitment to St Mungo's work and client group.
- An understanding of and commitment to diversity & equality.



What support will I receive in return?

We have a dedicated team to support you in your volunteer journey with us. You can find out more about [what you'll gain from being a St. Mungo's volunteer on our volunteering](#)



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[webpages.](#)

We are also committed to progression at all levels and [we support and develop our volunteers](#) to ensure that they are best placed to make progress in their careers.

How do I get started?

[Apply online.](#) Or, contact us at volunteer@mungos.org or on 0203 856 6160 for further support.